User Document

Healing Paws Veterinary Solution
Documentation
Final Version
Group 15

17205985 & 17205981 & 17206254 & 17205989 & 17206001

2020/04/09

Table of Contents

1 Ip address

You can use browser in pc or mobile device and enter **http://117.78.11.41:5000/** to visit the alpha test version. Please follow the following instruction and test the client then employee account.

There are some suggested testing accounts The Admin account: [username: admin password: l1l2l3l4] The Client account: [username: client password: g152020] In addition, you can register for your own client/staff account for testing the authentication functionality. (detail in following instruction)
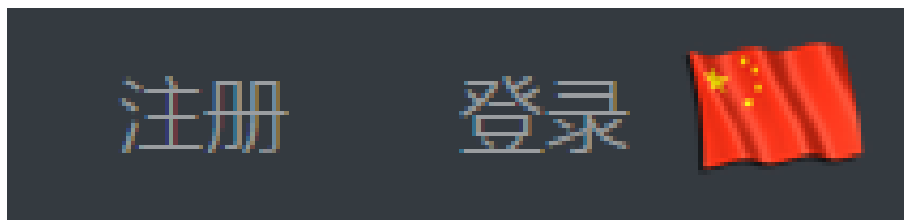
2 Welcome Page

Here are the manual of this 'Healing Pawl Hospital' platform. In the Index (welcome) page, there are three main function: - sign-up function - sign-in function - language switch function
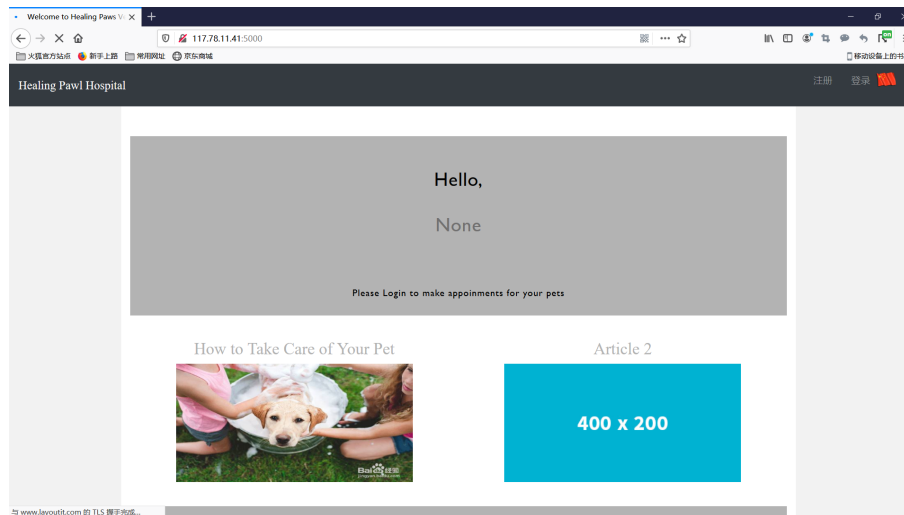
2.1 Language Switch

language switch function,you can click the flag to change the language between 'Chinese' and 'English'

2.2 Sign-up function

To register for this platform, you first need to click the 'SignUp' button.

Then you will turn to this sign-up page:

Here you can enter your username, email address, password. You need to follow the format. Each term will have a length interval to limit the length of the user's username and password.

By the way, the system has provides built-in email list (for employees). If you registered with the reserved Email-address, you will sign up as an employee account. The above will be explained in detail in the employee portal description.

Some tips: - If the username is already used by other users, you will be prompted - You should enter your password twice to make sure that there is no mistake in entering password.

