## **NAME & CONTACT DETAILS**

**Bethany Baril** 

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#### SUMMARY

Dedicated, detail-oriented Information Technology graduate with a strong foundation in networking, cybersecurity, and software development. Proven communication, organization, and customer service skills. Seeking an entry-level IT position to leverage technical abilities and contribute to organizational growth.

## **CORE SKILLS & KEYWORDS**

- Networking (LAN), Cybersecurity & Data Security
- AWS Fundamentals, Microsoft Azure
- Software Development
- Frontend: HTML, CSS, JavaScript, React.js, Node.js
- Back-End/Programming: Python, MySQL, Java, C, .NET, Oracle
- JSON, QA & Testing
- ETL (Extract, Transform, Load)
- Data Analysis & Statistics, Power BI, Dashboard Creation
- Agile Methodologies (Scrum)
- GitHub, Visual Studio, Django
- Microsoft Windows, Office 365, Linux
- Proactive, Willingness to Learn, Quantitative Skills
- Strong Communication & Problem-Solving, Customer Service Excellence

### **EDUCATION**

# Associates of Applied Science (Information Technology)

Brightpoint Community College, Midlothian, VA | 08/2021 - 12/2023

- Career Studies Certificate: Cybersecurity & Networking Foundations
- Certificate in Customer Service Excellence

## **Bachelor of Science (Psychology)**

Virginia Commonwealth University, Richmond, VA | 08/2000 – 12/2005

## Certification

Certified ScrumMaster (ScrumAlliance) | Expected 12/2024

#### **RELEVANT PROJECTS**

Portfolio Website | bethany-baril-portfolio.netlify.app

- Created and deployed a responsive portfolio showcasing Python projects.
- Utilized JavaScript, CSS, HTML, Netlify, and GitHub for version control.

#### **EXPERIENCE**

#### Driver

Uber, Richmond, VA | 07/2018 – Present

- Strengthened communication skills through regular customer interaction, problem resolution, and prompt service.
- Effectively balanced scheduling and on-demand requests, reinforcing organizational and time-management abilities.

# **Stay-At-Home Parent**

Baril Family(Self-Employed), Richmond, VA | 01/2018 - Present

 Strengthened patience, communication, and organization skills while managing household responsibilities.

## Waitstaff / Banquet Server / Bartender / Hostess

Mez Contemporary Mexican, Raleigh, NC | 06/2013 - 01/2018

- Specialized in accommodating large parties with separate checks, enhancing multitasking abilities.
- Maintained exceptional customer service and communication to drive repeat business.

### **Administrative Assistant**

The Pediatric Connection, Inc., Richmond, VA | 08/2005 – 08/2007

- Digitized patient packets and performed accurate data entry.
- Managed all incoming calls and used MS Office tools for scheduling and documentation.

## **REFERENCES**

Available upon request.