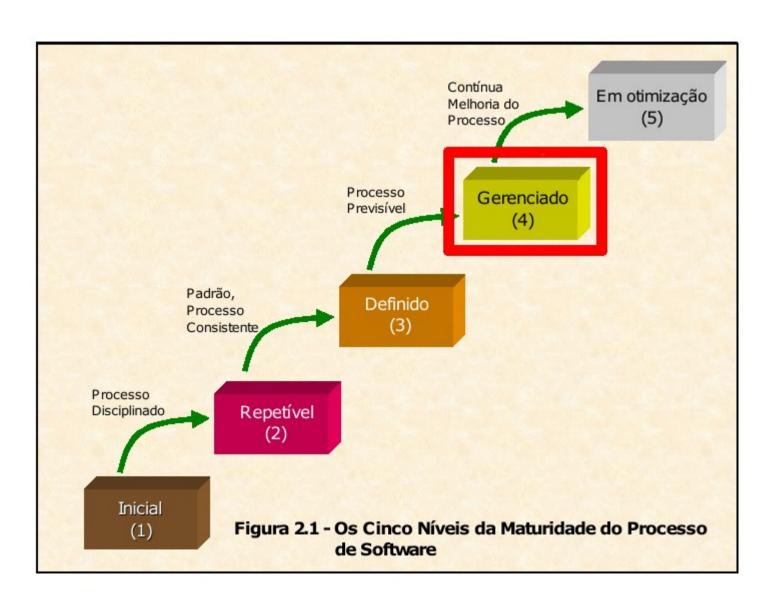
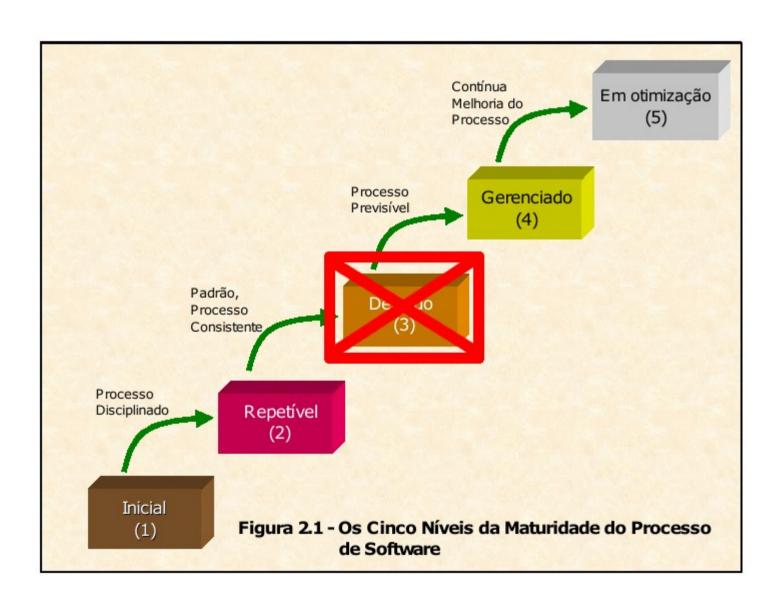
Continuando...

Níveis 4 e 5 do CMM

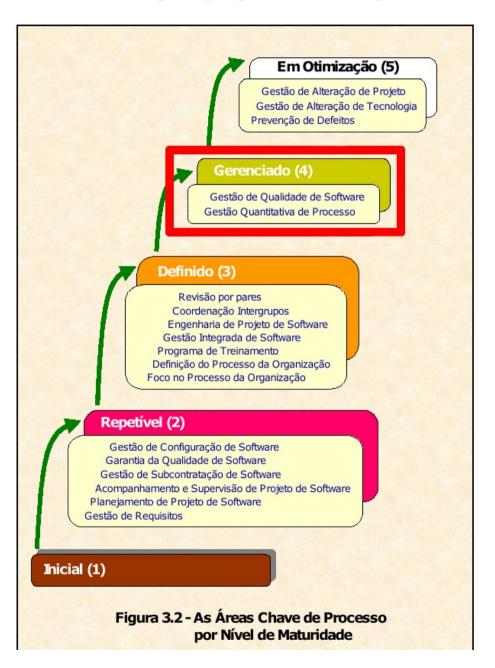
Nível 4 Gerenciamento



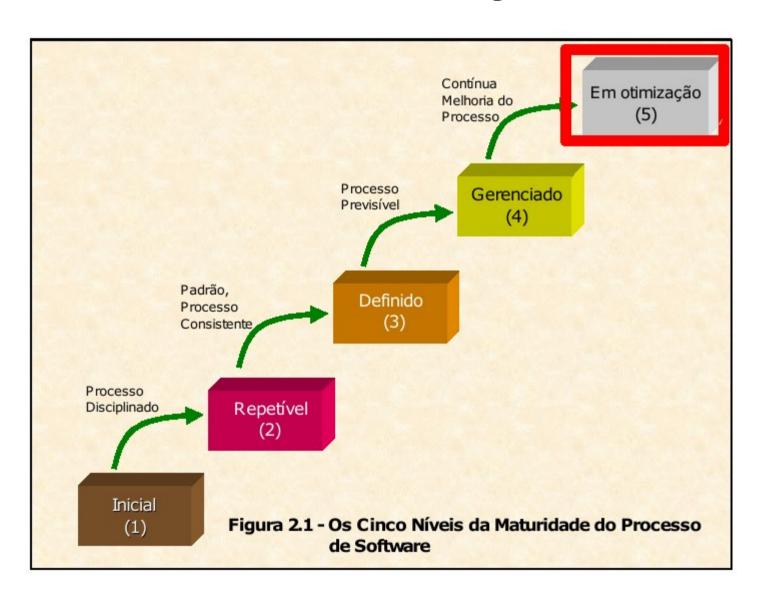
Porque não pular o Nível 3?



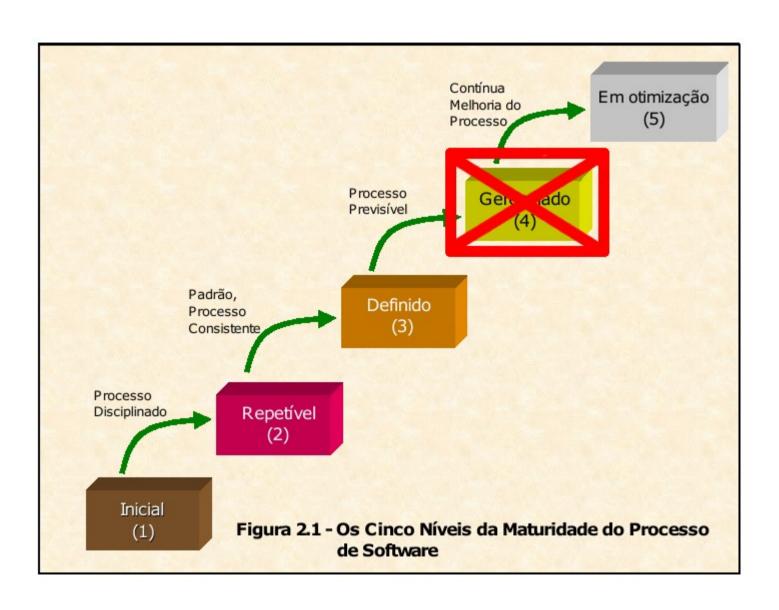
KPAs do Nível 4



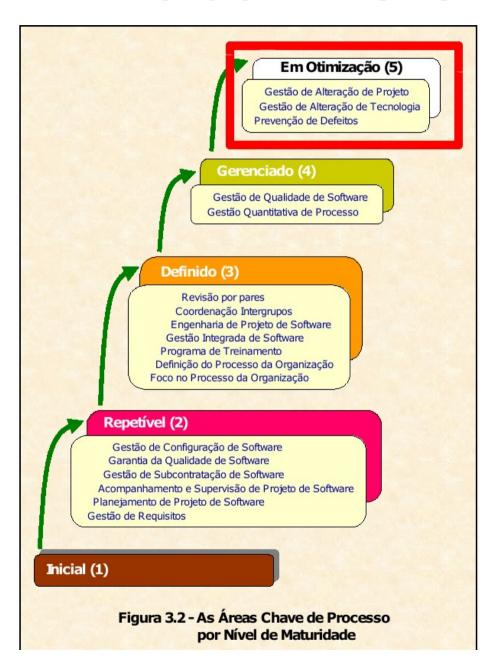
Nível 5 Em Otimização



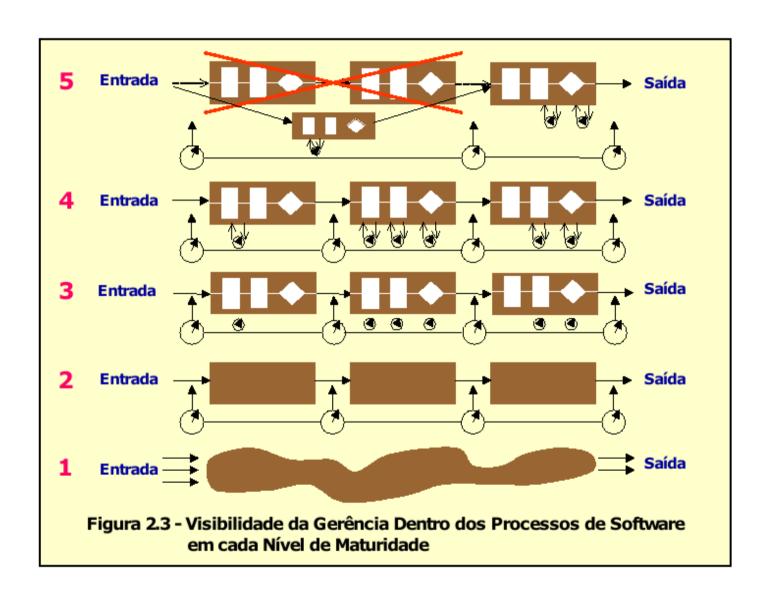
Porque não pular o Nível 4?



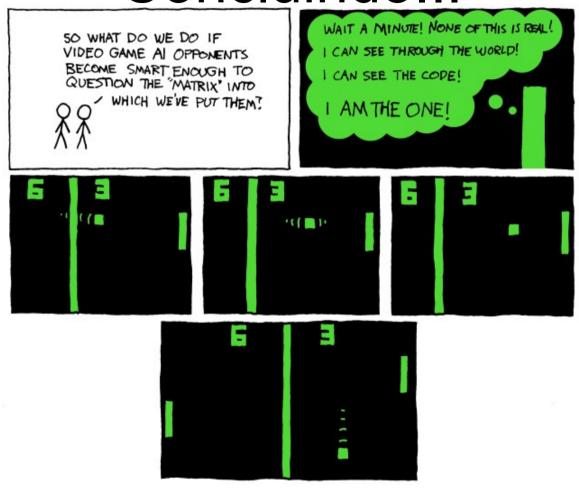
KPAs do Nível 5



Revisando



Concluindo...



Obrigado!!

Dúvidas?