Lab 2. Approvals (Part 1) - Travel Approval

Author: Serge Luca aka "Doctor Flow".

Learning objectives: Approvals and conditions.

Duration: 20 minutes.

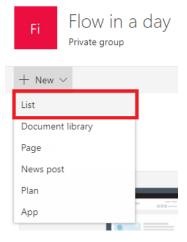
Scenario: A user stores his/her travel information in a SharePoint list named Travels. When a new travel request is created, a flow is triggered and ask a manager to Approve/Reject.

Prerequisites: Each student must have a dedicated custom SharePoint list named Travels_<name>. The list must have 3 fields: Title, Amount (currency), Status (single line of text). The student will create this list in the first task of this lab.

Remarks: the first time an approval is created in a tenant, the system creates the infrastructure (Common Data Service) needed for the approvals. Therefore, the first approval may take some time to appear.

Task 2.1: Create a SharePoint list

- 1. Create your own custom SharePoint list using the following steps:
 - a. Go to your SharePoint site. The site URL is: <tenant URL> sites/Flowinaday.
 - b. Click **New** > **List**:

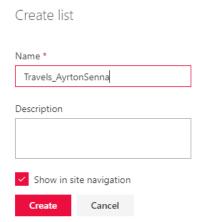


c. In the **Name** text box type something similar to,

Travels_<YourFirstnameYourLastname>.

Ensure the list name is unique.

d. Click Create.

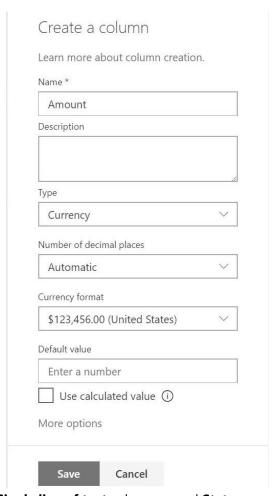


- 2. Add 2 columns, Amount, and Status using the following steps:
 - a. Click **Add column > Currency**.

Travels_AyrtonSenna



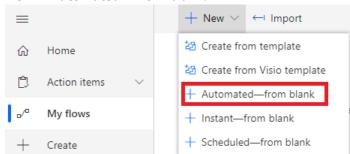
b. Provide the following information, and then click **Save**.



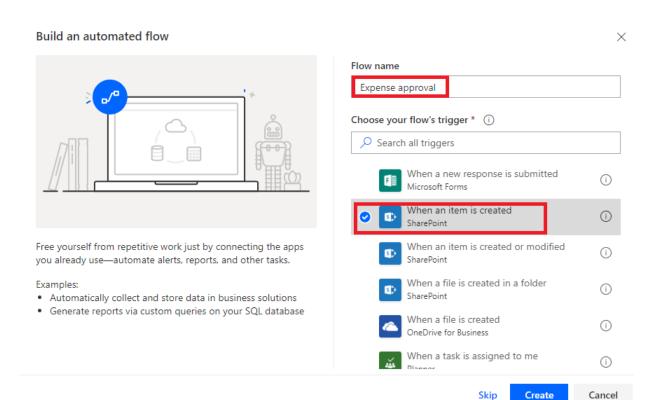
3. Add a **Single line of text** column named **Status**.

Task 2.2: Create an approval flow

- 1. Create a new Automated flow triggered when an item is created in a SharePoint list, using the following steps:
 - a. New > Automated from blank.



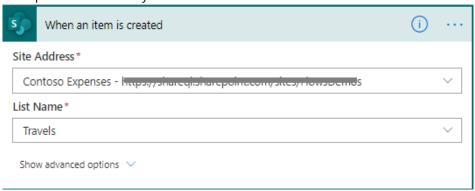
b. In the **Flow name** text box, type **Expense approval**, and select the SharePoint trigger **When an item is created.**



c. Click Create.

