#CollabDaysBE

Graph Insights, Viva and the possibilities for customization

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Viva Apps & the Graph

Viva Aps
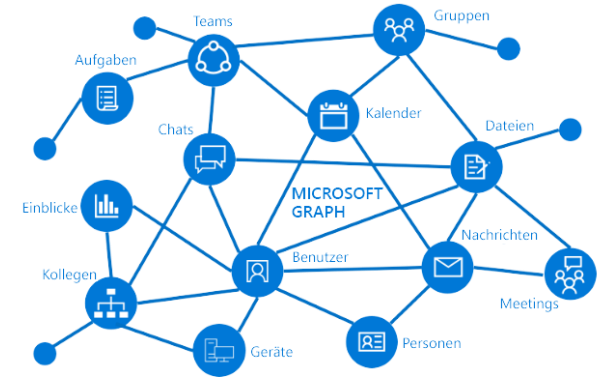
- **Viva Connections:** Culture and communications. Viva Connections is a curated, company-branded experience that brings together relevant news, conversations, and resources in the applications and devices you use every day.

- **Viva Insights:** Productivity and wellbeing. Viva Insights helps improve productivity and wellbeing through data-driven, privacy-protected insights and recommendations.

- **Viva Topics:** Knowledge and expertise. Viva Topics applies AI to automatically organize content and expertise across your systems and teams into related topics, like projects, products, processes, and customers.

- **Viva Learning:** Skilling and growth. Viva Learning brings enterprise learning into the flow of work by connecting content from your organization, Learning Management Systems, third-party providers, and Microsoft.

- **Viva Goals:** Microsoft Viva Goals is a goal-setting and management solution that aligns teams to your organization's strategic priorities, driving results and a thriving business.

- **Viva Sales:** Microsoft Viva Sales is a seller experience application that uses Microsoft 365 and Microsoft Teams to automatically capture, access, and register data into any customer relationship management (CRM) system.

Viva Insights

Viva Insights: Productivity and wellbeing

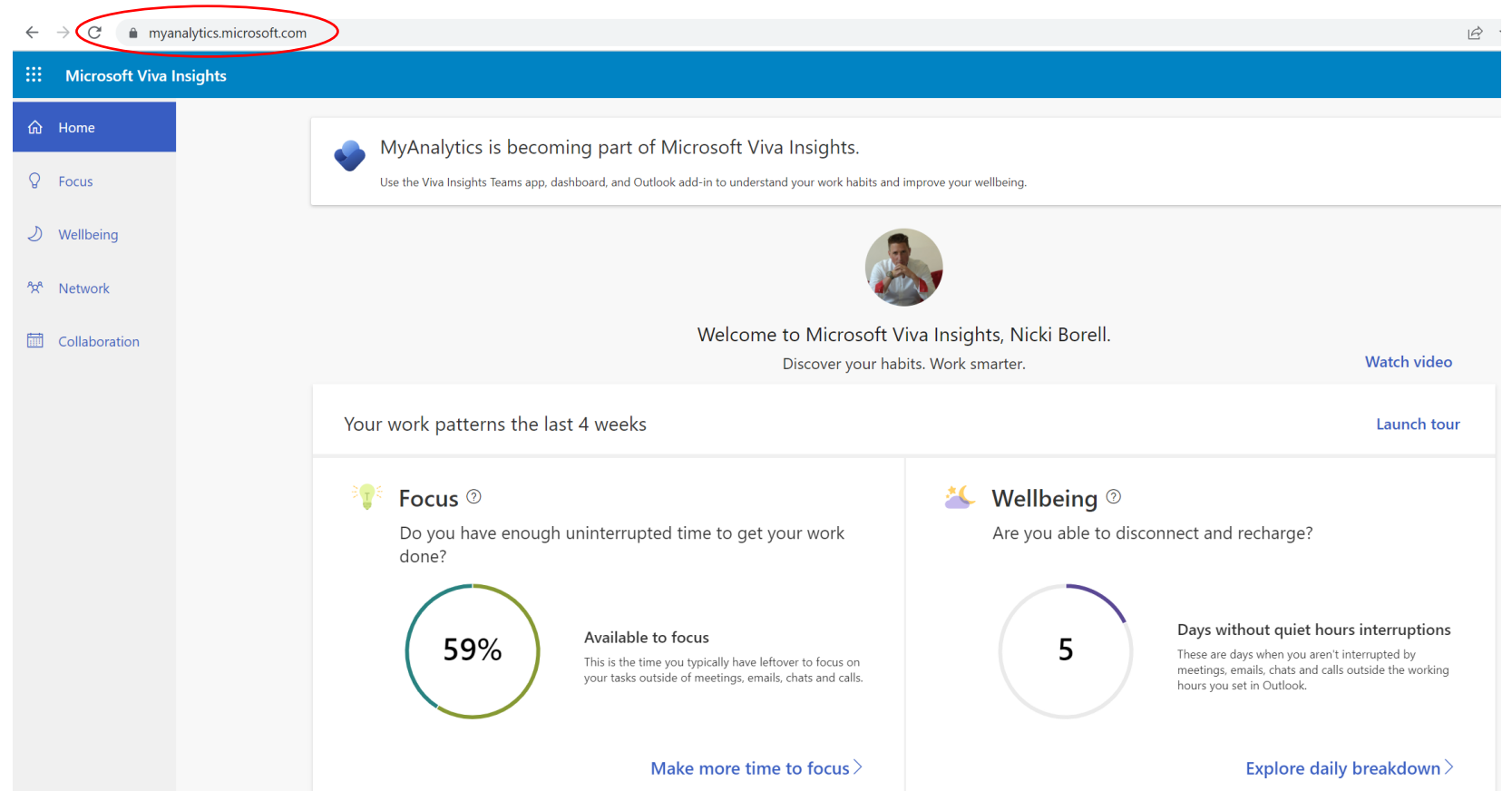- Microsoft Viva Insights takes over the functions of the My Analytics and Workplace Analytics features. https://insights.viva.office.com/

