

Epic and User Stories

Epic: As a baker, I want to communicate directly with customers that place orders.

User Story	Acceptance Criteria
As a baker, I want to send messages to customers that place an order, so I can ask for more details about their order.	<ol style="list-style-type: none">1. Baker can see a list of customers that placed an order2. Baker can select a customer from the list3. Baker can input any character from a full QWERTY keyboard4. Baker can a press button to deliver a message once written
As a baker, I want to receive messages from customers that place an order, so they can inform me of any change requests.	<ol style="list-style-type: none">1. Baker can read messages from customers2. Messages are saved to the customer's order3. Baker can reply to messages received from customers4. Baker can access the customer's order from the message received
As a baker, I want to be notified as soon as I receive a message, so that I can respond quickly.	<ol style="list-style-type: none">1. Baker receives an on-screen notification once a message has been received2. Baker receives an audio notification once a message has been received3. On-screen notification will remain on-screen until the message is opened
As a baker, I want to receive photos from customers that place an order, so that I can view examples of what they want.	<ol style="list-style-type: none">1. Customer can attach JPG, and PNG files as to a message.2. Baker can open and view image file3. Baker can print image file4. Baker can download image file.