BALAJI S B

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https://portfoliobalaji.herokuapp.com/

Summary

Application Engineer with 1 year of experience and +8 months of Intern experience on Costing and payments system of Digital Business of Amazon. Result-oriented Software Development Engineer with superior problem-solving and critical thinking skills, as well as meticulous attention to detail and methodical nature. Skilled in tackling problems in unique ways to develop innovative solutions.

Experience

Application Engineer

Amazon.com • Chennai, Tamil Nadu
09/2019 - 08/2020

Responsibilities:

- Front facing the customers for Digital VideoGames, Digital Software and Appstore Business.
- Creating automations and solutions for tasks that are operationally burden to team and customers.
- Owning payment and reporting architecture of Digital Software, VideoGames and Appstore business.
- Delivering payment and report for the above digital businesses before or on time.

Applications Engineer Intern

Amazon.com • Chennai, Tamil Nadu
08/2018 - 07/2019

Responsibilities:

- Improved first time payment accuracy by setting up alarm and monitor for uncosted transactions
- Migrated Oracle dependent scripts out of oracle without losing core functionalities using NoSQL and AWS services.
- Increased customer trust by providing supplemental reports in an automated way to the customer for adjustments/correction in the payment.
- Increased payment and report timeliness by setting up re-try mechanisms and monitors for failed payments and reports

Education

Bachelor of Engineering in Mechatronics

Bannari Amman Institute of technology • Sathyamangalam, Tamil Nadu

08/2015 – 04/2019

Graduated with 8.4 GPA from Bannari Amman Institute of technology, Erode

Skills

- Python
- SQL
- Amazon DynamoDB
- Amazon EC2
- Java
- C
- Amazon S3
- Amazon Redshift
- Django