

Selected Administrative process: Renewal of a driving license (all categories)

[https://en.mitos.gov.gr/index.php/%CE%94%CE%94:Renewal_of_a_driving_licence_\(all_categories\)](https://en.mitos.gov.gr/index.php/%CE%94%CE%94:Renewal_of_a_driving_licence_(all_categories))



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664541 Renewal of a driving licence (all categories)

At a Glance

Basic information

Application

What you will need

Requirements

Fees

Related

Output

Steps

Other information

Legislation

Categories

Show Procedure

Steps

At a glance

Points of service

Regional units, KEP (ΚΕΠ), Directorate for Transport and Communications.

Digital provision points

National Single Digital Gateway – gov.gr

Number of required documents

7 to 11

Fees

From 108 to 111 €

Estimated Time

45 days

Description

The procedure concerns the renewal of any category of driving licence, provided that the necessary conditions are met.

Basic information

Competent body

MINISTRY OF INFRASTRUCTURE AND TRANSPORTATION

Service / organizational unit of a authority entity

Directorate for Transport and Communications.

Provided to

Drivers

Related links

Driving licences - Information

Steps

1

Initiation of proceedings

2

Receipt of an application and supporting documentation

3

Digital receipt of the application and supporting documents

4

Control of correctness and completeness

5

Application protocol

6

Service of application attestation

7

Permission of a temporary driving licence

8

Issue of a Greek driving licence

9

Print Driver's licence form

10

Receipt of the driving licence and delivery of the old driving licence form

Extension of the original process flow:

To enable a more comprehensive evaluation of the tools' ability to model complex process flow, the authors extended the originally documented process by incorporating additional logic. As prior research has primarily evaluated LLMs' performance in modeling business processes using fundamental elements - such as start and end events, activities, exclusive and parallel gateways - the authors introduce more complex logic in the original process flow that could be modeled with more advanced BPMN elements such as an event-based gateway (for point 1 below) and a boundary non-interrupting timer event (for point 2 below).

1) According to the documented process, in Step 4, the Transport and Communications Service (TCS) official is responsible for checking the completeness and correctness of the submitted documents. If any omissions are identified, the applicant is notified of the need to provide the missing documents.

At this point, the following logic was introduced:

The process waits for one of two events to occur:

- The applicant submits the missing documents, or*
- 15 days pass without submission.*

If no documents are submitted within 15 days, the process is terminated.

2) Additionally, in Step 8 of the documented process, the TCS official issues the driving license by making an electronic entry in the Driving License Register.

At this point, the authors introduced the following logic:

As long as the license remains unissued, an automated reminder is sent to the responsible official every 5 working days.