

BP

**BRIAN PETTY**

INFORMATION SECURITY OR DEVELOPMENT |  
RESUME.BPETTY.TECH

## CERTIFICATIONS



**COMPTIA SECURITY+ CE  
CERTIFICATION**



**AWS Certified Solutions  
Architect Associate**



**AWS Certified Developer  
Associate**



**AWS Certified Cloud  
Practitioner**

## EXPERIENCE

### SENIOR TECHNICAL ADVISOR • CONCENTRIX • JUN 2020 – AUG 2021

- Support customers with all technical issues
- Scope of support includes mobile devices, computers, and accessories manufactured by a major US company, as well as their networking hardware and resolving customer network issues
- Able to administratively "own" cases, corresponding with customers and with engineering to solve unusual or unique issues

### HOTEL MANAGEMENT • VARIOUS • 2002 – 2014

- Managed all aspects of hotel operations, from Guest Services to General Management
  - Designed training for all new hires for multiple locations
  - Designed and implemented networking (wired and wireless) solutions at multiple properties, including segmentation
  - Chose and implemented Hotel Management software
  - Acted as a primary point of contact for other Managers under the same Management Company for all IT issues
- Developed yearly business plan, performed all sales and marketing efforts, designed and managed projects to completion

## EDUCATION

### BS IN INFORMATION SYSTEMS SECURITY • JUNE 2020 • AMERICAN PUBLIC UNIVERSITY

Achieved a Bachelor of Science degree in Information Systems Security, with a concentration in Cybersecurity.



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BPETTY-INFOSEC



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**MS IN CYBERSECURITY STUDIES • ONGOING •  
AMERICAN PUBLIC UNIVERSITY - CURRENTLY ENROLLED**

## SKILLS

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- Management & Leadership
- HR & Training
- Communication
- Project Management
- Research
- AWS
- Networking
- Virtualization
- Python
- JavaScript
- Swift
- C#
- HTML/CSS
- System Administration
- Network Architecture
- Active Directory
- Windows, Linux & macOS
- Some Go, C++, etc.
- Sales
- Marketing
- Leadership
- Budgeting



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