USER GUIDE

Service Portal

You can manage the summary of services in use; permission of members; Cloud Account; and Service Group.

User Group

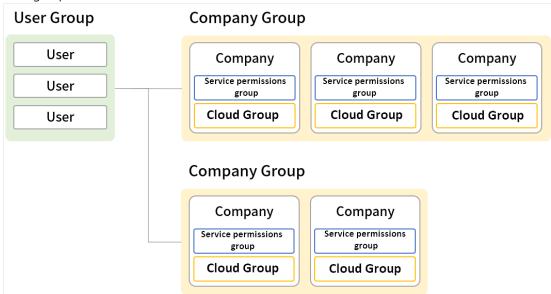
Service Portal - User Group

You can manage permission of a user through a User Group.

You can manage and edit permission of all users at the same time, by linking a Company Group to a User Group.

Multiple Company Groups can be linked to a User Group and users in a User Group have permission for the respective service/menu and Cloud Accounts of companies included in a Company Group.

Such groups are interlinked in the structure as below.

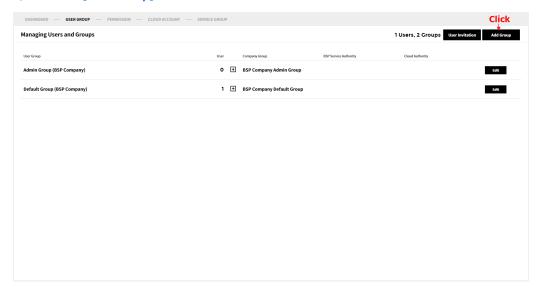


1. Creating New User Group

You can create a new User Group and set permission of its users by linking a Company Group to it.

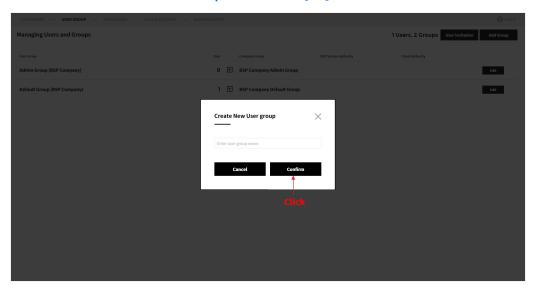
1.1 Creating User Group

1) Click the [Add Group] button.



2) The "Create a New User Group" pop-up appears.

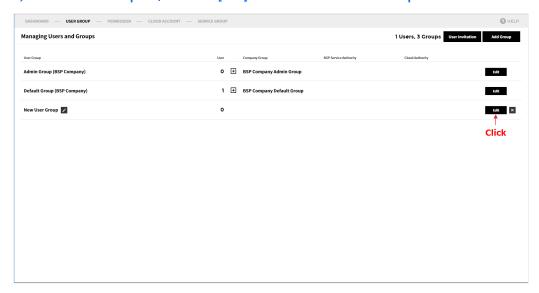
Enter the name of a new User Group and click the [OK] button.



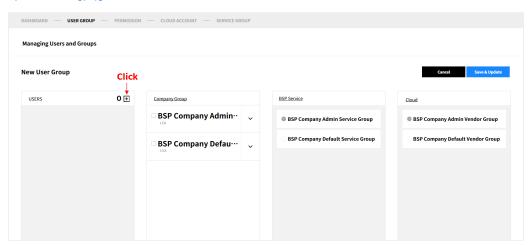
3) The User Group list shows that a new User Group has been added.

1.2 Adding User

1) On the User Group list, click the [Edit] button of a new User Group.

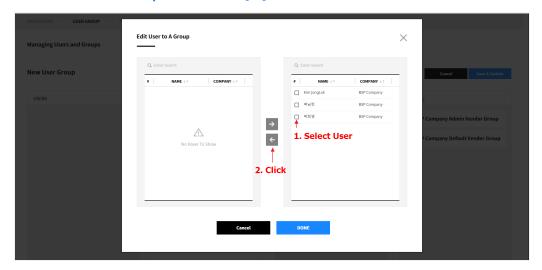


2) Click the [{+}] button of the User list.

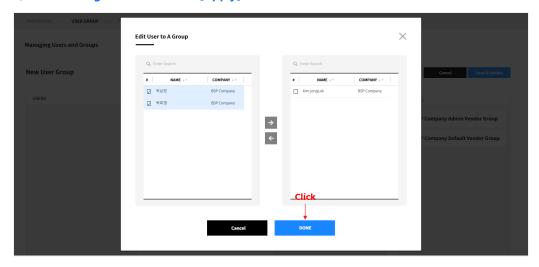


3) The "Edit a User of a User Group" pop-up appears.

