

# Non-Life Insurance in R

## A Non-Life Stochastic Prognosis Model

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Warsaw, 26 November 2015

- ▲ Introduction
- ▲ Model Outline
- ▲ Case Study
- ▲ Conclusions



# Introduction

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# Introduction

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- ▲ At a policy level
- ▲ Models: burning cost, frequency/severity, GLMs



# Introduction

- ▲ At a policy level
- ▲ Models: burning cost, frequency/severity, GLMs



- ▲ At an aggregate level
- ▲ Models: Chain-Ladder, Bornhuetter-Ferguson, Cape Cod, stochastic and many more

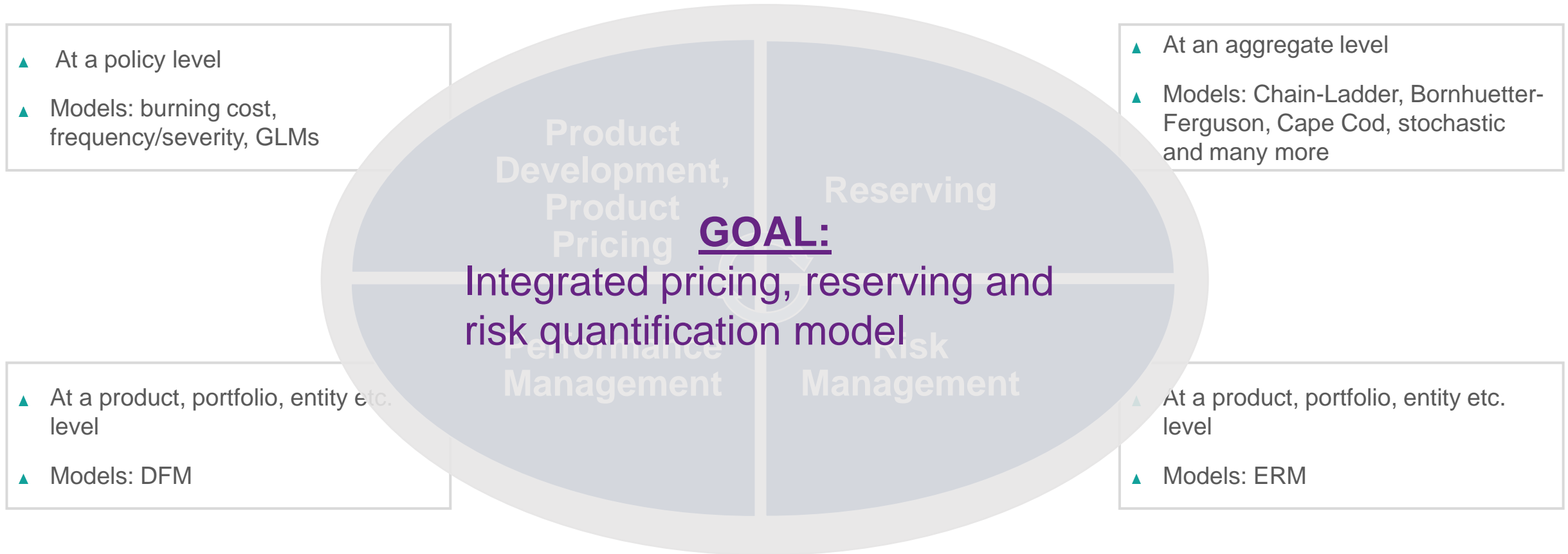
# Introduction



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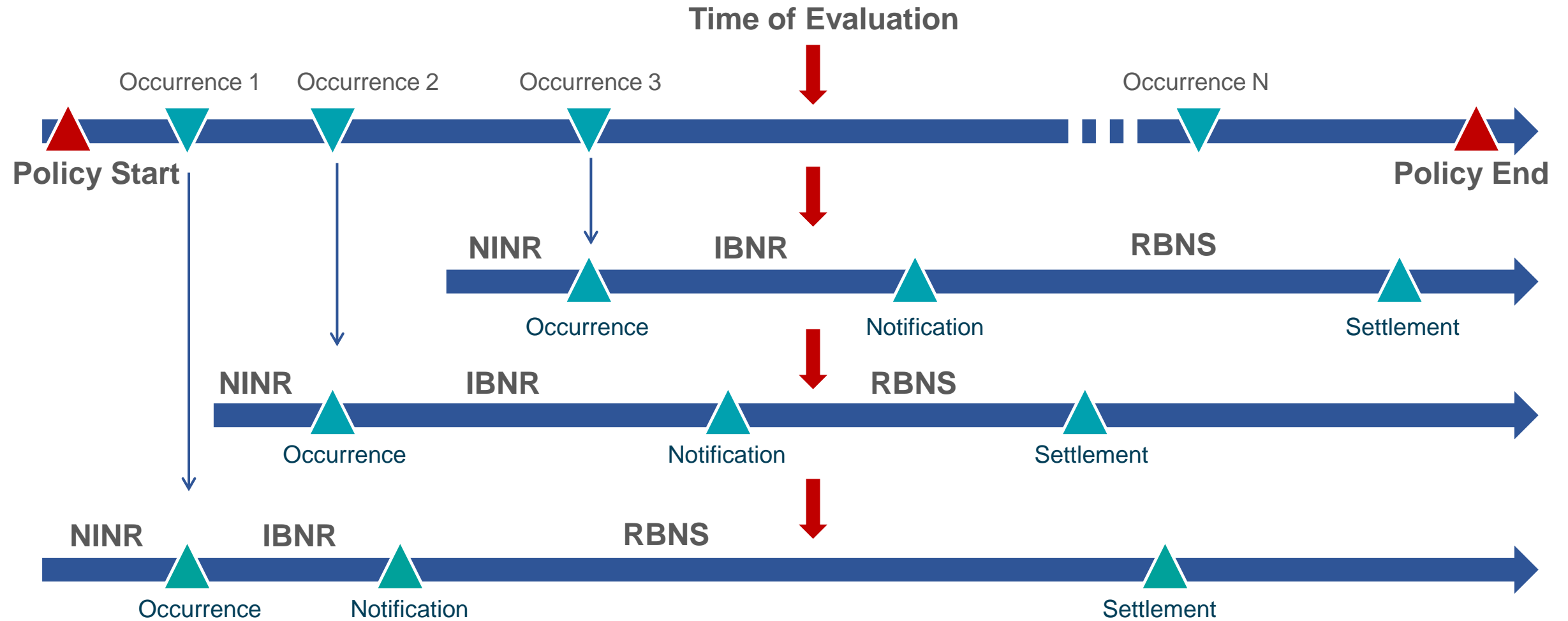
# Model Outline

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- ▲ **NINR**: Not Incurred and hence Not Reported
