Intro to Information Architecture (IA)



Agenda

- Defining IA
- Designing IA
- IA and content

Defining IA

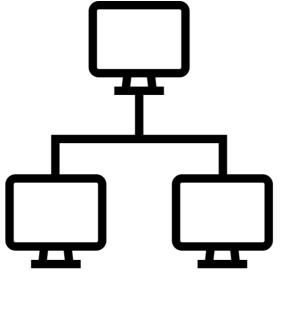


What is IA?

"The structural design of shared information environments."

-Wikipedia





we exist in the "information age"



RETAIL





SIGNAGE





ONLINE





EXERCISE

Learning Objective

Identify the shared elements of information overload + impact of it.

Agenda

- 1. Individually. 5 minutes.
- 2. Identify a scenario where you were overwhelmed by information.
- 3. Capture answers to the questions that follow.
- 4. When done, pair with a partner.
- 5. Discuss your scenarios. Identify trends within your scenarios. 5 mins.

Resources

6. Share with the class.

Deliverable

Poster about info overload Paper + pen

Exercise Questions

- 1. What context did this scenario occur in?
- 2. What were your expectations going in?
- 3. When overwhelmed, how did you feel?
- 4. What specific parts of the experience caused this?
- 5. What did you do in reaction to this experience?



IA is Important

- There is a cost associated with the design of IA
 - To finding or NOT finding information
 - To educating the user
 - To construction and maintenance
 - To the brand image



Information | Architecture



"Information"

Define the above word





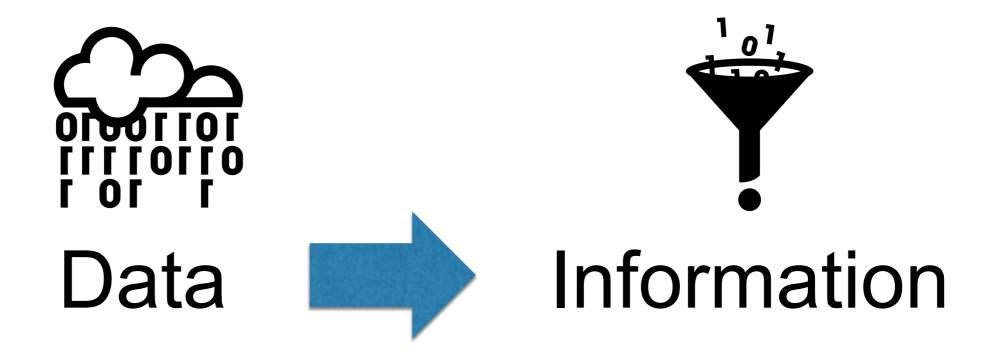
Data



Raw, unorganized facts. Data can be something simple and seemingly random and useless...

...until it is organized.





Data to Information



When data is processed, organized, structured or presented in a given context, so as to make it useful to those who use it.



Information Architecture



"A unifying or coherent form or structure."

-Merriam Webster



EXERCISE

Learning Objective

Construct an IA based on an abstract data set.

Agenda

- 1. Teams of 4. 5 minutes.
- 2. Each team take 4 Post-Its of 4 different colours.
- 3. Draw the following shapes: **circle**, **square**, **triangle** and **star**. Have one of **each shape** on **each colour** of Post-It.
- 4. Each team will create a single architecture with their data set.
- 5. Present it to the class. 10 minutes.

