

Use Case Documentation

Use Case Name	Order Now
Actor(S)	Customer
Summary Description	Allows customer to order food and drink via online or instore
Pre-Condition	The customer is in a store The customer can access an internet browser.
Post-Condition	The customer has completed the food order The customer has received the food ordered
Basic Path	<ol style="list-style-type: none"> 1) The customer enters a store or clicks order now via internet browser. 2) The customer chooses and adds a drink and food of their liking. 3) Customer increases quantity of order 4) Customer clicks confirm to finish order 5) Customer pays via online or instore 6) Customer takes receipt 7) The customer picks up their order.
Alternative Path	Customer chooses not to order Insufficient balance to pay Cannot access a Browser Unable to travel Store Close Website offline Customer forgot their order

Use Case Name	Add Reservation
Actor(S)	Customer
Summary Description	Customer clicks reservation online to reserve a table in store
Pre-Condition	The customer must be able to access a browser and input the web address of the website in order to book online The customer needs to have a phone or a laptop
Post-Condition	The customer has arrived at the store and sits down at their designated seat.
Basic Path	<ol style="list-style-type: none"> 1) The customer clicks reservations online 2) The customer is prompted to log in or sign up 3) Customer logs in to account and reserves a table 4) Customer is given a unique code and a table number. 5) Customer goes in store 6) Customer shows unique code to the cashier and proceeds to their designated table number
Alternative Path	Customer cancels the reservation

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	Customer does not want to book a reservation Customer does not have access to a browser Customer does not have a phone
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Use Case Name	Login In
Actor(S)	Customer
Summary Description	Customer input their username and password and clicks log in.
Pre-Condition	Customer must sign up Customer needs to have an email address and address Customer needs to be able to access a browser
Post-Condition	Customer is able to log in and scan their stamps to add points. Customer completes the stamp and get a free drink. Customer collects their free drink
Basic Path	<ol style="list-style-type: none"> 1) Customer type their usename and password 2) Customer clicks log in 3) Customer clicks their stamp 4) If enough point, collect a free drink 5) If not enough point no free drink collected.
Alternative Path	Customer does not have phone Customer forgot their username and password

Use Case Name	Sign Up
Actor(S)	Customer
Summary Description	Customer Signs up using their google, facebook or email.
Pre-Condition	Customer must have an email address Customer must be able to access the sign up botton via browser
Post-Condition	Customer is able to complete the sign up form and update's profile
Basic Path	<ol style="list-style-type: none"> 1) Customer access the coffee webstie online. 2) Customer Signs up via google, facebook or email 3) Customer completes the form and clicks sign up
Alternative Path	Customer doesn't sign up. Customer forgot their email

Use Case Name	Add New item
Actor(S)	Cashier/Staff

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Summary Description	Add newly delivered item to Inventory
Pre-Condition	Supplier delivered the low stocked items. Cashier/Staff is available
Post-Condition	Cashier/staff update the inventory
Basic Path	<ol style="list-style-type: none"> 1) Cashier/Staff receives newly delivered products. 2) Cashier/Staff checks the item are complete and correct 3) Cashier input the item into the machine 4) Cashier update the inventory list
Alternative Path	Cashier/staff doesn't received the products Supplier reschedules the delivery Supplier cancels the delivery Management cancels the delivery Forgot to order low stocked products

Use Case Name	Receive Payment
Actor(S)	Cashier
Summary Description	Cashier receives payment from the customer
Pre-Condition	Cashier must have payment system ready Cashier is working
Post-Condition	Cashier receives payment and record it to the system
Basic Path	<ol style="list-style-type: none"> 1) Cashier input the total amount of products purchased 2) Cashier ask's the customer which payment method they would like to use 3) Cashier input the total in the card reader or cashier received cash 4) Cashier receives payment and it is recorded into the payment system
Alternative Path	Store is closed Payment system offline Payment system malfunctioned Cashier received the wrong amount of payment Cashier input the wrong amount of products.

Use Case Name	Receive Order
Actor(S)	Cashier/staff
Summary Description	Cashier/ staff receives order from the customer
Pre-Condition	Cashier needs to be present within the store. Order system is working in store and online
Post-Condition	Cashier completes the order and hand the order to the customer Cashier moves on to another order
Basic Path	<ol style="list-style-type: none"> 1) Cashier waits for the order to be completed 2) Cashier reads the order 3) Cashier proceeds to make the order

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	4) Cashier completes the order and checks if it is correct 5) Cashier hands the order to the customer
Alternative Path	Cashier doesn't receive an order Order system malfunctions Store is closed Cashier incorrectly prepare the order Cashier missed an order Cashier extra item in the order

Use Case Name	Print Receipt
Actor(S)	Cashier
Summary Description	Print receipt to provide proof of purchase
Pre-Condition	Printing machine has paper Printing Machine is correctly working Printing machine has ink
Post-Condition	Printed receipt and handed to the customer
Basic Path	1) Cashier receives the payment 2) Cashier ask the customer whether they would like to receive a receipt 3) If customer agrees, Cashier prints out the receipt. 4) Cashier hands the receipt over to the customer
Alternative Path	Printer malfunctions Printer runs out of ink and unable to print the order Cashier forgot to print order