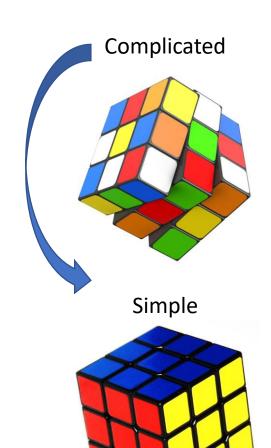


## Situation

Team had issues with timestamps in another data set leading to selection of a LA ticket database. Performed the following to make suitable for analysis:



- Original environment:
  - ➤ 19,000,000 records x 19 descriptor variables x several years
- Team focused on 2018
- Selected ticket violation type: street cleaning
  - ➤ ... 30+ other violations
- Learning focus: ticket discriminating factors
  - >Street route, car color, time of day, day of week
- ✓ Resulting data set: ~600,000 records x 27 variables

## Data Munging

# Cleaning was found to be necessary to support numeric calculations, addressing NAs and data binning to enable data visualizing for anomalies

#### Munging...

- 1) Drop X column and check for duplicate ticket.number values
- 2) Break issue.date into months, weekday, keep issue date 'as is'
- 3) Convert issue.time into an actual timestamp, and bin into parts of day (morning, early afternoon, evening, etc.)
- 4) Clean up null, blank and NA values in all columns
  - -> insert 0 when necessary
- 5) Break up plate.expiry.date into month/year
  - -> flag for expired plates
- 6) Drop VIN column because all values are NA
- 7) Add a flag for import/domestic vehicle makes (checking for data quality issues along the way)
- 8) Simplify car color levels 40 original colors
- 9) Clean up violation.code so formatted same ("80.69BS")
- 10) Run the lat and lon conversion (below)

Convert measurements from feet to lat & long with library proj4





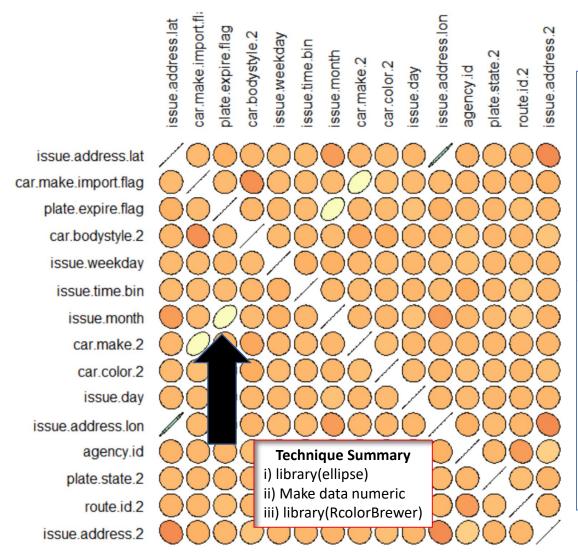
transform alpha/numeric fields for calculations

ML challenges w 53 levels...

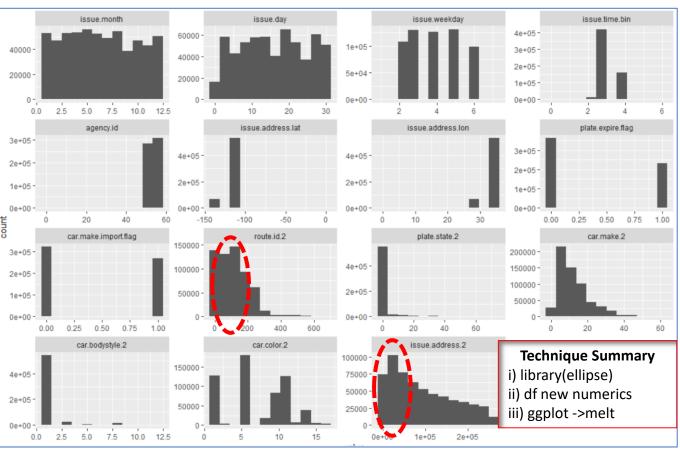
#### Lat/lon conversion:

### Analysis: Initial Correlations & Variable Inspection

- Team was hopeful of seeing stronger correlations with "route.id"
- Plate expiry and month towed positively correlated

