

BP**BRIAN PETTY**INFORMATION SECURITY OR DEVELOPMENT |
RESUME.BPETTY.TECH

ABOUT ME

I am a lifelong learner with a passion for computers, networking, and security. Recently I have completed my degree in Information Systems Security, with a concentration in cybersecurity, which has only whetted my appetite for information security. I am looking for a position to begin working my way into the industry.

SKILLS

Management & Leadership
HR & Training
Communication
Project Management
Research
Networking
Virtualization
Python
JavaScript
HTML/CSS
Windows, Linux & macOS
Some Go, C++, etc.

EXPERIENCE

SENIOR TECHNICAL ADVISOR • CONCENTRIX • JUN 2020 – AUG 2021

- Support customers with all technical issues
- Scope of support includes mobile devices, computers, and accessories manufactured by a major US company, as well as their networking hardware and resolving customer network issues
- Able to administratively "own" cases, corresponding with customers and with engineering to solve unusual or unique issues

HOTEL MANAGEMENT • VARIOUS • 2002 – 2014

- Managed all aspects of hotel operations, from Guest Services to General Management
- Designed training for all new hires for multiple locations
- Designed and implemented networking (wired and wireless) solutions at multiple properties, including segmentation
- Chose and implemented Hotel Management software
- Acted as a primary point of contact for other Managers under the same Management Company for all IT issues
- Developed yearly business plan, performed all sales and marketing efforts, designed and managed projects to completion for enhancement of the guest experience

EDUCATION

BS IN INFORMATION SYSTEMS SECURITY • JUNE 2020 • AMERICAN PUBLIC UNIVERSITY

Achieved a Bachelor of Science degree in Information Systems Security, with a concentration in Cybersecurity.



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765.631.5080



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