



# BARATH M

## ABOUT ME

Motivated computer science student with hands-on experience in software installation, cloud technologies, and customer service. Eager to contribute technical knowledge and problem-solving skills in a dynamic IT environment.

## WORK EXPERIENCE

### Billing expert

2024 - PRESENT

D Mart | Coimbatore

- Handle billing operations with accuracy and efficiency using POS systems.
- Ensure customer satisfaction by resolving billing issues promptly.
- Maintain proper records and reports related to daily transactions.
- Collaborate with other departments to ensure smooth store operations.

### Software and OS Installation

2022 - 2024

Orange Computer Sales & Service | Coimbatore

- Installed and configured various operating systems and software packages.
- Assisted clients with technical support and troubleshooting hardware/software issues.
- Maintained documentation for installation procedures and system configurations.
- Ensured customer satisfaction through efficient and timely service delivery.

## CONTACT

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## EDUCATION

**B.Sc Computer Science with  
Cognitive Systems**

DR. N. G. P. ARTS AND SCIENCE COLLEGE

2023-2026 | CGPA - 6.7% (Ongoing)

**HSC - 12th - Computer Science**

N.G.R.A. HR.SEC.SCHOOL

2022-2023 | 54%

**HSC - 11th - Computer Science**

N.G.R.A. HR.SEC.SCHOOL

2021-2022 | 55%

## SKILLS

- Microsoft Office (Word, Excel, PowerPoint)
- Operating System Installation (Windows/Linux)
- Cloud Basics (Azure, AWS)
- System Configuration & Maintenance
- AI tools and Canva for design

## LANGUAGES

- English (Read, Write, Speak)
- Tamil (Read, Write, Speak)

## CERTIFICATIONS

- Published Cloud and Virtualization Book Chapter
- Infosys Springboard: Cloud and Virtualization
- Infosys Springboard: Operational Research
- PROMPT Infotech: Threat Analysis using Wireshark
- Infosys Springboard: Information Security
- Infosys Springboard: Introduction to Cyber Security

## DECLARATION

I hereby declare that the information provided above is accurate and true to the best of my knowledge.