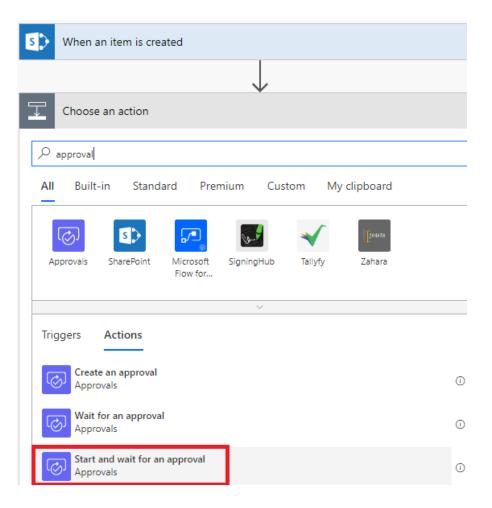
Note: If you have not connected to Office 365, SharePoint or Approvals before, you will need to provide your credentials to create connections to these services.

d. From the **Site Address** drop-down list, select your SharePoint site and then from the **List Name** drop-down list select your list.

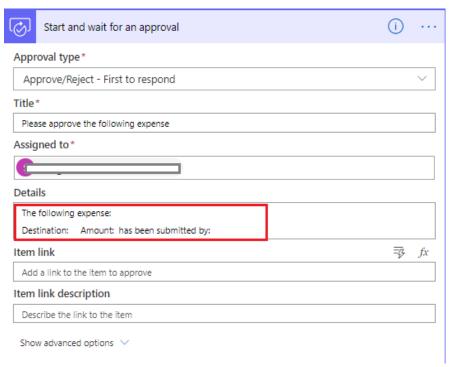


- 2. Add am approvals action
 - a. New step > Start and wait for an approval.

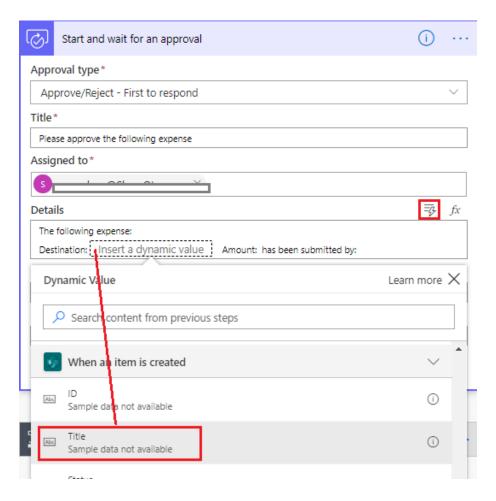
Hint: search for approval.



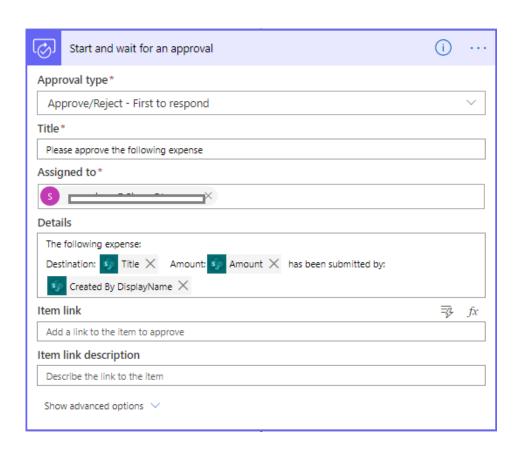
- b. Approval type > Approve/Reject -First to respond
- c. Title > type Please approve the following expense
- d. **Assigned to** > type the e-mail address (the one provided by the trainer in the training tenant)
- e. **Details** > type the text as per the following screenshot:



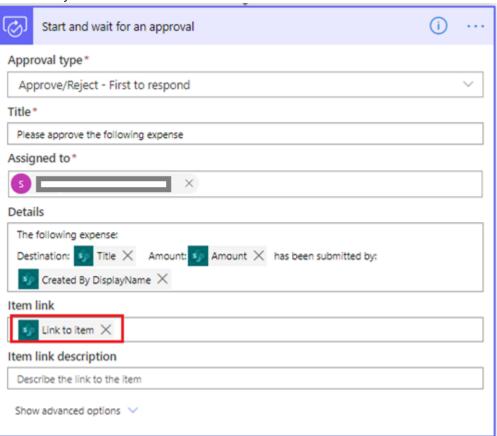
- f. To define the destination, place the cursor to the right of destination; in the action panel, click the **Add a dynamic value** button.
- g. Scroll down to dialog and select **Title** from the trigger **When an item is created**:



