

Prompt 2:

Create a BPMN model for the following description:

The process starts when the official of the Transport and Communications Service of the Regional Unit receives the application - solemn declaration and the supporting documents submitted by the interested party directly at the Service or digitally via the following link: [\[Link\]](#). The official of the Transport and Communications Service of the relevant Regional Unit checks the completeness and correctness of the supporting documents. If omissions are identified, the interested party will be informed of the need to provide additional information. The process then waits for one of two events to occur: either the interested party submits the requested documents, or 15 days pass without submission. If the documents are submitted within the deadline, the completeness and correctness check is performed again. If no documents are received after 15 days, the process is terminated. If no omissions are identified, the official of the Transport and Communications Service of the relevant Regional Unit shall register the application. The official of the Transport and Communications Service of the relevant Regional Unit gives the person concerned a Certificate of Submission of Request. If the driving license has expired or expires before the printing of the new form, the official issues the person concerned with a provisional driving license. The official of the Transport and Communications Service of the relevant Regional Unit issues the driving license by making an electronic entry in the Driving License Register. As long as the license has not been issued, an automated reminder is sent to the responsible official every 5 working days. The Transport and Communications Service of the Regional Unit sends the information in electronic form, as well as the print application, with the photograph and signature of the person concerned, to the Passport Directorate of the Hellenic Police. The person concerned receives the driving license in person, from the Transport and Communications Service where the relevant application has been submitted.

***** The following text was not included in the prompt given to the tools but serves as an explanatory note for readers. The highlighted text in yellow was introduced by the authors specifically to evaluate the capability of LLM-based tools to model advanced process logic. This text does not reflect the actual administrative process for the renewal of a driving license (all categories) (i.e., these steps are not present in the Greek National Registry of Administrative Public Services).