2.3   Sign In function

You can enter your username and password to login. If your username or password is wrong, you will be alerted and return back to the login page.
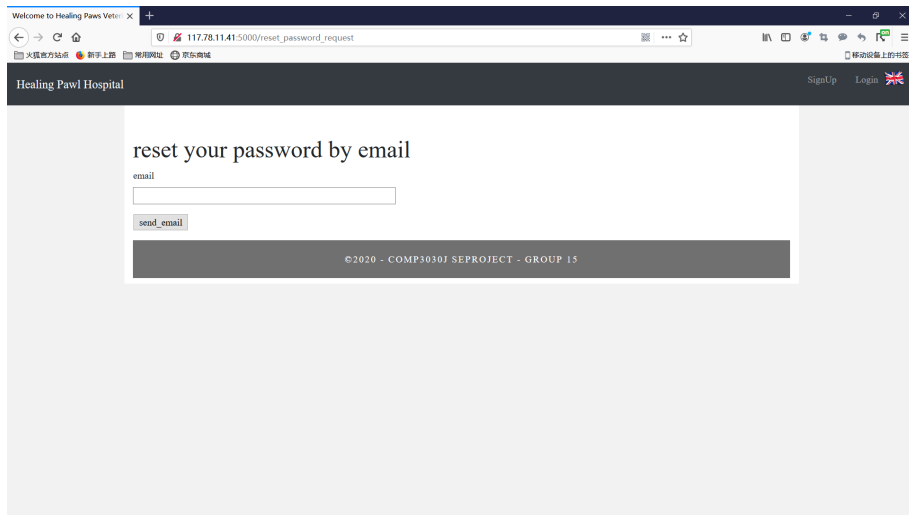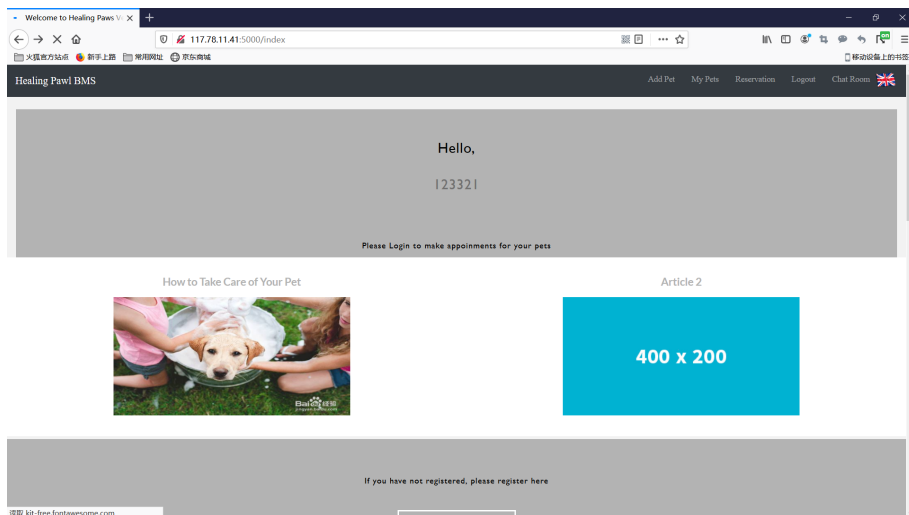

2.4   Reset password

If you forget your password, you can click 'reset password' to reset your password by using your register email.
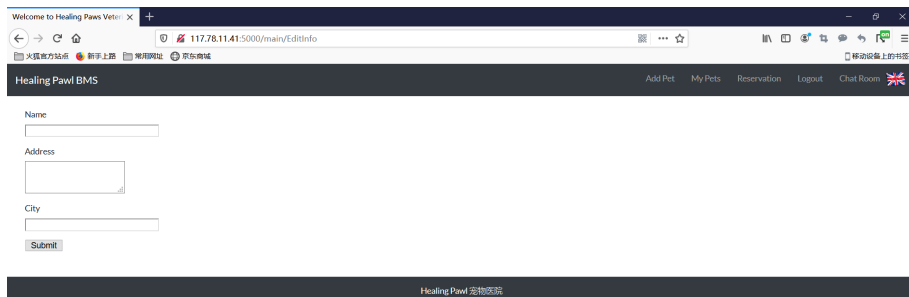
2.5 User Mode

If you are user of this platform, you will see this page after you login.There are four main functions: - Adding Pets - My Pets - Reservation - Chat Room

2.5.1 Add Pets

This function allows you to add information for your pet (enter information of your pet).

Here are four type of information: - Pet Photo: drop your pet's photo here by upload an image. If you don't upload a photo as an avatar of your pet, then there will be a default avatar for your pet.

- Pet Name: enter your pet's name - Pet Age: enter your pet's age - Pet Type: enter your pet's type (cat, dog, rabbit, etc)

After finishing these, you can click 'Treat!.!' to complete the pet adding, and you will turn to the 'My pets' page to check your pets.