- ▲ **IBNR**: Incurred but Not Reported
- ▲ **RBNS**: Reported but Not Settled

# Model Outline



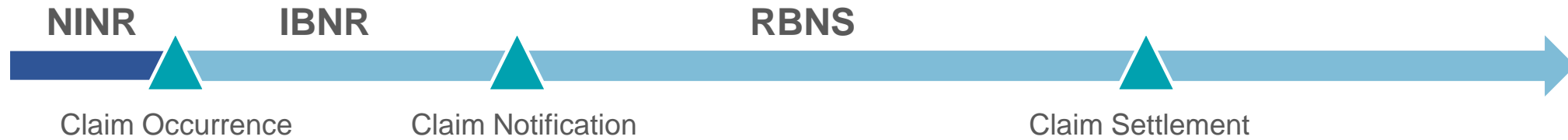
# Model Outline

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## Observations

- ▲ For an individual policy, at any point in time, any claim is either NINR, IBNR or RBNS
- ▲ We would like to model the value of claims for each of the above categories over time...
- ▲ ... therefore we require at least the following elements:
  - ▲ A distribution for the number of NINR claims
  - ▲ A model for the number of IBNR claims
  - ▲ A model for the claim size

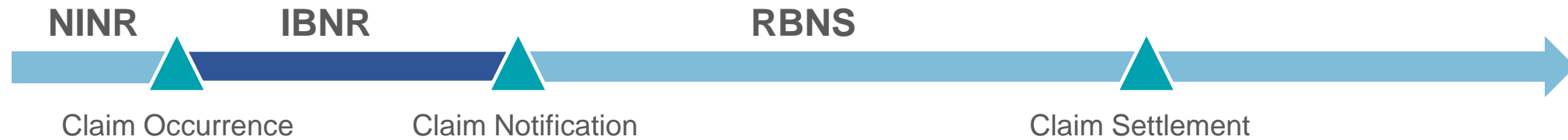
# Model Outline



## Model Assumptions

- ▲ Number of NINR claims in a certain time period follows a Poisson distribution
- ▲ Seasonality exists and is captured by the model

