

Brandon Kulmala

Computer Science Student

kulmala.us

Skills

Experience

Brandon Kulmala

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Kent, Ohio 44240

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- Sales expertise
 - Staff education and training
 - Complaint resolution
 - Computer literacy
 - Experience in C++, HTML, and CSS
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Mcdonald's / crew trainer

April 2018 - August 2019, 4223 st rt 23

- Created and deployed successful strategies to boost performance, streamline processes and increase efficiency in different areas
- Greeted all customers with a smile and provided friendly service to professionally handle every need
- Oversaw scheduling, inventory management and supply orders to maintain fully stocked kitchen
- Instructed new team members with the proper training etiquette to perform as necessary
- Upheld optimal staff and customer protections by monitoring food handling, cleaning and sanitation protocols
- Set a positive example for team members by providing high-quality, efficient service
- Mentored junior employees to improve performance, food safety, and customer service.

Walmart / Stocking team

April 2020-Present, 2600 st rt 59

- Carried out duties within a fast-paced retail environment, providing organized stocking methods and plans.
- Served customers to boost revenue and improve retention rates.
- Assessed floor displays to restock merchandise.
- Replenished inventory with focus on addressing customer needs.
- Bent, lifted, opened, and moved 2500 products weighing up to 80 pounds.

Education

Field High School / High School Degree

September 2015 - June 2019, 2900 OH-43

Self taught web design during this period, as well as extracurriculars in music.

University of Akron / Computer Science

August 2019 - December 2023, 302 E Buchtel Ave.

Awards

Developed expertise and knowledge in computer software and hardware as well as the proper etiquette on how you should make a customer feel welcome.

Experienced hard work and virtue from the membership of The University of Akron's drumline.