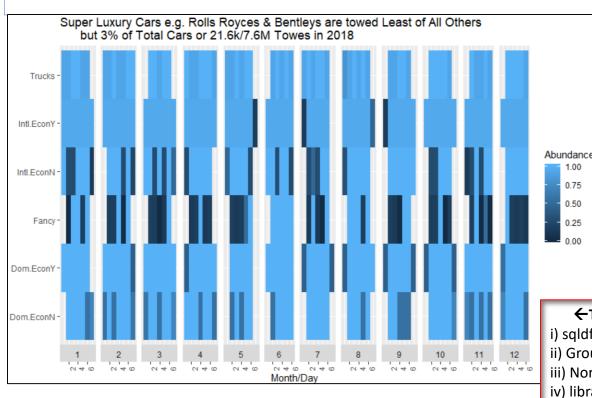


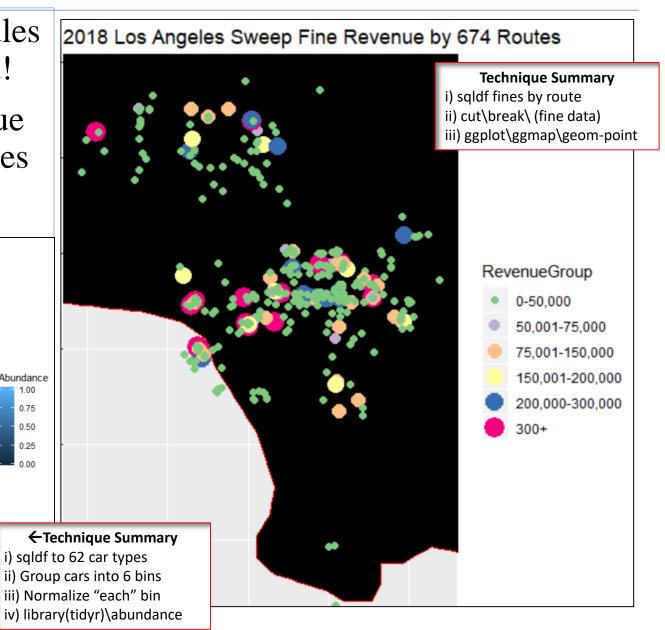
- route.id & issue.address have left hand grouping lead team speculate there are key locations, perhaps higher traffic or visitor areas, where vehicles are being towed...
- Team initially speculated whether more tows performed on out-of-state visitors in these groupings



## Analysis: Descriptive Statistics

- Street sweeping does not bend the rules on fancy cars; everything gets towed!
- Street parking is an enormous revenue generator for the city with some routes more substantial than others





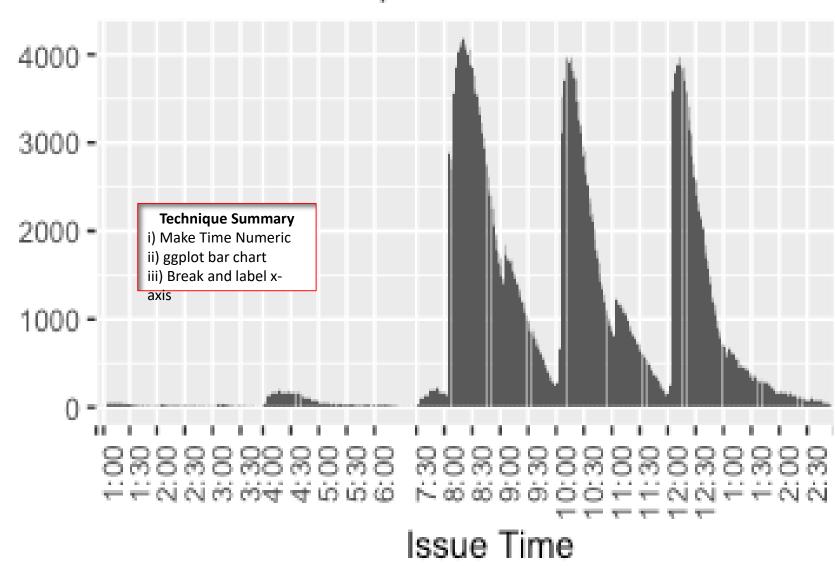
References: https://jcoliver.github.io/learn-r/006-heatmaps.html

### Analysis & Visualization

➤ Illustrating typical street cleaning behavior... represented like a planned spike when cleaning kicks off at 8, 10, &12

Subsequent hours, 9, 11,12 likely associated with ticket & towing on secondary streets in cleaning zones

## Issue Time Graph

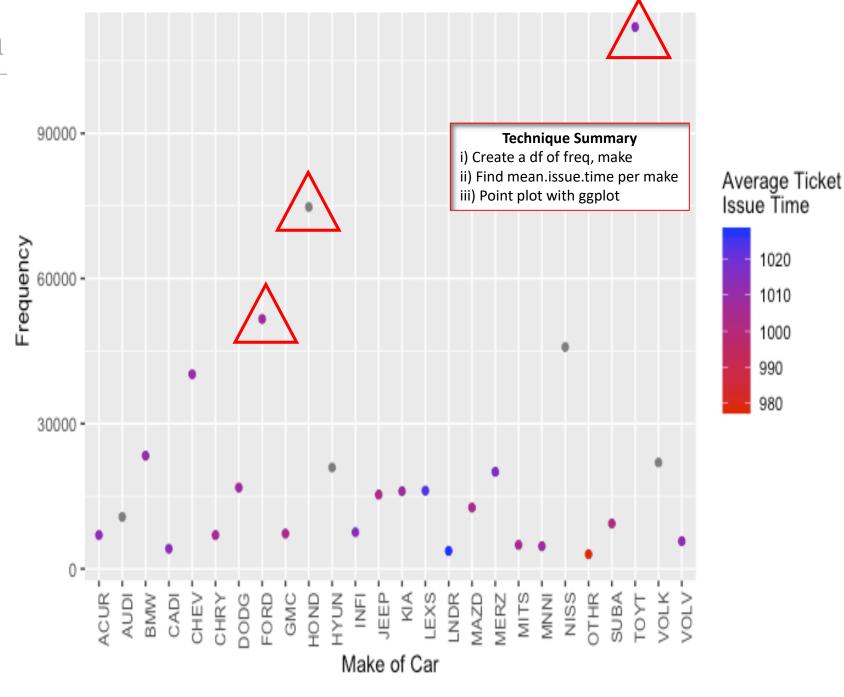


## Analysis & Visualization

> Team was hypothesizing predicting car makes more likely to reflect consumer behavior resulting in towing tickets

➤ More Toyotas, Hondas, and Fords get tickets than other makes

> Team speculates model affordability associated with street parking than any other behavior