- Workplace Analytics:

Viva Insights: Productivity and wellbeing
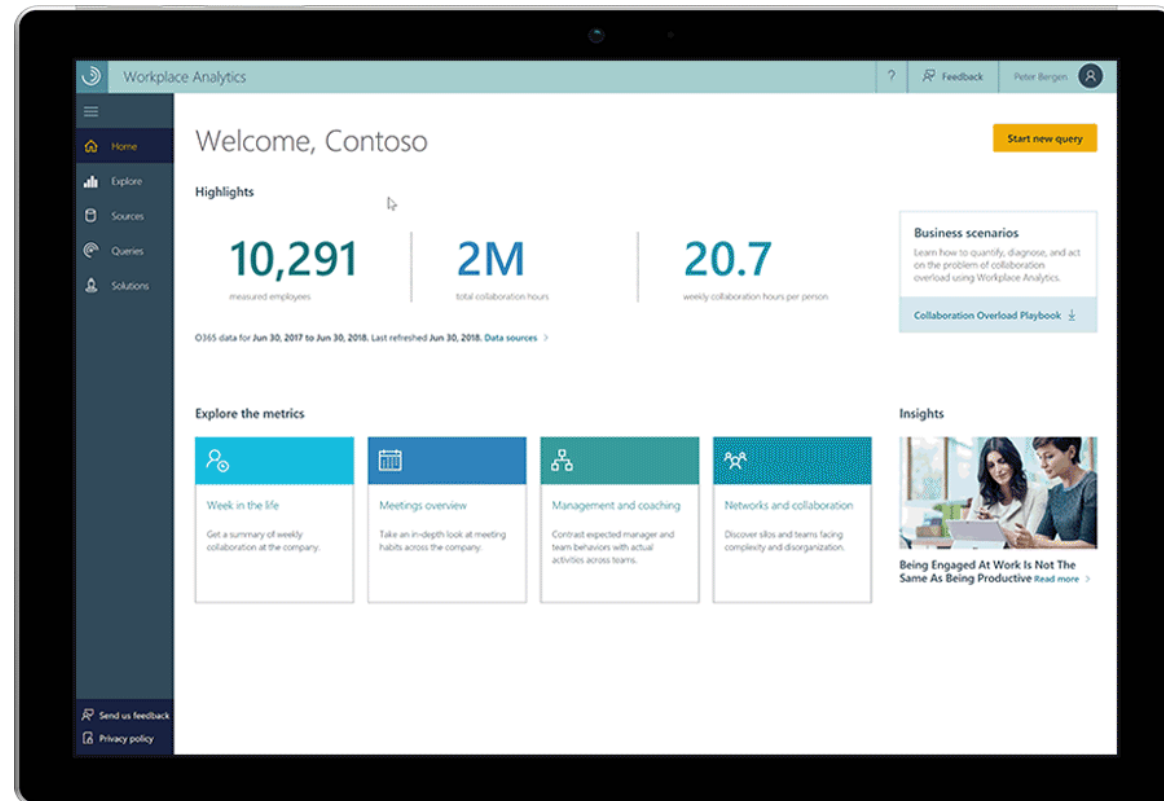
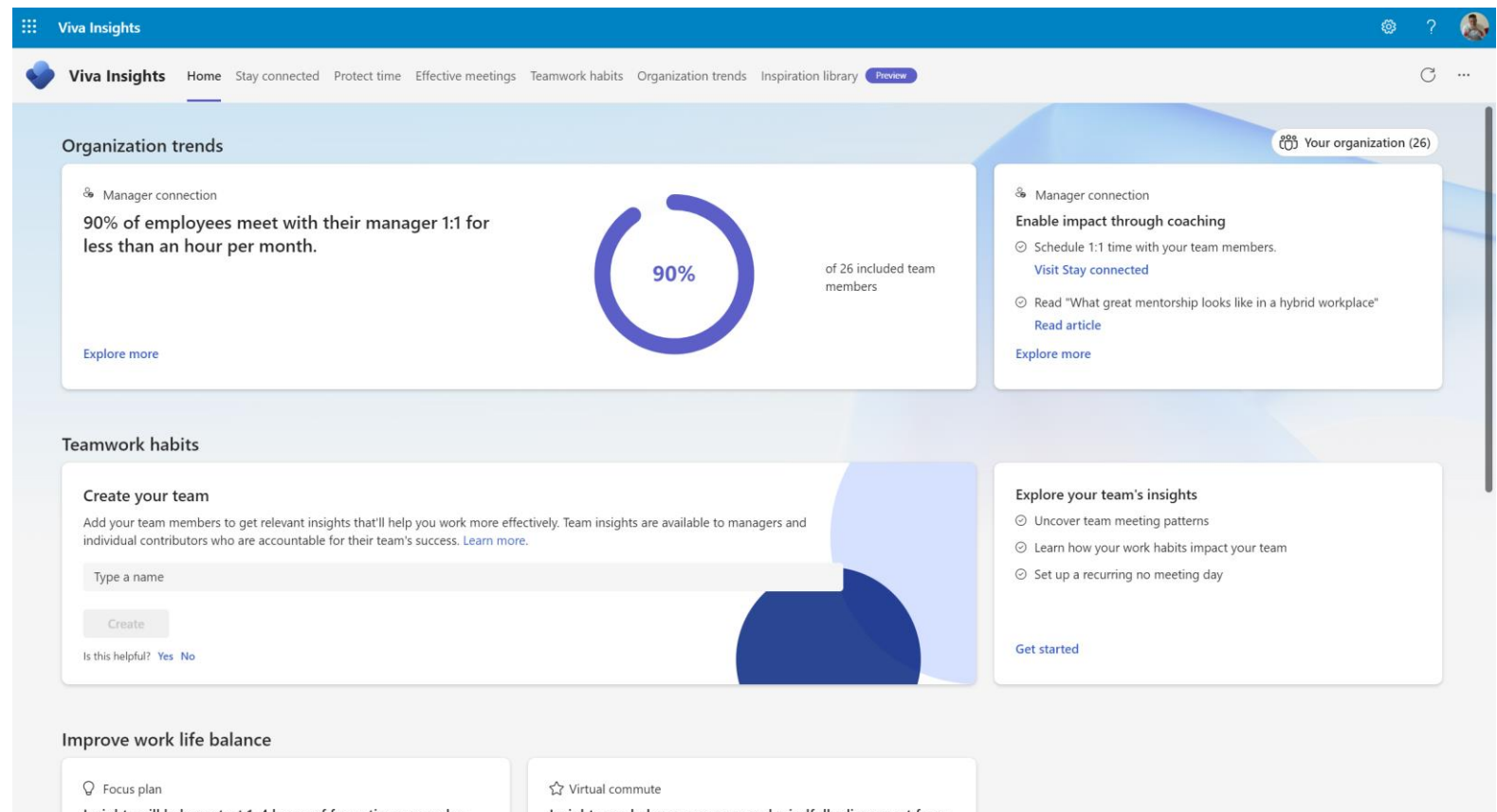- Microsoft Viva Insights takes over the functions of the My Analytics and Workplace Analytics features. https://insights.viva.office.com/