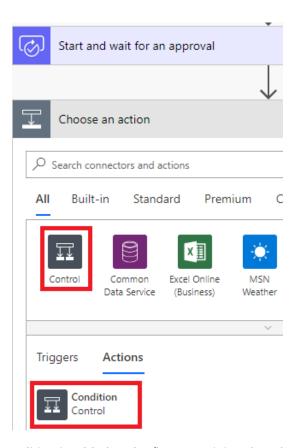
h. Repeat the step above to select **Amount** and for the submitter: **Created By Display Name** properties.



i. Use the Dynamic value button to set the Item link > Link to item

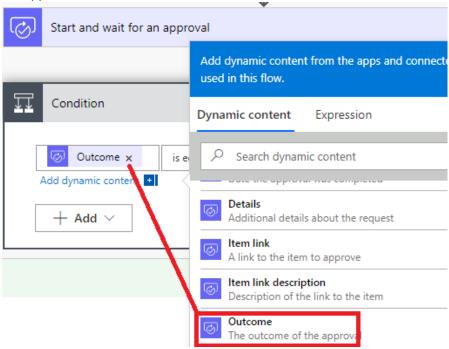


- 3. Add a condition action using the following steps:
 - a. After the Start and wait for approval action, select New step > Condition control

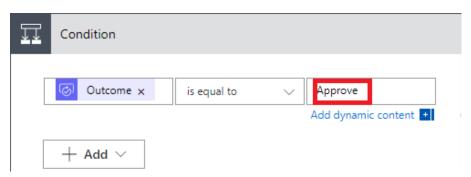


A condition is added to the flow containing three boxes, *choose a value*, *is equal to* and *Choose a value*.

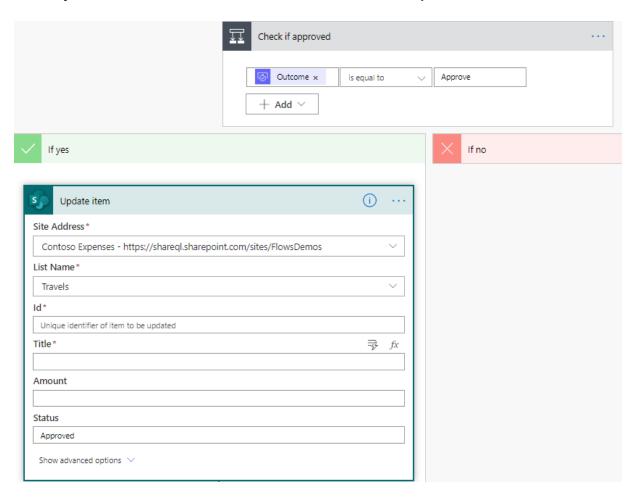
b. In the left **Choose a value** text box, use the Dynamic content tab to select **Outcome** from the approval action:



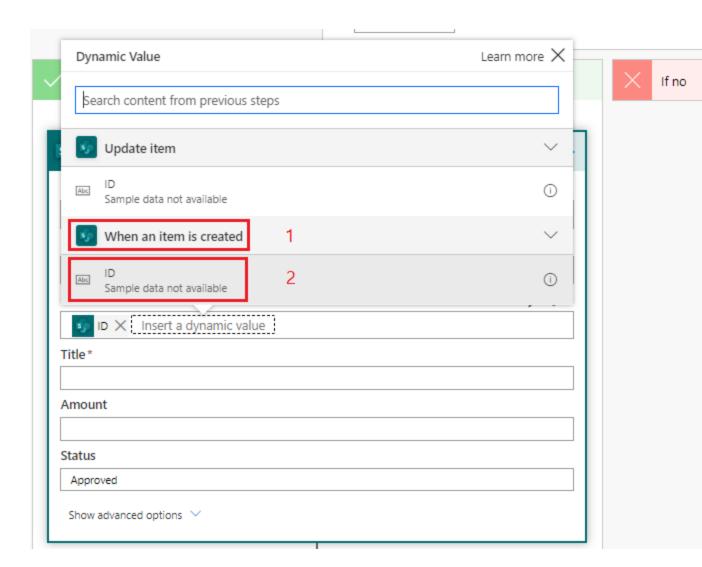
c. In the right **Choose a value** text box, type **Approve**:



