

GENERAL MANAGER - HR

Details

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14-06-1976

NATIONALIT Indian

<u>LinkedIn</u>

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Skills

Ability to Multitask

Effective Time Management

Statutory & Regulatory Audits

Talent Acquisition

Performance Management

Cross functional Connect

International Business

Learning & Development

Strategy

Change Management

Digital Transformation

Education:

M.B.A. (HR) from SMU.

B.A.(Sociology) from Annamalai University.

Future Leaders fast track course from IIM Kozhikode.

Profile Synopsis:

An Experienced and self-motivated Senior Human Resources Professional with a demonstrated history of working in the fast growing Pharmaceutical Industry, skilled in handling the Entire Gamut of HR & Administrative functions encompassing Corporate Strategy Development, Personal Development, Performance Driven Organisation, Transformation and Change Management, Employee Relations & Engagement, Employee Welfare, Policy & Program Design, Integration of HR Processes, HRIS Implementation, Talent Acquisition & Talent Management, Strategic HR Business Partnering, Performance Management, Training & Development, Cross Functional Team Management, HR Operations, General Administration, Compliance & Audits, Liaising & Coordination.

- Excellence in formulating and implementing tactical initiatives to achieve corporate strategic goals.
- Adroit in identifying loopholes, hindrances, devising strategies / process to smooth-line the administrative functions and identifying value adds to existing processes
- Possess a high degree of personal maturity and professional well-roundedness in addition to the in-depth functional knowledge in every administrative function
- Expertise in managing contractors, personnel management, statutory compliance and discipline management.
- Decisive leader with proven acumen to lead & manage diverse and large teams using strong organizational skills, out of the box thinking, and innovative problem-solving abilities

Core Competencies:

- Leading development/improvement in projects related to HR, IR and Administration functions for the organization.
- Working on Organizational Development and Talent Acquisition, Recruitment of leadership positions.
- Effective implementation of HR processes like Manpower & Organization Planning, Talent Acquisition, Training & Development, Compensation & Benefits, Performance Appraisal & Reward management.
- Ensuring overall legal & statutory compliances as applicable to the organization with effective coordination and communication with management and location HR teams.
- Designing and implementing robust reward system for motivating employees.
- Liaising with department heads to identify the training needs; source outside resources for specialized training programs; assessing training needs and developing recommendations for new programs.

Professional Experience:

Mankind Pharma Limited – A Billion Dollar Pharma giant ranks 3rd in Indian Pharma Industry and has over 19000 employees on-board.

General Manager – Human Resources (Head Plant Operations & Talent Acquisition)

New Delhi, India: Nov 2021 Onwards

Roles & Responsibilities:

Heading Mankind group's Talent Acquisition including global & senior leadership hiring from its Corporate office in New Delhi.

Heading cluster of 7 Manufacturing Plants across India, 2 R&D Centres located in Gurgaon & Mumbai. Also in charge of International Business Dubai & Nepal HR operations. Heading a team of 12 direct reportees in TA and more than 35 indirect reportees at plant and R&D Level.

Key Deliverables:

- Lead the HR team in managing the wide gamut of day-to-day human resources
 operation
- Handled recruitments & organizing employee engagement programs
- Monitored and analyzed the expenses and inventory control
- Managed the implementation of traditional and non-traditional sourcing strategies, screening/interviewing and candidate selection in concert with hiring managers, negotiating compensation packages, extended offers and assisted in integration of new employees
- Contributed towards employee learning & development / training
- Actively involved in ensuring:
 - o Launch of HRMS platform for the employees

IT & Technical Skills:

- MS office & Outlook
- Payroll processing in SAP
- Performance management system (Wegrow).
- Leave Management System (Spectra)
- Legatrix & Provakil for legal compliance
- Workday (WDAY) for managing talent pool & recruitment
- Taleo & LinkedIn for recruitment
- HR Connect from <u>Oracle.</u>
- Success Factor for end-to-end employee cycle management.
- Concur for travel Management.