Deliverable

Resources

Conceptual IA

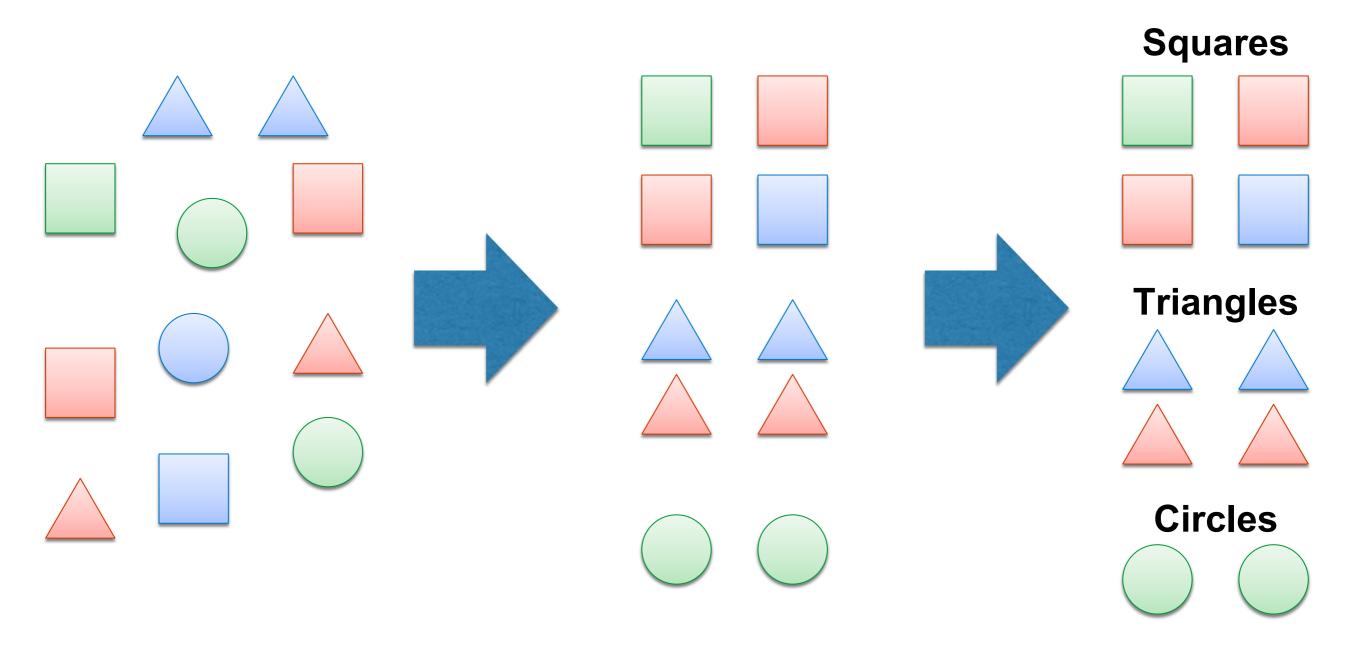
Post-Its, pens and markers



Designing IA

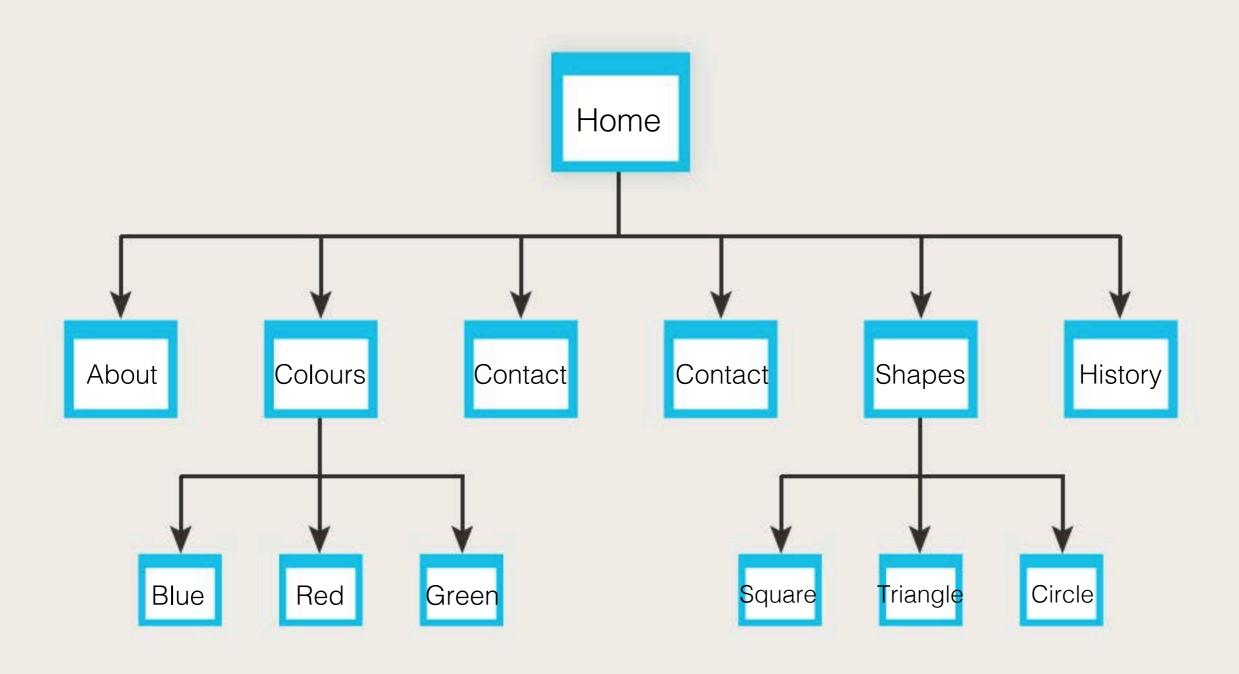


Collect, Group + Label





Hierarchical Site



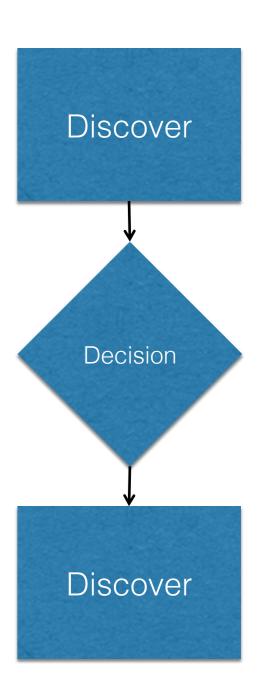
Approaching Information

Discovery

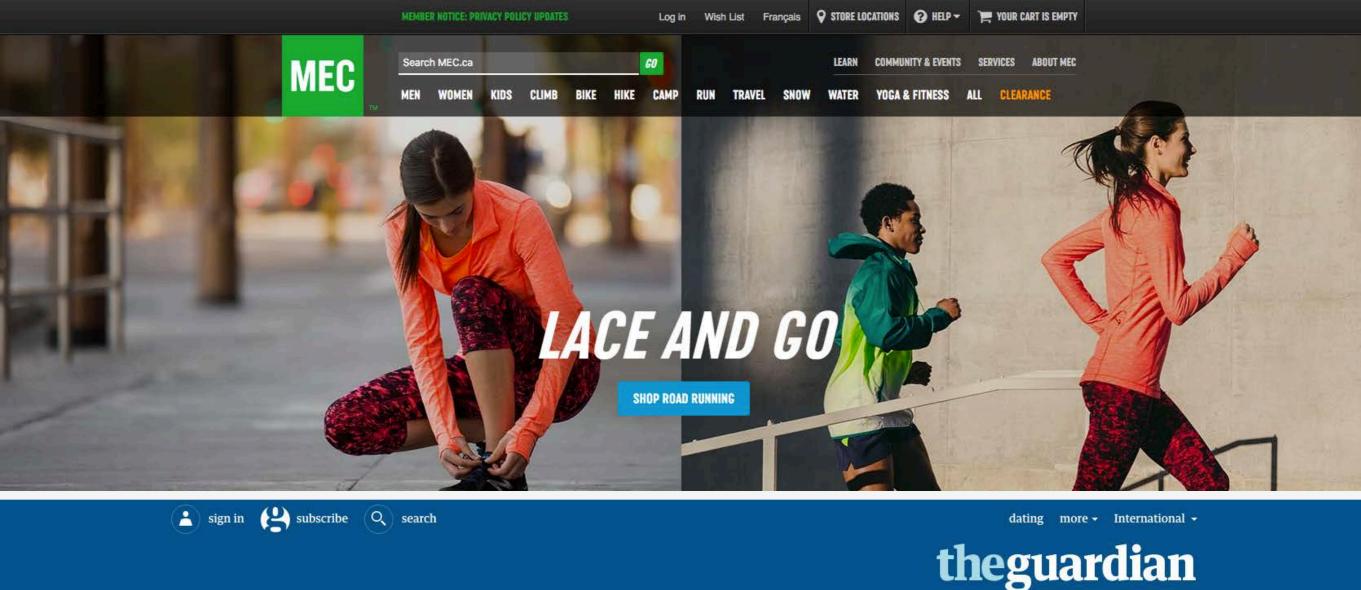
- Logical groupings of content
- Familiar labels
- Clear, progressive steps

Making Decisions

- Available options
- Relevant information
- Comparable information













Refugees | EU deal with Turkey

condemned by Council of Europe







US supreme court Court rules families of terror victims can collect \$2bn from Iran

III 63

"The beginning of all understanding is classification."

