



# Bus Ticket - Amravati to Hyderabad on Wed, 13 Mar 2024

1 message

Paytm <no-reply@paytm.com>  
To: sanikakale1000@gmail.com

Tue, 12 Mar, 2024 at 8:23 pm



For Assistance Operator Contact:

9021583622

PNR	Ticket ID	Order ID
312528535-283384	1081023241924	23211154351

Departure

AMRAVATI

7:00 PM, Wed, 13 Mar 2024

Arrival

HYDERABAD

6:45 AM, Thu, 14 Mar 2024

Bus Operator Name Diamond Tours And Travels	Driver Contact & Vehicle Number You will get the driver contact number and vehicle number 30 mins to 1 hour before departure
Boarding Point Dimond travels power house - 9021583622 Near police chowki. Power House, Amravati Pin Code 444602 Power house	Dropping Point Paradise
Reporting Time 6:45 PM	Boarding Time 7:00 PM

Traveller Details		
1. Bhavesh Kale	Male	Seat No: 7L

Fare & Payment Details	
Base Fare (1 Traveller):	₹ 857
Paytm Discount :	- ₹ 135
Operator GST :	₹ 43
Total Amount Paid :	₹ 765
Promo Applied	BUS500

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## Cancellation Policy:

- Cancellation charges are calculated on the actual fare of the ticket, if any discount coupons are used while purchasing the ticket, the discounted value would be used to calculate the refund amount when a ticket is cancelled.
- Cancellation policy is calculated based on the scheduled departure time of the bus service (i.e. service start time). Service start time: 7:00 PM

Time of Cancellation	Refund percentage	Refund Amount
Between Tue, 12 Mar 7:00 PM and Wed, 13 Mar 10:59 AM	70%	₹ 630.00
Non refundable After Wed, 13 Mar 11:00 AM	Non-refundable	Non-refundable

## Terms and Conditions:

Paytm is only a bus ticket booking platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators and service providers. Paytm's network of bus operators.

- Providing refund and support in the event of cancellation.
- Providing customer support and information in case of any delays / inconvenience.
- Child Policy:** It is mandatory for children above the age of 3 years to have a bus ticket unless the bus operator specifies otherwise in their terms and conditions.
- Luggage Policy:** A passenger may carry up to 20 kilograms of luggage. In the event the passenger carries additional luggage than what is specified above, the bus operator may charge as per his Policy.
- Pet Policy:** Pets are not allowed.
- Liquor Policy:** Carrying or consuming liquor inside the bus is strictly prohibited. Bus Operators reserve the right to deboard drunk passengers. In such scenarios, a refund is not applicable.
- Any transaction outside of Paytm that happens between the operator and passenger is not Paytm's responsibility.

## Paytm is not responsible for:

- The bus operators expectation.
- The bus operator canceling the trip due to unavoidable reasons.
- The baggage of the customer getting lost / stolen / damaged.
- The bus operator changing a customer's seat at the last minute to accommodate a lady / child.

## For Assistance :



### Operator Contact

Contact for travel-related details like driver's contact and vehicle details

**9021583622**



### Paytm Helpline

Contact for booking-related, refund-related, cancellation-related, or any other issues

**0120 4880880 (24x7)**



### 24x7 Paytm Care

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