

Will Hellenbach 2

Agile Delivery Services (ADS) Food and Drug Administration (FDA) Food Recall Reports

Demographic and Background Information Questionnaire

1. Age: What is your age?
☒ 18-29 years old
☐ 30-45 years old
☐ 46-59 years old
☐ 60 years old or older
2. Ethnicity origin: Specify your ethnicity.
☒ White
☐ Hispanic or Latino
☐ Black or African American
☐ Native American or American Indian
☐ Asian / Pacific Islander
☐ Other
3. Education: What is the highest degree or level of school you have completed? If currently enrolled, highest degree received.
☐ No schooling completed
☒ Some high school, no diploma
☐ High school graduate, diploma or the equivalent (for example: GED)
☐ Some college credit, no degree
☐ Trade/technical/vocational training
☐ Associate degree
☐ Bachelor's degree
☐ Master's degree
☐ Professional degree
☐ Doctorate degree
4. Web Browser Experience: Number of years you have been using the Internet
☒ More than 10 years
☐ Between 5 and 10 years
☐ Between 1 and 5 years

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Post-task Questionnaire

Group:

Task #:

Device Used:

Browser Used:

1. Rate how easy was it to find the report. Circle one

Very difficult

Difficult

Somewhat difficult

Somewhat easy

Very easy

2. How easy was it to interpret report data on the screen?

Easy

Not so easy

Difficult

Very difficult

3. Did you have any difficulty finding filters?

Yes

No

4. Did you have any difficulty finding where you need to go?

Yes

No

5. Provide any recommendations to improve the page or any issue that you experienced.

Viewing from iPad minor page issues.
Add more instruction and
write home under Doort logo for easier
usability
graphs need labels
bubbles need instruction
home link in navigation bar

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Satisfaction Questionnaire

1. If you would give a grade to the site from A being exemplary and F failing, what grade would you give? Circle one.

A

B

☒ C

D

E

F

2. In your opinions, how quickly would most people learn to use the site? Circle one

☒ 30 minutes

1 hour

1 day

1 week

3. How well was the site organized? Circle one.

Poorly organized

☒ Well organized

Very well organized

4. Would you use the site in the future? Circle one

☒ Yes

No

5. Describe what you liked the most about the site.

Graphs and other stuff like that

6. Describe what you like the least about the site.

On geographic reports you couldn't click on a state to see what the reports were

7. Describe any recommendations for improvements.

need more help with report titles

Overall more instruction and information
fix page issues on other devices