







Benjamin Kavanagh

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Introduction

I am a self-taught developer who is enthusiastic about Full Stack Development and Data Science. Having recently undertaken a Full Stack Development Course, and with a repertoire of skills learned and strengthened from over 8 years contracting within the Financial Services Sector, I am eager to change careers and secure a Junior Full Stack Developer role. I'm proficient in Python, JavaScript, SQL, NoSQL, HTML, and CSS, and I aspire to join and contribute to a thriving team and continue my learning journey.

Skills

Python	HTML/CSS	SQL / NoSQL	JavaScript
<ul style="list-style-type: none">• Backend• Machine Learning• Neural Networks	<ul style="list-style-type: none">• Front End• UX• Bootstrap• Materialize	<ul style="list-style-type: none">• MySQL• SQLite• MongoDB	<ul style="list-style-type: none">• Interactive Front End• Data Visualisation

Personal Skills

- A genuine and infectious **passion** for getting a task done, will work with **enthusiasm, determination** and **integrity** to achieve targets and objectives.
- Ability to **inspect, adapt and learn**, constantly upgrading skills, knowledge and understanding in support of personal development and a desired outcome.
- **Self motivated** is able to work effectively without direct supervision and when required can motivate and direct the output of a group of colleagues or fellow workers.
- **Naturally curious** will investigate and probe all possible alternate solutions in pursuit of the most suitable result.
- Ability to **prioritise** and **organise** the multiple tasks and objectives of both individual and groups associated with complex tasks and projects.
- **Communicates effectively** with the ability to clearly articulate ideas, concepts and visions.

Education

University of Leeds, (BSC) *Music, Multimedia & Electronics* (2:1) 2009 – 2012 | Leeds, UK

Code Institute, *Diploma in Full Stack Web Development* 2020 - Present | Remote

The below projects were completed and assessed as part of the Diploma in Full Stack Web Development.

Project: Hard Drivers | **Grade:** Distinction

Languages: HTML/CSS

GitHub: <https://github.com/BAK2K3/hard-drivers>

Link: <https://bak2k3.github.io/hard-drivers/index.html>

Project: COVID Dashboard | **Grade:** Distinction

Languages: HTML/CSS/JavaScript

GitHub: <https://github.com/BAK2K3/covid-dashboard>

Link: <https://bak2k3.github.io/covid-dashboard/index.html>

Project: WYSPA | **Grade:** In Progress

Languages: HTML/CSS/JavaScript/Python

GitHub: <https://github.com/BAK2K3/WYSPA>

Link: <https://w-y-s-p-a.herokuapp.com/>

Professional Experience

Konexo Global (Eversheds Sutherland), Sanctions QC / SME 2020/08 – present | Remote

- Quality Control for a Sanctions Project, reviewing analysts' customer and transaction screening for a High Street Bank. Applying precise and specific guidance and processes in order to assess, grade, and feed back to analysts.
- Coaching analysts; aiding their understanding and application of the guidance and process in order to enhance their comprehension and ability.
- Chosen to assist with the preparation and training for a side project; collated customer data for case studies and subsequently presented and delivered training for onboarding.
- Promoted to Subject Matter Expert (SME) within 3 months, supporting both the main and side project, handling escalated or priority queries for Analysts, QC, and Managers, in order to ensure understanding, consistency, and correct application of guidance and processes.

Nationwide Building Society, Member Relations Manager - FOS PPI 2015/08 – 2020/08 | Northampton, UK

- Acted as an independent intermediary between Nationwide Building Society and the Financial Ombudsman Service, reviewing escalated complaints to ensure a fair and correct outcome has been reached.
- The ability to identify the relevant constituent parts of a claim, collate and relate them to current policies, question and investigate in order to ensure their validity and integrity and then to articulate a sound decision based on the facts available. An ability to work with the curious and questioning approach needed to analyse claims which are often complex and multi-faceted.
- The ability to work with and influence teams of colleagues and superiors in order to obtain the necessary support and/or information to obtain a fair and regulated outcome.
- Developed a concise, grammatically correct and clear style of written communication using effective verbal reasoning.
- Comfortable with coaching colleagues in order to support their role development and overall team objectives.
- Developed and streamlined processes in order to improve efficiency for both the client and customer, resulting in enhanced project productivity.

Interests

Music

Piano, Guitar, Music Production

Technology

Gaming, Programming

Fitness

Snowboarding, Spearfishing,
Exercise

Charity Work

Oxfam and Gurkha Welfare Trust, Trailwalker 2017 (£1,258.50) and 2019 (£1,679.82)

Alzheimer's Research UK, Chiltern 50km Ultra Challenge 2018 (£503.70)

Alzheimer's Society, Yorkshire Three Peaks and Isle of Wight Ultra Challenge 2019 (£742)

References

Available on Request