Other skills:

- Leadership skills
- Time management
- Outsourcing
- Contract labour Management
- Conflict Management
- Grievance Redressal
- POSH

Recognition:

- Part of team received Best L&D team of the year-2022 UBS Forums
- Part of team received Best Talent Management Team of the year 2022 award from Thomas Assessments & DMA.

- Ensured employees and managers have comprehensive knowledge of Reward & Recognition, Communication, Performance Management and Role characterization, organization Structuring and Talent Review
- o Effective Joining formalities & Induction for all new joiners
- Timely release of Offer, Appointment & Confirmation letters
- Exit interviews for all resigned employees, and recommend action plans to reduce attrition
- o Provide HR policy guidance and interpretation.
- Conduct weekly/monthly/quarterly ORM & QRM meetings with respective business units.
- o Consult with line management, providing HR guidance when appropriate.
- o Analyze trends and metrics in partnership with HR group to develop solutions, programs and policies.
- Manage and resolve complex employee relations issues. Conducts effective, thorough and objective investigations.
- o Provide day-to-day performance management guidance to line management (e.g., counselling, career development, disciplinary actions).
- o Work closely with management and employees to improve work relationships, build morale, and increase productivity and retention.
- o Ensure Absenteeism addressed with timely initiatives.
- o Develop contract terms for new hires, promotions and transfers.
- o Provide guidance and input on business unit restructures, workforce planning and succession planning.
- o Identify training needs for business units and individuals. Participates in evaluation and monitoring of training programs to ensure success.
- o Follow ups to ensure training objectives are met.

Initiatives and its successful implementation:

- Job Analysis, pulse surveys & Competency mapping for diverse roles.
- Developed and executed employees' career development process with best practices in hiring, induction, training, performance measurement and appraisals.
- Launched the Knowledge skill enhancement framework for identifying and bridging skill gaps.
- Conducted soft skill trainings and provided coaching to experts on facilitation to deliver and train E-learning & LMS learning.
- Redesigned the Employee Handbook and HR policies in cohesion with the legal compliance and industry benchmarking.
- Actively involved in successful closure of scores of regulatory audits (USFDA, EU, WHO and other major audits).
- Managed to retain top talent at the rate of 92.63% for 2022 with employee friendly initiatives.
- Coaching and mentoring of direct & indirect reportees.
- SAP Success Factors HR digital enabler, SAP Concur travel & ADP- Payroll
- Wheebox for 360-degree feedback & WeGrow for PMS and Concur for Travel Management.

Major Achievement -

- Part of team successfully transformed current organisation's overall ranking at platforms like Glassdoor & Ambition Box, improvised the overall rating from 2.8 on a scale of 5 to 4.1 by end of 2022.
- Successfully launched initiatives like Mankind fusion, Mankind gurkul, Cross Functional Connect and Mankind Ladder.

Amneal Pharmaceuticals - Oncology Unit

Jadcherla, Hyderabad: Aug 2014 till Oct 2021 General Manager – Human Resources

Worked as General Manager – HR in **Amneal Pharmaceuticals**, a U.S. based manufacturer of the highest quality generic **pharmaceuticals**. A formulations plant manufacturing injectable oncology products, located at Jadcherla near Hyderabad.

Roles & Responsibilities:

As an HRBP, I established the HR & Admin department and was responsible for the takeover of 'Epsilon Pharmaceuticals' by Amneal. This accounted for all transition matters related to Plant & R&D Hiring along with Administration. Goal has been to ensure the provision of a professional HR service to the organization.

