ResilientOps Web Application API Documentation

Description: API for managing services, risk analysis, authentication, audit logs, and alerts with JWT-based authentication and Swagger UI support.

1 Overview

The ResilientOps API provides endpoints for managing services, business impact analysis (BIA), risk scores, downtimes, integrations, audit logs, and alerts. It uses JWT for authentication, requiring a valid token for most endpoints. The API is organized into namespaces: auth, services, risk, audit, and alerts.

1.1 Authentication

- JWT Token: Required for all endpoints except /api/auth/signup and /api/auth/login. Include the token in the Authorization header as Bearer <token>.
- Roles: Endpoints are restricted by user roles (Business Owner, Ops Analyst, Engineer).
- Token Expiry: Tokens expire after 1 hour. Refresh by re-authenticating via /api/auth/login.

1.2 Error Handling

All endpoints return JSON responses with appropriate HTTP status codes. Common errors include:

- 400 Bad Request: Invalid or missing request parameters.
- 401 Unauthorized: Invalid or missing JWT token.
- 403 Forbidden: Insufficient role permissions.
- 404 Not Found: Resource (e.g., service, user) not found.
- 500 Internal Server Error: Database or unexpected errors.

Error responses follow this format:

```
{
    "error": "Error message"
}
```

1.3 Common Headers

- Content-Type: application/json
- Authorization: Bearer <JWT_TOKEN> (for protected endpoints)

2 Namespaces

2.1 Auth Namespace (/api/auth)

Handles user authentication and registration.

2.1.1 Signup

- Endpoint: POST /api/auth/signup
- **Description**: Register a new user.
- Request Body:

```
1 {
2    "username": "string",
3    "password": "string",
4    "role": "string" // Optional, defaults to "user"
5 }
```

- Constraints:
 - username: Required, unique.
 - password: Required, minimum 6 characters.
 - role: Optional, defaults to user.
- Response:
 - 201 Created:

```
1 {
2    "message": "User registered successfully"
3 }
```

- 400 Bad Request:

- 500 Internal Server Error:

• Audit Log: Logs action User Signup with entity=User and entity_id=user.id.

2.1.2 Login

- Endpoint: POST /api/auth/login
- **Description**: Authenticate a user and return a JWT token.
- Request Body:

```
1 {
2    "username": "string",
3    "password": "string"
4 }
```

• Constraints:

- username: Required.
- password: Required.

• Response:

- 200 OK:

```
1 {
2    "access_token": "string"
3 }
```

- 400 Bad Request:

```
1 {
2    "error": "Username and password are required"
3 }
```

- 401 Unauthorized:

```
1 {
2    "error": "Invalid username or password"
3 }
```

- 500 Internal Server Error:

2.2 Services Namespace (/api/services)

Manages services, BIA, status, downtimes, integrations, and dependencies.

2.2.1 Create Service

- Endpoint: POST /api/services
- **Description**: Create a new service with optional BIA and dependencies.
- Roles: Business Owner
- Request Body:

```
"name": "string",
"description": "string",
"criticality": "string",
"impact": "string",
"rto": integer,
"rpo": integer,
```

```
8  "dependencies": [integer],
9  "signed_off": boolean
10 }
```

- Constraints:
 - name: Required.
 - dependencies: Array of valid service IDs.
- Response:
 - **201** Created:

```
1 {
2    "message": "Service created",
3    "service_id": integer
4 }
```

- 400 Bad Request:

```
1 {
2    "error": "Service name is required | Invalid dependency IDs:
        [ids]"
3 }
```

– 404 Not Found:

```
1 {
2    "error": "User not found"
3 }
```

- 500 Internal Server Error:

• Audit Log: Logs action Service Created with entity=Service and entity_id=service.id.

