

Finance Club

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# **Project 2 - Credit Card Default Prediction**

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#### 1. Introduction

The aim of this study is to exploit supervised machine learning algorithms to identify the key drivers that determine the likelihood of credit card default. Credit card defaults pose a major risk to banks and financial institutions, making it important to identify customers who are likely to default in advance. In this project, we are provided with anonymized historical data of over 30,000 credit card users, along with a target variable — default.payment.next.month — which shows whether a customer defaulted on their payment in the next billing cycle.

The main goal is to build a machine learning model that can accurately predict which customers are at risk of defaulting. But beyond just making predictions, the model should also help us understand the key factors that contribute to defaults. This would allow banks to take timely actions like adjusting credit limits, flagging high-risk customers early, and managing credit exposure more effectively.

# 2. Exploratory Data Analysis (EDA)

#### 2.1 Feature Analysis

The dataset provided consists of 30,000 observations that represent distinct credit card clients. Each observation has 26 attributes that contain information on default payments, history of payments, etc.

The first group of variables contains information about client personal information:

- 1 ID ID of each client
- 2 LIMIT BAL Credit limit assigned to the customer (in currency units)
- 3 education Level of education
- 4 marriage marital status
- 5 sex Gender
- 6 age Age in years

The next group contains information about delay of past payment, amount of bill statement and amount of previous payments with attributes like:

- 1 Pay\_m (Pay\_0 to 6) Pay\_m represents the payment status in the most recent month m.
- 2 Bill amt m (Bill amt1 to 6) Total bill amount at the end of month m
- 3 Pay\_amt\_m (Pay\_amt1 to 6) Payment amount made in month m towards the bill generated in month m-1.

The last variable is the one to be predicted:

1 next\_month\_default - Target variable: 1 if customer defaulted next month, 0 otherwise

In order to look at how data is presented, some basic code like shape, describe were used.

```
# Preview
print("Train shape:", train_df.shape)
print("Validation shape:", val_df.shape)
print(train_df.head())
print(val_df.head())
train_df.describe()
```

```
Train shape: (25247, 27)
Validation shape: (5016, 26)
   Customer_ID marriage
                                               LIMIT_BAL
                             sex
                                   education
                                                             age
                                                                  pay_0
                                                                          pay_2
           5017
                                                           25.0
                                                                       2
0
                          2
                               0
                                                    60000
                                                                               2
                                            2
1
           5018
                          2
                               1
                                            1
                                                   290000
                                                           24.0
                                                                       0
                                                                               0
                          1
                                                                               0
2
           5019
                               0
                                            2
                                                   180000
                                                           63.0
                                                                       0
3
           5020
                          1
                               1
                                            2
                                                   210000
                                                           43.0
                                                                       0
                                                                               0
4
                          2
           5021
                               0
                                            1
                                                   280000
                                                           32.0
                                                                      -2
                                                                              -2
                                     pay_amt1
           pay_4
                        Bill_amt6
                                                pay_amt2
                                                           pay_amt3
                                                                       pay_amt4
   pay_3
                   . . .
0
        2
               0
                          20750.63
                                      2000.21
                                                     0.00
                                                             1134.85
                                                                        1821.78
1
       -2
               -2
                           1350.30
                                         0.00
                                                     0.17
                                                                0.00
                                                                        2700.10
2
       0
               0
                          52991.51
                                      2086.94
                                                 2199.99
                                                             1845.66
                                                                        2000.35
                   . . .
                          76945.47
3
       0
               0
                                      3348.07
                                                 3380.91
                                                             3400.45
                                                                        2683.97
4
       -2
               -2
                              1.35
                                       999.78
                                                 3186.27
                                                           45027.78
                                                                        2100.09
                          AVG Bill amt
                                         PAY_TO_BILL_ratio
   pay_amt5
              pay_amt6
                                                               next month default
                              41511.50
    1500.03
               1500.24
                                                        0.03
0
                                                                                  0
                               2534.50
                                                        0.27
1
        0.00
               1349.72
                                                                                  0
    1923.00
                1999.78
                              50422.00
                                                        0.04
                                                                                  0
2
3
    2744.00
                2892.10
                              86229.50
                                                        0.04
                                                                                  0
4
       0.01
                   0.27
                              11814.33
                                                        0.72
                                                                                  0
[5 rows x 27 columns]
   Customer ID
                  marriage
                             sex
                                   education
                                               LIMIT BAL
                                                           age
                                                                 pay_0
                                                                         pay_2
                                                                                 pay_3
0
                                                             32
                                                                      0
                                                                             0
                                                                                     0
              1
                          1
                               1
                                            2
                                                   220000
1
              2
                          2
                                            1
                                                   350000
                                                             35
                                                                     -1
                                                                             -1
                               0
                                                                                    -1
2
              3
                                                   310000
                          2
                               1
                                            1
                                                             39
                                                                      0
                                                                             0
                                                                                     0
                          1
3
              4
                               0
                                            2
                                                    20000
                                                             47
                                                                      0
                                                                             0
                                                                                     0
4
              5
                          2
                               1
                                            2
                                                  500000
                                                                      0
                                                                             0
                                                                                     0
                                                             30
                 Bill amt5
                             Bill amt6
                                         pay amt1
                                                     pay amt2
                                                                pay amt3
                                                                           pay amt4
   pay_4
           . . .
0
       0
                  17831.13
                              15670.47
                                           2000.03
                                                      3999.90
                                                                 1419.80
                                                                            1999.97
           . . .
1
       0
                  10832.78
                               2261.45
                                         33891.01
                                                     16267.19
                                                                 4026.80
                                                                              234.10
           . . .
2
       0
                 240520.57
                             246524.45
                                                                14000.32
                                                                           10000.12
                                         11026.94
                                                     10499.83
3
        2
                  15040.17
                              14749.97
                                           1200.00
                                                      2799.83
                                                                    0.14
                                                                            1499.93
4
       0
                  69054.15
                              64841.30
                                         25463.94
                                                     43095.31
                                                                 7521.96
                                                                            9065.17
              pay_amt6 AVG_Bill_amt
   pay_amt5
                                         PAY_TO_BILL_ratio
```