2.5.2 My Pets

In this page, you can check your pets and your information. You can edit your information and delete your pets information.
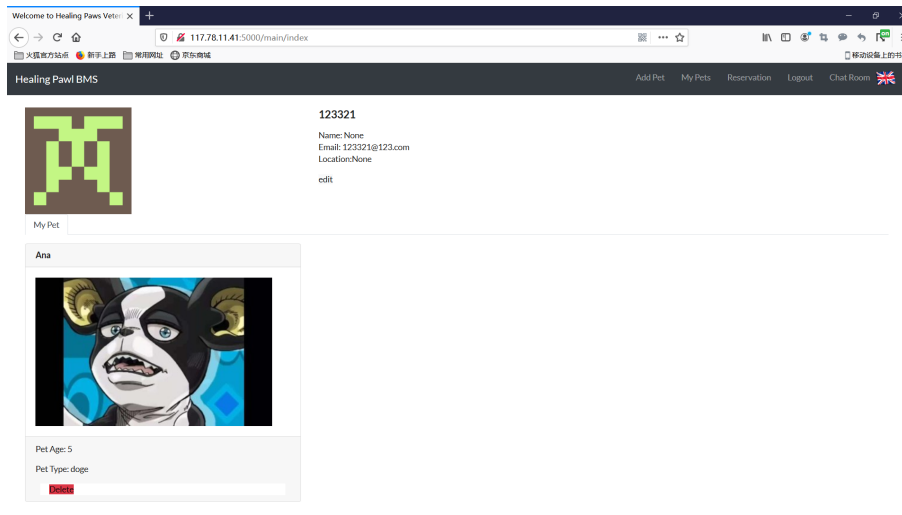
To change the information of your account, you can edit your name, address and city. After entering these, you can click 'submit' button to submit your information.
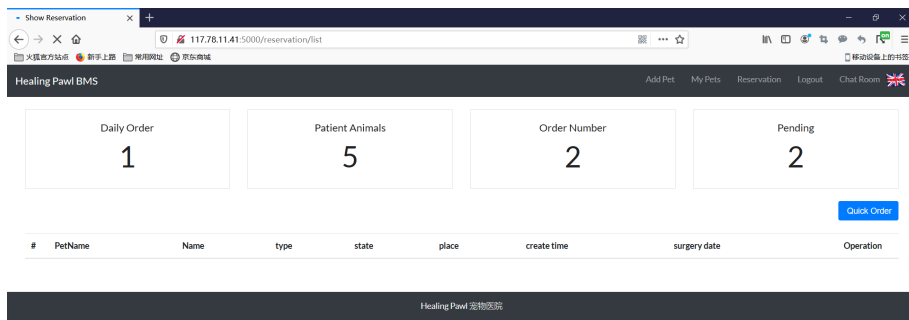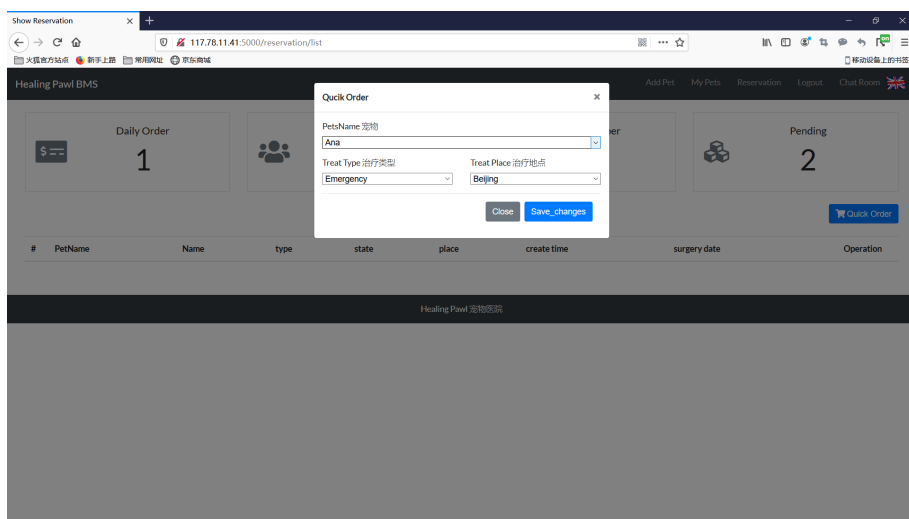

2.6 My reservation

In this page, you can see the number of daily order, patient animals, total order and order waiting to be processed.

