



Appendix: Next Steps, Support and Resources

Google Cloud Platform Fundamentals
V2.1

Agenda

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Next Steps

2

Partner Ecosystem

3

News & Events

4

Support

Next Steps

- cloud.google.com/training
- [Find a class](#)
- [Get qualified](#)

Agenda

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Support

Partner Ecosystem



Service partners

Consulting services
Implementation
Ongoing support
Option for reseller



Technology partners

Build on GCP services
Develop 3rd party tools
Integrate with GCP



Premier partners

Complete extensive technical training and meet a rigorous set of criteria to qualify for Premier status



Training partners

Deliver GCP training
Online courses
Instructor led & virtual instructor led

Notes:

As of this writing, the cloud.google.com website was not updated to reflect the new reseller option. For more information on reseller support, see:

<http://googlecloudplatform.blogspot.com/2015/08/Reselling-Option-now-available-for-Google-Cloud-Platform-Partners.html>

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Updates and News

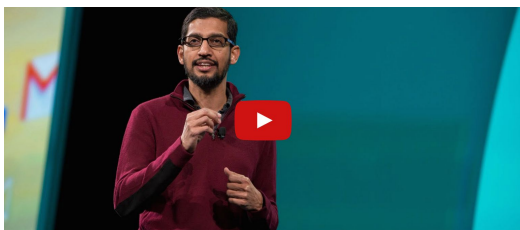
- Google Cloud Platform blog
<http://googlecloudplatform.blogspot.com>
- Sign up via email for the monthly newsletter
<https://cloud.google.com/newsletter/>
- On Google+ and Twitter
<https://plus.google.com/+googlecloudplatform/>
<https://twitter.com/googlecloud>

+googlecloudplatform
@googlecloud

Events

Google I/O

Annual event in San Francisco
Attend in person or watch online
I/O Extended live viewing



Google NEXT

Regular events
Attend in person or watch online
Focus on Google Cloud Platform



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Support

Support Packages

Bronze	Silver	Gold	Platinum
Free	\$150/month	Starts at \$400/month	Contact Google Sales
Community support	Google for Work support center	Use case-specific architecture	Unlimited access to Google for Work Support Center
Billing support	4 business hour response time for P1 issues	1 business hour response time for critical issues	15 minute response time for critical issues
		Phone support	Technical Account Management

Stack Overflow Tags



[google-app-engine](#)



[google-cloud-datastore](#)



[google-compute-engine](#)



[google-bigquery](#)



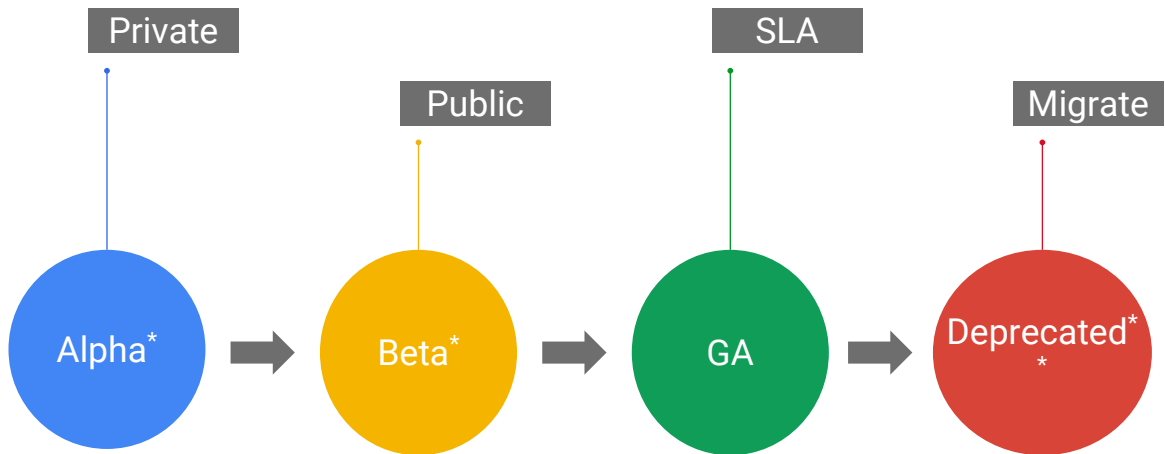
[google-cloud-storage](#)



[google-cloud-sql](#)

Explore the [full list of support tags](#) for Stack Overflow & Server Fault

Features and Services Lifecycle



* Not covered by an service level agreement (SLA) or support

** Covered by a deprecation policy

Resources

- Google Cloud Platform support
<https://cloud.google.com/support/>
- Google Cloud Platform help center
<https://support.google.com/cloud/>
- Google Cloud Platform partners
<https://cloud.google.com/partners/>
- Google Cloud Platform events
<https://www.google.com/work/events.html>
- Google Cloud Platform [on GitHub](#)

