

Venkatesan D

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SUMMARY

A highly skilled professional with 2 years of hands-on experience in Guidewire Claim Center configuration, specializing in property & casualty claims and insurance suite fundamentals. Proficient in enhancing system functionalities, analyzing, and resolving issues within production environments. Adept at handling client communications and collaborating with vendors to address technical challenges. Experienced with Git, Udeploy, MySQL, and Jenkins to streamline development, deployment, and issue resolution processes.

SKILLS

- Guidewire
- Insurance claim
- GitHub
- Gosu
- Bitbucket
- SQL
- Datadog
- Jenkins

EDUCATION

Bachelor of Engineering-Electronics and Communication
Adhi College of Engineering & Technology - Kanchipuram
CGPA-8.7

July 2018-2022

EXPERIENCE

Associate Software Engineer

April 2023 – Present

Mphasis

Bangalore

- Currently working on Guidewire Claim Center configuration and development, focusing on new enhancement stories.
- Knowledgeable in batch processes, message queues, Entity, and Typelist configurations within Guidewire.
- Hands-on experience with Page Configuration Files (PCF) and Guidewire Configuration to ensure seamless claim handling processes.
- Proficient in Gosu scripting to implement business requirements and resolve issues effectively by updating claim details.
- Regularly interact with the team to address client issues, providing timely and efficient solutions.
- Conduct root cause analysis for business-related issues in Claim Center and create defects to prevent future occurrences, ensuring system stability.

SOFT SKILLS

- Good communication and interpersonal skills.
 - Likely to maintain good time management.
 - Ability to work under extreme pressure
 - Learning new concepts quickly
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