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Viva Insights: Productivity and wellbeing

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- Viva Insights:

DEMO

- My Analytics
- Viva Insights

Graph Insights

Privacy guide on Insights

- Personal insights in Viva Insights is not designed to enable employee evaluation, tracking, automated decision making, profiling, or monitoring.
- Personal insights in Viva Insights does not give employees access to new personally identifiable information on other coworkers.
- Personal insights in Viva Insights data is processed and stored in the employee's Exchange Online mailbox.
- Personal insights in Viva Insights supports General Data Protection Regulation (GDPR) compliance.
- Personal insights in Viva Insights can be configured so that individuals must purposefully opt in.
- Personal insights in Viva Insights reminds people that their data is private and secure.

Personal Insights in Viva Insights

- Personal Insights in Viva Insights are shown in the following ways
    - Viva Insights in Teams
    - Personal dashboard
    - Briefing emails
    - Viva Insights in Outlook
    - Digest emails in Outlook
    - Inline suggestions in Outlook

Demo

- Viva Insights in Teams
- Digest emails in Outlook

Opt in or out to Insights

- Employees can opt themselves out of Viva Insights. This causes them to lose access to the Viva Insights elements.

- Admins can also opt out employees using *Set-MyAnalyticsFeatureConfig,* but employees can override the admin setting and opt back in.
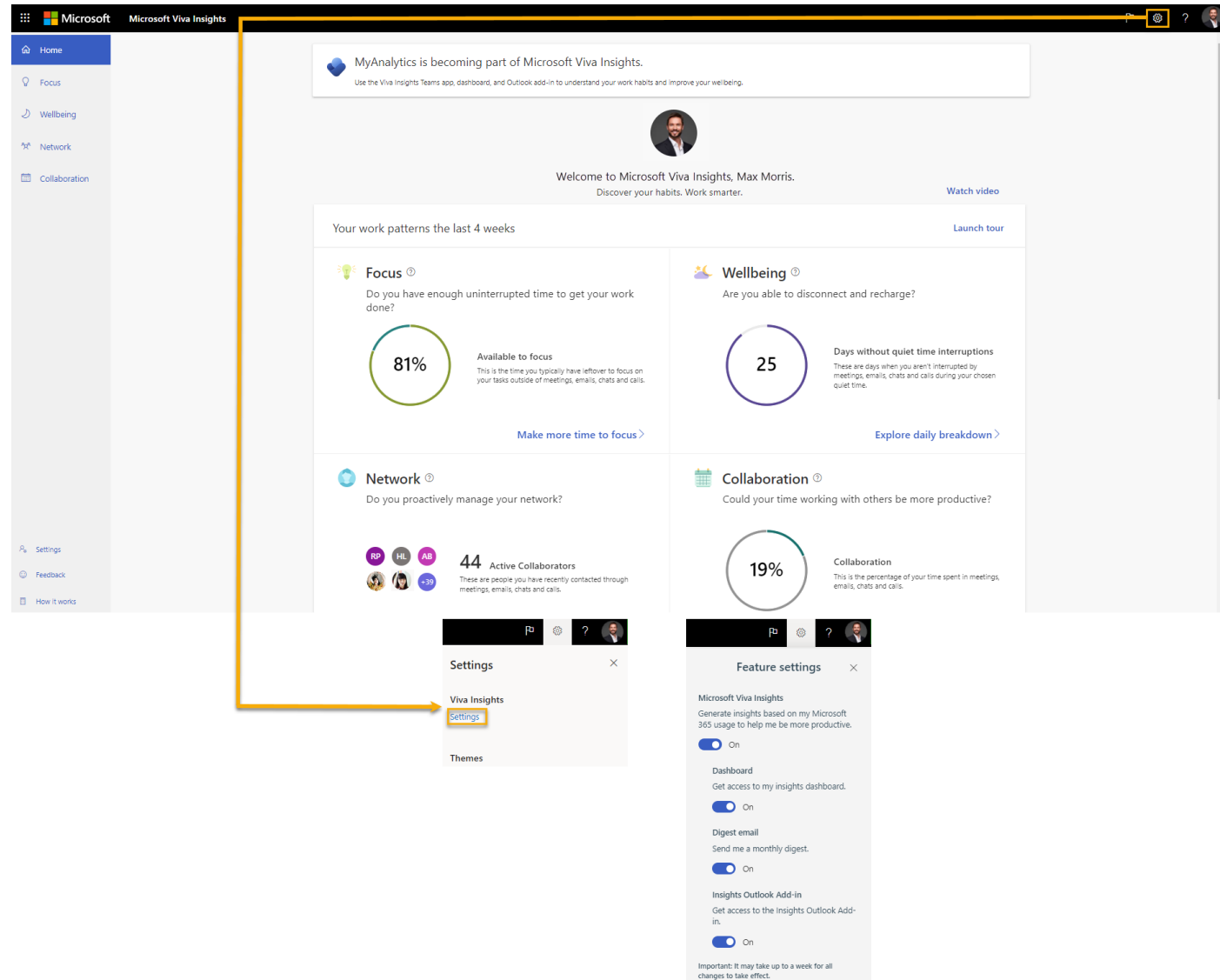
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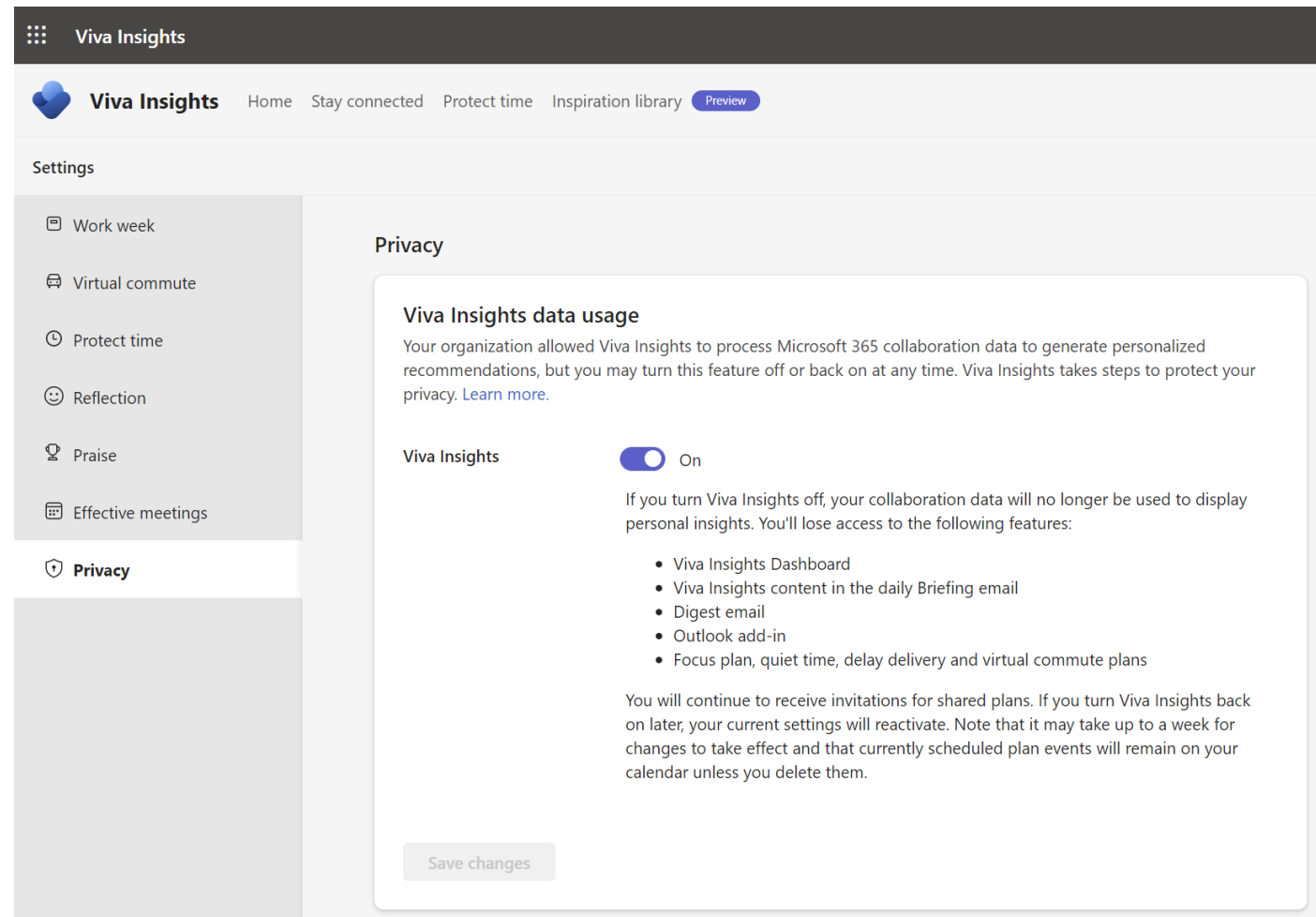
Opt in or out to Insights