Now the following observations were made:

- 1. The column pay 0 was renamed to pay 1 to avoid confusion.
- 2. In the columns education and marriage there are some undocumented categories.
- 3. The column Pay have minimum in -2 and max 8.
- 4. Age attribute has missing values.

#### 2.2 Data Cleaning

The presence of errors in dataset can be addressed in two ways:

- 1. Deleting of the rows associated with errors.
- 2. With correction of the wrong attributes.

In our case first method is applied.

```
[15]: # Keep only valid values in 'marriage' (1,2,3)
    train_df = train_df[train_df['marriage'].isin([1, 2, 3])]

# Keep only valid values in 'education' (1,2,3,4)
    train_df = train_df[train_df['education'].isin([1, 2, 3, 4])]
```

Next imputing the missing age values with the median.

```
# Impute missing AGE values with median
median_age = train_df["age"].median()
train_df["age"].fillna(median_age, inplace=True)
```

Next renaming the column pay\_0 with pay\_1 and dropping column Customer\_ID as it has no particular significance and no direct relation with customer default.

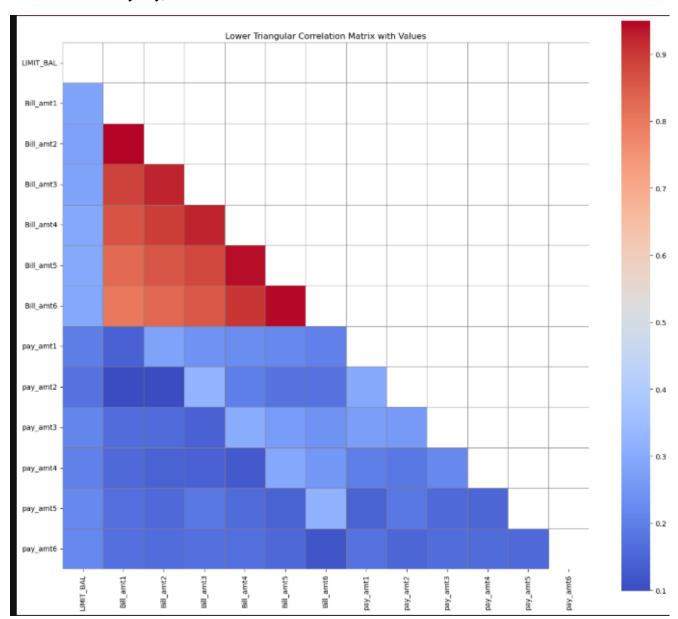
```
[12]: train_df = train_df.drop(columns=["Customer_ID"])
    train_df = train_df.rename(columns={"pay_0": "pay_1"})
    val_df = val_df.drop(columns=["Customer_ID"], errors='ignore')
    val_df = val_df.rename(columns={"pay_0": "pay_1"})
```

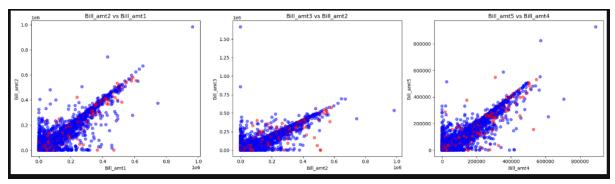
Next there were some duplicate values that were removed.

