



## Profile

### Personal Information

<b>Name</b>	Bernd Reinemann
<b>Year of birth</b>	1959
<b>Nationality</b>	German
<b>Education</b>	1995 degree in Electrical Engineering / Communication technology Diplom-Ingenieur Elektrotechnik, Hochschule Niederrhein, Germany
<b>Certificates</b>	Project Management Prince2, other PM certificates ITIL v3 Foundation
<b>Languages</b>	English (competent language ability) Spanish (advanced Level) German (native)
<b>IT-Experience</b>	Since 1995
<b>Place of Residence</b>	Costa Rica
<b>Current project location</b>	Central America
<b>Social media portals, other personal Web links</b>	LinkedIn, Xing, <a href="http://www.solemania.org/technical_project_support">http://www.solemania.org/technical_project_support</a>

### Main Areas Of Expertise

<b>Software Quality</b>	Quality assurance, requirement engineering, change- and release management, definition of key performance indicators KPI, test management, fault management
<b>Software development</b>	See IT profile
<b>Project Management</b>	Technical PM
<b>Telecommunications</b>	Billing and mediation, customer care systems, provisioning services, service Transition, Process Design and Acceptance Testing, design of operational processes, definition of Service Level Agreements SLA
<b>Electrical Engineering</b>	Site planning and maintenance
<b>Renewable Energy</b>	Experience in photovoltaic systems manufacturing, Quality assurance, Design of off-grid solar systems

## Projects

01/2015 - ongoing	Consulting projects in Costa Rica as a freelancer <ul style="list-style-type: none"> <li>IT Software development and IT Project management</li> </ul>
03/2013 - 12/2014	<b>Customer:</b> Vodafone Germany (by order of devoteam GmbH) <b>Industrial Sector:</b> Telecommunication and Internet provider <b>Project Name:</b> Cross Domain Integration and Acceptance Management <b>Project Description:</b> Integration of multiple BSS services and adaptations as part of major projects of the customer, defect management <b>Project Tasks:</b> Quality Acceptance Manager BSS (QA) Management of external test factory, formal acceptance processes, release management, Cooperation in Solution Design. <b>Tools:</b> MS Office, MS Project and MS Visio, Remedy, HP Quality Center
03/2011 - 03/2013	<b>Customer:</b> Vodafone Germany (by order of devoteam GmbH) <b>Industrial Sector:</b> Telecommunication and Internet provider <b>Project Name:</b> Operational Analyst <b>Project Description:</b> Integration of multiple BSS services as part of major projects of the customer <b>Project Tasks:</b> Role: Operational Analyst in Fixnet BSS, Requirement engineering, Analysis of operational requirements, Creation of operational manuals. <b>Tools:</b> MS Office, MS Project and MS Visio, Remedy, HP Quality Center
11/2010 - 02/2011	<b>Customer:</b> Vodafone Germany <b>Industrial Sector:</b> Telecommunication and Internet provider <b>Project Name:</b> Acceptance Management of software release <b>Project Description:</b> Quality Assurance of new software releases and BSS Systems
06/2009 - 06/2010	<b>Customer:</b> mformation by order of Vodafone Group <b>Industrial Sector:</b> IT + telecommunication <b>Project Name:</b> Mobile Device Management System <b>Project Description:</b> Extension of mobile device management services with multiple languages
02/2009 - 06/2010	<b>Customer:</b> Vodafone Germany <b>Industrial Sector:</b> Telecommunication and Internet provider <b>Project Name:</b> NGIN, Diameter Server, IMS (NGIN = Next Generation Intelligent Network) <b>Project Description:</b> Diameter Servers for Authentication, Authorization, Accounting <b>Project Tasks:</b> feasibility analysis, Project Planning <b>Tools:</b> MS Office, MS Project, MS Visio
12/2007 - 11/2008	<b>Customer:</b> mformation by order of Vodafone Group, Germany <b>Industrial Sector:</b> IT, Telecommunication <b>Project Name:</b> Mobile Device Management System <b>Project Description:</b> Implementation of configuration and management of mobile devices <b>Project Tasks:</b> Integration and deployment of Mobile Device Management Services, Project management, testing, documentation <b>Tools:</b> MS Office, MS Visio
08/2007 - 11/2007	<b>Customer:</b> ATOS Origin GmbH by order of E-plus GmbH, Germany <b>Industrial Sector:</b> IT, Telecommunication <b>Project Name:</b> TestManager OTA System <b>Project Description:</b> acceptance management of provisioning interface for OTA system <b>Project Tasks:</b> Creation of Test concepts, Test execution <b>Tools:</b> MS Office, MS Project
08/2006 - 07/2007	<b>Industrial Sector:</b> Electrical engineering <b>Project Name:</b> solar photovoltaic system planning in Costa Rica <b>Project Description:</b> foundation of a small firm renewable energy support
10/2005 - 06/2006	<b>Customer:</b> sunrise Communications AG, Switzerland <b>Industrial Sector:</b> Telecom and Internet Provider <b>Project Name:</b> E112 emergency localization service <b>Project Description:</b> Implementation of a localization service of mobile devices after emergency call 112, referring European regulation. <b>Project Tasks:</b> specification analysis in cooperation with Swiss regulator BAKOM, feasibility analysis, system design, project management, vendor selection <b>Tools:</b> MS Office, MS Project, Visio
10/2004 - 09/2005	<b>Customer:</b> sunrise Communications AG, Switzerland <b>Industrial Sector:</b> Telecom and Internet Provider <b>Project Name:</b> Mobile Device Management <b>Project Description:</b> Implementation of a configuration service for mobile devices. <b>Project Tasks:</b> System architect, requirement analysis, feasibility analysis, project management, vendor selection, vendor management, acceptance process <b>Tools:</b> MS Office, MS Project, Visio