2.2.2 Get All Services

- Endpoint: GET /api/services
- Description: Retrieve all services with their BIA and status.
- Roles: Any authenticated user.
- Response:
 - **200 OK**:

```
"id": integer,
"name": "string",
"description": "string",
"created_by": "string",
"bia": {
```

```
"criticality": "string",
8
        "impact": "string",
9
        "rto": integer,
10
         "rpo": integer,
11
         "signed_off": boolean,
12
         "dependencies": [integer]
13
14
      "status": "string",
15
      "last_updated": "string" // ISO 8601
16
    }
17
18 ]
```

- 500 Internal Server Error:

```
{
    "error": "Failed to retrieve services due to database error
    | Internal server error"
}
```

2.2.3 Update Service

- Endpoint: PUT /api/services
- **Description**: Update an existing service and its BIA.
- Roles: Business Owner
- Request Body:

```
1
    "id": integer,
2
   "name": "string",
   "description": "string",
   "criticality": "string",
   "impact": "string",
6
    "rto": integer,
   "rpo": integer,
8
    "dependencies": [integer],
9
    "signed_off": boolean
10
11 }
```

- Constraints:
 - id: Required.
 - dependencies: Array of valid service IDs.
- Response:
 - **200 OK**:

```
1 {
2    "message": "Service updated successfully"
3 }
```

- 400 Bad Request:

```
1 {
2   "error": "Service ID is required | Invalid dependency IDs:
        [ids]"
3 }
```

- **404** Not Found:

```
1 {
2    "error": "Service not found"
3 }
```

- 500 Internal Server Error:

• Audit Log: Logs action Service Updated with entity=Service and entity_id=service.id.

2.2.4 Delete Service

- Endpoint: DELETE /api/services
- **Description**: Delete a service and its related data (cascade).
- Roles: Business Owner
- Request Body:

```
1 {
2   "id": integer
3 }
```

- Constraints:
 - id: Required.
- Response:
 - **200 OK**:

```
1 {
2    "message": "Service deleted successfully"
3 }
```

- 400 Bad Request:

```
1 {
2    "error": "Service ID is required"
3 }
```

- **404** Not Found:

```
1 {
2    "error": "Service not found | User not found"
3 }
```

- 500 Internal Server Error:

• Audit Log: Logs action Service Deleted with entity=Service and entity_id=service.id.

2.2.5 Update Service Status

- Endpoint: POST/PUT /api/services/<int:service_id>/status
- Description: Create or update the status of a service.
- Roles: Business Owner
- Request Body:

```
1 {
2    "status": "string"
3 }
```

- Constraints:
 - status: Required.
- Response:
 - 200 OK:

```
{
    "message": "Status updated successfully"
}
```

- 400 Bad Request:

```
1 {
2    "error": "Status is required"
3 }
```

– 404 Not Found:

```
1 {
2    "error": "Service not found"
3 }
```

- 500 Internal Server Error:

• Audit Log: Logs action Status Updated with entity=Status and entity_id=service_id.

2.2.6 Update BIA

- Endpoint: PUT /api/services/<int:service_id>/bia
- **Description**: Update the BIA for a service.
- Roles: Business Owner
- Request Body:

```
1 {
2    "criticality": "string",
3    "impact": "string",
4    "rto": integer,
5    "rpo": integer,
6    "dependencies": [integer],
7    "signed_off": boolean
8 }
```

- Constraints:
 - dependencies: Array of valid service IDs.
- Response:
 - **200 OK**:

```
1 {
2   "message": "BIA updated successfully"
3 }
```

- 400 Bad Request:

```
1 {
2   "error": "Invalid dependency IDs: [ids]"
3 }
```

- 404 Not Found:

```
1 {
2    "error": "Service not found"
3 }
```

- 500 Internal Server Error:

- $Audit\ Log:\ Logs\ action\ BIA\ Updated\ with\ entity=BIA\ and\ entity_id=service_id.$

2.2.7 Delete BIA

- Endpoint: DELETE /api/services/<int:service_id>/bia
- **Description**: Delete the BIA for a service.
- Roles: Business Owner

• Response:

- 200 OK:

```
1 {
2    "message": "BIA deleted successfully"
3 }
```

– 404 Not Found:

```
1 {
2    "error": "Service not found | No BIA found for this service"
3 }
```

- 500 Internal Server Error:

• Audit Log: Logs action BIA Deleted with entity=BIA and entity_id=service_id.