# 2.3 Correlation Matrix

Another relevant point which could affect the classification performances is the correlation among features: the presence of strongly correlated features may lead to a decline in the performances of some classification algorithms which assume that the predictors are all independent. But since we will build an XGboost model.

But anyway, here is the correlation matrix:





The above shown scatterplot show that there is a significance correlation between some features

# 3. Data Preprocessing

### 3.1 One-Hot Encoding for categorical variables

Categorical variables such as sex, marriage, education are turned into onehot variables. It is a representation of categorical variables as binary vectors.

```
[69]: # One-hot encode categorical columns
categorical_cols = ['sex', 'marriage', 'education']

train_df = pd.get_dummies(train_df, columns=categorical_cols, drop_first=True)
val_df = pd.get_dummies(val_df, columns=categorical_cols, drop_first=True)
```

# 3.2 Separating target features

Separating the target variable from other attributes to work on them.

```
[288]: # Separate target and features
y_train = train_df['next_month_default']
X_train = train_df.drop(columns=['next_month_default'])

#y_val = val_df['next_month_default']
X_val = val_df.drop(columns=['next_month_default'])
```

# 3.3Feature Extraction

Extracting important features like

max\_delay - Maximum payment delay

avg\_delay - Average payment delay

delay\_count - count of months with delay

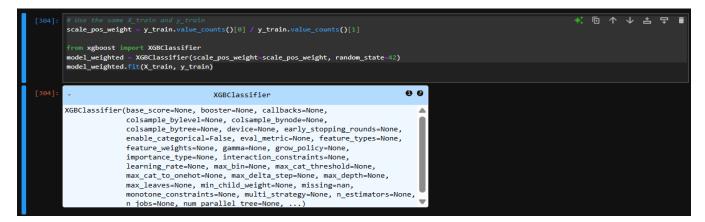
avg\_bill\_amt - Average bill amount

credit\_utilization - Utilization of the credit services and some others.

Which would prove to be advantageous when building the model.

## 3.4Handling Class Imbalance

Since the dataset was imbalanced with significantly fewer defaulters compared to non-defaulters, I used the scale\_pos\_weight parameter in the XGBoost model to handle this issue. This parameter was set as the ratio of non-defaulters to defaulters in the training data, so the model would give more weight to predicting defaulters correctly. Without this adjustment, the model might just predict most customers as non-defaulters to achieve high accuracy, while actually performing poorly in identifying risky customers. By using class weighting, the model became more focused on catching potential defaulters, which is important in a credit risk scenario where missing them can lead to major financial losses.



# 2.1Train-Test Split

Now the training data is further slitted into train and test data.

#### 4 Models

For this problem, I chose to focus on XGBoost and LightGBM because both are powerful gradient boosting algorithms that perform exceptionally well on structured, tabular datasets like the one provided. These models are capable of capturing complex non-linear relationships, handling missing values, and managing large feature sets without the need for extensive preprocessing such as feature scaling or dimensionality reduction. Given that the dataset had class imbalance and several engineered behavioral features, tree-based ensemble methods like XGBoost and LightGBM were well-suited to extract meaningful patterns. Additionally, they offer built-in support for class weighting, fast training, and high predictive performance, making them ideal candidates for a high-stakes classification task like credit risk prediction, where recall is critical and interpretability is also important.

#### 4.1 XGBoost

I chose XGBoost as the main model for this project because it's highly effective for structured/tabular data like credit card transactions. XGBoost, which stands for Extreme Gradient Boosting, is an ensemble learning method based on decision trees. It works by building trees sequentially, where each new tree tries to correct the errors made by the previous ones. One major advantage of using XGBoost is that it doesn't require feature scaling or dimensionality reduction, as it can handle high-dimensional data and correlated features effectively. It's also robust to missing values and captures non-linear relationships and feature interactions very well. In this case, it performed particularly well in identifying defaulting customers, especially when combined with class imbalance handling techniques like scale\_pos\_weight.

#### 4.2 LightGBM

I also experimented with LightGBM (Light Gradient Boosting Machine), which is another powerful gradient boosting framework designed for high performance and speed. Like XGBoost, it builds decision trees sequentially to minimize prediction errors, but it differs in the way it grows trees — LightGBM uses a leaf-wise growth strategy instead of level-wise, which often leads to better accuracy with less training time. Similar to XGBoost, LightGBM handles missing values, categorical features (with proper encoding), and high-dimensional data efficiently, without requiring feature scaling or dimensionality reduction. It's particularly known for being faster on large datasets. Although it performed reasonably well in this case, XGBoost slightly outperformed it in terms of F2-score, which was the primary metric of focus for this project.

