School: SCOPE	Semester: WIN 2022-23
Subject: UI/UX Lab	Subject code: CSE4012
Lab slot: L39+L40	Date: 27/01/2023

YONO SBI

Requirement Gathering

Name: B Sasi Preetham	Registration No: 20BCE7362

Objectives:

- The main objective of this project is to simplify and improve all the banking processes related to a user's account through a mobile application

- This application reduces the need for a user to go to a bank physically every time to perform simple tasks like viewing their account details or making small transactions

- It also improves the overall look and feel of the app when compared to similar existing applications

Theory:

- This project is designed to provide users the option to perform bank related tasks over the internet through a mobile application
- Users can perform various tasks like view account details, make payments, withdraw cash and much more

Overview:

- This project is aimed at users who make financial transactions on a frequent basis

- It provides users with the ability to make cashless payments and view account details without visiting any banks or calling bank customer care

- It also provides other simple features that users might find useful such as viewing your card details, make careless cash withdrawal and call the bank's customer support

Problem statement:

- Nowadays, being able to perform bank related processes through the internet is a necessary and vital feature that every bank has

- Because of this, every bank has their own separate app in order to enable their customers to access their account details and perform various other simple tasks

- However, after analysing the apps of different banks, it was noticed that even though these apps provide all the necessary features, they lack heavily in the UI/UX user experience department

- This makes these apps unaesthetic and difficult to use. People who are technologically illiterate find it difficult to interact with such apps and prefer to physically visit the bank instead because of this

Proposed System:

- This project proposes a cleaner and neater look to the interface of Bank applications to make it visually exciting and also easier to

use

- The project contains various simple features found in various Bank applications such as viewing account details, UPI payment mechanism, careless cash withdrawal, viewing card details and more

- All of this is done in a redesigned user interface that has been reimagined from the ground up for easy accessibility to users of all backgrounds

Specifications/Modules:

1. <u>My info:</u>

This is the main feature of this app. Here we can see the users info, transactions linked to the account, account details, etc in a separate section for each option.

2. <u>UPI payment:</u>

This app also allows you to send and receive money via UPI payments without the use of an external UPI app.

3. <u>Card less cash withdrawal:</u>

This feature allows users to withdraw cash without the use of card in a near SBI ATM by generating one time code.
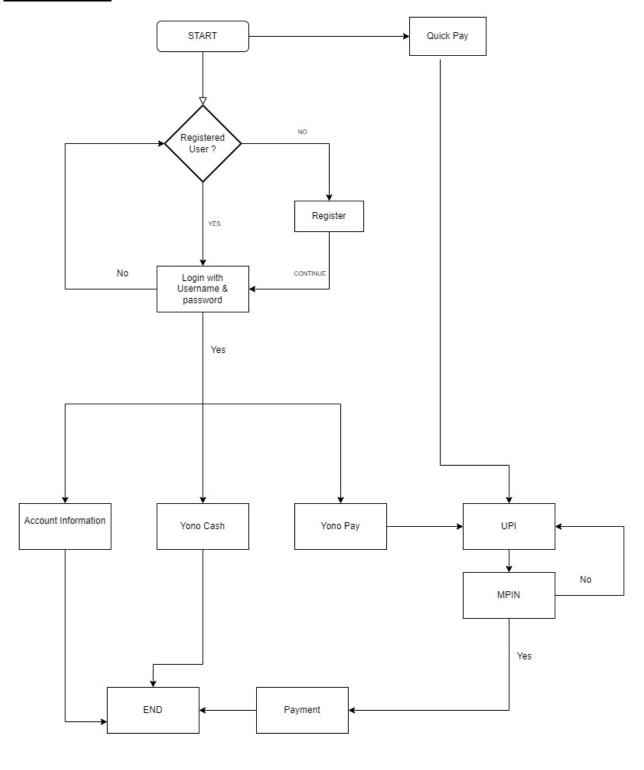
4. <u>Card details:</u>

The user can view all the cards linked to the account on the home page. User can also view the details of the just by clicking on the card displayed in the home screen

5. Helpline:

When the user encounters any issues, the user can directly contact customer care through the app itself.

Flowchart: