

# **Title: Community-Based Local Services Platform**

## **Group: 1A and 1B**

### **1. Service Provider Profiles (Decorator):**

- Users access detailed profiles with photos, descriptions, and service categories (e.g., interior design, painting).
- Decorators create comprehensive profiles showcasing expertise, qualifications, service areas, working hours, and contact information.
- Service areas specify locations where the decorator is available.

**1.1 Services and Pricing:** Decorators outline services (e.g., room decor, event styling) with corresponding pricing. - Users gain insight into expertise and service costs for informed decisions.

**1.2 Advance Payment and Cancellation Policy:** Users pay a 50% advance payment to secure bookings. - Cancellation results in a specified deduction based on remaining time before the event.

**1.3 Rescheduling Policy:** Decorators offer flexibility for rescheduling based on availability. - Users coordinate with decorators for event date or time changes. - Clear guidelines and communication channels facilitate smooth rescheduling.

### **2. Search and Booking:**

- Prominent search bar and filters refine searches for chosen service providers.
- Listings display ratings, reviews, and available appointment slots.
- Users search based on location, service type, ratings, and reviews, scheduling appointments directly.

### **3. Messaging and Notifications:**

- Clear icons and alerts tailor communication with chosen service providers.
- The messaging system facilitates seamless communication, sending notifications for bookings, reminders, and updates.

### **4. Rating and Reviews:**

- Ratings and reviews prominently displayed on chosen service provider profiles.
- Users rate and review providers, offering valuable feedback.

### **5. Secure Payment Integration:**

- Users choose various payment methods for transactions.
- The software implements a secure payment gateway, ensuring a safe and convenient process.

6. **Feedback and Support:**

- User-friendly forms and dedicated support channels for interactions related to the chosen service provider.
- The software collects feedback for continuous improvement.

**Note:** This list is not exhaustive; you are encouraged to expand upon it with additional details as needed.