1020

1010

1000

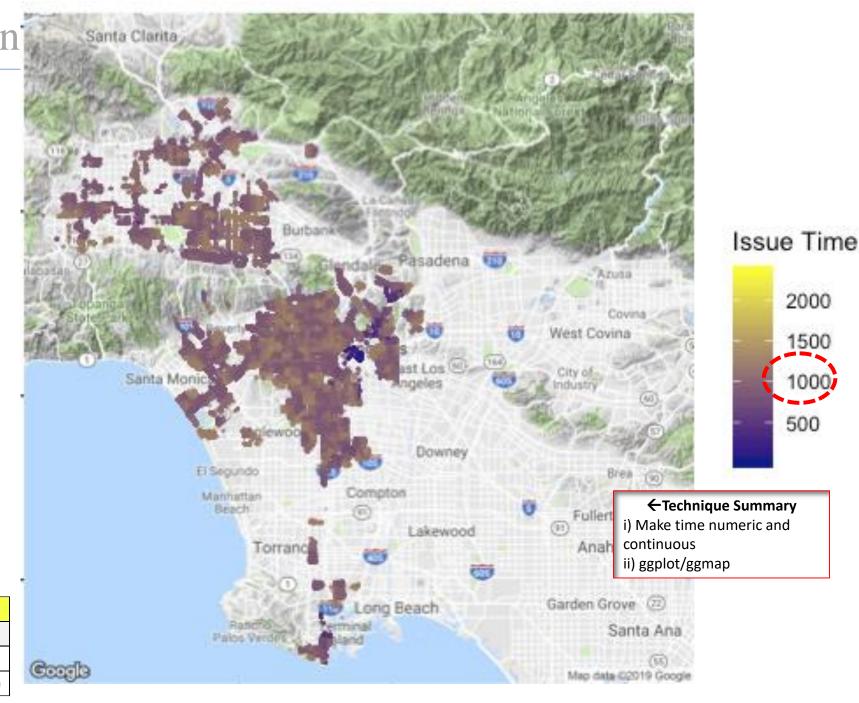
990

980

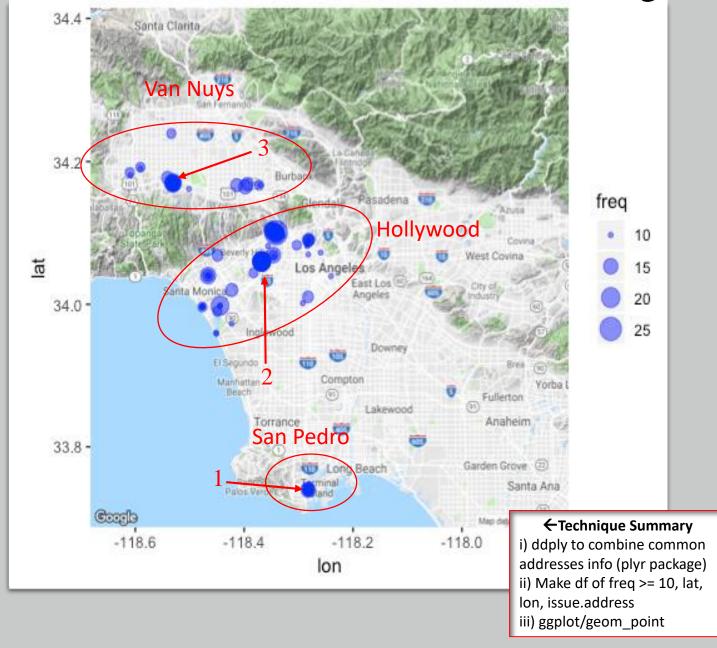
## Analysis & Visualization

- ➤ Dot plot shows ticket grouped by location and spread by issue time.
- ➤ Data time stamps buckets spread over day
- Most tickets issued around (10 am) in the downtown, and prominent beach area
- ➤ Clearly street cleaning signs less effective