# Model Outline



## Model Assumptions

- ▲ IBNR claim defined as a difference between the number of claims that have occurred and the number of claims that have been reported
- ▲ If a policyholder reports a claim there are no claims other than the one reported...
- ▲ ... hence when a claim has been reported the expected number of IBNR claims is set to zero

# Model Outline



## Model Assumptions

- ▲ Since RBNS claims have already been reported, we only need to estimate their value
- ▲ All claims are settled in one payment
- ▲ As we are aiming to fit a claim size distribution for individual policies in a way which is coherent with pricing models, a natural choice for a claim size model is GLM

# Model Outline

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## Model Assumptions

- ▲ Number of claims can change over time, but is independent from the past
- ▲ Number of claims is independent of the claim size and conditional on policyholder behaviour
- ▲ Policyholders behave independently from each other

# Case Study

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## Portfolio

- ▲ Small motor insurance portfolio (comprehensive cover)
- ▲ Six years of data (January 2008 – June 2013)
- ▲ Number of policyholders started at zero and increased up to 44k policyholders after six years



# Case Study

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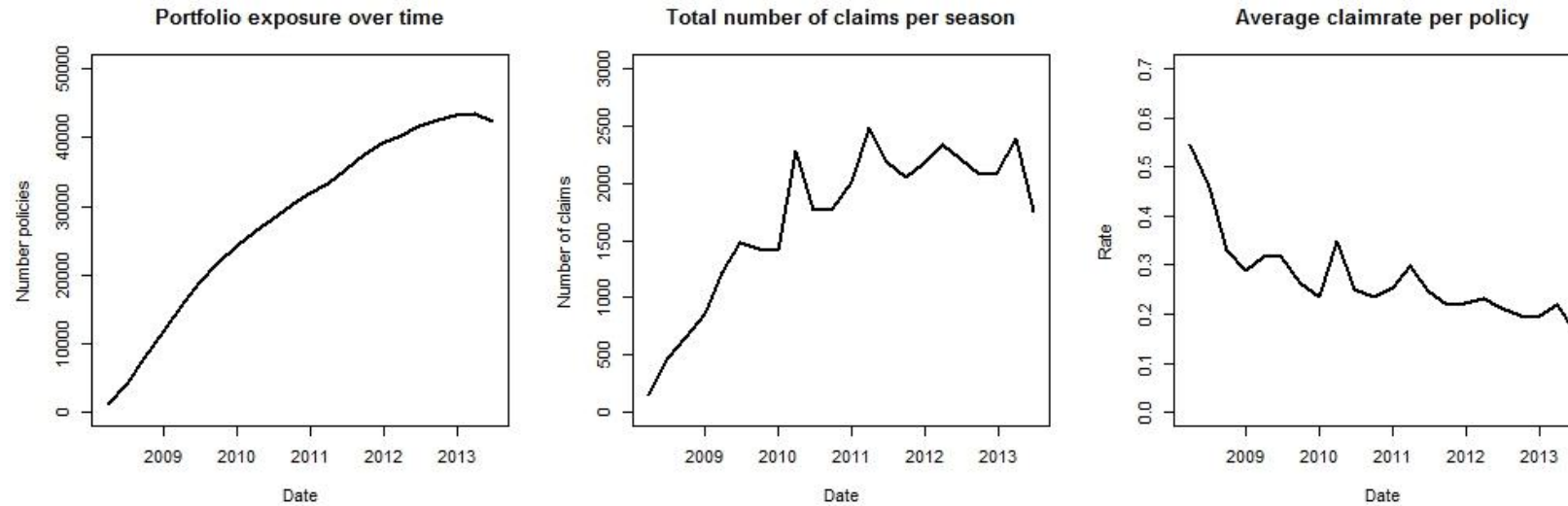
## Policy Data

- ▲ Make, model
  - ▲ Weight
  - ▲ Mileage
  - ▲ Value
  - ▲ Fuel type
  - ▲ Building year of vehicle
  - ▲ Usage
  - ▲ Region
- ▲ Age
  - ▲ Driving experience
  - ▲ Number of claim-free years
  - ▲ Deductible
  - ▲ Net premium

