# The glossary

**1. Stakeholders**

1.1 Eric Dubuis, Product Owner, represents the owners and conveys their vision to the scrum team.

1.2 Development Team (Scrum Team), want to deliver software that will satisfy the other stakeholders.

1.3 End Users, teachers who will use the reservation system.

1.4 Admin and Resources Managers, probably the director and secretariat, they'll need to be able to manage and change reservations.