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RESUME

Skills Summary

<u>Technical Skills:</u> Secret Clearance (DoD), Trilingual (Bosnian/Serbo-Croat; Turkish; English) Linguist, Interpreter and Translator, International Logistics, Customs Clearance, Relationship & Team Building, Material & Warehouse Management, OSHA requirements basics, Advanced Excel, PPT, Word, Teams, SharePoint and Other MS Tools, Visio, Leann SS essentials (Value Stream Mapping, A3, KPI, FMEA, PFMEA, GEMBA and similar) ASCTrac and Oracle Warehouse Management Systems, Military Internal Systems and OSINT tools (US Armed Forces).

OSINT Analyst tools and skills (CASO Salutatorian and OS302 courses successfully completed);

Full-Stack Developer JavaScript, HTML, CSS, Node.js, Express.js, MySQL, Mongo/MongoDB.

<u>Soft-skills:</u> Multi-lingual, organized, detail-oriented, analytical, and investigative team player with rich and versatile professional experience and a proven track-record of negotiating within the large contracts. Particularly focused on continuous learning and self-improvement, gathering/processing data from various sources and going extra mile while enjoying what I do. Determined, thorough, and personable with excellent interpersonal communication and strong leadership skills.

Education

University of Wisconsin Extended Campus Coding Boot Camp (Full Stack Web Developer) \ Aug. 2021 Bachelors in Transportation and Logistics Management (Magna Cum Laude 2019) Concentration in Logistics Management 2019

Business Management Associate (International) 2010

Experience

QA/CI Lean SS Data Analyst | TA Services/GSM Transportation, a Joint Venture of Cummins and TA Services in Janesville, WI | Jun. 2019 – Present

Supporting Quality and Continuous Improvement Departments by utilizing lean tools, analysis, root cause problem solving, and structuring of implementation planning requirements while looking for improvement opportunities for all operational areas.

Created, implemented, and maintaining departmental Key Production Metrics Reporting; actively taking part in Warehouse Alignment Project; working with cross-functional teams on updating departmental VSMs, PFMEAs, KPIs and data sources in aim to determine potential bottlenecks, as well as improvement opportunities.

Full Stack Web Developer | Freelance | Feb 2021- Present

Front-End Web Developer leveraging background in Logistics, Intelligence and Languages to build a more intuitive user experience on the web. Known as an innovative problem-solver passionate about developing apps, with a focus on front-end design and development. Strengths in meeting deadlines, creativity, and teamwork.

CAT II Turkish Linguist | Mission Essential Personnel / VALIANT | Turkey | Dec. 2021 – June 2022 DoD Cleared Turkish linguist and cultural advisor for USAF detachment in Turkey.

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OSINT Analyst- Turkish as targeted language| Six-3, a CACI Company | Camp Bondsteel, Kosovo | Feb.2018 – April 2019

As OSINT Analyst focusing on sources in Turkish language, I have integrated intelligence data, analyzed, and produced open-source intelligence in response to priority intelligence requirements on political, military, economic, social, criminal, or counterterrorism issues.

Focused on social media exploitation utilizing Turkish language with capabilities to characterize military forces, related support and auxiliary networks, and individuals within networks in aim to identify vulnerability options.

Provided analysis of OSINT and social network intelligence material from sources utilizing Turkish language to determine pattern of life, location and activity of individuals and/or organizations representing potential threat risks to US Military Forces located within USAREUR area

Collecting data for reports based on the general and specific collection plans of the G2 components; creating and maintaining products such as Media Source Guide, RFI products, editing translated material and publishing OSINT reports containing collected material in Turkish language translations to English language; identifying trends to assist Information Operations, PSYOPS, and other sections in conducting assessments, targeting and other functions.

Monitoring local/regional print media sources, radio, television, and satellite transmissions, and providing assessments of intelligence impacts.

Providing specialized analytical products that included translate OS material from Turkish language to English language

CAT II Serbo-Croat Linguist| Mission Essential Personnel | Camp Bondsteel, Kosovo | Oct.2017 – Feb.2018

Assisting in conducting screening interviews of Local Employed Persons (LEP)s to assess suitability for access to NATO/KFOR military base camps to recommend access or denial of access.

Providing analysis of the media articles collected from many different sources and types of news media taking into account each source's unique biases.

Providing open-source translating, analyzing, and reporting, as well as simultaneous interpreting.

Applied knowledge of target area history, local customs, and current events in targeting, assessment, and trend analysis processes.

Preparing timely written and oral assessments developed through classified research of theater and national level resources.

Translating complex political and economic developments and provided concise and coherent briefings on sensitive USAREUR issues to senior leaders.

As additional task assisted site management by auditing documents translated from Turkish to English and English to Turkish.

Warehouse Coordinator | Celadon Dedicated Services | GSM Transportation, a Joint Venture of Cummins and Celadon in Janesville, WI | 2013 - 2017

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Spearheaded continuous process improvements; utilizing both learned and experience-gained best-practices to further contribute to improved quality control, safety, line set-up, attendance, production, and overall results improvements.

Ensured that all activities are in accordance with current legal requirements, laws, and regulations.

Through properly conducted research confirmed that all necessary procedures have been followed and in accordance with the company's policies.

Conducted needs and cost-benefit assessments within departments; leading to the discovery of problems previously not properly forecasted. Created process improvements that increased productivity efficiency, deficit reduction, and loss recoveries without a reduction in force.

Logistics Manager | Framaco International | NEC Belgrade, Serbia | 2010 – 2011 and T&L Coordinator | Caddell International, NEC Sarajevo, Bosnia and Herzegovina | 2008 – 2009

Besides of Logistics management skills, one of the main requirements for this position was excellent skills in English, Turkish and Serbian language oral and written communication. In a position of Logistics Manager for Framaco International (a joint venture of Turkish company EPIK Int. and USA company Framaco Inc) and Transportation and Logistics Manager for Caddell International (a joint venture of Turkish company ENKA Insaat. and USA company Caddell Inc), I have used my Turkish, English and Serbian languages skills to collaborate with the US Embassy in Belgrade and Sarajevo, US Overseas Building Operations (OBO) Office on the Site, Turkish and local (Serbian and Bosnian) authorities to ensure proper logistics and expedient customs clearance for imports and exports of all construction material for the jobsite. Coordinated customs clearance document preparation, submittal, and customs clearance process from start to final stage. This included direct contact as well as communication in writing with US Embassy and OBO in English, with Turkey import-export and customs officials in Turkish, and with Serbia import-export and customs officials in Serbo-Croat (Serbian and Bosnian) language. Through thorough investigation, various legal and government sourced data collecting and assessments, ensured regulation adherence between transportation and logistics companies in Serbia, Turkey, and the United States of America.

Assisted in research, negotiation and the procurement of construction equipment, materials, and negotiated the contract with the new customs clearance local agent for the site's 96.3M project (NEC Sarajevo) and 117M project (NEC Belgrade)

Multilingual Linguist/translator| Freelance | 1994 - Present

English, Turkish, Bosnian, Croatian and Serbian translation of paper and digital documents, written art, books, and similar works as well as multilingual simultaneous translation services during official/unofficial meetings/visits and similar.