## Claims Data

- ▲ Type of accident
- ▲ Occurrence time
- ▲ Reporting delay
- ▲ Size of payments
- ▲ Time of payments
- ▲ Time of settlement
- ▲ Case reserve
- ▲ Injury

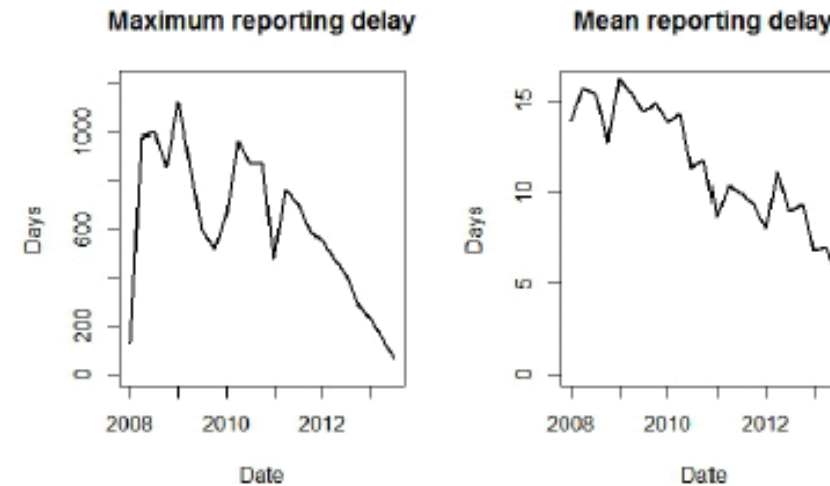
# Case Study



## Claim Rate

- ▲ Values aggregated to a season level
- ▲ Slight downward trend in average claim rate visible

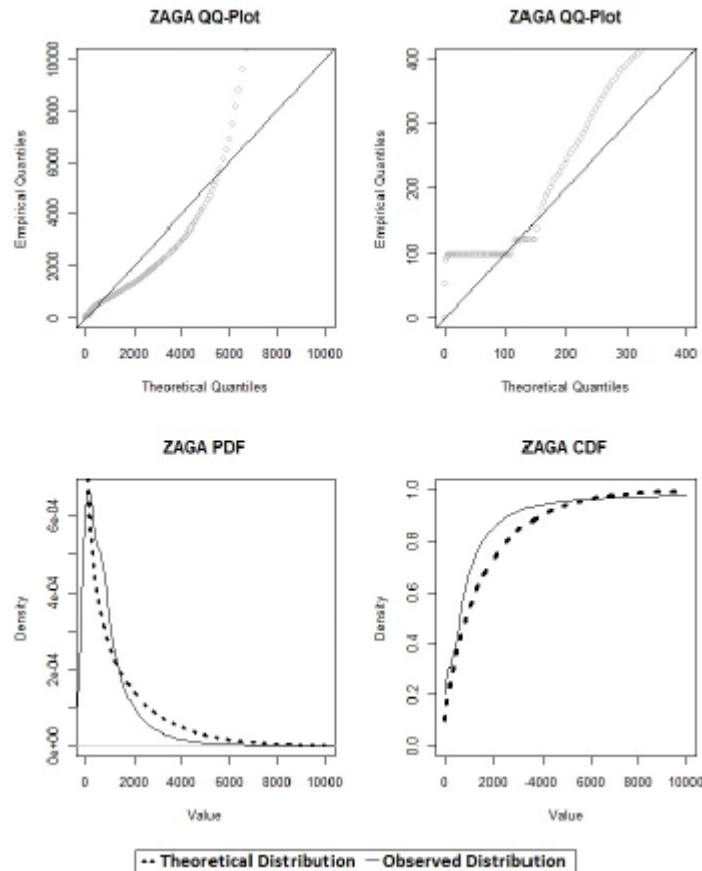
# Case Study



## Reporting Delay

- ▲ Estimate of reporting delay based on claims which occurred before January 2011
- ▲ Assume that the distribution does not change over time

