

NAME & CONTACT DETAILS

Bethany Baril

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SUMMARY

Dedicated, detail-oriented Information Technology graduate with a strong foundation in networking, cybersecurity, and software development—plus a background in psychology and over 20 years of customer service. I bring proven communication, organizational, and relationship-building skills, bolstered by a CSM certification and hands-on experience with Python, React, Next.js, and more. I'm seeking an entry-level IT role where I can leverage my technical abilities to build user-friendly solutions, foster innovation, and contribute to meaningful organizational growth.

CORE SKILLS & KEYWORDS

- **Frontend:** HTML, CSS, JavaScript, React.js, Next.js, Node.js, Tailwind, Flutter (Dart)
 - **Backend:** Python, Flask, Node.js, JSON, Auth, Security
 - **Databases:** SQLite, MySQL (Coursework), Oracle (Coursework)
 - **GUI Tools:** Tkinter, Flask
 - **Cloud & Security:** Foundation in AWS, Microsoft Azure, Networking (LAN), Cybersecurity, Data Security
 - **Data & Analytics:** Foundation in Power BI, ETL, Dashboard Creation
 - **Tools & Platforms:** GitHub, VS Code, Visual Studio, Linux, Office 365
 - **Soft Skills:** Communication, Customer Service, Empathy, Attention to Detail, Proactive, Fast Learner
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EDUCATION

Associates of Applied Science (Information Technology)

Brightpoint Community College, Midlothian, VA | 08/2021 – 12/2023

- Career Studies Certificate: Cybersecurity & Networking Foundations
- Certificate in Customer Service Excellence

Bachelor of Science (Psychology)

Virginia Commonwealth University, Richmond, VA | 08/2000 – 12/2005

Certification

- Certified ScrumMaster (ScrumAlliance) | Expected 12/2024
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RELEVANT PROJECTS

Portfolio Website | bethany-baril-portfolio.netlify.app

- Created and deployed a responsive portfolio showcasing Python projects.
 - Utilized JavaScript, CSS, HTML, Netlify, and GitHub for version control.
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EXPERIENCE

Driver

Uber, Richmond, VA | 07/2018 – Present

- Strengthened communication skills through regular customer interaction, problem resolution, and prompt service.
- Effectively balanced scheduling and on-demand requests, reinforcing organizational and time-management abilities.

Stay-At-Home Parent

Baril Family(Self-Employed), Richmond, VA | 01/2018 –Present

- Strengthened patience, communication, and organization skills while managing household responsibilities.

Waitstaff / Banquet Server / Bartender / Hostess

Mez Contemporary Mexican, Raleigh, NC | 06/2013 – 01/2018

- Specialized in accommodating large parties with separate checks, enhancing multitasking abilities.
- Maintained exceptional customer service and communication to drive repeat business.

Administrative Assistant

The Pediatric Connection, Inc., Richmond, VA | 08/2005 – 08/2007

- Digitized patient packets and performed accurate data entry.

- Managed all incoming calls and used MS Office tools for scheduling and documentation.

REFERENCES

Available upon request.