-Hayden White



Classification Schemes (Grouping)

Classification Schemes

- Geographical (exact)
- Alphabetical (exact)
- Chronological (exact)
- Category/Subject/Topic (ambiguous)
- Task (ambiguous)
- Audience (ambiguous)
- More...





A Familiar IA



Labeling



A good label is worth a thousand words.



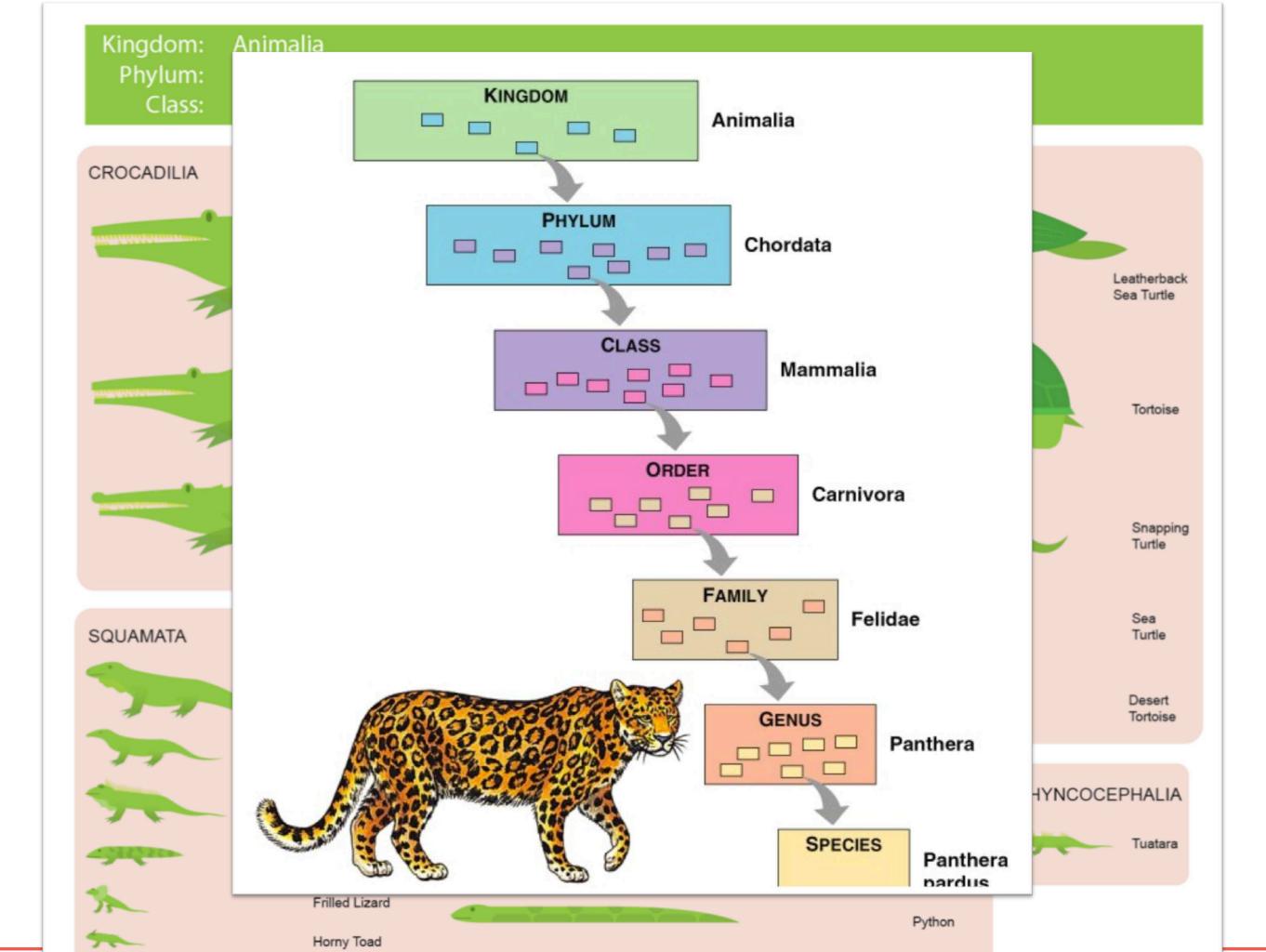
Taxonomies

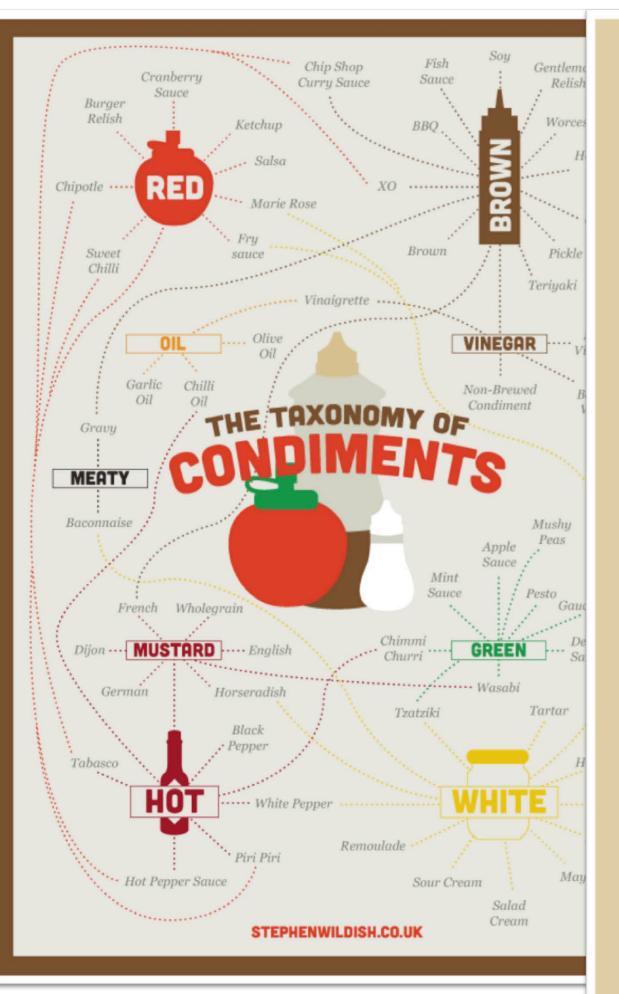


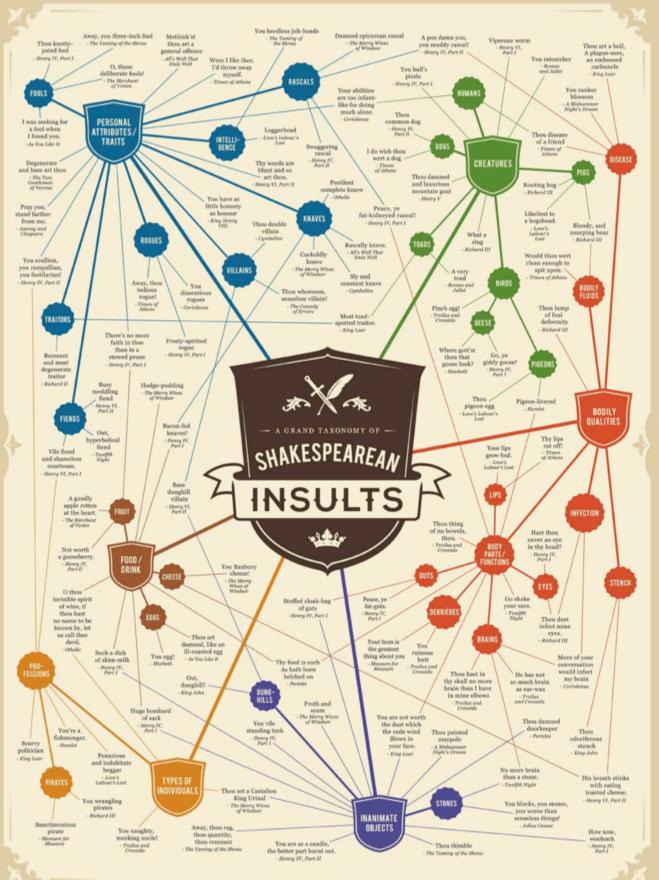
Taxonomies

- A controlled vocabulary
- Defined by users mental models
- Demonstrates relationships
- Classification through hierarchy