	AM		PM	
Time	49	912	123	312
Bin(s)	0,1,2	3	4	5,6
#Tick	14,526	418,344	161,636	40

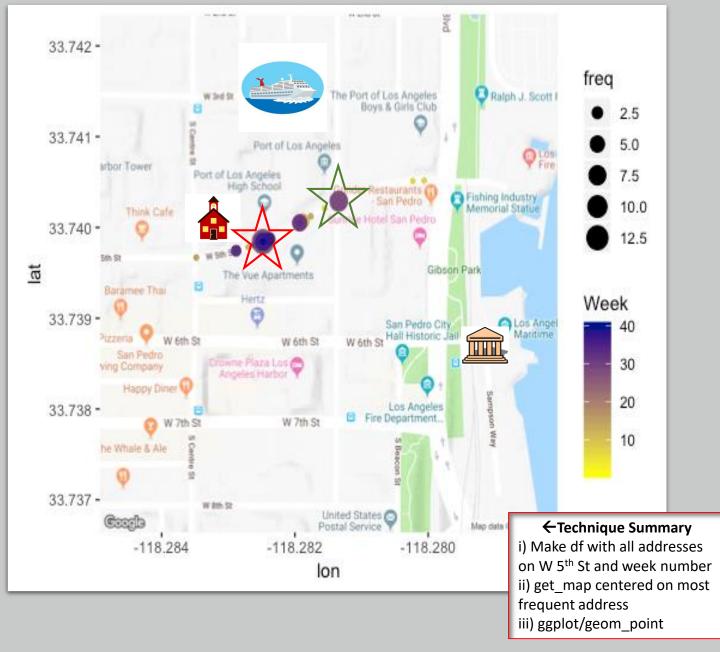


### Areas with 10 or more tickets issued in a given week.

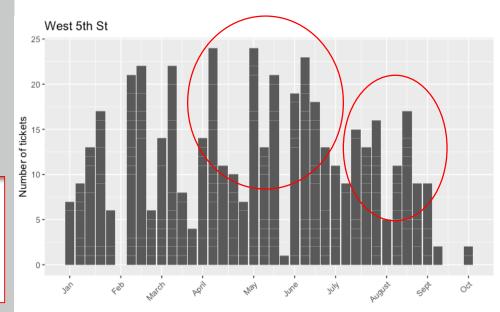


- Darker circles indicate locations with several weeks of 10 or more tickets issued.
- Locations with high ticket numbers include:
- ➤ 1. 255 West 5<sup>th</sup> Street in San Pedro (13)
- ➤ 2. 7000 Hawthorn Avenue in Hollywood (27)
- ➤3. 5525 Etiwanda Avenue in Van Nuys (18)

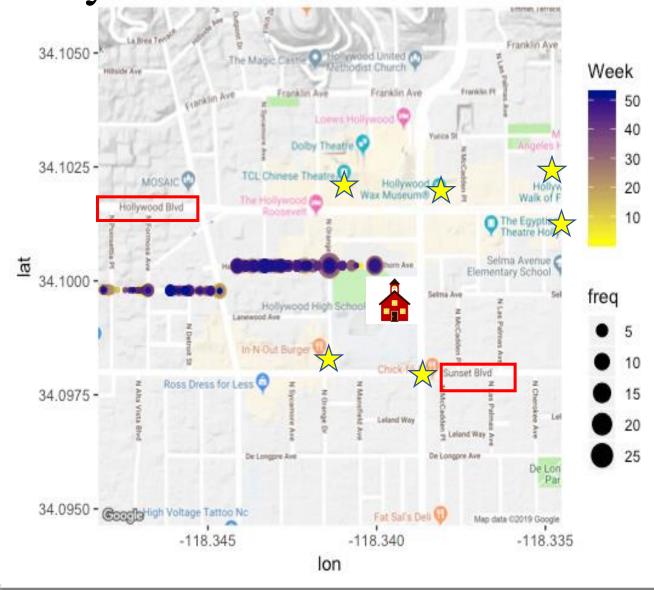
## San Pedro: W 5<sup>th</sup> Street



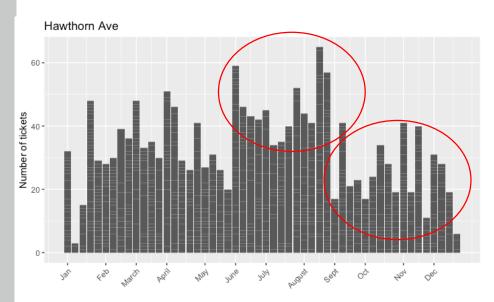
- ➤ On West 5<sup>th</sup> Street is an apartment complex (under the red star), Port of Los Angeles High School (above the red star) and other businesses.
- The largest circles are in front of Port of Los Angeles High School and the Port of Los Angeles.
- Most of these circles are purple to dark blue, indicating cars are getting more tickets in the middle of and toward the end of the year.



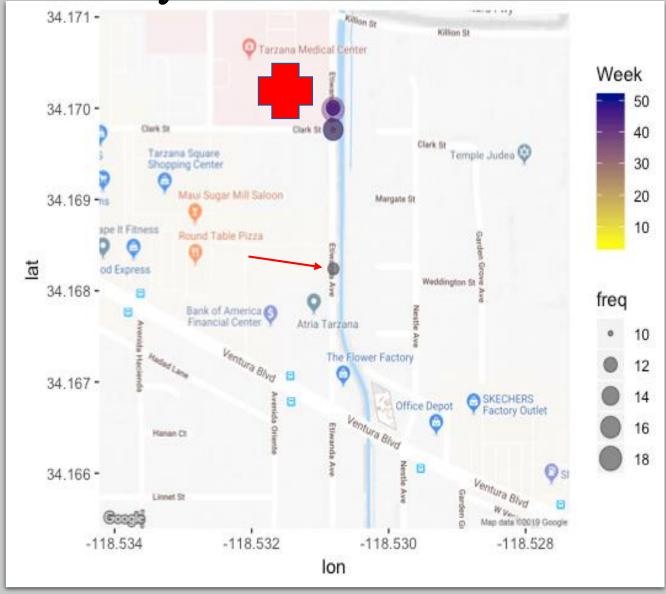
Hollywood: Hawthorn Ave.



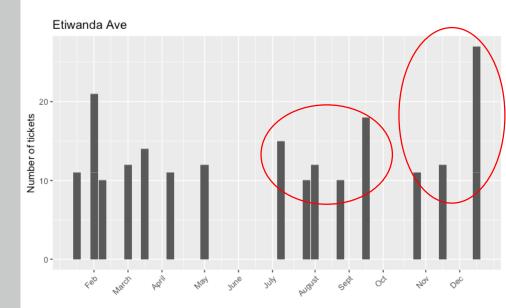
- Hawthorn Avenue is between Hollywood Blvd and Sunset Blvd near several popular tourist attractions and restaurants. This makes it an attractive street to park on for the day and walk around Hollywood.
- ➤ The largest circles are in front of Hollywood High School.
- Again, most of these circles are purple to dark blue, indicating cars are getting more tickets in the middle of and toward the end of the year.



