

USER GUIDE

Service Portal

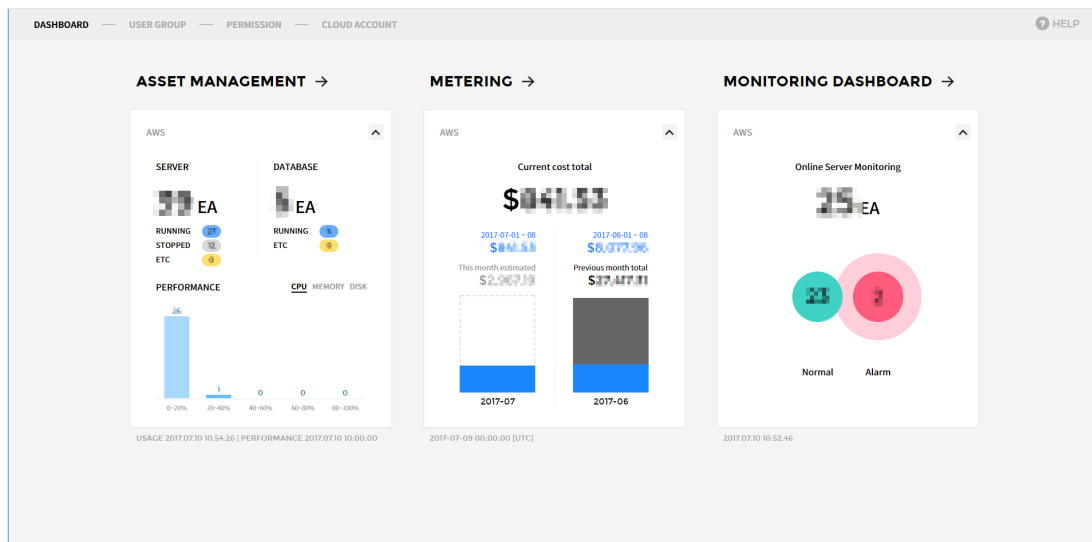
You can manage the summary of services in use; permission of members; Cloud Account; and Service Group.

Dashboard

Service Portal - Dashboard

Dashboard provides cards that include the summary of services currently in use. It also provides you shortcuts through which you can immediately go to each service.

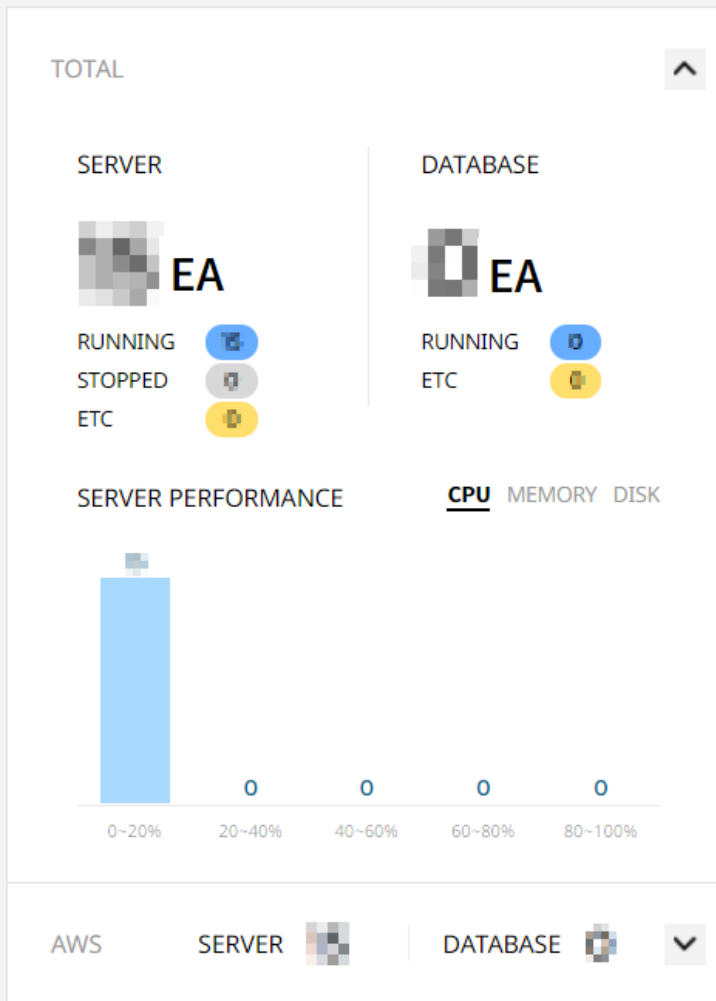
In addition, it provides you details about services currently not in use and you can immediately subscribe to the service with it.