To make reservation for you pets, you can click 'Quick Order' to create a new order.In the order page, you can select your pet (pets already in 'My pets'), your treat type (standard and emergency) and your treat place (Beijing, Chengdu and Shanghai).
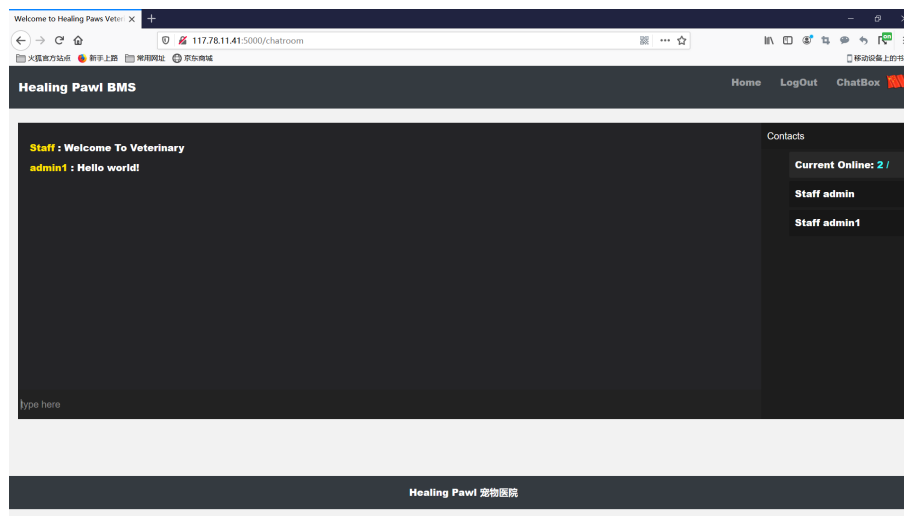
After finishing these, you can click 'Save$_c$hanges$'tocompletetheorder$.

You can also edit your order or delete your order after complete your order.
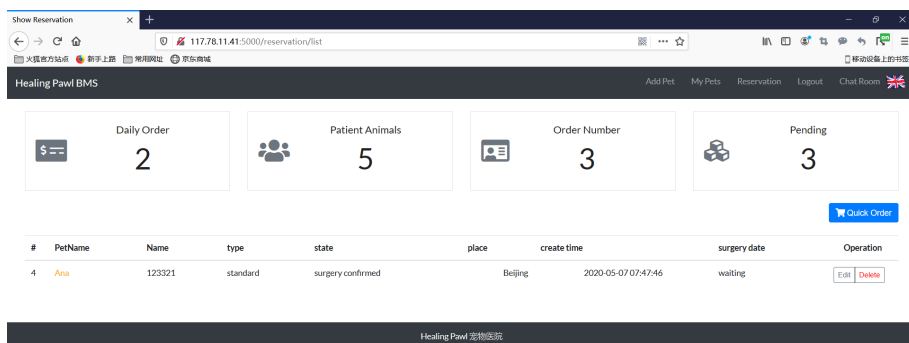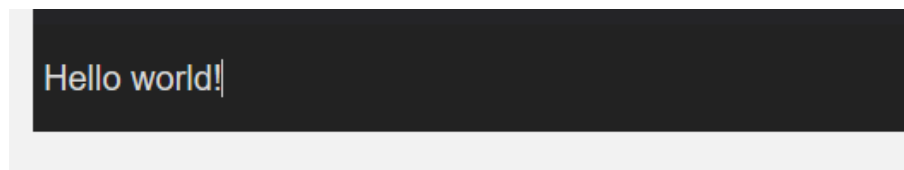
2.7   Real-time query

The last function for the user mode is chat room function. you can chat with currently online staff here.

You can type here and then press 'Enter' to send your message, and your message will be put on the screen.

2.8   Real-time query

The last function for the user mode is chat room function. you can chat with currently online staff here.

On the right side of the chat room, you can see the current number of people online and their names.

These are the all functions of the user mode.