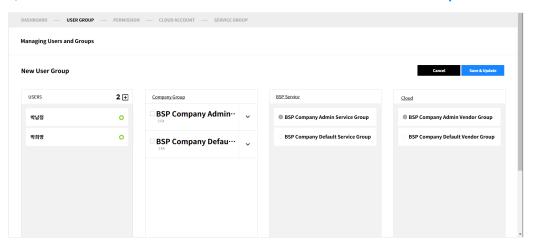
In the pop-up, the left list indicates users added to the current User Group and the right one indicates all users registered on the current company. In the right list, select a user you want to add to a new User Group, and click the [<-] button.



4) After adding a user, click the [Apply] button.



5) The User list shows that the selected user has been added to a User Group.



1.3 Setting Permission

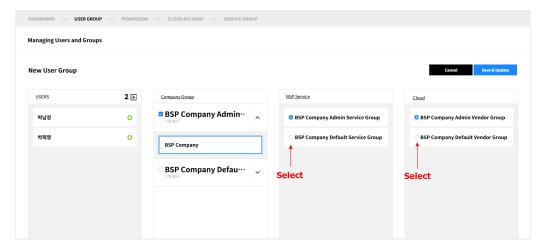
1) Select a Company Group you want to link to a User Group. In the Company Group list, select a checkbox of a Company Group you want to link. You can select multiple Company Groups.

You can configure settings for a Company Group on the Permission menu.

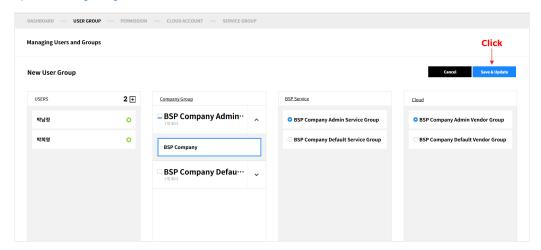
2) Unfold the linked Company Group to check the list of its companies.

As you select a company, the "Service Permission Group" list and "Cloud Group" list which are linked to the selected company will be shown.

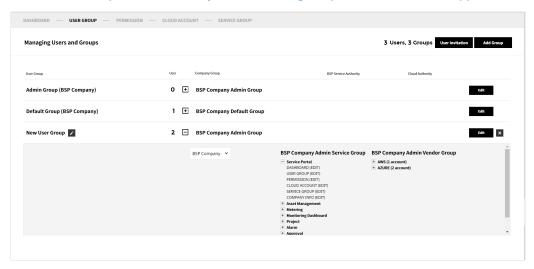
Select a Service Permission Group and Cloud Group you want to assign to the selected User Group for each company.



3) Click the [Save] button.



4) The User Group list shows that your new setting for permission has been applied.

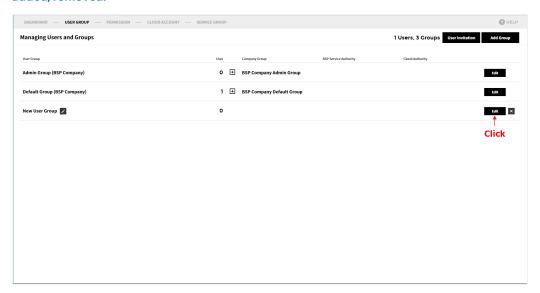


2. Editing User Group

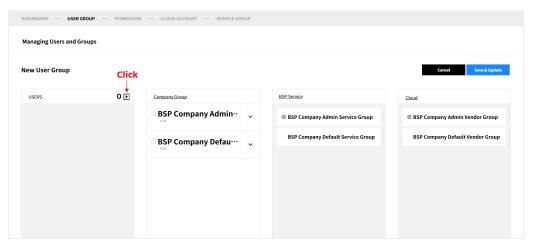
You can edit members of or modify permission of a current User Group.

2.1 Adding/Removing User

1) On the User Group list, click the [Edit] button of a User Group whose member is to be added/removed.

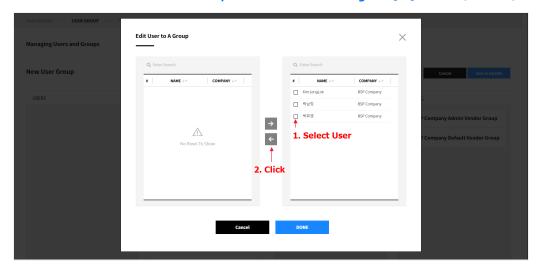


2) Click the [+] button of the User list.

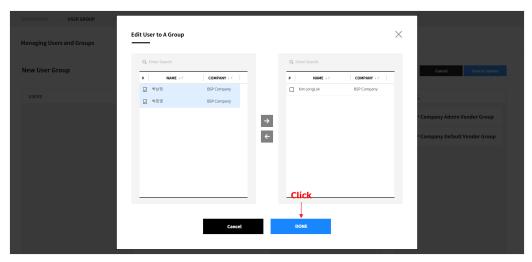


3) The "Edit a Group User" pop-up appears.

