NAME & CONTACT DETAILS

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SUMMARY

Dedicated, detail-oriented Information Technology graduate with a strong foundation in networking, cybersecurity, and software development—plus a background in psychology and over 20 years of customer service. I bring proven communication, organizational, and relationship-building skills, bolstered by a CSM certification and hands-on experience with Python, React, Next.js, and more. I'm seeking an entry-level IT role where I can leverage my technical abilities to build user-friendly solutions, foster innovation, and contribute to meaningful organizational growth.

CORE SKILLS & KEYWORDS

- **Frontend:** HTML, CSS, JavaScript, React.js, Next.js, Node.js, Tailwind, Flutter (Dart)

- **Backend:** Python, Flask, Node.js, JSON, Auth, Security

- **Databases:** SQLite, MySQL (Coursework), Oracle (Coursework)

- **GUI Tools:** Tkinter, Flask

- **Cloud & Security:** Foundation in AWS, Microsoft Azure, Networking (LAN), Cybersecurity, Data Security

- **Data & Analytics:** Foundation in Power BI, ETL, Dashboard Creation

- **Tools & Platforms:** GitHub, VS Code, Visual Studio, Linux, Office 365

- **Soft Skills:** Communication, Customer Service, Empathy, Attention to Detail, Proactive, Fast Learner

EDUCATION

Associates of Applied Science (Information Technology)
Brightpoint Community College, Midlothian, VA | 08/2021 – 12/2023

- Career Studies Certificate: Cybersecurity & Networking Foundations
- Certificate in Customer Service Excellence

Bachelor of Science (Psychology)
Virginia Commonwealth University, Richmond, VA | 08/2000 – 12/2005

Certification

- Certified ScrumMaster (ScrumAlliance) | Expected 12/2024

RELEVANT PROJECTS

Portfolio Website | bethanybaril.com
- Designed and deployed a fully responsive portfolio using **Next.js**, **JavaScript**, **Tailwind CSS**, and **Netlify**
- Integrated dark/light mode toggle, downloadable resumes, and clean navigation to mirror professional UX standards
- Structured with modular components and mobile-friendly layout to showcase technical range and growth

Project Hub | Organized Showcase of Technical Work | hub.bethanybaril.com
- Developed a live, tag-filterable **project archive** using **Next.js**, **JavaScript**, and **Tailwind CSS**
- Displays projects across tools like **React**, **Python**, **SQL**, and **Power BI**, emphasizing front-end and back-end variety
- Features modals, project cards, skill-based filtering, and clean responsive UI design

Power BI Dashboard Projects
- Created two interactive dashboards using **Power BI** and **Excel** to analyze financial and small business data
- Applied **DAX** for calculated metrics and built dynamic filters, cards, and KPIs for presentation-ready reporting
- Modeled datasets and trends, demonstrating strong data visualization and business analysis skills

Python Book Recommendation App
- Built a **Tkinter GUI application** to suggest books based on genre and age range using

Python and **CSV data parsing**
- Developed a scrollable, interactive interface with dropdowns and dynamic responses

Secure SQL Login System
- Implemented a role-based login system using **React**, **Flask**, **SQLite**, and **bcrypt** for secure password hashing
- Enabled admin/user access levels with session handling, authentication, and form validation

Interactive Storybook Games
- Created two **React-based choose-your-own-adventure apps** featuring sound effects, branching logic, inventory tracking, and mini-games
- Integrated game mechanics including **randomized dice rolls**, story state logic, and embedded puzzles

EXPERIENCE

Driver
Uber, Richmond, VA | 07/2018 – Present

- Strengthened communication skills through regular customer interaction, problem resolution, and prompt service.
- Effectively balanced scheduling and on-demand requests, reinforcing organizational and time-management abilities.

Stay-At-Home Parent
Baril Family(Self-Employed), Richmond, VA | 01/2018 – 08/2025

- Strengthened patience, communication, and organization skills while managing household responsibilities.

Waitstaff / Banquet Server / Bartender / Hostess
Mez Contemporary Mexican, Raleigh, NC | 06/2013 – 01/2018

- Specialized in accommodating large parties with separate checks, enhancing multitasking abilities.
- Maintained exceptional customer service and communication to drive repeat business.

Administrative Assistant
The Pediatric Connection, Inc., Richmond, VA | 08/2005 – 08/2007

- Digitized patient packets and performed accurate data entry.
- Managed all incoming calls and used MS Office tools for scheduling and documentation.

REFERENCES
Available upon request.