



Fig. 1.0. A driver experiencing a breakdown and is seen been visibly frustrated.

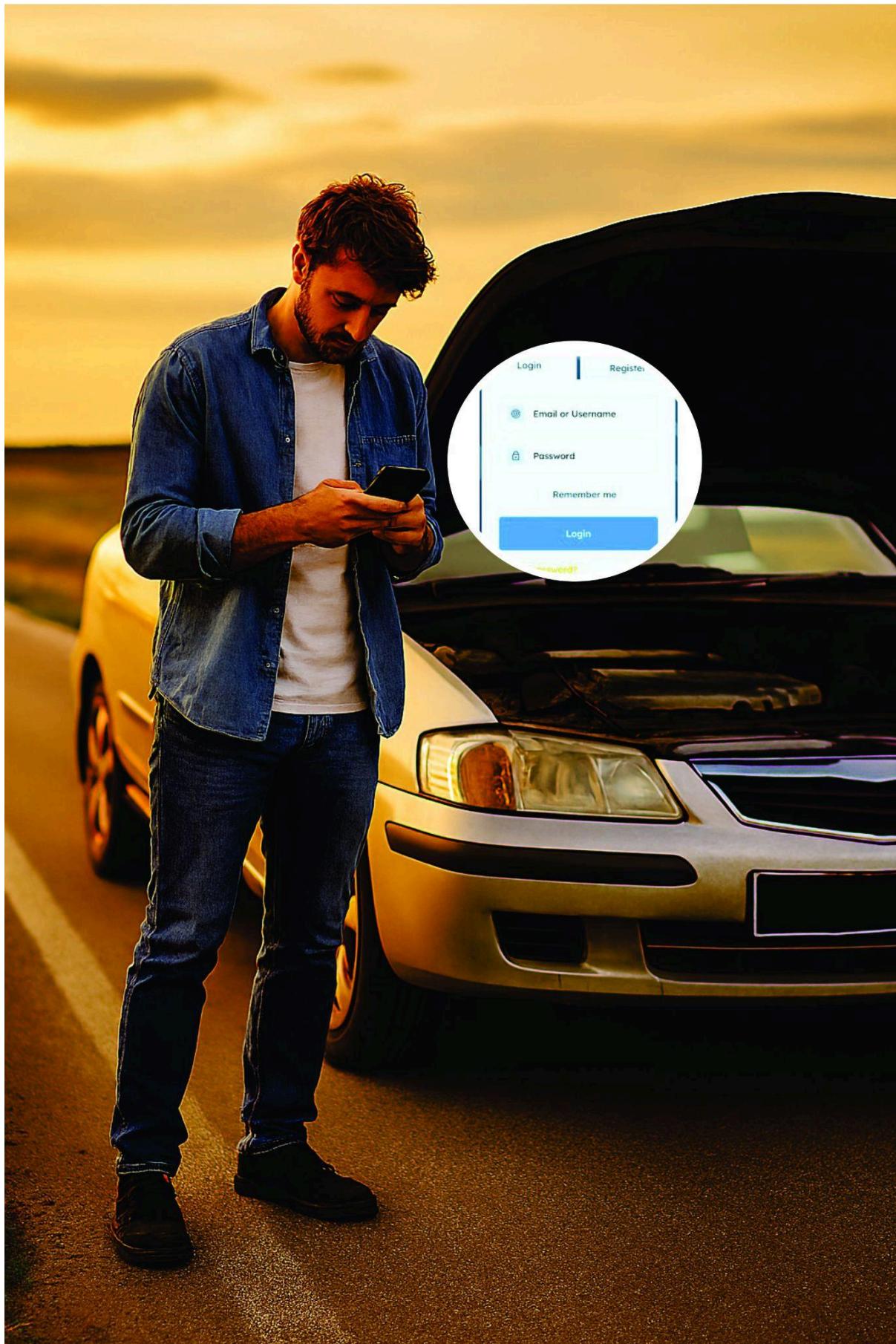


Fig. 1.1. The driver logs in on the Carzoo app and requests the service of a mechanic nearby.



Fig. 1.2. The mechanic arrives and offers his services to the driver.



Fig.1.3. The mechanic is done offering his services and receives his payment.



Fig.1.4. The driver gives a rating based on his experience with the mechanic and on the quality of services he received and then he logs off.