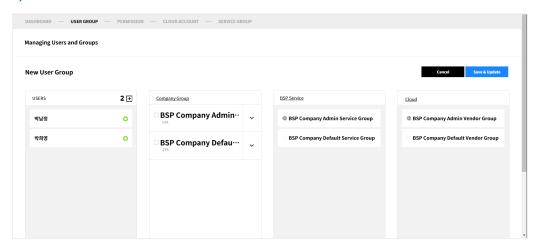
You can add a user to a User Group by selecting a user in the list of all users on the right and clicking the [<-] button (Add), or you can remove a user from a User Group by selecting a user in the list of users added to User Group on the left and clicking the [->] button (Remove).



4) After editing a user, click the [Apply] button.

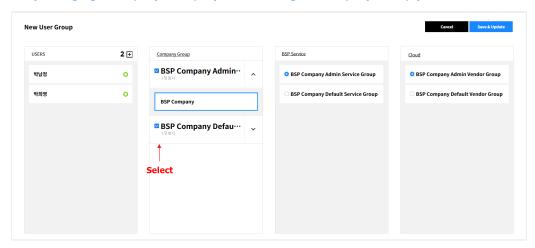


5) The User list shows that a user has been edited.

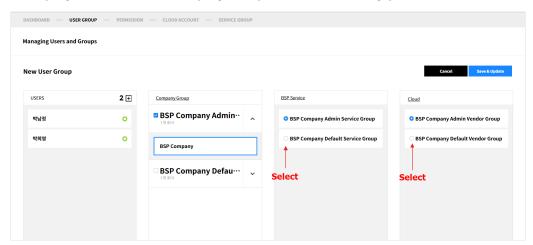


2.2 Modifying Permission

- 1) On the User Group list, click the [Edit] button of a User Group whose permission is to be modified.
- 2) By changing "Company Group", you can change a Company Group you want to link.



3) You can select a "Service Permission Group" and "Cloud Group" for each company by selecting a company in the selected "Company Group", in order to modify permission.



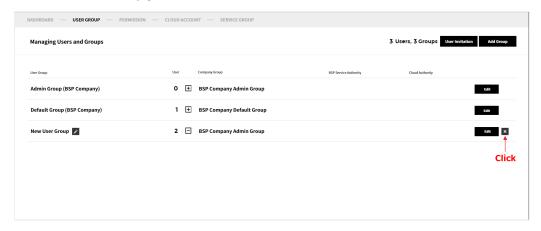
4) Click the [Save] button to save changes.

3. Deleting User Group

You can delete a User Group.

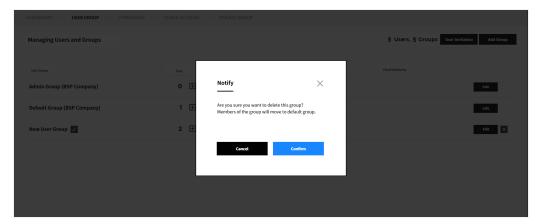
If you delete a User Group, users included in the User Group will be moved to a Default Group.

1) Select a User Group you want to delete and click the [X] button.



2) The "Confirm to Delete a Group" pop-up appears.

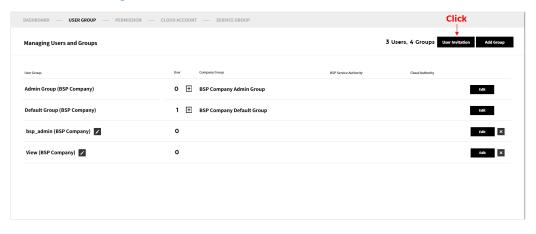
When you click the [OK] button, a User Group will be deleted and its users will be moved to a Default Group.



4. Inviting New User

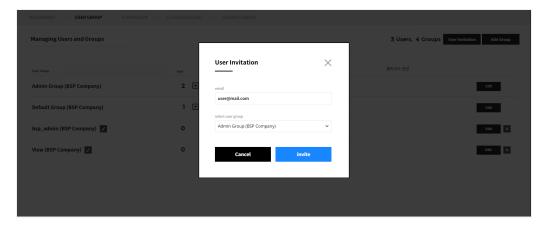
You can invite a new user to a company so that the user becomes a member of the company.

1) Click the [Inviting New User] button.



2) The "Inviting New User" pop-up appears.

In the pop-up, select the e-mail address of a user you want to invite. Then select a User Group to which the user will belong and click the [Send] button.



3) An invitation letter is sent to the user via e-mail.

As a new account is created via this e-mail, inviting a new user is completed.