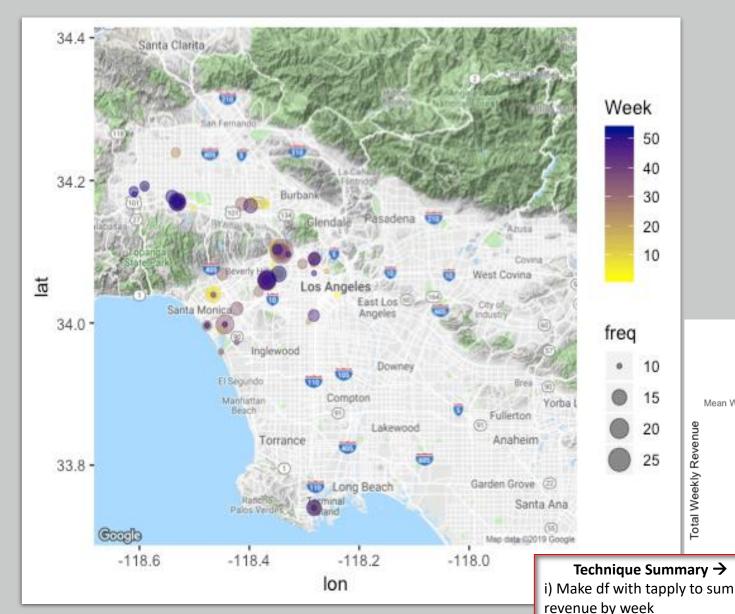
Van Nuys: Etiwanda Ave.



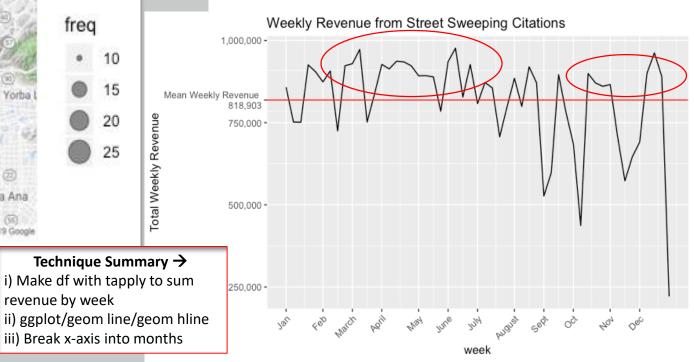
- The largest circles are near Tarzana Medical Center.
- The circles are generally darker which indicates weeks of high frequency are toward the end of the year.
- ➤ Does this trend continue throughout L.A. County?

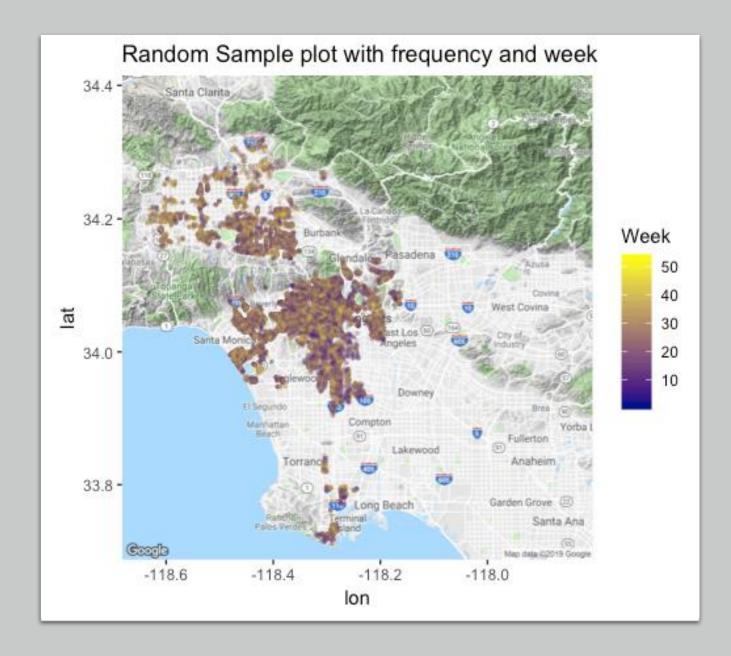


### Areas with 10 or more tickets issued in one week



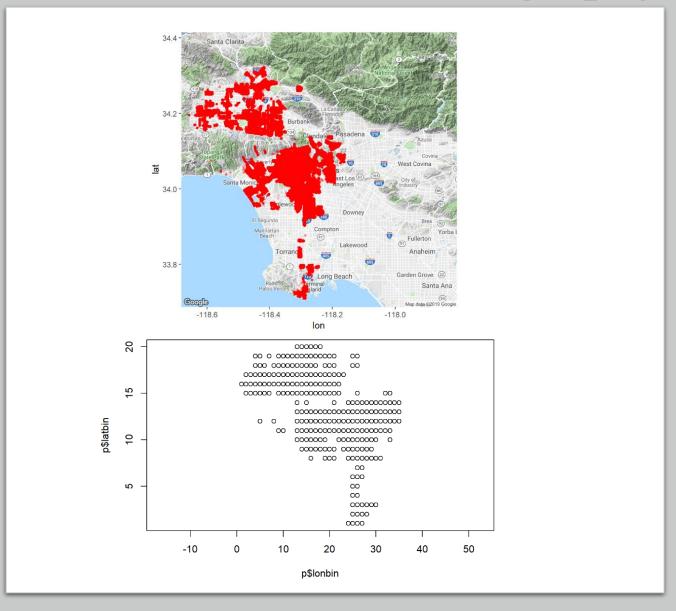
- This trend of the majority of tickets issued during the middle and at the end of the year is common throughout LA County as indicated by more of the purple to dark blue circles.
- This is further evidenced in the trends the weekly revenue earned.