- 4. Add a SharePoint Update item action to the *If yes* branch of the condition using the following steps:
 - a. In the **if yes** branch, click **Add an action**, and select the SharePoint **Update item** action:

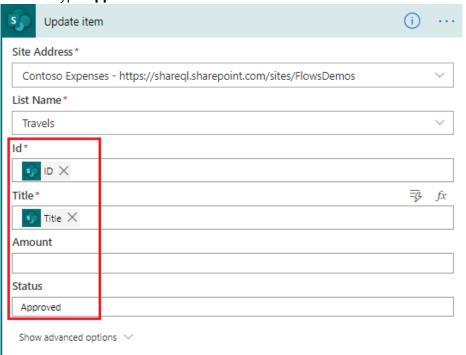


b. Use the **dynamic value** tab to set **Id** > **ID** from the trigger:

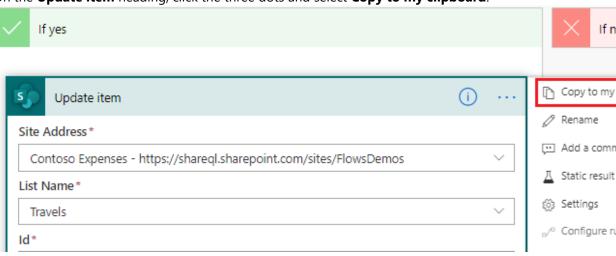


c. Use the **Dynamic value** button to set **Title** >**Title** from the trigger.

d. Status > type Approved:

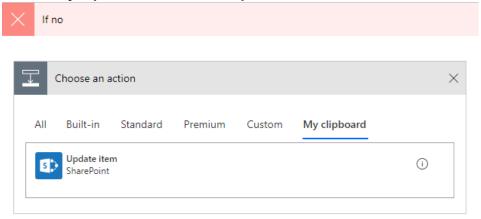


- 5. Complete the *If no* branch of the condition using as a starting point the SharePoint action from the If Yes branch.
 - a. On the **Update item** heading, click the three dots and select **Copy to my clipboard**.

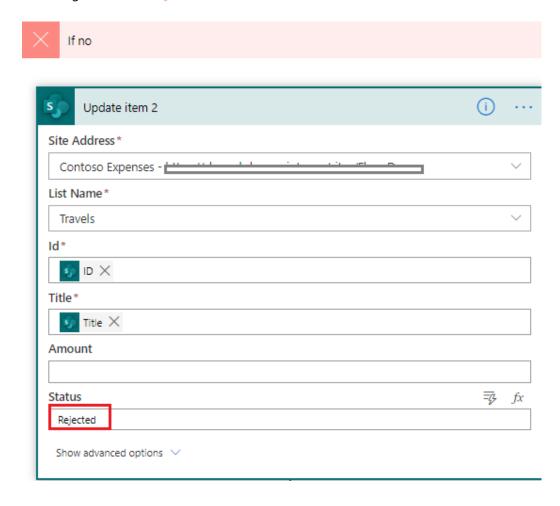


b. In the **If no** branch, click **Add an action**.

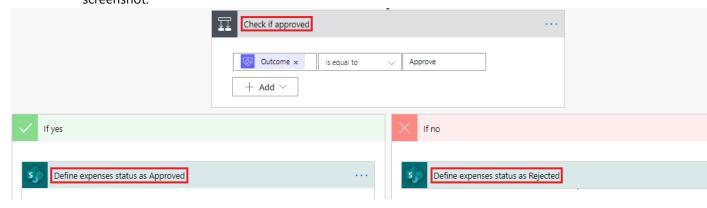
c. Click the My clipboard tab, and select Update item.