2.2.8 Log Downtime

- Endpoint: POST /api/services/<int:service_id>/downtime
- **Description**: Log a downtime event for a service.
- Roles: Any authenticated user.
- Request Body:

```
1 {
2    "start_time": "string", // ISO 8601
3    "end_time": "string", // Optional, ISO 8601
4    "reason": "string" // Optional
5 }
```

- Constraints:
 - start_time: Required, ISO 8601 format.
 - end_time: Optional, must be after start_time if provided.
- Response:
 - 200 OK:

```
1 {
2    "message": "Downtime logged",
3    "downtime": {
4         "service_id": integer,
5         "start_time": "string",
6         "end_time": "string",
7         "reason": "string"
8    }
9 }
```

- 400 Bad Request:

- **404** Not Found:

```
1 {
2    "error": "Service not found"
3 }
```

- 500 Internal Server Error:

• Audit Log: Logs action Downtime Logged with entity=Downtime and entity id=service id.

2.2.9 Get Downtime

- Endpoint: GET /api/services/<int:service_id>/downtime
- **Description**: Retrieve all downtime events for a service.
- Roles: Any authenticated user.
- Response:

- 200 OK:

```
"service_id": integer,
2
   "service_name": "string",
3
    "downtime_count": integer,
    "downtimes": [
      {
6
        "start_time": "string", // ISO 8601
        "end_time": "string", // ISO 8601 or null
        "reason": "string",
        "duration": "string",
10
        "total_minutes": integer
11
12
    ]
13
14 }
```

- **404** Not Found:

```
1 {
2    "error": "Service not found"
3 }
```

- 500 Internal Server Error:

```
{
    "error": "Failed to retrieve downtime due to database error
    | Internal server error"
}
```

2.2.10 Add Integration

- Endpoint: POST /api/services/integrations
- **Description**: Add an integration (e.g., Slack) for a service.
- Roles: Engineer
- Request Body:

```
{
    "service_id": integer,
    "type": "string",
    "config": {} // JSON object
}
```

- Constraints:
 - service_id: Required, valid service ID.
 - type: Required (e.g., Slack).
 - config: Required, valid JSON object.
- Response:
 - **201** Created:

```
1 {
2    "message": "Integration added successfully"
3 }
```

- 400 Bad Request:

```
{
    "error": "Service ID, type, and config are required"
}
```

– 404 Not Found:

```
1 {
2   "error": "Service not found"
3 }
```

- 500 Internal Server Error:

• Slack Integration: If type=Slack, sends a notification to the specified webhook_url in config.

2.2.11 Get Integrations

- Endpoint: GET /api/services/integrations
- **Description**: Retrieve all integrations.
- Roles: Engineer

• Response:

- **200 OK**:

```
Γ
1
2
      "id": integer,
3
      "service_id": integer,
4
      "type": "string",
5
      "config": {},
6
      "created_by": "string",
7
      "created_at": "string" // ISO 8601
    }
9
10 ]
```

- 500 Internal Server Error:

2.2.12 Get Dependencies

- Endpoint: GET /api/services/dependencies
- **Description**: Retrieve all service dependencies.
- Roles: Engineer
- Response:

- **200 OK**:

```
1
    "dependencies": [
2
      {
3
         "service_id": integer,
4
         "service_name": "string",
         "dependencies": [
6
           {
             "service_id": integer,
             "service_name": "string",
             "criticality": "string",
10
             "impact": "string",
11
             "rto": integer,
12
             "rpo": integer,
13
             "status": "string"
14
           }
15
         ]
16
17
    ]
18
19 }
```

- 500 Internal Server Error:

2.2.13 Get Service Health

- Endpoint: GET /api/services/<int:service_id>/health
- **Description**: Retrieve the health status of a service, including risk and uptime.
- Roles: Any authenticated user.
- Response:

- 200 OK:

```
{
1
    "service_id": integer,
   "name": "string",
3
    "status": "string",
    "last_updated": "string", // ISO 8601
    "bia": {
6
      "criticality": "string",
7
      "rto": integer,
8
      "rpo": integer
   },
10
    "downtime": {
11
      "start_time": "string", // ISO 8601
12
      "reason": "string"
13
    },
14
    "overall_health": "string", // Healthy, Degraded, Unhealthy
15
    "risk_score": integer,
16
   "is_critical": boolean,
   "reason": "string",
18
    "uptime_percentage": float
19
20 }
```

− 404 Not Found:

```
1 {
2    "error": "Service not found"
3 }
```

- 500 Internal Server Error:

2.3 Risk Namespace (/api/risk)

Manages risk scores for services.