- Random sample of 10% of the tickets (59,454) plotted by week.
- The trend continues. There are some dark blue and blue-purple dots mixed in with a majority of lighter yellow and lighter purple dots.
- ➤ When visiting L.A., especially April August and November December, be sure to double check the parking regulations.

## Association Rules - Geography

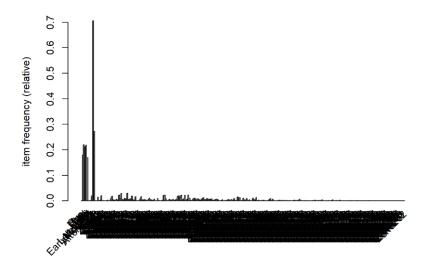


- ➤ Goal:
  - Develop an association rules model to examine relationships between day of week, time of day, and location
- ➤ Difficulty:
  - ➤ Location is coded as latitude and longitude, continuous numerical data
  - ➤ Association rules require logical data
- > Solution:
  - Binning
    - > Index of zones

## Association Rules - Logic

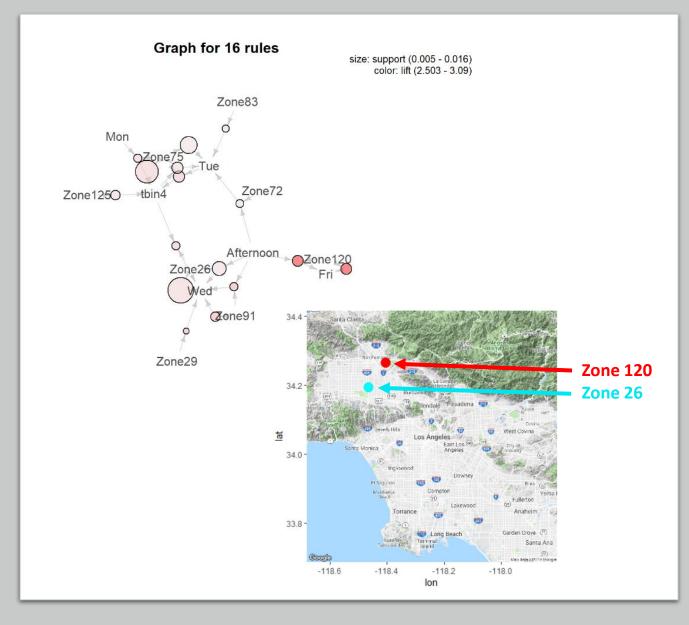
```
day1 day2 day3 day4 day5 day6 day7 tbin1

1 FALSE FALSE FALSE FALSE TRUE FALSE FALSE FALSE
2 FALSE FALSE FALSE FALSE TRUE FALSE FALSE FALSE
3 FALSE FALSE FALSE FALSE TRUE FALSE FALSE FALSE
4 FALSE FALSE TRUE FALSE FALSE FALSE FALSE
5 FALSE FALSE TRUE FALSE FALSE FALSE FALSE
6 FALSE FALSE TRUE FALSE FALSE FALSE FALSE
7 FALSE FALSE TRUE FALSE FALSE FALSE FALSE
8 FALSE FALSE TRUE FALSE FALSE FALSE FALSE
9 FALSE FALSE FALSE FALSE FALSE TRUE FALSE
10 FALSE FALSE FALSE FALSE FALSE TRUE FALSE
11 FALSE FALSE FALSE FALSE FALSE TRUE FALSE
12 FALSE FALSE FALSE FALSE FALSE FALSE
13 FALSE FALSE FALSE FALSE FALSE FALSE FALSE
14 FALSE FALSE FALSE TRUE FALSE FALSE FALSE
15 FALSE FALSE FALSE TRUE FALSE FALSE FALSE
16 FALSE FALSE FALSE FALSE FALSE FALSE FALSE FALSE
17 FALSE FALSE FALSE FALSE FALSE FALSE FALSE FALSE
18 FALSE FALSE FALSE FALSE FALSE FALSE FALSE FALSE FALSE
19 FALSE F
```



