Epic and User Stories

Epic: As a baker, I want to communicate directly with customers that place orders	
User Story	**Acceptance Criteria**
As a baker, I want to send messages to customers that places an order, so I can ask for more details about their order.	1. Baker can see a list of customers that placed an order 2. Baker can select a customer from the list 3. Baker can input any character on a full qwerty keyboard 4. Baker can a press button to deliver a message once written
As a baker, I want to receive messages from customers that place an order, so they can inform me of any change requests.	1. Baker can read messages from customers 2. Messages are saved to the customer's order 3. Baker can reply to messages received from customers 4. Baker can access the customer's order from the message received
As a baker, I want to be notified as soon as I receive a message, so that I can respond quickly.	1. Baker receives an on-screen notification once a message has been received 2. Baker receives an audio notification once a message has been received 3. On-screen notification will remain on-screen until the message is opened
As a baker, I want to receive photos from customers that place an order, so that I can view examples of what they	1. Customer can attach JPG, and PNG files as to a message. 2. Baker can open and view image file 3. Baker can print image file 4. Baker can download image file.