12/2003 - 10/2004	<b>Customer:</b> sunrise Communications AG, Switzerland <b>Industrial Sector:</b> Telecom and Internet Provider <b>Project Name:</b> NG IN consolidation and replacement <b>Project Description:</b> consolidation of several exiting IN Systems (mobile and fixnet) with a new Next Generation IN <b>Project Tasks:</b> feasibility analysis, migration planning, project management, vendor selection <b>Tools:</b> MS Office, MS Project, Visio
05/2003 - 11/2003	<b>Customer:</b> sunrise Communications AG, Switzerland <b>Industrial Sector:</b> Telecom and Internet Provider <b>Project Name:</b> IVR system enhancement <b>Project Description:</b> Replacement of PrePaid IVR, migration of IVR refill payment services. <b>Project Tasks:</b> specification analysis, migration planning, feasibility analysis, vendor management <b>Tools:</b> MS Office
06/2002 - 04/2003	<b>Customer:</b> sunrise Communications AG, Switzerland <b>Industrial Sector:</b> Telecom and Internet Provider <b>Project Name:</b> Home Zone mobile billing service <b>Project Description:</b> Home-Zone Service (Location Based Billing) <b>Project Tasks:</b> specification analysis, project management, vendor management, test management <b>Tools/Werkzeuge:</b> MS Office, IN Service Creation Environment
05/2000 - 05/2002	<b>Customer:</b> diAx / TDC Switzerland AG, Zürich, Switzerland <b>Industrial Sector:</b> Telecom and Internet Provider <b>Project Name:</b> Mobile PrePaid Replacement <b>Project Description:</b> Replacement of PrePaid System <b>Project Tasks:</b> specification analysis, project management, vendor evaluation, migration planning <b>Tools:</b> MS Office, specific development software
11/1997 - 04/2000	<b>Customer:</b> E-Plus Mobilfunk GmbH, Düsseldorf, Germany <b>Industrial Sector:</b> Telecom Provider <b>Project Name:</b> IN and VAS Operations, new IN System evaluation (IN=Intelligent Network, VAS=Value Added Services) <b>Project Description:</b> Evaluation of IN systems, Service Migration <b>Project Tasks:</b> Test execution, Test management, operational tasks <b>Tools:</b> MS Office
1991 - 1995	<b>Customer:</b> SunWare, Duisburg, Germany <b>Industrial Sector:</b> Solar Panel manufacturer <b>Project Name:</b> Development Engineer <b>Project Description:</b> <b>Project Tasks:</b> Development of electronic solar controller and software of a complete semi-automated solar panel manufacturing
1979 - 1985	Apprenticeship + practical work experience "Energy plant Electronics"
1985 - 1991	Academic Studies "Electrical Engineering at Hochschule Niederrhein and University Duisburg in Germany, graduated in 1995"

## Product & Tools Know-How

MS Office (Word, Excel, Access, Visio, Powerpoint)	Expert knowledge
MS Project	Expert Knowledge
LibreOffice	Expert Knowledge

## Seminars / Trainings

Project management	Seminars and PM certificate in Switzerland starting 2001
ITIL v3 Foundation	Best practices and processes, ITSM Framework
Prince2 PM Certification	Project management APMG license P2R/592058 – Sept. 10, 2014

## Education, other skills

Electrical Engineering special field Communication Technologies	Graduate degree / German diploma
Electrical technician	Apprenticeship 3 years "Energy Plant Electronics" + 3 years practical work experience as electrician