- Licenses that can be assigned / revoked:

Demo

- Opt in or out to Insights

Detailed Settings

- Meeting Insights
- Item Insights
- PeopleInsights

Meeting Insights

- Meeting Insights settings:
  - Meeting recommendations for people in your organization.
  - When an Outlook meeting is displayed, users see content relevant to the meeting, such as mail and files in their inbox, OneDrive files, or files they're allowed to access in other OneDrive accounts.
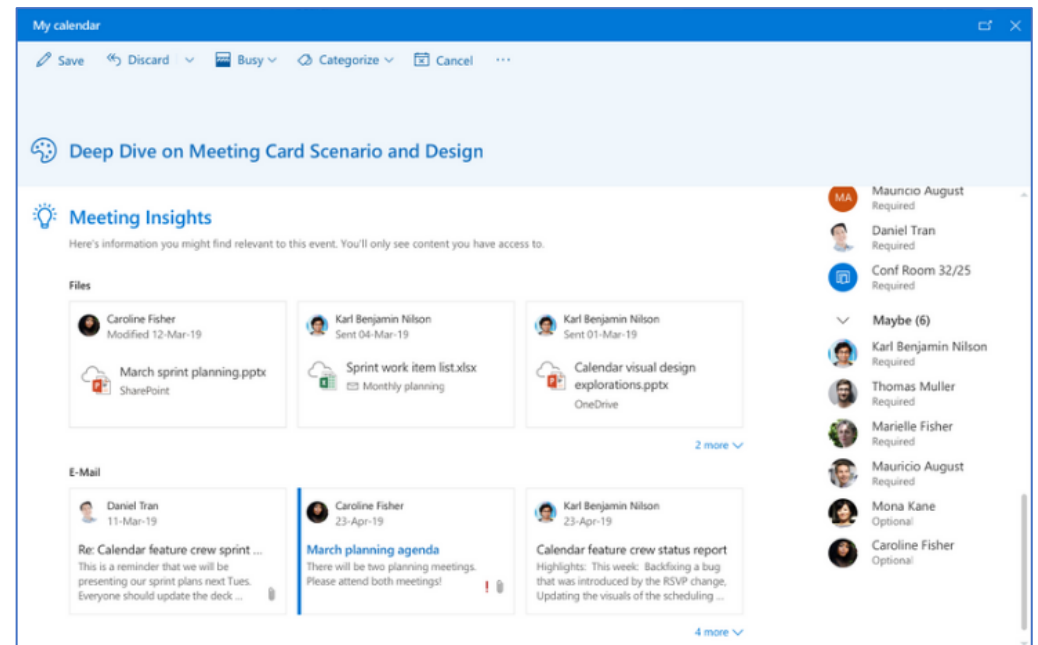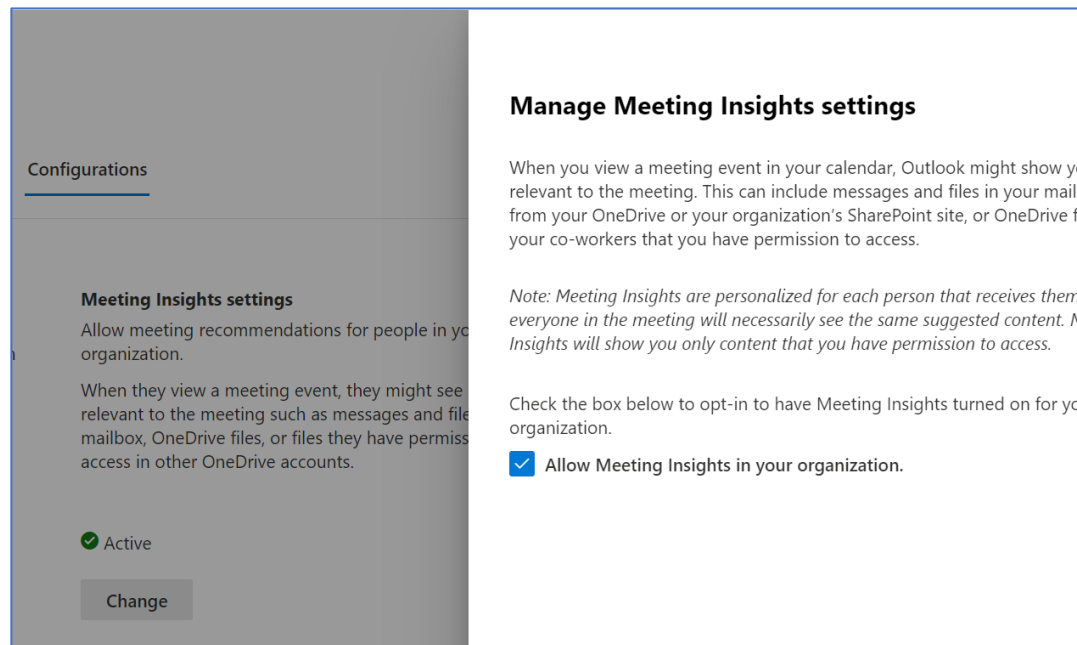
Item Insights

