

BRIAN PETTY

INFORMATION SECURITY OR DEVELOPMENT | RESUME.BPETTY.TECH

ABOUT ME

I am a lifelong learner with a passion for computers, networking, and security. I have completed my degree in Information Systems
Security, with a concentration in cybersecurity, which has only increased my appetite for information security knowledge. I am looking for a position to begin working my way into the industry, while pursuing my Masters in Cybersecurity Studies.

CERTIFICATIONS



COMPTIA SECURITY+ CE CERTIFICATION

EXPERIENCE

SENIOR TECHNICAL ADVISOR • CONCENTRIX • JUN 2020 - AUG 2021

- Support customers with all technical issues
- Scope of support includes mobile devices, computers, and accessories manufactured by a major US company, as well as their networking hardware and resolving customer network issues
- Able to administratively "own" cases, corresponding with customers and with engineering to solve unusual or unique issues

HOTEL MANAGEMENT • VARIOUS • 2002 - 2014

- Managed all aspects of hotel operations, from Guest Services to General Management
- Designed training for all new hires for multiple locations
- Designed and implemented networking (wired and wireless) solutions at multiple properties, including segmentation
- Chose and implemented Hotel Management software
- Acted as a primary point of contact for other Managers under the same Management Company for all IT issues
 Developed yearly business plan, performed all sales and marketing efforts, designed and managed projects to completion

EDUCATION

BS IN INFORMATION SYSTEMS SECURITY • JUNE 2020 • AMERICAN PUBLIC UNIVERSITY

Achieved a Bachelor of Science degree in Information Systems Security, with a concentration in Cybersecurity.











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RESUME.BPETTY.TECH

CERTIFICATIONS (CONTINUED)



AWS Certified Cloud Practitioner



AWS Certified Developer Associate

MS IN CYBERSECURITY STUDIES • ONGOING • **AMERICAN PUBLIC UNIVERSITY - CURRENTLY ENROLLED**

SKILLS

- Management & Leadership
- **HR & Training**
- Communication
- **Project Management**
- Research
- **AWS**
- Networking
- Virtualization
- Python
- JavaScript
- Swift
- C#
- HTML/CSS
- System Administration
- **Network Architecture**
- **Active Directory**
- Windows, Linux & macOS
- Some Go, C++, etc.
- Sales
- Marketing
- Leadership
- Budgeting







