

**BP****BRIAN PETTY****INFORMATION SECURITY OR DEVELOPMENT |
RESUME.BPETTY.TECH**

ABOUT ME

I am a lifelong learner with a passion for computers, networking, and security. I have completed my degree in Information Systems Security, with a concentration in cybersecurity, which has only increased my appetite for information security knowledge. I am looking for a position to begin working my way into the industry, while pursuing my Masters in Cybersecurity Studies.

SKILLS

Management & Leadership
HR & Training
Communication
Project Management
Research
AWS
Networking
Virtualization
Python
JavaScript

EXPERIENCE

SENIOR TECHNICAL ADVISOR • CONCENTRIX • JUN 2020 – AUG 2021

- Support customers with all technical issues
- Scope of support includes mobile devices, computers, and accessories manufactured by a major US company, as well as their networking hardware and resolving customer network issues
- Able to administratively "own" cases, corresponding with customers and with engineering to solve unusual or unique issues

HOTEL MANAGEMENT • VARIOUS • 2002 – 2014

- Managed all aspects of hotel operations, from Guest Services to General Management
 - Designed training for all new hires for multiple locations
 - Designed and implemented networking (wired and wireless) solutions at multiple properties, including segmentation
 - Chose and implemented Hotel Management software
 - Acted as a primary point of contact for other Managers under the same Management Company for all IT issues
- Developed yearly business plan, performed all sales and marketing efforts, designed and managed projects to completion

CERTIFICATIONS

- AWS Certified Cloud Practitioner for enhancement of the guest experience



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BPETTY_INFOSEC



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BP

BRIAN PETTY

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SKILLS (CONTINUED)

Swift
C#
HTML/CSS
System Administration
Network Architecture
Active Directory
Windows, Linux & macOS
Some Go, C++, etc.
Sales
Marketing
Leadership
Budgeting

EDUCATION

**BS IN INFORMATION SYSTEMS SECURITY • JUNE 2020 •
AMERICAN PUBLIC UNIVERSITY**

Achieved a Bachelor of Science degree in Information Systems Security, with a concentration in Cybersecurity.

**MS IN CYBERSECURITY STUDIES • ONGOING •
AMERICAN PUBLIC UNIVERSITY**

Currently Enrolled



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