2.3.1 Get Risk Score

- Endpoint: GET /api/risk/<int:service_id>
- Description: Retrieve the latest risk score for a service.
- Roles: Any authenticated user.
- Response:

- 200 OK:

```
"service_id": integer,
"risk_score": integer,
"risk_level": "string", // Low, Medium, High
"is_critical": boolean,
"reason": "string",
"source": "string", // automated, manual
"created_by": "string",
"created_at": "string" // ISO 8601
```

– 404 Not Found:

- 500 Internal Server Error:

```
1 {
2    "error": "Failed to retrieve risk score due to database
        error | Internal server error"
3 }
```

2.3.2 Save Automated Risk Score

- Endpoint: POST /api/risk/<int:service_id>/save
- Description: Calculate and save an automated risk score for a service.
- Roles: Ops Analyst
- Response:

– **200 OK**:

```
1 {
2    "message": "Risk score saved",
3    "service_id": integer,
4    "risk_score": integer,
5    "risk_level": "string",
6    "is_critical": boolean,
7    "reason": "string"
8 }
```

– 404 Not Found:

```
1 {
2   "error": "Service not found"
3 }
```

- 500 Internal Server Error:

• Audit Log: Logs action Automated Risk Score Saved with entity=Risk and entity_id=service_id.

2.3.3 Add/Update Manual Risk Score

- Endpoint: POST/PUT /api/risk/<int:service_id>/manual
- Description: Add or update a manual risk score for a service.
- Roles: Ops Analyst
- Request Body:

```
"risk_score": integer,
"risk_level": "string", // Low, Medium, High
"reason": "string", // Optional
"is_critical": boolean // Optional
}
```

• Constraints:

- risk_score: Required, integer between 0 and 100.
- risk_level: Required, must be Low, Medium, or High.

• Response:

- 200 OK:

- 400 Bad Request:

− 404 Not Found:

- 500 Internal Server Error:

• Audit Log:

- POST: Logs action Manual Risk Score Added with entity=Risk and entity_id=service_id.
- PUT: Logs action Manual Risk Score Updated with entity=Risk and entity_id=service_id.

2.4 Audit Namespace (/api/audit)

Manages audit logs.

2.4.1 Get Audit Logs

- Endpoint: GET /api/audit
- **Description**: Retrieve all audit logs, ordered by timestamp (descending).
- Roles: Any authenticated user.
- Response:

- **200 OK**:

```
Е
1
2
      "id": integer,
3
      "action": "string",
4
      "entity": "string",
5
      "entity_id": integer,
      "timestamp": "string", // ISO 8601
      "user_id": integer
8
    }
9
  ]
10
```

- 500 Internal Server Error:

```
1 {
2    "error": "Failed to retrieve audit logs due to database
        error | Internal server error"
3 }
```

2.5 Alerts Namespace (/api/alerts)

Manages alerts and SLA breaches.

2.5.1 Get Alerts

- Endpoint: GET /api/alerts
- **Description**: Retrieve all alerts, ordered by creation time (descending).
- Roles: Any authenticated user.
- Response:

- **200 OK**:

```
[
1
2
      "id": integer,
3
      "service_id": integer,
4
      "type": "string",
5
      "message": "string",
      "severity": "string",
      "created_at": "string", // ISO 8601
8
      "acknowledged": boolean
9
    }
10
  ]
11
```

- 500 Internal Server Error:

2.5.2 Update Alert

- Endpoint: PUT /api/alerts
- **Description**: Update the acknowledgment status of an alert.
- Roles: Ops Analyst
- Request Body:

```
1 {
2    "id": integer,
3    "acknowledged": boolean
4 }
```

- Constraints:
 - id: Required.
- Response:
 - **200 OK**:

```
{
    "message": "Alert updated"
}
```

- 400 Bad Request:

```
{
    "error": "Alert ID is required"
}
```

– 404 Not Found:

```
{
  "error": "Alert not found"
}
```

- 500 Internal Server Error:

• Audit Log: Logs action Alert Acknowledged with entity=Alert and entity_id=alert.service_id.

