

## NAME & CONTACT DETAILS

### Bethany Baril

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## SUMMARY

Dedicated, detail-oriented Information Technology graduate with a strong foundation in networking, cybersecurity, and software development. Proven communication, organization, and customer service skills. Seeking an entry-level IT position to leverage technical abilities and contribute to organizational growth.

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## CORE SKILLS & KEYWORDS

- Networking (LAN)
  - Cybersecurity & Data Security
  - AWS Fundamentals, Microsoft Azure
  - Software Development
  - Frontend: HTML, CSS, JavaScript, React.js, Node.js
  - Back-end/Programming: Python, MySQL, Java, C, .NET, Oracle
  - JSON
  - Agile Methodologies (Scrum, Kanban)
  - GitHub, Visual Studio, Django
  - Data Analysis & Statistics, Power BI, Dashboard Creation
  - Microsoft Windows, Office 365, Linux
  - Strong Communication & Problem-Solving
  - Customer Service Excellence
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## EDUCATION

### Associates of Applied Science (Information Technology)

Brightpoint Community College, Midlothian, VA | 08/2021 – 12/2023

- Career Studies Certificate: Cybersecurity & Networking Foundations
- Certificate in Customer Service Excellence

### Bachelor of Science (Psychology)

Virginia Commonwealth University, Richmond, VA | 08/2000 – 12/2005

## Certification

- Certified ScrumMaster (ScrumAlliance) | Expected 12/2024
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## RELEVANT PROJECTS

**Portfolio Website** | [bethany-baril-portfolio.netlify.app](https://bethany-baril-portfolio.netlify.app)

- Created and deployed a responsive portfolio showcasing Python projects.
  - Utilized JavaScript, CSS, HTML, Netlify, and GitHub for version control.
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## EXPERIENCE

**Uber Driver**, Richmond, VA | 07/2018 – Present

- Strengthened communication skills through regular customer interaction, problem resolution, and prompt service.
- Effectively balanced scheduling and on-demand requests, reinforcing organizational and time-management abilities.

**Stay-At-Home Parent** (Self-Employed), Midlothian, VA | 01/2018 – Present

- Strengthened patience, communication, and organization skills while managing household responsibilities.

**Waitstaff / Banquet Server / Bartender / Hostess**

Mez Contemporary Mexican, Raleigh, NC | 06/2013 – 01/2018

- Specialized in accommodating large parties with separate checks, enhancing multitasking abilities.
- Maintained exceptional customer service and communication to drive repeat business.

**Administrative Assistant**

The Pediatric Connection, Inc., Richmond, VA | 08/2005 – 08/2007

- Digitized patient packets and performed accurate data entry.
  - Managed all incoming calls and used MS Office tools for scheduling and documentation.
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## REFERENCES

Available upon request.