- Item Insights
  - Recommendations for users based on their collaborative work in Microsoft 365.
  - These recommendations can include documents or other types of content and appear in People Cards (Contacts), Delve, Office.com, and other locations.
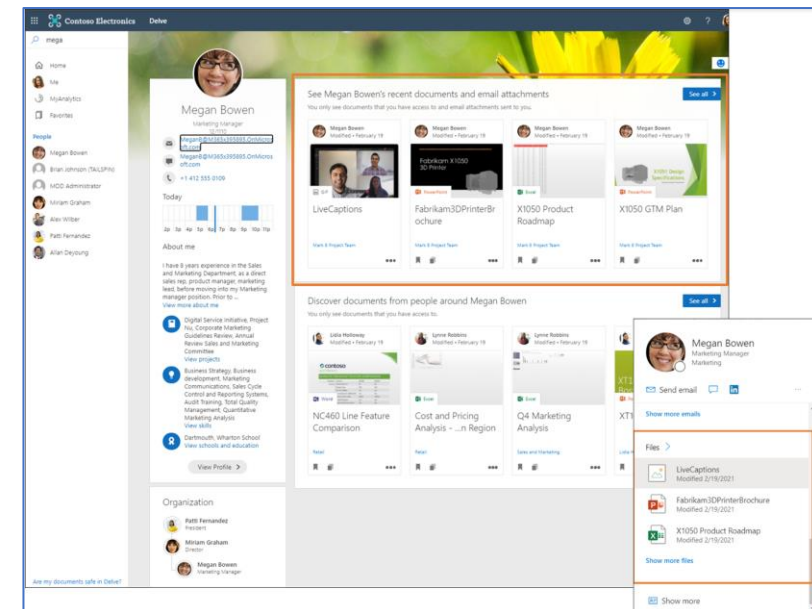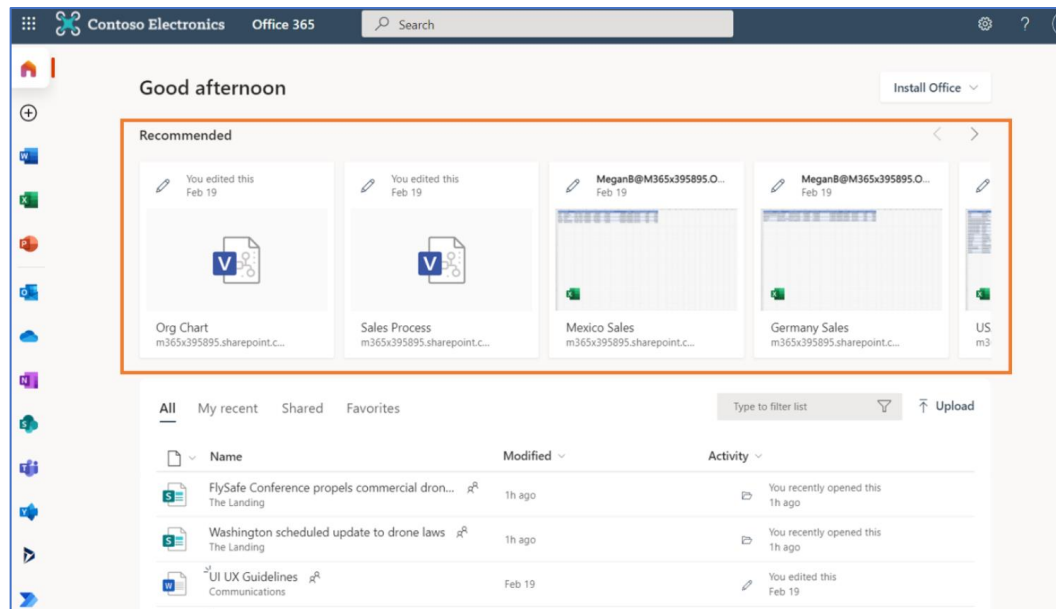
Item Insights