2.5.3 Get SLA Breaches

- Endpoint: GET /api/alerts/sla_breaches
- **Description**: Retrieve all SLA breaches, ordered by creation time (descending).
- Roles: Any authenticated user.
- Response:
 - 200 OK:

```
"id": integer,
3
      "service_id": integer,
4
      "type": "string", // RTO, RPO
      "downtime_minutes": integer,
6
      "threshold_minutes": integer,
      "start_time": "string", // ISO 8601
      "end_time": "string", // ISO 8601 or null
      "reason": "string",
10
      "created_at": "string" // ISO 8601
11
    }
12
```

- 500 Internal Server Error:

3 Background Processes

3.1 Health Checks

- Frequency: Every 5 minutes (via APScheduler).
- **Description**: Runs run_health_checks to:
 - Update service statuses (Up, Degraded, Down, Unknown) based on last_updated timestamp.
 - Calculate risk scores using calculate_risk_score.
 - Generate alerts for status changes, high risk scores, or critical services.
 - Check for SLA breaches (RTO/RPO violations) and create corresponding alerts.

• Alert Triggers:

- Status changes (e.g., Down, Degraded).
- High risk scores or critical services.
- RTO/RPO violations based on downtime duration.
- Slack Notifications: Sends alerts to Slack if a Slack integration is configured for the service.

3.2 Risk Score Calculation

• Function: calculate_risk_score(service, bia, status, all_services)

• Logic:

- Base score starts at 0, capped at 100.
- Adds points based on:
 - * Service status (Down: +40).
 - * Recent downtime (>120 minutes: +20).
 - * BIA criticality (High: +15, Medium: +10).
 - * BIA impact (High/Severe: +10).
 - * RTO (<60 minutes: +10).
 - * RPO (<60 minutes: +5).
 - * Down dependencies (+20).
 - * Integration count (>3: +10, >5: +5).
- Determines risk_level:
 - * > = 80: High
 - *>=50: Medium
 - * < 50: Low
- Sets is_critical=true if:
 - * BIA criticality is High.
 - * BIA impact is High or Severe.
 - * RTO < 30 minutes.
 - * Score >= 80.
 - * Service is Down with >120 minutes downtime.
 - * Dependencies are down.
 - * > 5 integrations.
- Returns:

```
1 {
2    "risk_score": integer,
3    "risk_level": "string",
4    "is_critical": boolean,
5    "reason": "string"
6 }
```

4 Database Schema

4.1 Tables

- 1. User:
 - id: Integer, Primary Key
 - username: String(80), Unique, Not Null
 - password: String(200), Not Null
 - role: String(20), Not Null, Default=user
- 2. Service:

- id: Integer, Primary Key
- name: String(100), Not Null
- description: Text
- created_by: String(100)

3. **BIA**:

- id: Integer, Primary Key
- service_id: Integer, Foreign Key (service.id), Not Null
- criticality: String(20)
- impact: String(50)
- rto: Integer
- rpo: Integer
- signed_off: Boolean, Default=false

4. Status:

- id: Integer, Primary Key
- service_id: Integer, Foreign Key (service.id), Not Null
- status: String(20)
- last_updated: DateTime

5. Downtime:

- id: Integer, Primary Key
- service_id: Integer, Foreign Key (service.id), Not Null
- start_time: DateTime, Not Null
- end_time: DateTime
- reason: String(255)

6. Integration:

- id: Integer, Primary Key
- service_id: Integer, Foreign Key (service.id), Not Null
- type: String(50)
- config: JSON
- created_by: String(100)
- created_at: DateTime

7. Risk:

- id: Integer, Primary Key
- service_id: Integer, Foreign Key (service.id), Not Null
- risk_score: Integer, Not Null
- risk_level: String(20), Not Null
- reason: Text
- is_critical: Boolean, Default=false
- source: String(20), Default=automated

- created_by: String(100)
- created_at: DateTime

8. AuditLog:

- id: Integer, Primary Key
- action: String(100), Not Null
- entity: String(50), Not Null
- entity_id: Integer, Not Null
- timestamp: DateTime, Not Null
- user_id: Integer, Not Null

9. Alert:

- id: Integer, Primary Key
- service_id: Integer, Foreign Key (service.id), Not Null
- type: String(50), Not Null
- message: Text, Not Null
- severity: String(20), Not Null
- created_at: DateTime
- acknowledged: Boolean, Default=false

10. SLABreach:

- id: Integer, Primary Key
- service_id: Integer, Foreign Key (service.id), Not Null
- type: String(20), Not Null
- downtime_minutes: Integer, Not Null
- threshold_minutes: Integer, Not Null
- start_time: DateTime, Not Null
- end_time: DateTime
- reason: Text
- created_at: DateTime