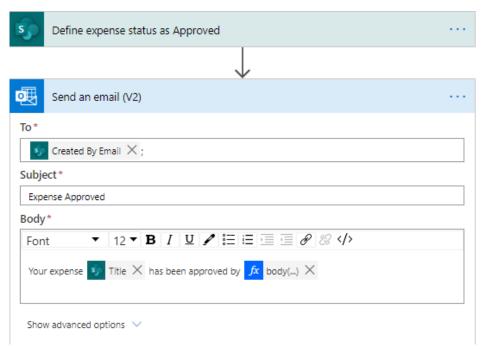
d. Change **Status** to **Rejected**:



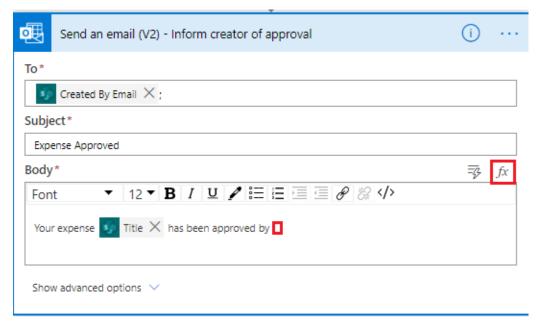
e. Rename the condition and the two update item actions as shown in the following screenshot:



- 6. Send an email if the expense is approved or rejected, by using the following steps:
 - a. In the **If Yes** branch, **Add an action** > **Send an email (V2)** action (Office 365 Outlook).
 - b. Complete similar to the following screenshot:

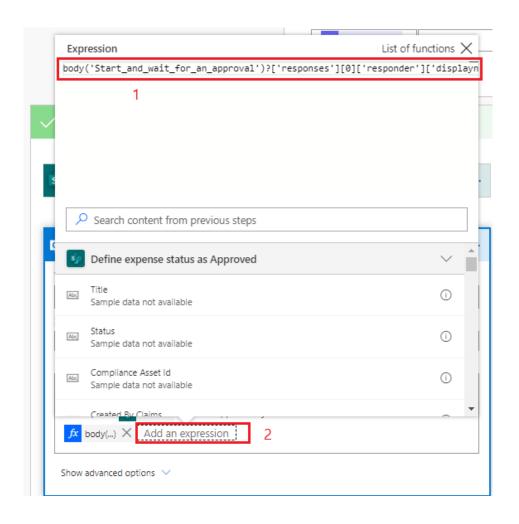


c. Place the cursor to the right of **approved by**; in dialog pane, click the **Add an expression** button,



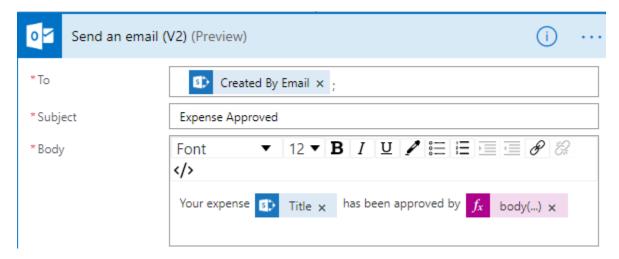
d. copy and paste the following expression in the Expression area and click "Add an expression":

body('Start_and_wait_for_an_approval')?['responses'][0]['responder']['displayname']

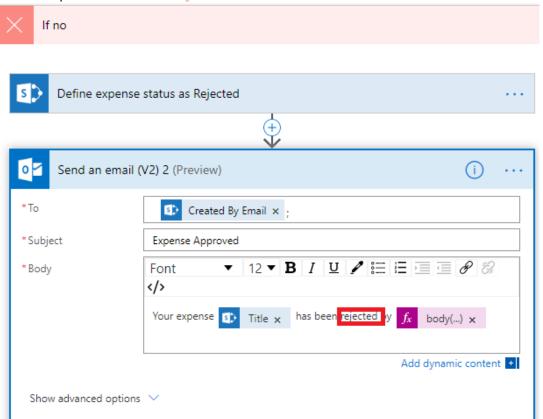


e. In the dialog pane, click **OK**.

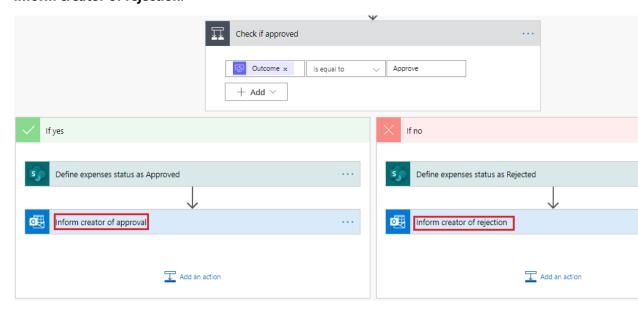
Your Send an email action should look similar to the following screenshot.



f. Similar to before, copy and paste the **Send an email** action to the **if no** branch and update the text with **rejected**.

