NAME & CONTACT DETAILS
 Bethany Baril
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SUMMARY
Dedicated, detail-oriented Information Technology graduate with a strong foundation in networking, cybersecurity, and software development—plus a background in psychology and over 20 years of customer service. I bring proven communication, organizational, and relationship-building skills, bolstered by a CSM certification and hands-on experience with Python, React, Next.js, Django, and more. I'm seeking an entry-level IT role where I can leverage my technical abilities to build user-friendly solutions, foster innovation, and contribute to meaningful organizational growth.

CORE SKILLS & KEYWORDS

- **Networking (LAN)**, **Cybersecurity & Data Security**

- **AWS Fundamentals**, **Microsoft Azure**

- **Software Development**

- **Frontend**: HTML, CSS, JavaScript, React.js, Next.js, Node.js, Flutter (Dart)

- **Back-End/Programming**: Python, MySQL, SQLite, Oracle, Java, C, .NET

- **GUI Development** (Flask, Tkinter), **REST APIs**, **JSON**

- **QA & Testing**

- **ETL (Extract, Transform, Load)**

- **Data Analysis & Statistics**, **Power BI**, **Dashboard Creation**

- **Agile Methodologies (Scrum)**

- **GitHub**, **Visual Studio**, **Django**

- **Microsoft Windows**, **Office 365**, **Linux**

- **Proactive**, **Willingness to Learn**, **Quantitative Skills**

- **Strong Communication & Problem-Solving**, **Customer Service Excellence**

EDUCATION
Associates of Applied Science (Information Technology)
Brightpoint Community College, Midlothian, VA | 08/2021 – 12/2023

- Career Studies Certificate: Cybersecurity & Networking Foundations
- Certificate in Customer Service Excellence

Bachelor of Science (Psychology)
Virginia Commonwealth University, Richmond, VA | 08/2000 – 12/2005

Certification

- Certified ScrumMaster (ScrumAlliance) | Expected 12/2024

RELEVANT PROJECTS
Portfolio Website | bethany-baril-portfolio.netlify.app

- Created and deployed a responsive portfolio showcasing Python projects.
- Utilized JavaScript, CSS, HTML, Netlify, and GitHub for version control.

EXPERIENCE

Driver
Uber, Richmond, VA | 07/2018 – Present

- Strengthened communication skills through regular customer interaction, problem resolution, and prompt service.
- Effectively balanced scheduling and on-demand requests, reinforcing organizational and time-management abilities.

Stay-At-Home Parent
Baril Family(Self-Employed), Richmond, VA | 01/2018 –Present

- Strengthened patience, communication, and organization skills while managing household responsibilities.

Waitstaff / Banquet Server / Bartender / Hostess
Mez Contemporary Mexican, Raleigh, NC | 06/2013 – 01/2018

- Specialized in accommodating large parties with separate checks, enhancing multitasking abilities.
- Maintained exceptional customer service and communication to drive repeat business.

Administrative Assistant
The Pediatric Connection, Inc., Richmond, VA | 08/2005 – 08/2007

- Digitized patient packets and performed accurate data entry.
- Managed all incoming calls and used MS Office tools for scheduling and documentation.

REFERENCES
Available upon request.