# 5 Evaluation Metrices

In a classification scenario, the model can be evaluated by computing different metrics. In order to better understand these metrics could be useful to get some fundamentals:

- True Positive (TP): samples for which the prediction is positive and the true class is positive
- False Positive (FP): samples for which the prediction is positive but the true class is negative True Negative (TN): samples for which the prediction is negative and the true class is negative False Negative (FN): samples for which the prediction is negative but the true class is positive.

Some of the most popular metrics are:

- Accuracy: ratio of correct predictions over the total number of data points classified \begin{equation} Accuracy = \frac{# correctly classified samples} {total number of samples tested} = \frac{TP+TN} {TP+FP+TN+FN} \end{equation}
- Precision: measures the fraction of correct classified instances among the ones classified as positive. Precision is an appropriate measure to use when the aim is to minimize false positives.  $\beta = \frac{\# \operatorname{samples} \operatorname{samples} \operatorname{saigned} \operatorname{class} \operatorname{c}}{TP} {TP+FP} \end{equation}$
- Recall: it measures how many of the actual positives a model capture through labelling it as True Positive.It is an appropriate score when the aim is to minimize false negatives \begin{equation} Recall(c) = \frac{# samples correctly assigned to class c} {# of samples actually belonging to c}=\frac{TP}{TP+FN} \end{equation}
- F1-score: is the harmonic mean of the precision and recall.
- F2-score: is a metric that balances precision and recall, but gives more weight to recall.

#### 6 Evaluation

Here are the results obtained for XGBoost:

```
[306]: from sklearn.metrics import precision_score, recall_score, fi_score, fbeta_score

y_pred = model_weighted.predict(X_train_test)

precision = precision_score(y_train_test, y_pred)

recall = recall_score(y_train_test, y_pred)

f1 = f1_score(y_train_test, y_pred)

f2 = fbeta_score(y_train_test, y_pred, beta=2)

print(f"Precision: {precision: .4f}")

print(f"Recall: (recall: .4f}")

print(f"Recall: (recall: .4f}")

print(f"F2 Score: {f1: .4f}")

Precision: 0.7184

Recall: 0.9279

f1 Score: 0.8098

F2 Score: 0.8768
```

And here are the same results for LGBM:

```
[308]: from sklearn.metrics import precision_score, recall_score, f1_score, fbeta_score

y_pred_lgbm = lgbm_model.predict(X_train_test)

precision = precision_score(y_train_test, y_pred_lgbm)
    recall = recall_score(y_train_test, y_pred_lgbm)
    f1 = f1_score(y_train_test, y_pred_lgbm)
    f2 = fbeta_score(y_train_test, y_pred_lgbm, beta=2)

print(f*Precision: {precision: .4f}*)
    print(f*Recall: {recall: .4f}*)
    print(f*F1 Score: {f1: .4f}*)
    print(f*F2 Score: {f2: .4f}*)

Precision: 0.5550
    Recall: 0.7962
    F1 Score: 0.6541
    F2 Score: 0.7326
```

And here is an insightful table from which we can select our desired precision and f2 score value:

So according to the case that we are handling here(of credit card default prediction) I would recommend a high value of recall and f2 score about recall = 0.936 and F2 = 0.875. Since in credit card default prediction, recall is often considered more important than precision because missing a true defaulter can lead to significant financial losses for the bank. On the other hand, wrongly flagging a non-defaulter is less costly and can usually be managed through manual review or temporary credit restrictions. As a result, many credit risk models are designed to prioritize high recall, while still maintaining reasonable precision to avoid excessive false positives. To strike this balance, the F2-score is commonly used as an evaluation metric, since it places greater emphasis on recall, making it well-suited for risk-sensitive applications like this one.

#### 7 Conclusion

In conclusion, this project aimed to develop a predictive model to identify credit card customers who are likely to default in the upcoming month. By performing detailed exploratory analysis, meaningful feature engineering, and testing advanced classification models like XGBoost and LightGBM, the final model was able to achieve a high F2-score, indicating strong recall with reasonable precision. This is especially important in the context of credit risk, where failing to identify a true defaulter can result in significant financial loss for the bank. The model's ability to flag high-risk customers in advance allows the bank to take proactive measures such as adjusting credit limits, triggering early warning systems, or initiating personalized customer outreach. These actions can help minimize default rates, reduce financial exposure, and improve overall portfolio health. The project not only highlights the value of machine learning in financial risk management but also demonstrates how data-driven decisions can directly contribute to better business outcomes.