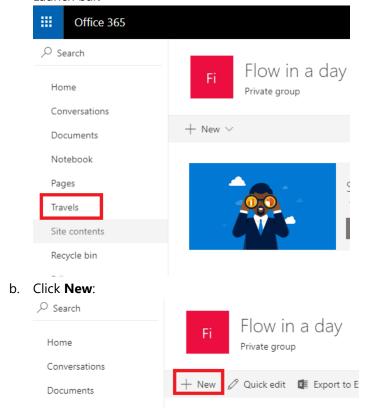


g. Rename the **Send an email** actions in both branches as **Inform creator of approval** and **Inform creator of rejection**.

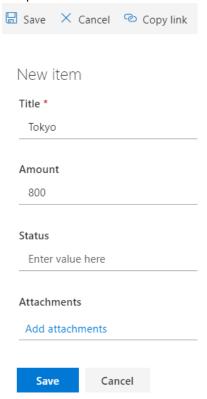


- 7. Save the flow.
- 8. Test the flow by adding an expense item to the SharePoint list, using the following steps:

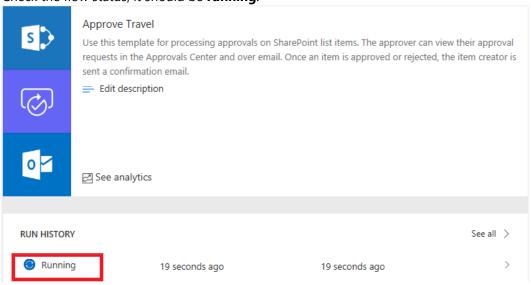
a. Navigate to your SharePoint list, for example by clicking on the list name on the Quick Launch bar.



c. Complete the form similar to the following screenshot (keep the **Status** field empty):



- d. Save the new record, which will automatically trigger the flow.
- e. Check the flow status, it should be **running**:

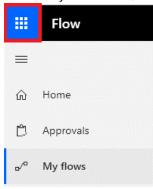


f. Click the running flow to see the progress of this instance of the flow:



In this screenshot the flow is waiting for approval. Approvals send an e-mail to the person(s) in charge of the approval.

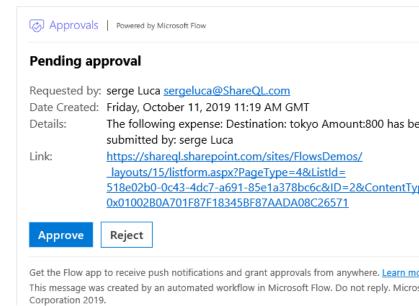
- g. Check your e-mail to display your approval e-mail:
 - i. To check your e-mails, click the app launcher (the waffle).



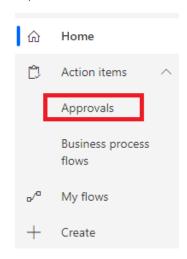
- ii. In the list of Apps, right-click **Outlook**, and select **Open in new tab**.
- iii. In the Focused tab or in the Other tab you should see your Flow approval e-mail:

Please approve the following expense

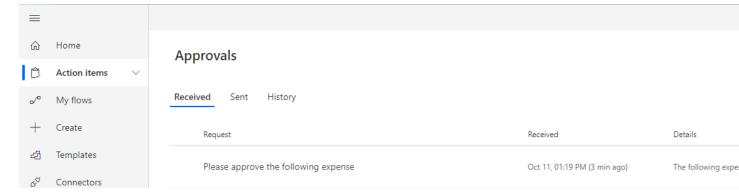




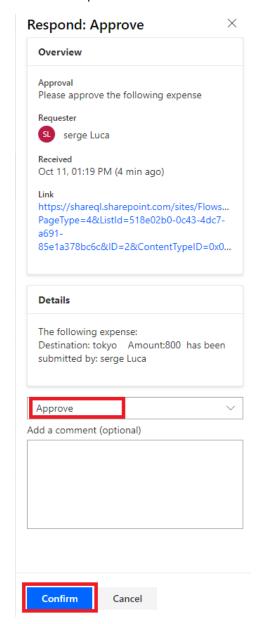
- h. Approvers can also find the pending approvals in the **Approvals center**:
 - i. Expand Action items, and then click Approvals.