1. Asset Management

You can access summary of Usage and Performance of Infrastructure resources currently in use.

ASSET MANAGEMENT →



USAGE 2017.04.14 10:30:38 | PERFORMANCE 2017.04.14 09:30:00

1) Shortcut to Asset Management

It provides a link to the Asset Management service. Click the name to go to the Dashboard of Asset Management service.

2) Total

You can check volume distribution in accordance with performance and usage of DB, Hybrid server and all Multi Clouds being operated.

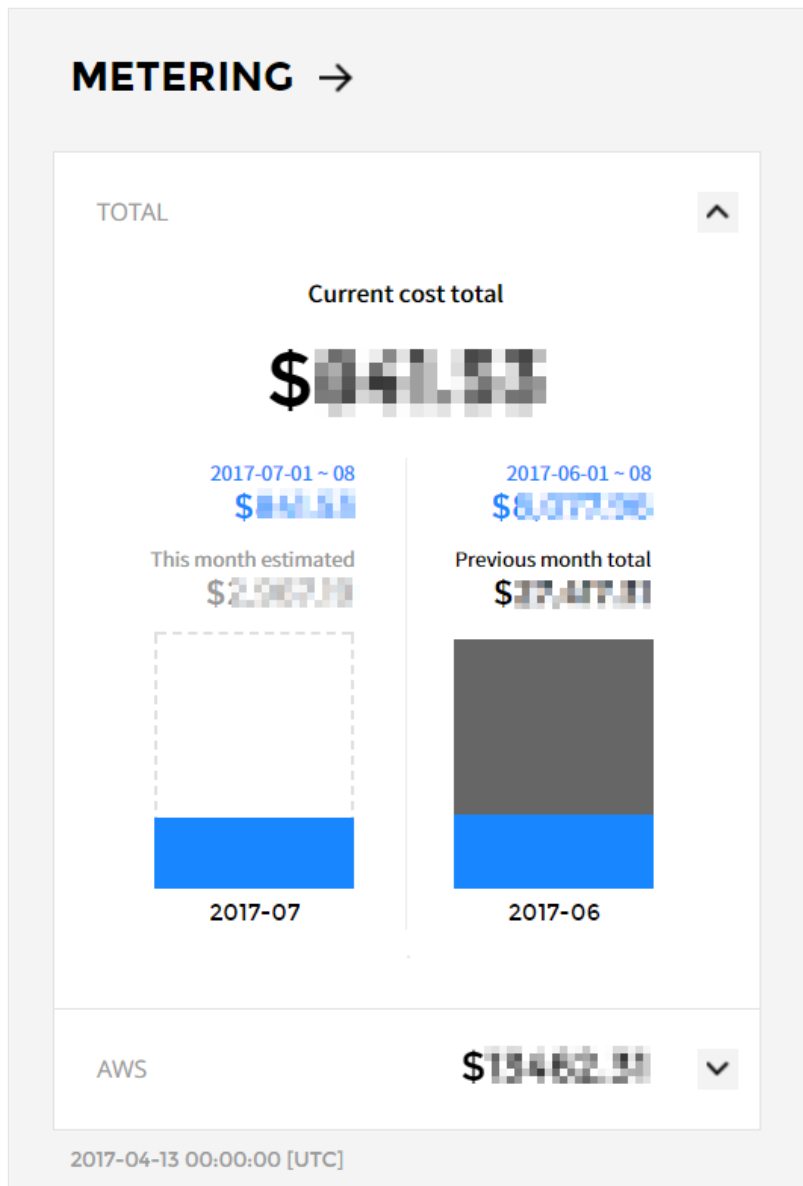
3) Information per Vendor

You can check volume distribution in accordance with performance and usage of DB and server for each Vendor.

If you unfold the card, you can check volume distribution in accordance with performance and usage of DB and server for the Vendor.

2. Metering

You can check costs incurred by resource usage.



1) Shortcut to Metering

It provides a link to the Metering service. Click the name to go to the Dashboard of Metering.

2) Total

It shows cost incurred by all operating Multi Clouds.

Cost incurred and estimated total cost for this month will be shown. Also, you can check these in the bar graph.