11. **service_dependencies** (Association Table):

- service_id: Integer, Foreign Key (service.id), Primary Key
- dependency_id: Integer, Foreign Key (service.id), Primary Key

4.2 Relationships

- Service:
 - One-to-One: bia, status
 - One-to-Many: downtimes, integrations, risks, alerts, sla_breaches
 - Many-to-Many: dependencies (via service_dependencies)

• BIA:

- Belongs to: service
- Many-to-Many: dependencies (via service_dependencies)
- Status, Downtime, Integration, Risk, Alert, SLABreach:
 - Belongs to: service

5 Security Considerations

- JWT Authentication: All endpoints except signup/login require a valid JWT token.
- Role-Based Access Control:
 - Business Owner: Manage services, BIA, status.
 - Ops Analyst: Manage risk scores, acknowledge alerts.
 - Engineer: Manage integrations, view dependencies.

• Input Validation:

- Validates risk_score (0-100), risk_level (Low, Medium, High), date formats (ISO 8601), and dependency IDs.

• Database Security:

- Uses parameterized queries via SQLAlchemy to prevent SQL injection.
- Passwords are hashed using werkzeug.security.
- **CORS**: Enabled for cross-origin requests, but should be restricted to trusted origins in production.
- SSL: Runs with adhoc SSL context in debug mode; use proper certificates in production.

6 Setup and Running

6.1 Prerequisites

- Python 3.8+
- MySQL 8.0+
- **Dependencies** (install via pip):

```
pip install flask flask-restx flask-sqlalchemy flask-jwt-extended flask-cors pymysql python-dotenv requests apscheduler werkzeug
```

6.2 Environment Variables

- MYSQL_USER: MySQL username (default: root).
- MYSQL_PASSWORD: MySQL password (default: "").
- MYSQL_HOST: MySQL host (default: localhost).
- MYSQL_PORT: MySQL port (default: 3306).
- JWT_SECRET_KEY: Secret key for JWT (auto-generated if not set).
- DATABASE_URL: Auto-set to mysql+pymysql://<user>:<password>@<host>:<port>/auth.

6.3 Running the API

- 1. Set up MySQL and ensure the auth database is created.
- 2. Create a .env file with necessary variables.
- 3. Install dependencies.
- 4. Run the application:

```
python app.py
```

5. Access the API at https://localhost:5001/api and Swagger UI at https://localhost:5001/api/.

7 Example Requests

7.1 Signup

```
curl -X POST https://localhost:5001/api/auth/signup \
-H "Content-Type: application/json" \
-d '{"username": "testuser", "password": "password123", "role": "Ops Analyst"}'
```

7.2 Login

```
curl -X POST https://localhost:5001/api/auth/login \
-H "Content-Type: application/json" \
-d '{"username": "testuser", "password": "password123"}'
```

7.3 Create Service

```
curl -X POST https://localhost:5001/api/services \
2 -H "Content-Type: application/json" \
3 -H "Authorization: Bearer < JWT_TOKEN>" \
4 -d '{"name": "Test Service", "description": "A test service",
    "criticality": "High", "impact": "Severe", "rto": 30, "rpo": 15,
    "signed_off": true, "dependencies": [1]}'
```

7.4 Update Manual Risk Score

```
curl -X PUT https://localhost:5001/api/risk/1/manual \
2 -H "Content-Type: application/json" \
3 -H "Authorization: Bearer < JWT_TOKEN > " \
4 -d '{"risk_score": 80, "risk_level": "High", "reason": "Manual override", "is_critical": true}'
```

7.5 Get Service Health

```
curl -X GET https://localhost:5001/api/services/1/health \
-H "Authorization: Bearer <JWT_TOKEN>"
```

8 Notes

- Swagger UI: Available at /api/ for interactive testing.
- Health Checks: Run every 5 minutes, updating statuses and generating alerts.
- Database: Automatically creates tables on startup (db.create_all()).
- Logging: Uses Python logging with level INFO, logs errors to console.
- Error Handling: All endpoints include try-catch blocks with session rollback on database errors.
- Slack Integration: Supports sending notifications for integrations and alerts if configured.