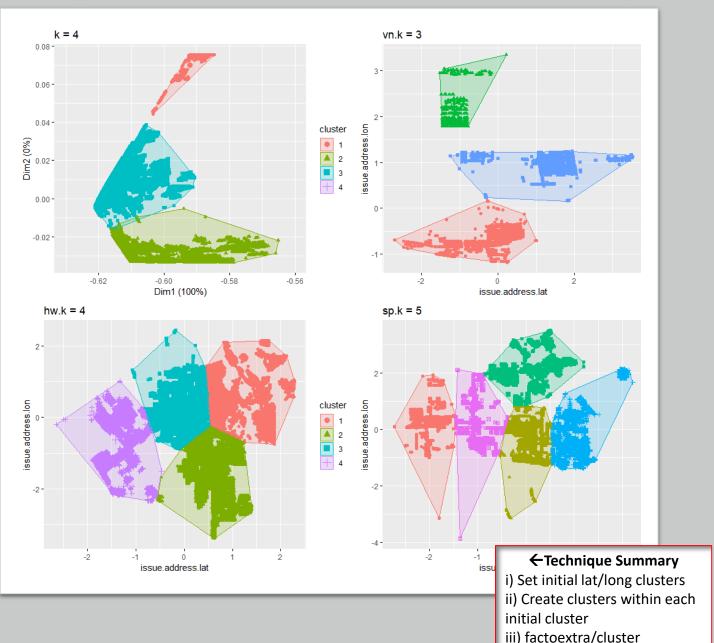
- ➤ Goal:
  - Develop an association rules model to examine relationships between day of week, time of day, and location
- > Difficulty:
  - ➤ Location is coded as latitude and longitude, continuous numerical data
  - ➤ Association rules require logical data
- > Solution:
  - > Binning
    - > Index of zones
  - > Build a logical transaction grid
    - Each day of week, each time of day, each zone
    - ➤ For 244 possible variables
      - Of which each entry has only three TRUEs
    - ➤ Note: item frequency chart intentionally left impenetrable

## Association Rules - The Rules



- ➤ The graph demonstrates that the relationship between Zone120 and tickets issued on Fridays is very strong one would be advised to park elsewhere on that day
- ➤ The higher support (but lower lift) of the relationship between Zone26 and Wednesdays demonstrates that while the argument for causation is not as strong, there are a great many tickets issues in that zone on that day

## Grouping Location: kMeans Clustering



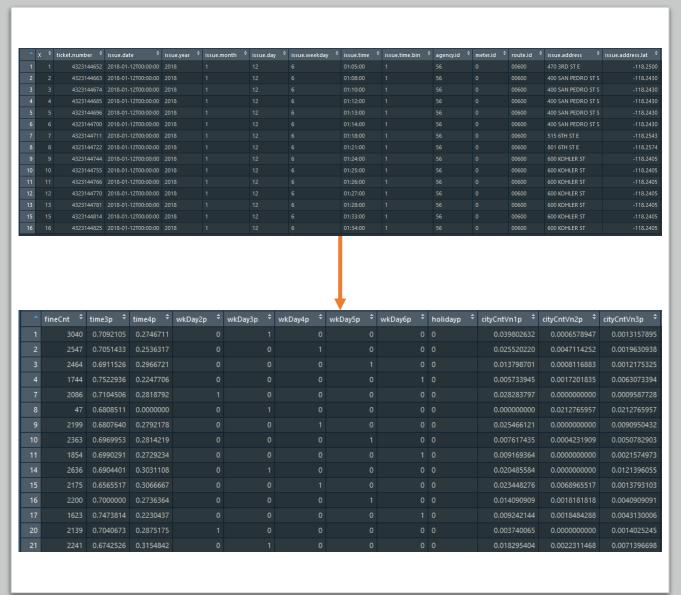
#### ➤ kMeans clustering results

The 'k = 4' plot shows that the citations issued in L.A. center around three distinct neighborhoods; Van Nuys (c1), Hollywood (c3), and San Pedro (c2). A fourth cluster is identified, which highlights data with missing lat/long values.

Following the initial city center clustering ('k = 4'), sub-clusters are built in each neighborhood. For example, Van Nuys ('vn.k = 3') has 3 clear centers where citations are most densely issued. The same sentiment is repeated for Hollywood and San Pedro.

The goal of using kMeans, in this situation, is to statistically identify districts within each neighborhood which can be used within a Random Forest prediction model. The prediction model will attempt to provide the number of citations issued per day. Having a concise location grouping may turn out to be predictive.

## Data Aggregation: Model Prep



Data preparation for Random Forest

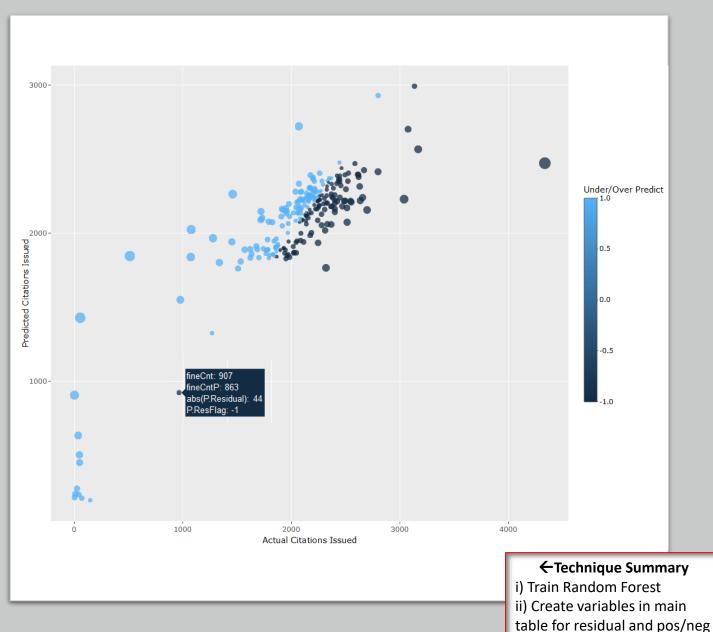
The original Los Angeles street sweeping citations data provided information for each individual citation.