Job description:

- Maintain and develop HR policies, ensuring compliance and to contribute the development of corporate HR policies for all employees to follow the Safety, Environmental, Quality, HR & Administrative policies established by Amneal.
- Ensure the required level / quality of Management staff, middle level and lower level staff with appropriate management approvals, in order to meet business needs, focusing on Employee Retention and key Employee Identification initiatives.
- Develop, refine and fine-tune effective methods or tools for selection / or provide external consultants to ensure the right people with the desired level of competence are brought into the organization or are promoted.
- Negotiate salaries based on merit and ensure compliance of the approved salary budget.
- Formulate the HR business plan and ensure appropriate communication at all staff levels
- Learning and Development Need identification, calendar planning, evaluation, calculating ROI on training and development.
- Maintain and develop leading edge HR systems PMS, Induction, R&R, Retention, Talent Development and Succession Planning.
- Administer all employee benefit programs with conjunction with the Finance and Administration department.
- Impart behavioural trainings to the employees
- Operate and maintain employees data through HR Connect an Oracle software.
- Responsible for statutory compliances with statutory obligations. Implemented various HR Tools in Amneal Oncology like Oracle, ADP, etc

Mylan Laboratories Limited

Jadcherla, Hyderabad: Mar 2011 till Jul 2014 Manager – HR & Administration

Worked as a Manager - HR in Mylan Laboratories Limited, a multi-national pharma company; ranking $3^{\rm rd}$ in overall world generics market. A double MHRA approved formulations plant located at Jadcherla near Hyderabad.

Roles & Responsibilities:

As head of department, I was accountable for all matters related to Personnel, Administration, IR, Liaisioning and Facilities management. Predominantly focus on talent acquisition. To get renewed workforce to suite the Mylan Business requirements.

Talent Acquisition & Talent Management:

- Talent acquisition and retention strategies, maintaining talent pool, developing through Succession planning and Job rotation.
- Recruitment, Selection, Placement and Induction, Talent Retention strategies of Supervisory and Key Talent/Senior Management team devised and executed successfully.
- Maintaining Job Descriptions and Specifications and updating them regularly. Competency mapping for various roles and tools for assessment.
- Man management, selection, recruitment, appointment, induction, role and job fixing as per needs and requirement of various departments with Taleo, LinkedIn and other popular job portals.
- Undertaking performance appraisal for managers and other work levels & establishing framework for substantiating performance appraisal system linked to reward management via Performance management system (PMS).
- Salary administration and day-to-day grievances redressal by overseeing bonus, induction, leave & attendance records via Payroll processing in SAP and Leave management system (LMS).

- Implementing disciplinary norms & standards for minimizing violations of rules & regulations.
- Managing contractual labourers, security & accounts.
- Acting as a liaison with different govt. agencies and corporate houses for statutory compliance & Industrial relations. Using Legatrix to update higher management on act wise statutory compliance.
- Performance management, Rewards & Recognition,

General Administration:

- Managing all administration related activities including housekeeping, infrastructure management, facilities planning & utmost utilization of resources, overseeing security, company transportation and employee safety.
- Handling the upkeep & maintenance of office equipment, company vehicles, communication systems, guesthouse & other assets/resources.
- Interaction with bank authorities, commercial tax authorities, Customs & SEZ
 authorities, municipal authorities, local development authorities and other local bodies
 to ensure various activities like electricity supply, water supply and tax payment etc.
- Generating MIS reports, annual budget/control budget reports and other various reports on a monthly basis for review with other plants.
- Handling statutory compliances management via Legatrix & vendor agreements via Legal Contract Management (LCM).
- Managing infrastructure development entailing daily administration, maintenance of premises / rooms, handling travel helpdesk as well as other facilities like telephone, AMCs. Handling logistics as well as transportation management and co-ordination.
- Completing in-house administration & helpdesk management, stationary and printing, cafeteria, mailroom, internal and external events for internal customers.

Past Experience:

Sami Labs Limited

Hyderabad: Jun 2005 – Feb 2011 Executive – HR & Administration

Mars Golden Holidays

Hyderabad: May 2004 – May 2005 Project Manager – Administration

Indian Air Force

New Delhi, Belgaum, Pathankot: Feb'95 – Apr'04

Administrative Officer