Folksonomies



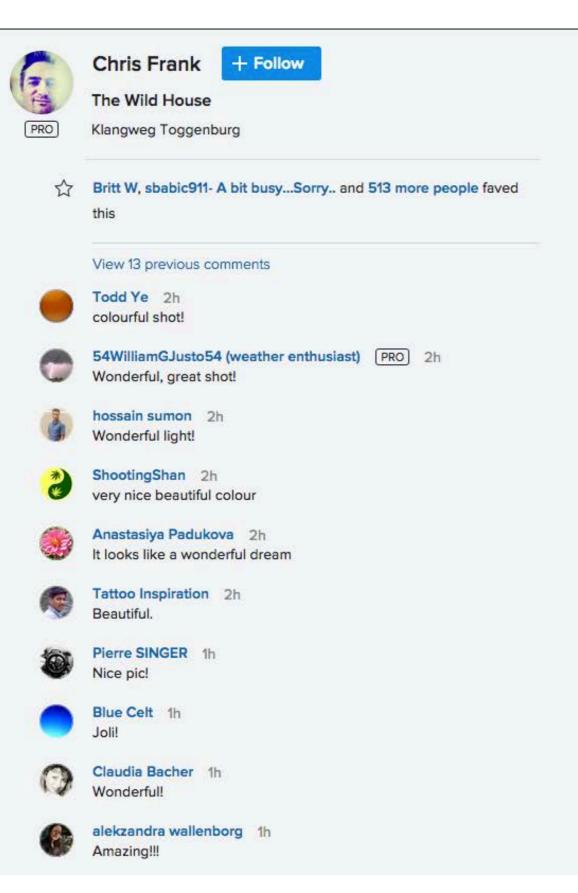
Folksonomies

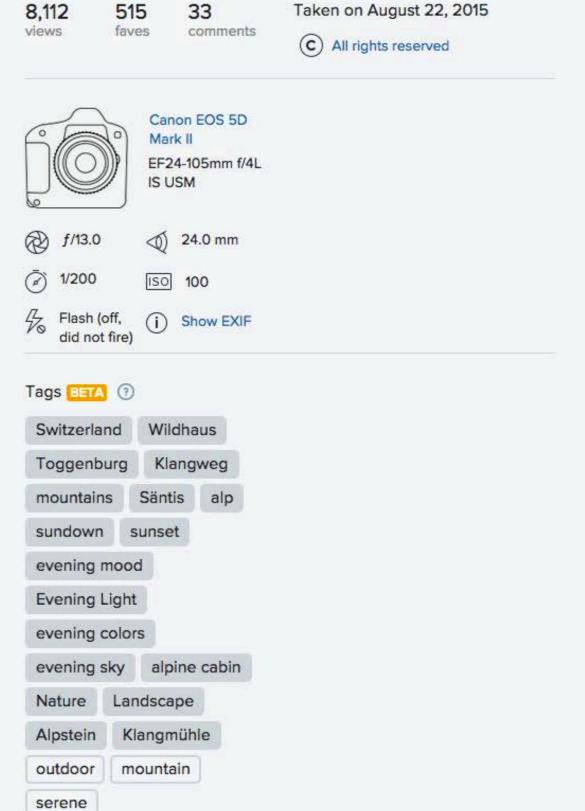
- Descriptive metadata
- Thomas Vander Val 2004
- Loose and ever evolving vocabulary
- Defined by the people who use it
- No set hierarchy