Using the 'ddply' function ('plyr' package), a summary table showing the number of citations issued by day was created. The original view of the table provided granular citation counts by time bin, weekday, location, LA DOT agency, and cited car descriptions. For example;

The initial summary table had to then be transformed to show ratios instead of raw counts if a citation count prediction model is to be built. For example;

```
# Add the 'percent of' ratios to the summary data frame p.summary2$time3p <- p.summary2$time3/p.summary2$fineCnt p.summary2$time4/p.summary2$fineCnt
```

### Prediction Model: randomForest



#### Random Forest Results

#### Variable Importance (top 10)

- 1. cityCntSp3p San Pedro Sub-Cluster 3
- 2. agency53p LA City DOT Agency 53
- 3. cityCntSp4p San Pedro Sub-Cluster 4
- 4. agency51p LA City DOT Agency 51
- 5. cityCntSp5p San Pedro Sub-Cluster 5
- 5. plateCAp Citation issued to drive with CA plate
- 7. cityCntSp2p San Pedro Sub-Cluster 2
- 8. plateNCAp Citation issued to driver with an out-of-state plate
- 9. time3p Citation issued in the morning
- 10. agency54p LA City DOT Agency 51

#### **Random Forest prediction performance**

Mean citations issued per weekday – 2,049 Standard Deviation citations issued per weekday – 563.11

Run 1 without observed holiday flags and 500 trees

RMSE: 283.0865

Actual citations / predicted citations: -4.10% [over prediction]

Run 2 with observed holiday flags and 500 trees

RMSE: 283.4215

Actual citations / predicted citations: -4.14% [over prediction]

Run 3 with observed holiday flags and 5000 trees

RMSE: 281.7746

Actual citations / predicted citations: -4.11% [over prediction]

Mean predicted citations issued: 2,072 Standard Deviation citations issued: 410.82

#### **Summary**

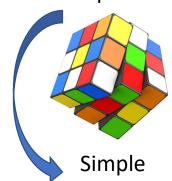
iii) randomForest/plotly

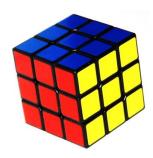
The third model run provides an okay prediction of the number of citations issued per day; with a root mean square error of 282. This means the model that there are more instances where the model has predicted more citations than what actually happened (by 4% on avg.). The plotted residuals show the model does very well when predicting a normal day, during 2018. However, the model has a hard time finding outlier. Therefore a flag for observed holidays was included in the 2<sup>nd</sup> and 3<sup>rd</sup> run, at least in part. Since our group's goal is to alert customers of targeted areas/days, it was best to over predict (than under).

## Outcomes & Proposals

Parking tickets are a reality of urban dweller living... this study hopes to support angel investor funding for an application to help consumers park more inexpensively and strategically in cities near you. Analysis supports development of a smart phone "notification" app could be developed based on high-quality meter reader data being generated in large metropolitan cities.







#### Cons \ Heartaches

• Data quality issues \ cleaning for real-time event application

### Pros \ Benefits

- Avg tow costs \$100
- Price of annual app expense should reduce 1 negative event
- Assist out of state visitors with an adverse event
  - > advertise at car rental places at airports

References: https://www.spotangels.com/blog/los-angeles-street-cleaning-holidays-and-rules/

## Data Dictionary – Key Fields – 594,546 x 27 Variables

Data Frame – LA Tickets				
Correlation	data.frame': 594546 obs. of 27 variables:	Туре		
	\$X : int 12345678910	case count		
	\$ ticket.number : num 4.32	ticket id		
	\$ issue.date : Factor w/ 320 levels "2	cas		
	\$ issue.year : int 2018 2018 20	only 2018		
Yes	\$ issue.month : int 111111	month		
Yes	\$ issue.day : int 12 12 12 12	day		
Yes	\$ issue.weekday : int 66666	weekday		
	\$ issue.time : Factor w/ 848 levels "00:00:00"			
Yes	\$ issue.time.bin : int 111111	daily time bin		
Yes	\$ agency.id : int 56 56 56 56	numeric		
	\$ meter.id : Factor w/ 136 levels "0","48","CP170",.	not used		
Yes	\$ issue.address.lat : num -118 -118 -118 -118 -118	time		
Yes	\$ issue.address.lon : num 34.1 34 34 34	numeric		
	\$ violation.id : Factor w/ 1 level "80.69BS": 1 1 1 1 1	numeric		
	\$ violation.desc : Factor w/ 1 level "NO PARK/STREET CLEAN": 1	all street sweeping		
	\$ violation.fine.amt : int 73 73 73 73 73 73 73 73 73	numeric		
Yes	\$ plate.expire.date : int 201801 201803 201801	numeric		
	\$ plate.expire.year : int 2018 2018 2018 2018 2018			
Yes	\$ plate.expire.month : int 13143318101	all sweep		
Yes	\$ plate.expire.flag : int 000000010	numeric		
Yes	\$ car.make.import.flag: int 0010001111	numeric		
Yes	\$ route.id : Factor w/ 674 levels "0","00001",	numeric		
Yes	\$ plate.state : Factor w/ 73 levels "AB","AK","AL",: 7	numeric		
Yes	\$ car.make : Factor w/ 62 levels "ACUR","ALFA",: 43	numeric		
Yes	\$ car.bodystyle : Factor w/ 12 levels "BU","CM","MC",: 7 7	numeric		
Yes	\$ car.color : Factor w/ 16 levels "BG",	numeric		
Yes	\$ issue.address : Factor w/ 262194 levels "! % CULVER BLVD",:	numeric		

https://www.kaggle .com/cityofLA/losangeles-parkingcitations#parkingcitations.csv