

The Changing Face of **Supply Chain Security**

Neha Shukla **Dharmesh Mehta**













Session Agenda

- What is the Supply Chain universe?
- How Supply Chain and related risks have evolved?
- Understanding the risks supply chain brings to an organization
- Approach to minimize security risks and costs in supply chain













Getting your Universe of Suppliers right!!



SaaS solutions



Server software solutions



Solution integrators



Hardware manufacturer



Client software solutions



Hardware reseller



Hardware testing



Staff augmentation



Offshore facilities



Open source









Example - Apple Suppliers List

Apple's Top Suppliers

- Analog Devices
- Glu Mobile
- Jabil Circuit
- Micron Technology
- Murata Manufacturing Ltd
- Nidec
- Qualcomm

Source: Investopedia





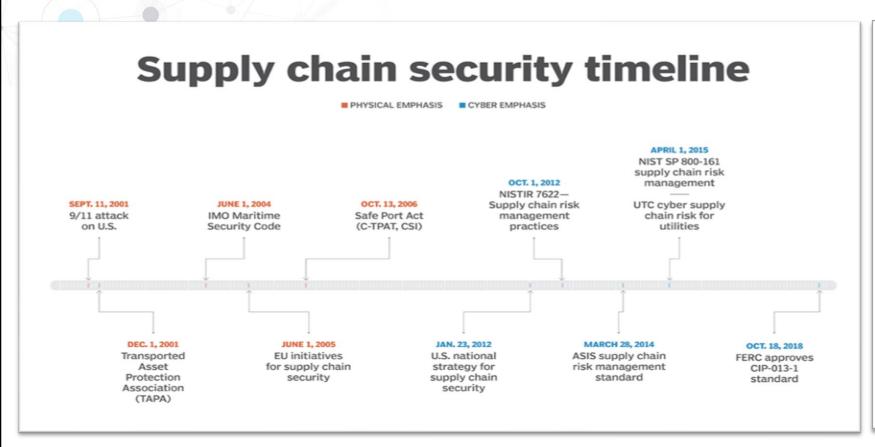








Changing face of Supply Chain Security



- Pirates (Theft)
- Script kiddies (hacking as a hobby)
- The insider (disgruntled employee)
- Criminal Gangs (hacking for financial gain)
- Nation-states (More strategic, Espionage)
- Terrorists (hacking to terrorize)

Source: TechTarget













Technology Enablers for Intelligent Supply Chain



IoT & Edge

- · Cloud-based tracking and visibility
- Predictive Quality
- · Real-time availability of Supply Chain data & synchronized IT systems
- Camera/video analytics



Advanced Analytics

- Demand Forecasting
- Capacity Planning
- Routing Optimizationn
- Advanced procurement with collaborative optimization



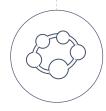
AI & Cognitive

- Picking
- Palletizing
- Automated CKD assembly in smaller lot sizes
- · Demand Forecasting



Graph Technology

- · Integrated Business Planning
- · Network design & simulation
- Supply Chain Visibility



Blockchain

Cloud Services

Digital Technology Enablers

- Traceability
- Supply Chain Logistics
- Supply Chain Finance



Digital Workplace

- High-impact Work management
- Collaboration & communication

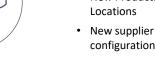


3D Printing

- New Production Locations
- configurations
- · New production



- Glasses based picking in warehouse
- · Displays on packaging
- Displays on products managed by manufacturer



materials













TSMC's iPhone chip attack is a wake-up call for enterprise security

Enterprises at every level of connected manufacturing must wake to the reality that they are already under attack.

Weapon of mass disruption: supply-chain attacks in the manufacturing industry

NotPetya - a Threat to Supply Chains

Malware Takes Aim at the Supply Chain

A new threat is gaining momentum – and it shows no sign of abating for a simple reason: It's effective and difficult to combat











Problems in securing Supply Chain

- Control over the entire Supply chain universe
- Problems of scale



There's no single source of truth inventory



It's unlikely that an organization would cease or terminate an agreement with a third party that's unable to meet their control requirements



Contracts aren't used effectively



ROI isn't measurable or impactful



Third-party risk management programs are mostly informal and ineffective













Point-in-time assessments don't work

Low

- Annual audit by certified auditor or certificate (for example,

Zone 2: Low risk, high maturity

- Annual self-assessment or certificate (for example, ISO 27001)
- Annual meeting

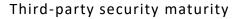
















Think lifecycle rather than point in time

Termination

Pre-selection

Selection

Contracting



Ongoing monitoring







Upfront engagement

- Profiling
- Assurance (as needed)
- Remediation

- Profile and assurance input to contract
- Escalation to governance, when needed

- Profiling
- Assurance (as needed)
- Remediation

 Termination via contract and governance













Learnings/Insights

- Questionnaire is often very ineffective
- Software purchases evolve very fast and point in time assessments fail
- Point in time assessments versus continuous security
- Hardware or services purchased often come now with software embedded and are not verified
- Prioritization criteria is not revised often to see what is falling through the cracks.
- Contract language very vague or in actionable
- Vetting all suppliers















Feel free to reach us at -

<u>Dharmesh@microsoft.com</u> / <u>Neha.Shukla@microsoft.com</u>