- User:
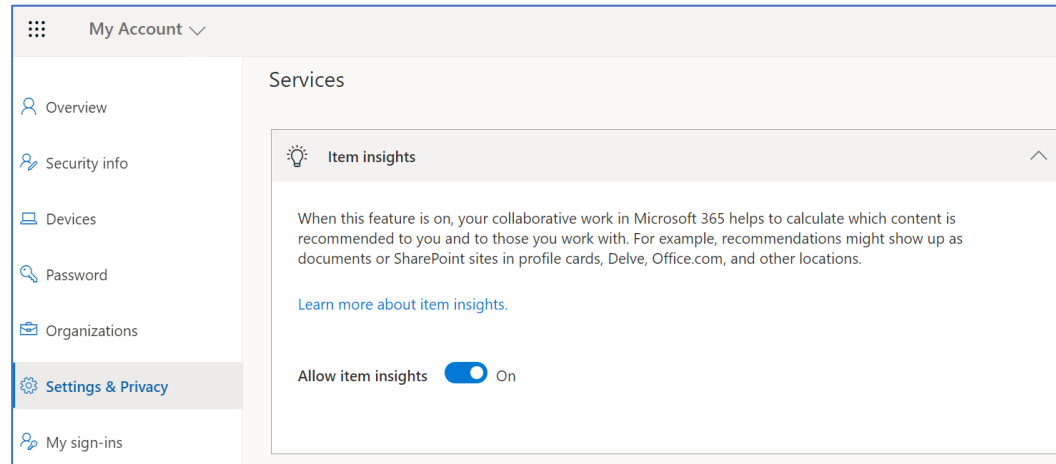
- Tenant / Azure AD Group:
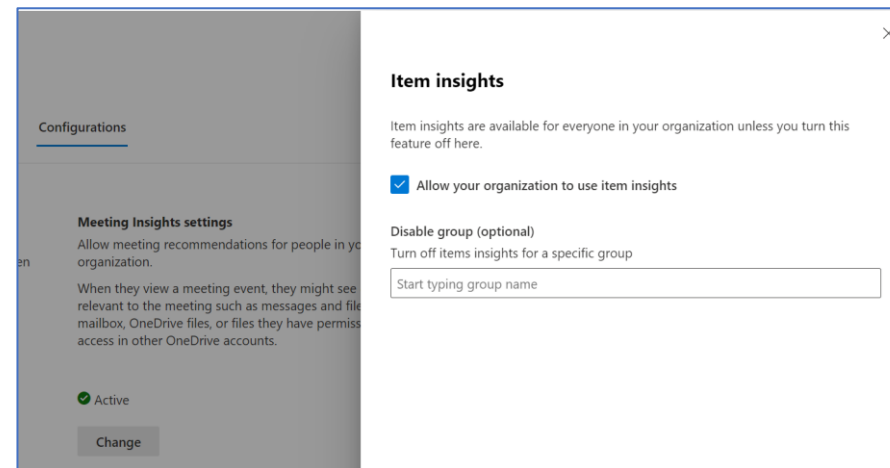
Demo

- User
  - Meeting Insights
  - Item Insights

- Admin:
  - Meeting Insights
  - Item Insights

PeopleInsights

- PeopleInsights signal can now be configured as well.
  - This affects the "Profile Card", "User Profile in Delve" and the "Listing relevant people / working with" feature.
  - Example:

