#### Your Task:

### 1) Check if each model is correct (True/False) based on the following definition

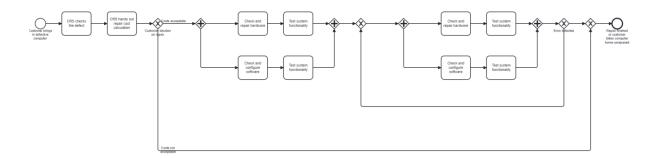
A model is estimated to be correct if all logical aspects of the process description are captured. If some elements are missing, substituted,

or new elements are added to the model, and these changes do not violate the information introduced in the process description, the model is considered correct.

- 1) Correct:
- 1) Overall, School Grade (1-5) 1: excellent 5 Failed

### 1\_2:3

A customer brings in a defective computer and the CRS checks the defect and hands out a repair cost calculation back . If the customer decides that the costs are acceptable , the process continues , otherwise she takes her computer home unrepaired . The ongoing repair consists of two activities , which are executed , in an arbitrary order . The first activity is to check and repair the hardware , whereas the second activity checks and configures the software . After each of these activities , the proper system functionality is tested . If an error is detected another arbitrary repair activity is executed , otherwise the repair is finished .



- 1) Correct:
- 2) Overall, School Grade (1-5) 1: excellent 5 Failed

The Evanstonian is an upscale independent hotel.

When a guest calls room service at The Evanstonian , the room-service manager takes down the order .

She then submits an order ticket to the kitchen to begin preparing the food.

She also gives an order to the sommelier (i.e., the wine waiter) to fetch wine from the cellar and to prepare any other alcoholic beverages.

Eighty percent of room-service orders include wine or some other alcoholic beverage.

Finally, she assigns the order to the waiter.

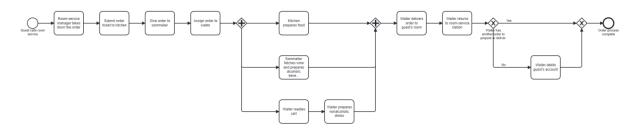
While the kitchen and the sommelier are doing their tasks, the waiter readies a cart (i.e., puts a tablecloth on the cart and gathers silverware).

The waiter is also responsible for nonalcoholic drinks.

Once the food, wine, and cart are ready, the waiter delivers it to the guest's room.

After returning to the room-service station, the waiter debits the guest's account.

The waiter may wait to do the billing if he has another order to prepare or deliver .



- 1) Correct:
- 3) Overall, School Grade (1-5) 1: excellent 5 Failed

## 3\_3:3

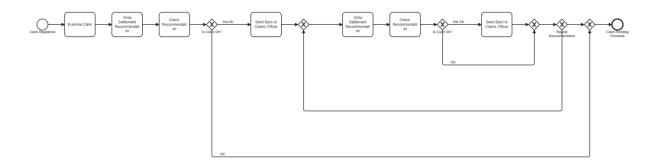
After a claim is registered, it is examined by a claims officer.

The claims officer then writes a settlement recommendation .

This recommendation is then checked by a senior claims officer who may mark the claim as OK or Not OK .

If the claim is marked as Not OK , it is sent back to the claims officer and the recommendation is repeated .

If the claim is  $\ensuremath{\mathsf{OK}}$  , the claim handling process proceeds .



- 1) Correct:
- 4) Overall, School Grade (1-5) 1: excellent 5 Failed

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### 5\_2:3

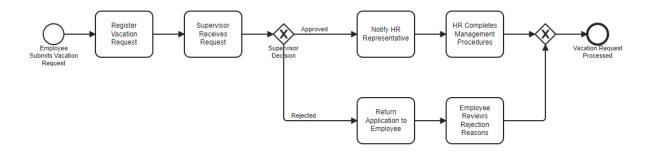
The process of Vacations Request starts when any employee of the organization submits a vacation request.

Once the requirement is registered, the request is received by the immediate supervisor of the employee requesting the vacation.

The supervisor must approve or reject the request.

If the request is rejected, the application is returned to the applicant / employee who can review the rejection reasons.

If the request is approved a notification is generated to the Human Resources Representative, who must complete the respective management procedures.



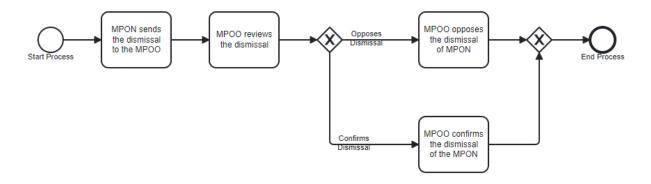
- 1) Correct:
- 5) Overall, School Grade (1-5) 1: excellent 5 Failed

# 10\_1:3

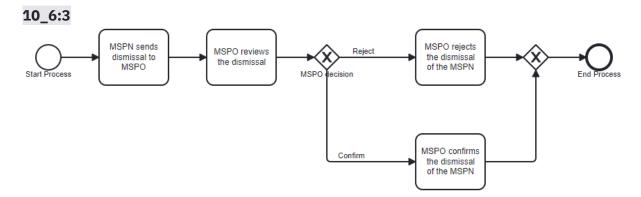
The MPON sents the dismissal to the MPOO.

The MPOO reviews the dismissal.

The MPOO opposes the dismissal of MPON or the MPOO confirmes the dismissal of the MPON .



- 1) Correct:
- 6) Overall, School Grade (1-5) 1: excellent 5 Failed



The MSPN sents a dismissal to the MSPO.

The MSPO reviews the dismissal.

The MSPO rejects the dismissal of the MSPN or The MSPO confirms the dismissal of the MSPN .

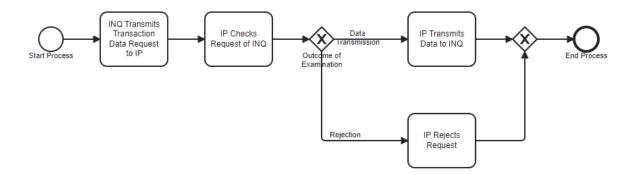
- 1) Correct:
- 7) Overall, School Grade (1-5) 1: excellent 5 Failed

# 10\_13:3

The INQ transmits the transaction data request to the  $\ensuremath{\mathsf{IP}}$  .

The IP checks the request of the INQ .

The IP answers the question of the INQ depending on the outcome of the examination , i.e . Transmission of data or rejection .



- 1) Correct:
- 8) Overall, School Grade (1-5) 1: excellent 5 Failed