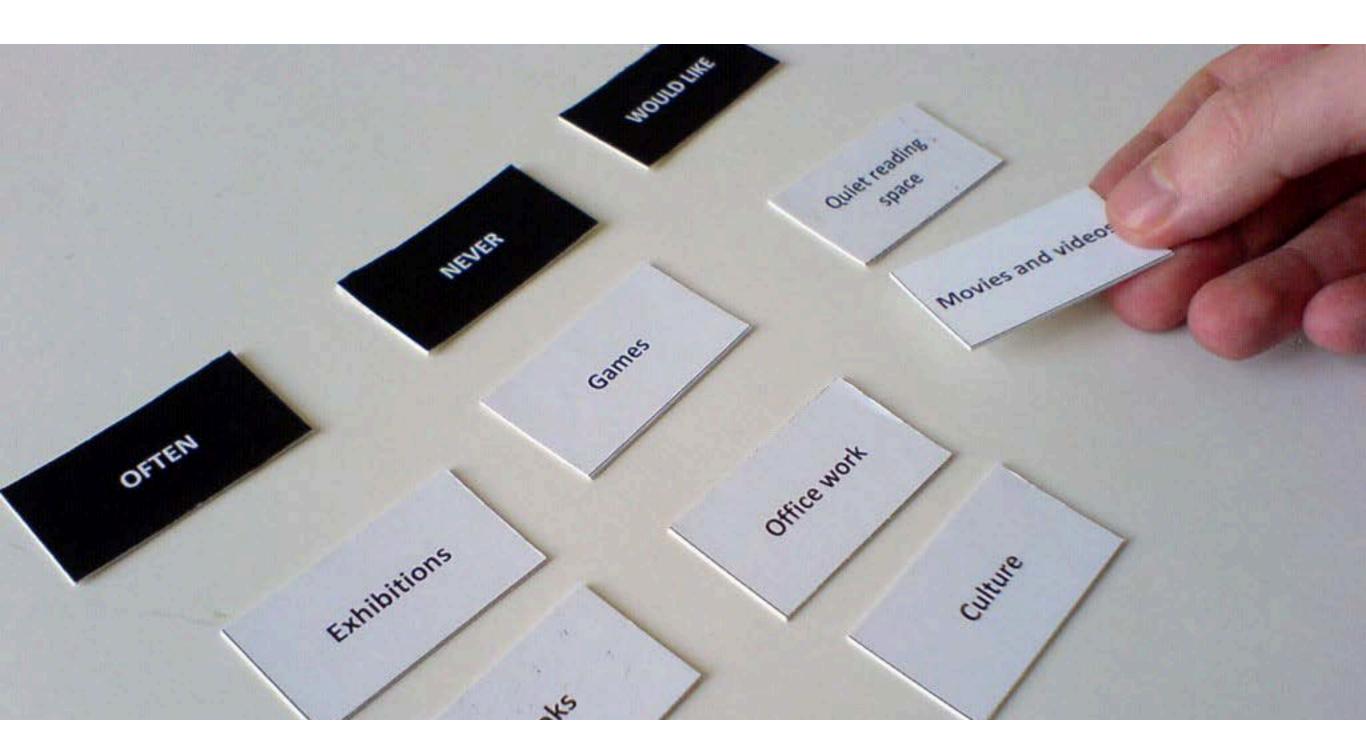








Card Sorts





EXERCISE

Learning Objective

Complete a card sort using your own taxonomy.

Agenda

- 1. Form groups of 4. Complete in 10 minutes.
- 2. Take a data set package of movie titles.
- 3. Group the movies based on an agreed classification scheme.
- 4. Label each grouping based on a taxonomy from your group.
- 5. Compare your team's card sort to others.

Deliverable

Resources

A completed card sort

Cards, paper and markers



How to Pick Good Labels

- Call things by the correct name
- Be consistent
- Use familiar terms: user research
- Be as clear as possible
- You can't please everyone



Q+A

The Godfather Raiders of the Lost Ark Toy Story

The Dark Knight Back to the Future Saving Private Ryan

Fight Club The Lion King Annie Hall

Lord of the Rings The Shining The Avengers

Schindler's List

Braveheart

Gandhi

To Kill a Mockingbird Jaws
The Empire Strikes Back

Good Fellas Scarface Groundhog Day

The Matrix The Great Escape Rocky

It's a Wonderful Life Die Hard Harry Potter

Jurassic Park Gone with the Wind Casablanca

Psycho Into the Wild 2001: A Space Odyssey

The Sixth Sense Dial M for Murder Kill Bill

RED ACADEMY

Inception