PeopleInsights

- People Insights - BETA
  - Works-With shows people with whom a user has common groups/distribution lists and areas. A common area is, for example, the same supervisor, etc.
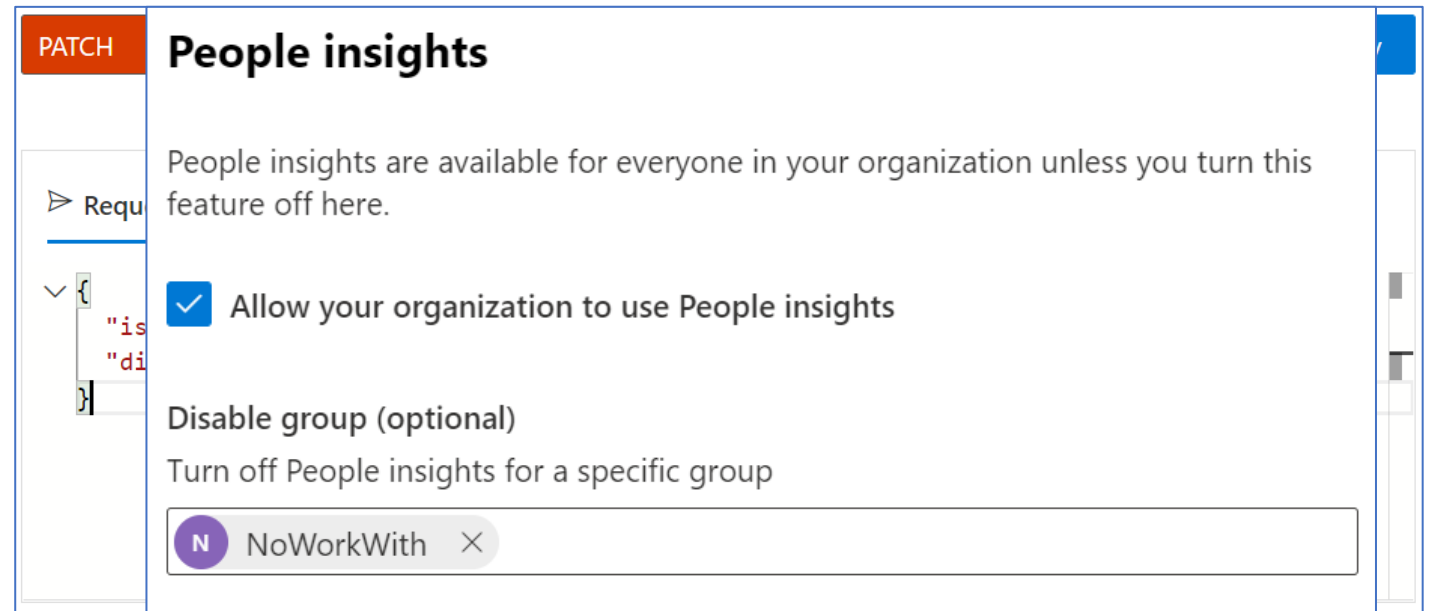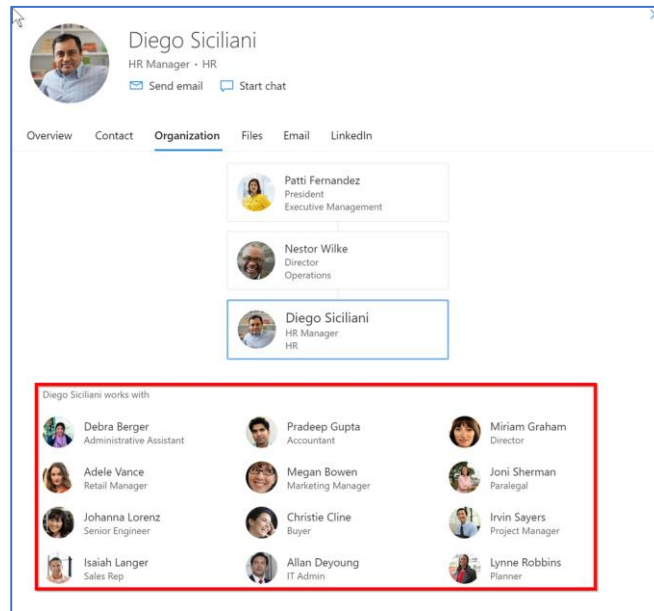
- The following segments are affected:
  - Microsoft 365 profile card
  - User profile in Delve
  - Listing relevant people.

Demo

- PeopleInsights using Microsoft 365 admin center

PeopleInsights using PowerShell

- Step-by-step guide:
  https://m365techtalk.blogspot.com/search/label/Microsoft%20Graph

Effect

Before:

After:

Demo

- PeopleInsights using PowerShell
- PeopleInsights People Cards

Further stuf

Get started with Microsoft Viva Insights: https://learn.microsoft.com/en-us/training/paths/m365-workplace-analytics-start/

Viva Insights data lake solution:

https://github.com/MicrosoftDocs/Viva/blob/public/Viva/solutions/data-lakes/viva-insights.md

https://collabdays.be

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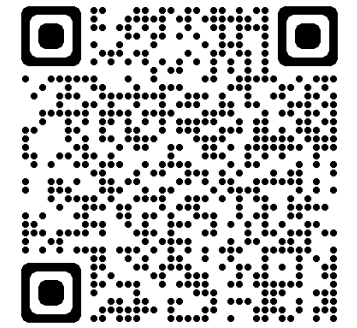
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THANK YOU