

Cloud Engineer

Ben Haim

Ramat Gan

Summary

- Aspiring Cloud Engineer with a robust background in **network administration** and **system implementation**, developed through hands-on roles in the **IDF** and at **MER Group**.
- Proficient in cloud technologies, including **Python**, **AWS**, and **CloudFormation**, with a strong commitment to continuous learning and applying best practices in **cloud infrastructure** and **automation**.
- Currently **certified** as an **AWS Cloud Practitioner** and actively pursuing the **AWS Solutions Architect Associate** certification to deepen cloud architecture expertise.
- Adept at **troubleshooting**, **collaborating** with technical teams, and ensuring seamless integration and performance in dynamic environments.
- Driven by a passion for cloud technologies and a dedication to advancing in the field of cloud engineering, with a focus on delivering **technical excellence** and **customer success**.
- Honored with the **ICT Division Commander Certificate of Honor**, for exhibiting outstanding **leadership** skills and serving as a positive mentor to fellow soldiers.

Experience

MER Group

2023 - 2024 System Implementor

- Resolved critical customer issues by providing **Tier 3 Support** for the company's Command and Control software, ensuring system stability and minimizing disruptions.
- Collaboration with the QA team to identify, reproduce, and **analyze critical bugs** impacting client systems.
- Facilitated seamless **communication** between technical teams and end-users, improving the implementation process and ensuring that client requirements were consistently met.

Israel Defense Forces

2021 - 2023 Network Administrator Team Leader

- Supervised a **team of five soldiers** while effectively integrating new soldiers into the team.
- Oversaw a **large user network** consisting of **1,000 users** and **450 endpoints**.
- Designed and implemented a **Python-based** GUI program for fault management purposes, that **exports the data** to Excel.
- Successfully **addressed** and **resolved complex IT issues** encountered by senior officers, ensuring **minimal disruption** to their workflow.
- Conducted training sessions and **produced detailed user guides** to enhance users' understanding and utilization of IT systems.
- Successfully completed diversified professional training encompassing data communication, **Excel proficiency**, and expertise in various military systems.

Education

Bar-Ilan University

2024 DevSecOps

The Open University of Israel

2022 - 2023 **onomy and Computer Science**

- Pursued educational opportunities during military service through proactive enrollment in the Open University.
- Completed **Introduction to Microeconomics** - 10131
- Completed **Advanced Computer Applications** - 20127

iNT college - Institute of Innovation & Technology

2022 - 2023 **Python INT College**

Certifications

AWS Certified Cloud Practitioner

Projects

Cloud Resume Challenge

Developed and deployed a resume website using **HTML** and **CSS** on AWS, with automated deployments via **GitHub Actions** and **CodePipeline** to an **S3** bucket. The site is served securely through **CloudFront** with HTTPS and visitors are routed through **Route 53**. Integrated an APi with **API Gateway** to trigger a **Lambda function** that send me an email notification by **SNS** when my CV is downloaded.

Honors & Awards

Certificate of Honor - Commander of the ICT Division

Honored with the **Division Commander Certificate of Honor** for exhibiting outstanding leadership skills and serving as a positive mentor to fellow soldiers.

Volunteering Work

2023 - 2023 **Taglit - Birthright Israel**

- As an IDF soldier, I had the privilege of participating in the **Taglit Birthright Israel program**.
- During this experience, I engaged with college students from Maryland, shared insights about Israel,
- and contributed to fostering stronger Jewish identity and community ties.

2018 - 2020 **SPCA**

- Provided diligent and compassionate care to shelter dogs through feeding, bathing, and daily walks.
- Contributed to the overall cleanliness and organization of the shelter by maintaining a clean environment for the dogs.

Skills

Python | AWS | CloudFormation | CI/CD | Customer Success

Network Administration | Troubleshooting | Collaboration

Languages

Hebrew - Native | English - Fluent | Spanish - Limited