The Approvals center is displayed.

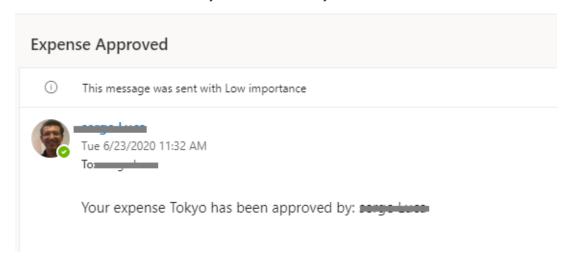


ii. On the **Received** tab, click the item to be approved/rejected to display an information pane.



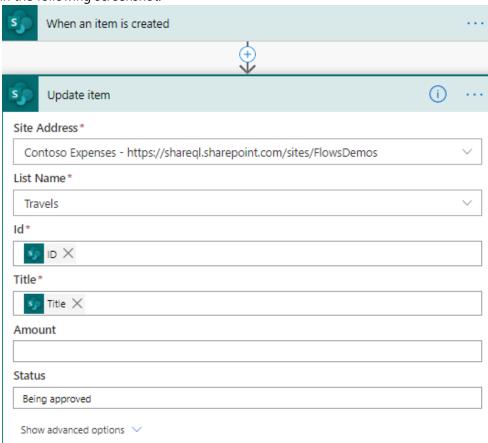
iii. Select **Approve**, and then click **Confirm**.

The Flow will send you a notification by e-mail:



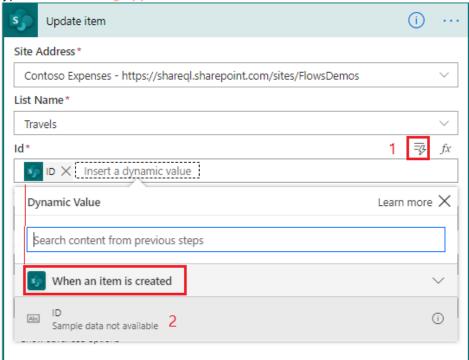
Task 2.3: Extending the flow by adding a new status when the flow is waiting

- 1. Click **Edit** on your flow's details page.
- 2. Add a SharePoint **Update item** action between the trigger and the condition, and complete as shown in the following screenshot.

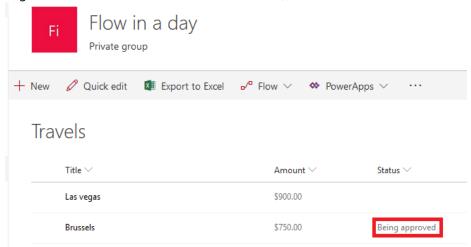


Hint:

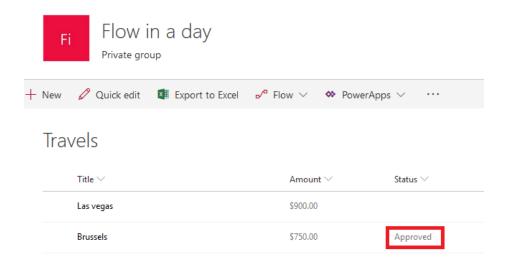
- The **ID** Dynamic value comes from the trigger and identifies the corresponding SharePoint list item.
- Title also comes from the trigger,
- Type the value Being approved in the Status field:



- 3. Apply the same logic to display Approved or Rejected in the SharePoint list
- 4. Add a new travel expense item to the SharePoint list and check the value in its status column (it might take a few seconds before the flow starts):



2. Approve and once the approval is completed, check the status value in the list,.



Optional exercise if time permits:

Amend the flow to automatically approve the expense If the amount is smaller than \$500, otherwise, the expense item will progress through approved process.

We need your feedback

Do you want to report an issue or to suggest something? We need your feedback: https://github.com/Power-Automate-in-a-day/Training-by-the-community/issues