Based on the current date, it shows cost incurred during the same period for the last month and total cost for the last month. Also, you can check these in the bar graph.

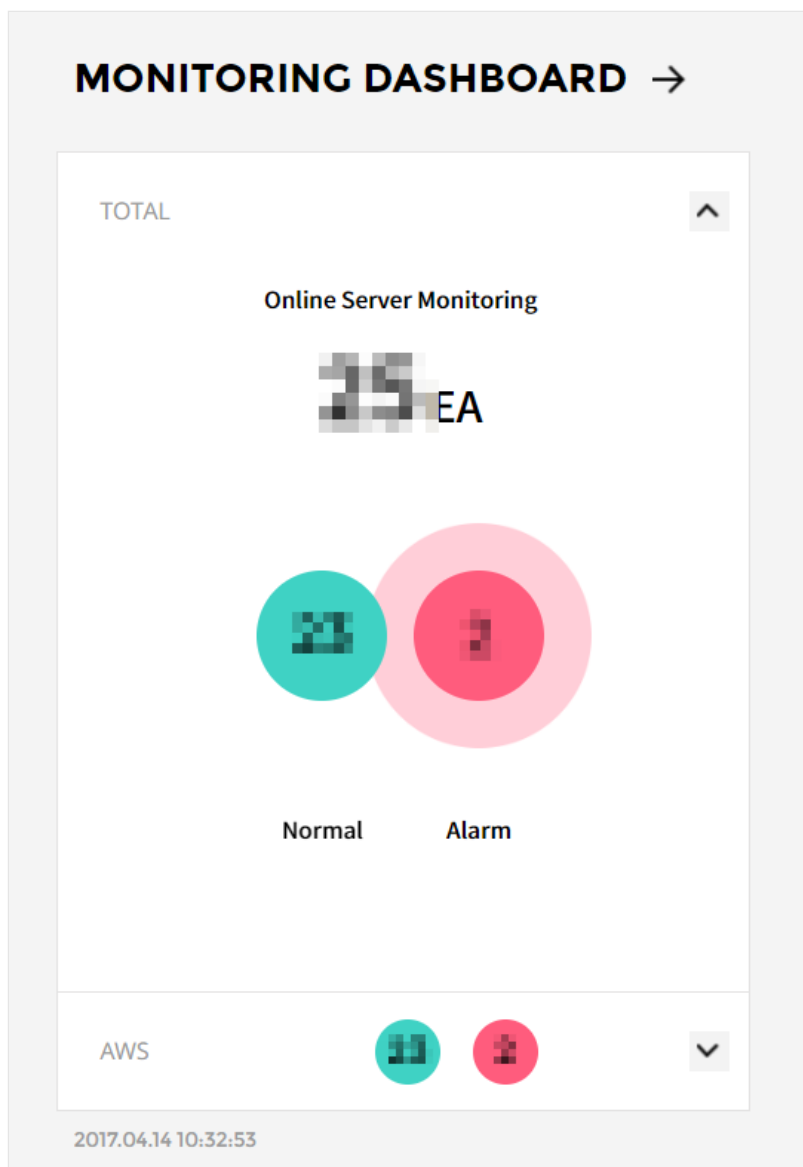
3) Information for each Vendor

You can check cost incurred for each Vendor.

If you unfold the card, you can check the following costs for the each Vendor: total cost; current and estimated cost for this month; and last month total and cost for same period in last month.

3. Monitoring DASHBOARD

You can check status of operating servers and the number of alarms.



1) Shortcut to Monitoring Dashboard

It provides a link to the Monitoring Dashboard service. Click the name to go to the Dashboard of Monitoring.

2) Total

It shows volumes of all operating resources according to each status. You can check the number of occurred alarms.

3) Information for each Vendor

It shows volume of resources according to each status and the number of alarms for each Vendor. If you unfold the card, you can check volume of resources in use according to each status and the number of alarms for each Vendor.

4. Introduction and Subscription for Services

It provides introduction and shortcuts of other available services for subscription. You can check the content of the service and immediately subscribe to it.

ASSET MANAGEMENT

Hybrid asset and resources condition(Cloud+IDC)



Efficient Insight views are provided based on customers KeyPoint Report function added and Effective IT Management based service.

LEARN MORE →

SERVICE APPLY →

1) LEARN MORE

This is the shortcut to service details page.

2) Service Subscription

This is the shortcut to service subscription page.