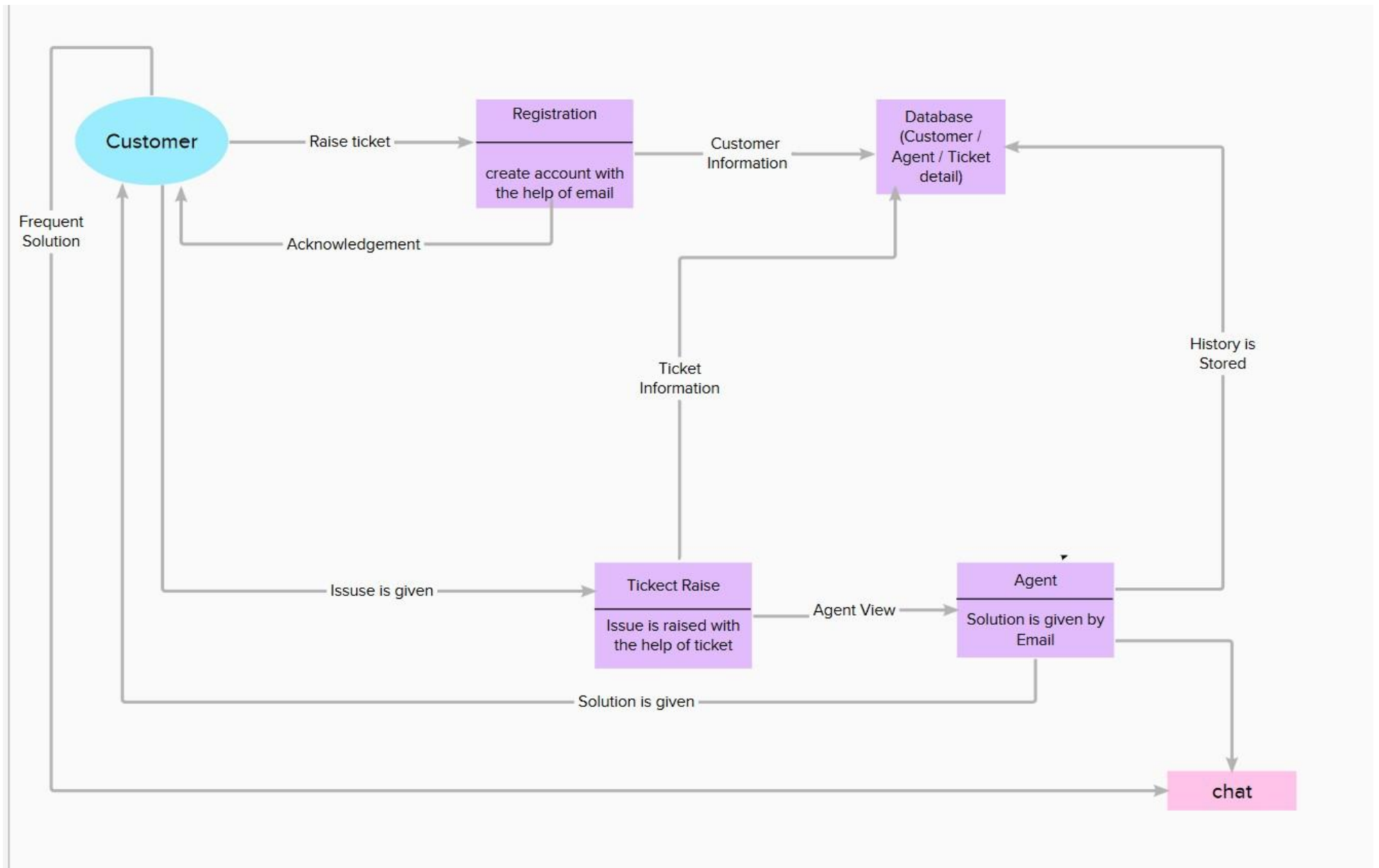


**Project Design Phase-II**  
**Data Flow Diagram & User Stories**

Date	12 October 2022
Team ID	PNT2022TMID10937
Project Name	Project - Customer Care Registry
Maximum Marks	4 Marks

**Data Flow Diagrams:**

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.



## User Stories

Use the below template to list all the user stories for the product.

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard		
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm		
		USN-3	As a user, I can register for the application through social media	I can register & access the dashboard with social media Login		
		USN-4	As a user, I can register for the application through Gmail	I can register & access the dashboard with Gmail Login		
	Login	USN-5	As a user, I can log into the application by entering email & password	I can raise the issue in a ticket form		
	Dashboard	USN-6	As a user I will follow up with admin	I can see the agent progress on the issue being solved through mail		
Customer (Web user)	Registration	USN-7	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard		