

Weekly Project SCRUM Report

Date: 03/17/2023

Project Name: Analyzing 311 Data – Team 3

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Tasks Completed This Week:

We chose our key questions for Deliverable 2 and created a draft presentation. We started discussing what our Extension Project will look like. We had a meeting with the other teams and Jacqueline.

Plans for Next Week:

We have to work on deliverable 2 and decide on our Extension Project. We are planning to meet with Jacqueline before presenting to do a test run. Then, we will present in front of the city councilor.

Obstacles and Questions:

The questions are a bit ambiguous and understanding the data is a bit difficult. We need to understand how we can granularize the “data” based on geographical location as during our last meeting we were asked to granularize the data on more than zipcode..

Met with the client recently? When is the next meeting with the client?:

We will be meeting with the client next Thursday (3/2/23) from 3-4pm. We plan on meeting the client 03/24/2023 to propose our early insights.

Project Description:

At-Large City Councillor Julia Mejia seeks to understand the city’s response to 311 service requests and if they are resolving them in an equitable manner. You will use 311 data to understand which communities feel empowered in Boston to demand services and how the city responds to empowered residents across the city.

Why Is This Project Important:

This project is important as it helps the councilor understand if the 311 call requests are addressed in an efficient manner. This is important as for smooth and effective functioning it is important that calls are addressed in a timely and appropriate manner. This also allows us to understand which communities feel empowered to use the 311 call service.