BETH SALVATORE

SOFTWARE DEVELOPER

MAIN OBJECTIVE

I am a junior software developer interested in fullstack or front-end web development. I would like to work for a company in which my coding knowledge is often challenged and expanded, and my skills strengthened,

ACCOMPLISHMENTS

- VP for the Center for Avian Adoption, Rescue & Education (2006-2010)
- Board member of Lake Region Arts Council (2014-2016)

CONTACT DETAILS

Cell: 859-396-5006
bethsalvatore2018@gmail.com
1396 Deer Lake Circle,
 Lexington, KY 40515

TECHNICAL KNOWLEDGE

- JavaScript
- PHP
- Java
- C++
- HTML
- CSS
- Python
- COBOL
- Xamarin Forms
- Ubuntu
- VueJS
- Laravel
- NodeJS
- Git Hub
- Bootstrap
- MySQL
- PostgreSQL
- Microsoft Access

WORK EXPERIENCE

Senior Customer Support Representative

SEI LLC | 2006 - 2016 | Grand Forks, ND

- Provided inbound customer support for Citibank's Electronic Invoice Presentment & Payment website
- Researched caller issues, escalated to the development team, if necessary and followed up to insure they had been resolved
- Tracked user requests and enhancements
- Worked with the Citibank site developers when the site was updated
- Provide the finance department with monthly billing reports
- Trained new customers in groups or one-on-one
- Reviewed and revised customer training material
- Reviewed daily EDI and ACH logs and escalated to Citibank, if necessary
- Supervised one employee

ACADEMIC HISTORY

Awesome Inc Web Developer Bootcamp

Summer 2018 | Lexington, KY

Awesome Inc. U's Web Developer Bootcamp is a twelve-week intensive coding course that has prepared me for a job as a fullstack web developer.

Minnesota State Community & Technical College

Class of 2018 | AAS in Computer Programming

The Computer Programming curriculum provided me the skills needed in computer application development, database management, computer systems and data communications. I learned to design, code, document and implement computer programs for various computer platforms. This included the study of languages, software design, information flow and processing.

Minnesota State University Moorhead

May 2014 | MLA in Liberal Arts/Publishing

3.83 GPA