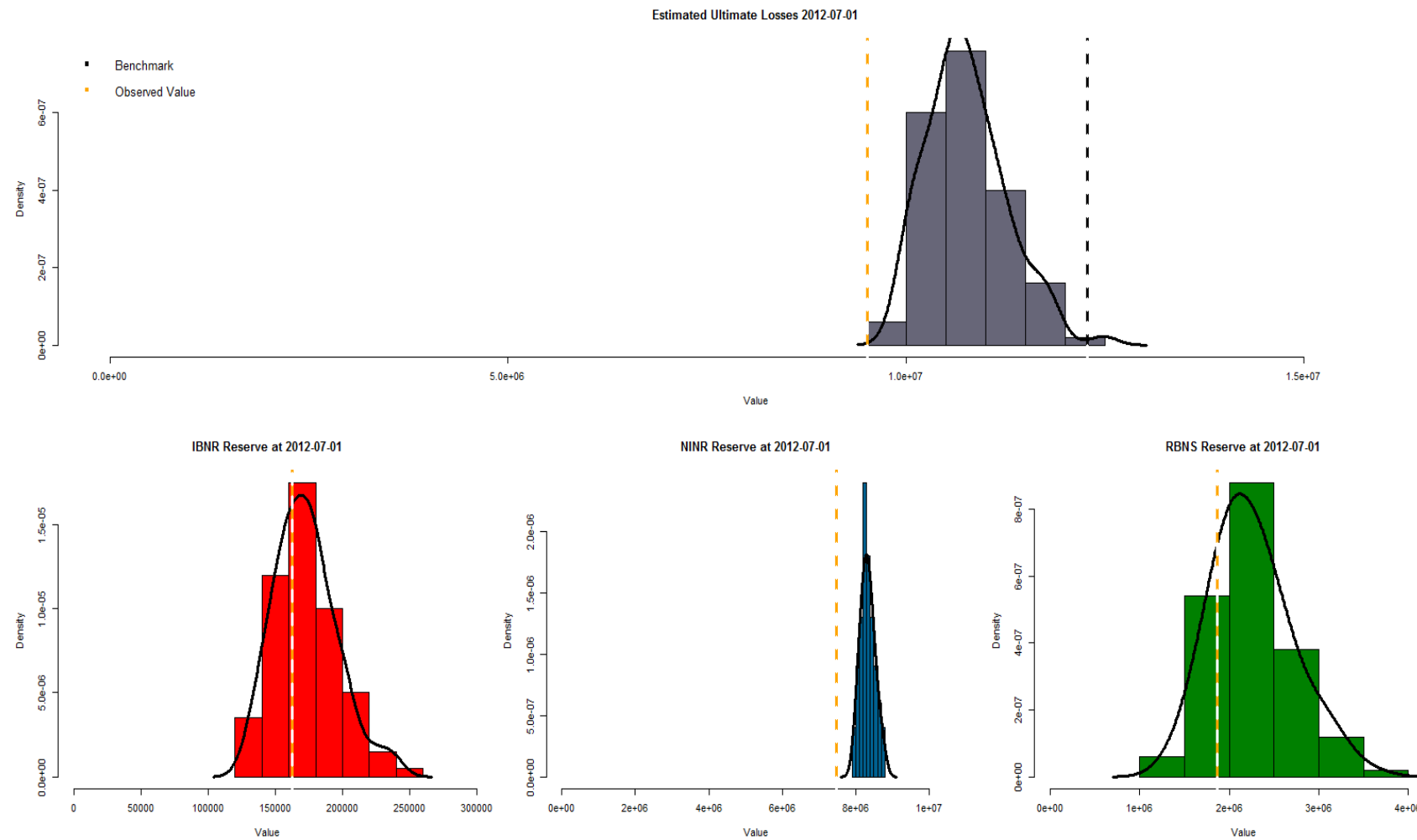
# Case Study



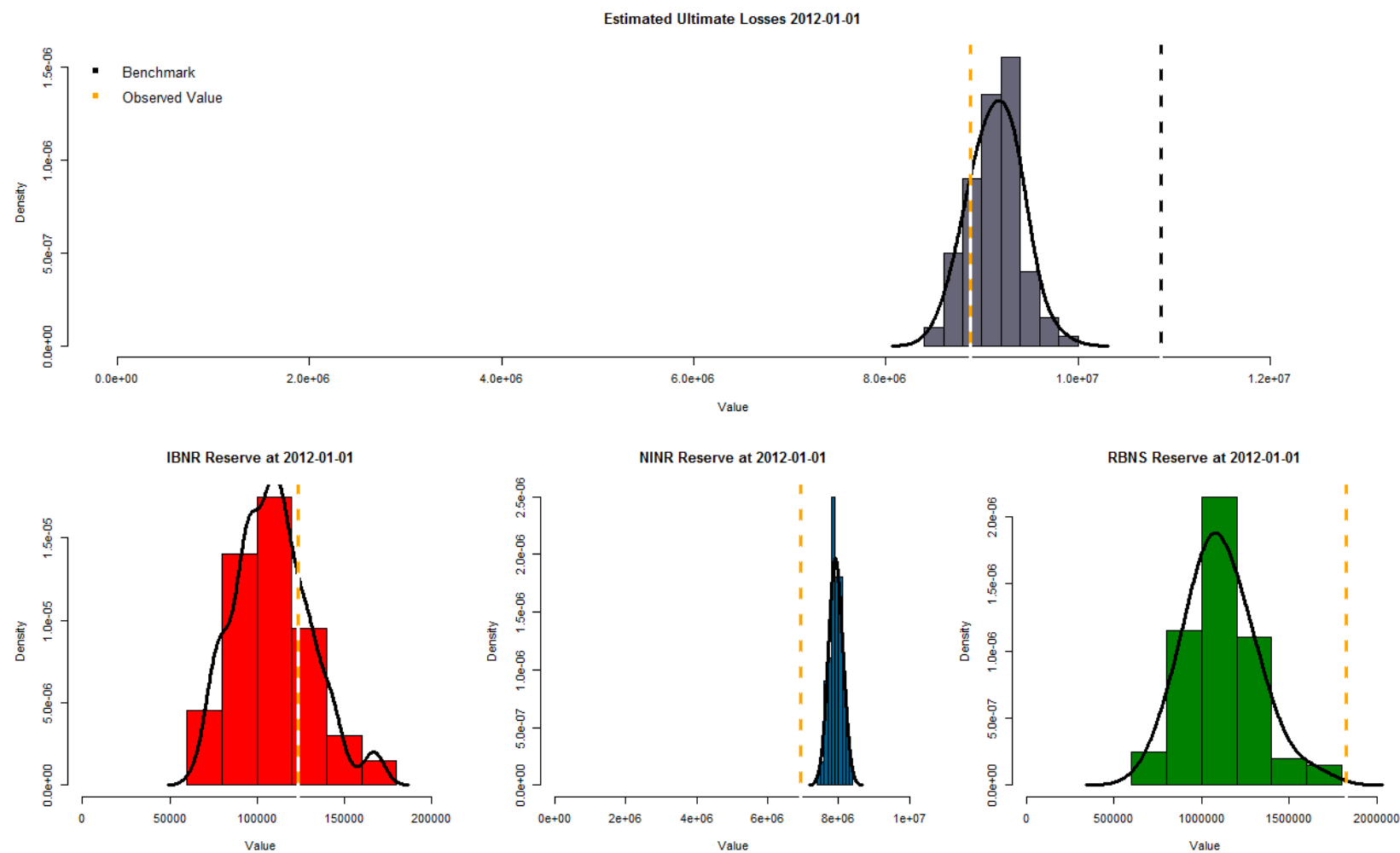
## Claim Size

- ▲ Large number of cases with no payments hence...
- ▲ ... used Zero Adjusted Gamma Distribution (ZAGA) which used an extra parameter to allow probability mass at zero
- ▲ Two GLM models used, one for NINR and IBNR claims and one for RBNS claims

# Case Study



# Case Study



# Conclusions

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## Model Applications

- ▲ Reserving for inhomogeneous lines of business
- ▲ Valuable when the insurance portfolio or behaviour changes over time
- ▲ Profitability analyses on a detailed level, consistent with pricing and reserving
- ▲ Modelling capital requirements under Solvency II, ORSA input

# Conclusions

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## Further Model Developments

- ▲ Multiple payments
- ▲ Separate models for property and bodily injury claims
- ▲ One-year horizon for Solvency II purposes
- ▲ Incorporation of lapses and catastrophe events



# Conclusions

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## Pros

- ▲ Flexibility
- ▲ Does not require long observation history
- ▲ Does not required homogenous portfolio
- ▲ Allows joint calculation of net premium, reserves and risk measures
- ▲ Can be updated in a real time, no need to extrapolate as claims are modelled in continous time

## Cons

- ▲ Complexity
- ▲ High amount of data required
- ▲ Long computation time
- ▲ Might be hard to parameterise
- ▲ Possible high parameter error
- ▲ Expert judgment involved



# Questions?

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# Thank you

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