

# Breayona (Reed) Bennett

# **Technical Communicator**

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Personal Portfolio: breayonasaurus.github.io

#### **Education**

## **Iowa State University**

Ames, IA May 2018

Bachelor of Science, Technical Communication Specialization: Web Design/Programming

# **Work Experience**

## **Technical Writing Intern**

Danfoss Power Solutions: Ames, IA

May 2017-Dec 2017

- Created technical documentation (datasheets and manuals) using IXIASOFT DITA CMS, Adobe Illustrator, and Adobe Photoshop
- Edited existing datasheets and manuals
- Lead re-branding project for an acquired company by organizing the work and creating a majority of the documents
- Worked with engineers in multiple locations around the world

#### **Student Office Assistant**

Electrical & Computer Engineering Student Services: Ames, IA

Aug 2016-May 2018

Organized student files and assisted with student advising needs

# Cyclone Aide

Iowa State University: Ames, IA

Jan 2016-Jan 2017

Helped incoming freshmen students adjust to university

# **Customer Care Agent**

KONE Customer Care Center: Moline, IL

Jun 2015-Aug 2015

 Received broken elevator and escalator reports and entered them into corporate database

#### Skills

Web Design: HTML, CSS, JavaScript, Bootstrap

**Document Creation:** Adobe Design Tools (InDesign, Photoshop, Illustrator), DITA XML (Oxygen), IXIASOFT DITA CMS (as a writer), Microsoft Office (Word, Outlook, PowerPoint, Excel), Google Drive Tools (Docs, Sheets, Slides)

## **Organizations**

## Society for Technical Communication

2017-Present

• Chapter President (Spring 2017–Spring 2018)

#### Sigma Lambda Gamma National Sorority Inc.

2014-Present

- Vice President of Program Development (Fall 2017–Spring 2018)
- Vice President of Recruitment (Fall 2015–Spring 2016)
- Historian (Spring 2015)
- Ritual Chair (Spring 2015)