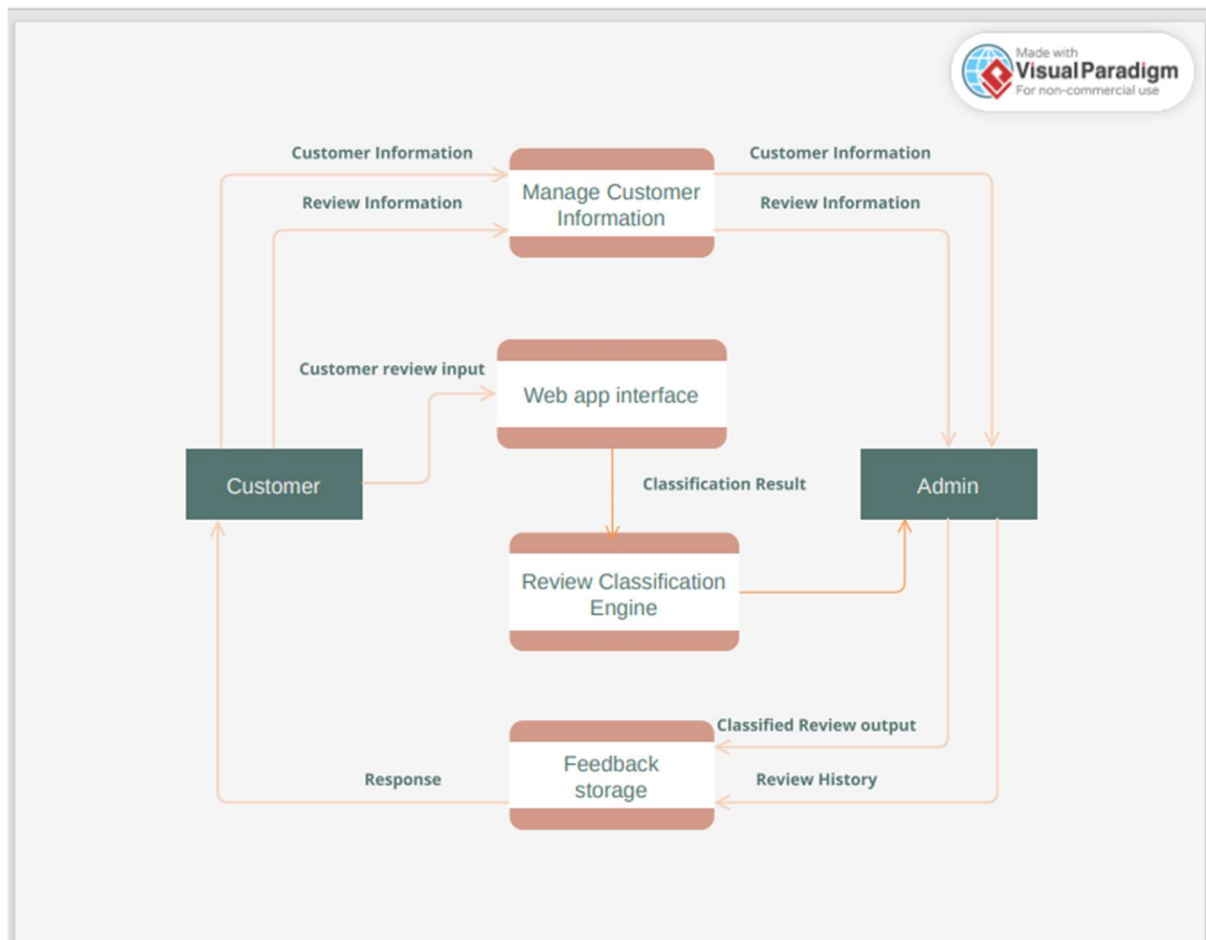


Data Flow diagram



User Stories

User Story Number	User Type	Functional Requirement	User Story	Acceptance Criteria	Priority
CUS-1	Customer (Mobile User)	Submission	As a customer, I can submit a review through the mobile app.	The app provides a user-friendly interface for entering and submitting reviews.	High
CUS-2			As a customer, I can attach images or files to support	This app allows me to upload and associate	Medium

			my review submission.	images/files with my review.	
USER-3	Customer(Web user)	Dashboard	As a web user, I can view a history of my submitted reviews on the web application.	Displays a list of past reviews	Medium
ADM-1	Administrator		As an administrator, I can monitor and update the machine learning model.	Admin panel allows me to view model performance.	High