

### **Prompt 1:**

Create a BPMN model for the following description:

1. The interested party submits the application, solemn declaration, and supporting documents to the Transport and Communications Service (TCS), either in person or digitally via a specified link.
2. The TCS official checks the completeness and correctness of the submitted documents.
3. If omissions are identified:
  - 3.1. The applicant is informed of the need to provide additional documents.
  - 3.2. The process waits for one of two events to occur:
    - The applicant submits the missing documents, or
    - 15 days pass without submission.
  - 3.3. If no documents are submitted within 15 days, the process is terminated.
  - 3.4. If the missing documents are received, the check for completeness and correctness is repeated.
4. If no omissions are identified (either initially or after resubmission), the TCS official registers the application.
5. A Certificate of Submission of Request is issued to the applicant.
6. If the applicant's current driving license has expired or will expire before the new one is issued, a provisional driving license is provided.
7. The TCS official issues the driving license by making an electronic entry in the Driving License Register:
  - 7.1. As long as the license remains unissued, an automated reminder is sent to the responsible official every 5 working days.
8. The TCS transmits the application data, both electronically and in printed form (including photo and signature), to the Passport Directorate of the Hellenic Police.
9. The applicant receives the printed driving license in person from the TCS office where the application was submitted.

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\*\*\*\*\* The following text was not included in the prompt given to the tools but serves as an explanatory note for readers. The highlighted text in yellow was introduced by the authors specifically to evaluate the capability of LLM-based tools to model advanced process logic. This text does not reflect the actual administrative process for the renewal of a driving license (all categories) (i.e., these steps are not present in the Greek National Registry of Administrative Public Services).