

CORETELECOMS CUSTOMER COMPLAINT DASHBOARD

Start Date: January 1, 2025

End Date: November 14, 2025

CORETELECOMS CUSTOMER COMPLAINT DASHBOARD BETWEEN January 1, 2025 & November 14, 2025

Total Number of Agents

100

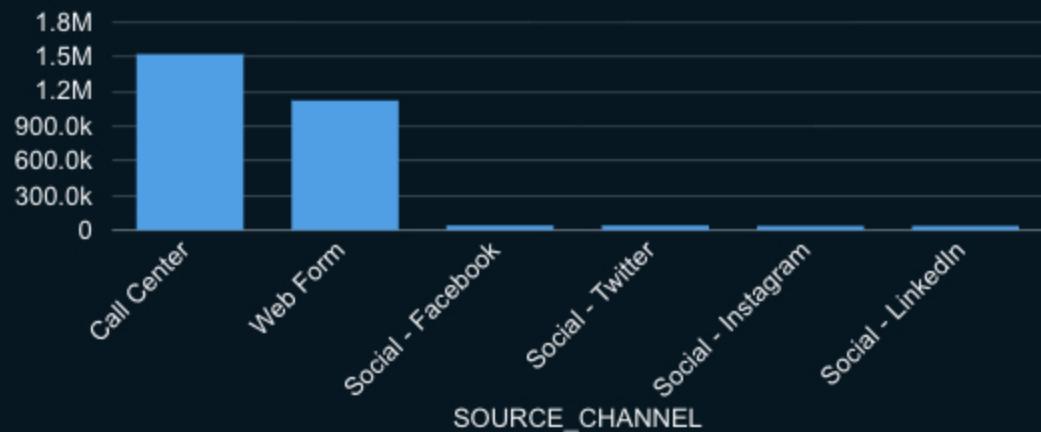
Total Number of Customers

2,499,948

Total Customer Complaints

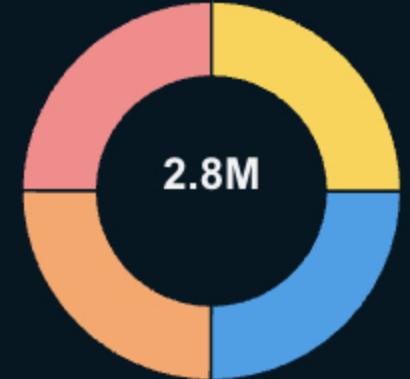
2,785,231

Source channel



Complaint categories

- Technician Support
- Network Failure
- Payments
- Router Delivery



Monthly Trend of Complaint Volume and Resolution Status

- Resolved
- In-Progress
- Blocked
- Backlog