3   Staff Mode

The difference between user mode and staff mode is that staff mode is permitted to manage orders.

To create a staff account, sign up with the administrator email. Then the staff can get the staff account by registering with their email.

```
ADMIN_EMAIL = ['ysytql@163.com','admin@163.com','han@163.com','aren@163.
    com','zhang@163.com','all@163.com']
```
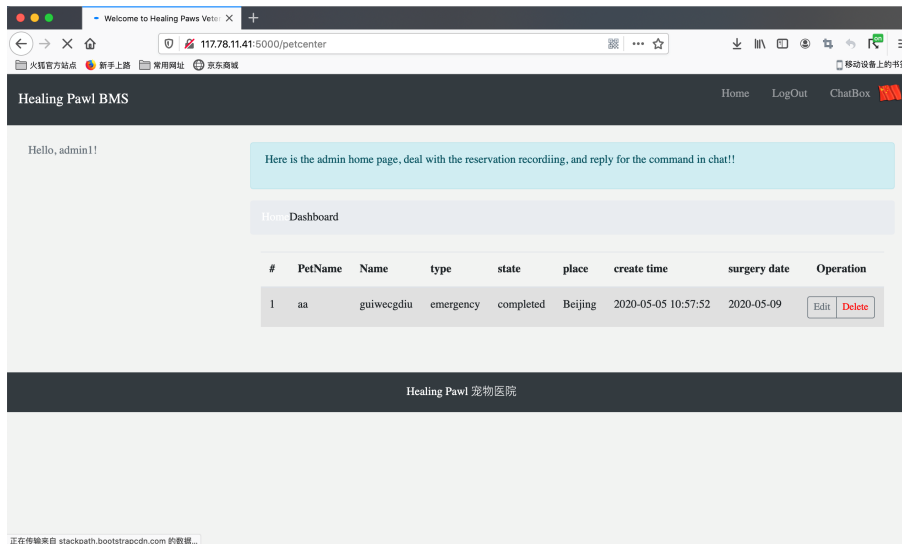
This is the staff page. There are two main functions here, managing order function and chat room function (where is introduced before).

3.1 Manage Order

To manage the orders, staff can edit or delete the orders.To prioritize the orders, staff can change the state of the orders, where the type of the states are 'surgery confirmed', 'completed' and 'ready for release'.
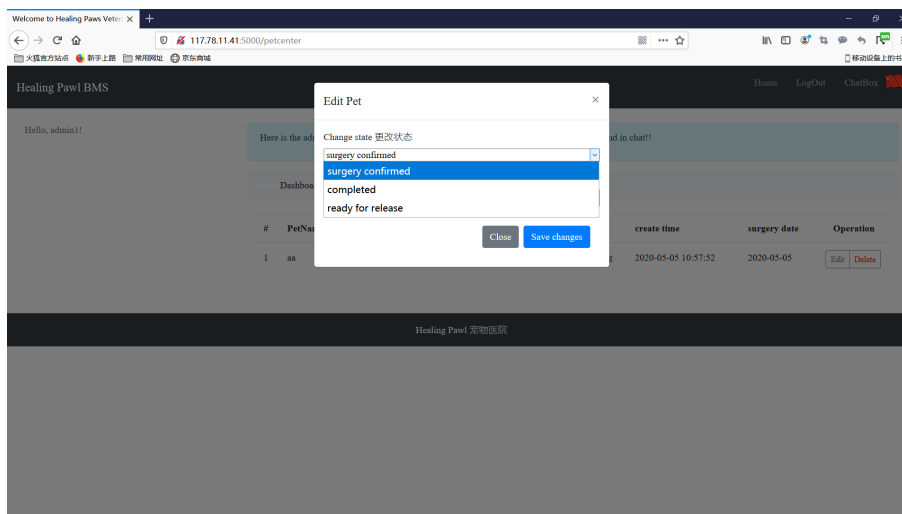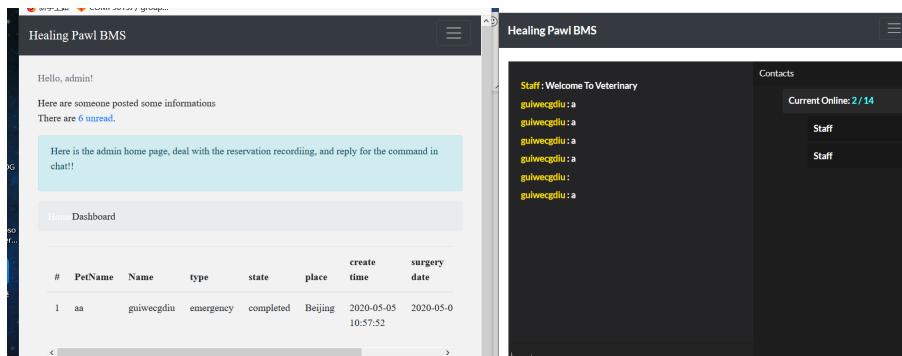

