

# **PROTECTING YOURSELF FROM PHISHING ATTACKS**

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# WHAT IS PHISHING?

- Phishing is a type of cyberattack where attackers trick individuals into sharing sensitive information by pretending to be trustworthy entities.
- Examples:
  - Fraudulent emails
  - Fake websites
  - Deceptive phone calls



# COMMON PHISHING TACTICS

- Email Scams: Fake emails claiming to be from banks, companies, or government agencies.
- Fake Websites: Sites designed to mimic legitimate ones to steal login credentials.
- Social Engineering: Manipulating people into revealing confidential information.
- Smishing and Vishing: Phishing via SMS or voice calls.

# RECOGNIZING PHISHING EMAILS

- Look for:
- Suspicious Sender Addresses: Unknown or slightly altered domains.
- Generic Greetings: 'Dear Customer' instead of your name.
- Urgent Language: Claims like 'Act Now' or 'Your Account Will Be Closed.'
- Spelling and Grammar Errors: Poorly written messages.
- Unusual Links or Attachments: Hover over links to check their destination.



# AVOIDING PHISHING ATTACKS

- Think before you click: Avoid suspicious links.
- Verify the source: Contact the organization directly if unsure.
- Use strong passwords and multi-factor authentication (MFA).
- Keep software and antivirus updated.
- Report phishing attempts immediately to your IT or security team.

# REAL-LIFE PHISHING EXAMPLES

## Example 1: Suspicious Email

### •Red Flags Highlighted:

- Suspicious sender email -eg.admin@bank-secure-update.com)
- Urgent tone: “Your account will be closed if you don’t act now.”
- Hover-over link showing a fake domain.

## Example 2: Fake Website

### •Signs of a Fake Site:

- URL slightly altered –eg: paypal.com instead of paypal.com
- Poor design or spelling errors.
- Requests sensitive information like passwords or SSNs.



# CONSEQUENCES OF FALLING FOR PHISHING

For Individuals:

- Financial loss.
- Identity theft.

For Organizations:

- Data breaches.
- Damage to reputation.
- Legal penalties.

# REPORTING PHISHING ATTEMPTS

- How to Report:
  - Forward suspicious emails to your IT or security team.
  - Use built-in email reporting features, e.g. Report Phishing.
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- Why Reporting Matters:
  - Helps others stay safe.
  - Prevents further attacks.



# FINAL TIPS AND RESOURCES

- Key Takeaways:
  - Keep learning about cybersecurity.
  - Share knowledge with others.
- Resources:
  - Official cybersecurity websites, eg. NIST, FTC.
  - Company's internal phishing awareness materials.

**THANK YOU**