Staff can also change the surgery date of the orders.

After selecting these, staff can click 'Save changes' to save the changes.

3.2 Answer Query

3.2.1 Notification

- When new client query happened in the 'chat room'. The staff will receive a notification message in the reservation page.

- Staff can click the 'unread' link to check the query.And reply in time. The chat is an uncompleted function. So we suggested you to test it via two separate browser (or machine) to avoid the 'cookie' interuuption. m

Above all, that's all function that in staff mode.

4 Mobile Access

In mobile devices the page is fit-able for the mobile screen.The menu has become a toggle menu on the top-right side.
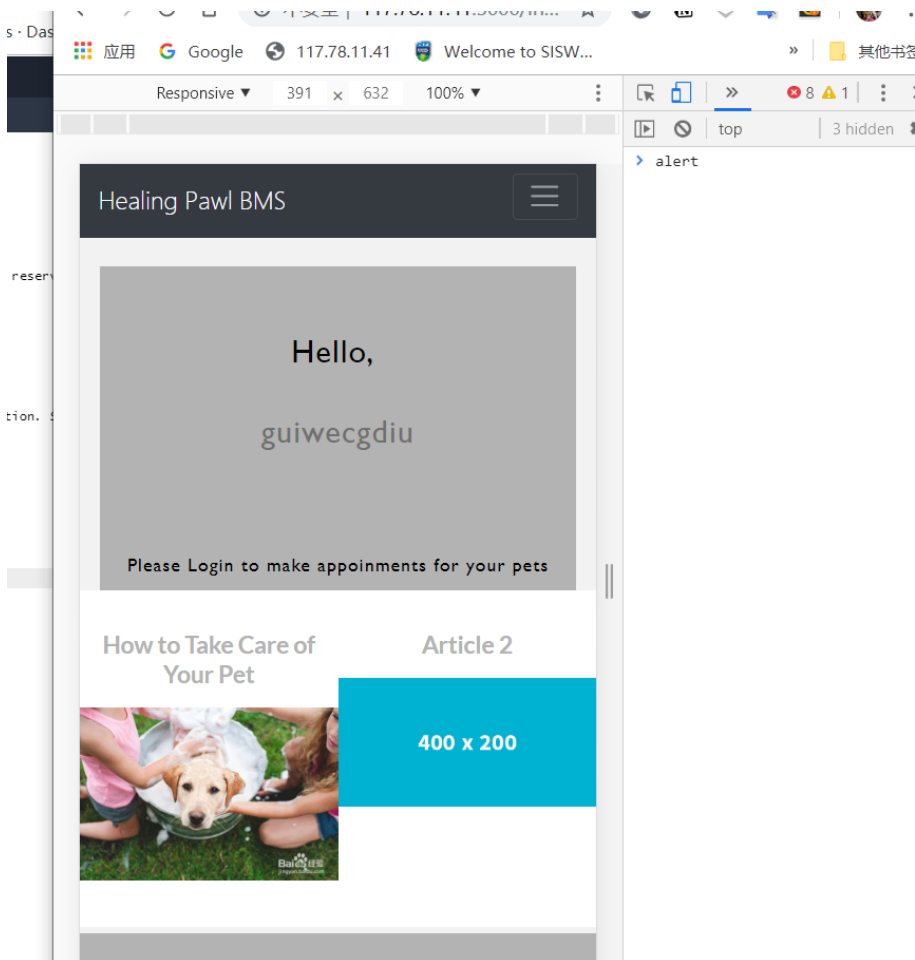
Above all, that's all function that in mobile device.