

Functional Requirements

1. Make user profile
2. Verify users with Baylor email
3. Tutorial of app when new account is created
4. Separate Rider/Driver feeds
5. Create new Driver posts
6. Create new Rider posts
7. Filter posts by date and location
8. Sort posts by time
9. On new post creation, show suggestions for users who meet requirements
10. Remove rides that have expired (past date)
11. Riders/Drivers can cancel posts
12. Remove canceled posts from feed/waitlists/etc.
13. Rider and Driver must both confirm
14. Remove full rides that are 100% confirmed
15. "Waitlist" riders if post is not 100% confirmed
16. Share contact info when ride is confirmed
17. Push notifications for waitlists, found rides, etc.
18. Set reminders for Riders/Drivers

Actors

- Users - There are Riders and Drivers, a user can be either depending on their needs.
 - Riders: The users that need a ride from point A to point B.
 - Drivers: The users that provide a ride from point A to point B.
- SystemOperations - The operations of the system that updates or generate reports from the system database
- Administrators - The staff that helps maintain the the performance of the system.

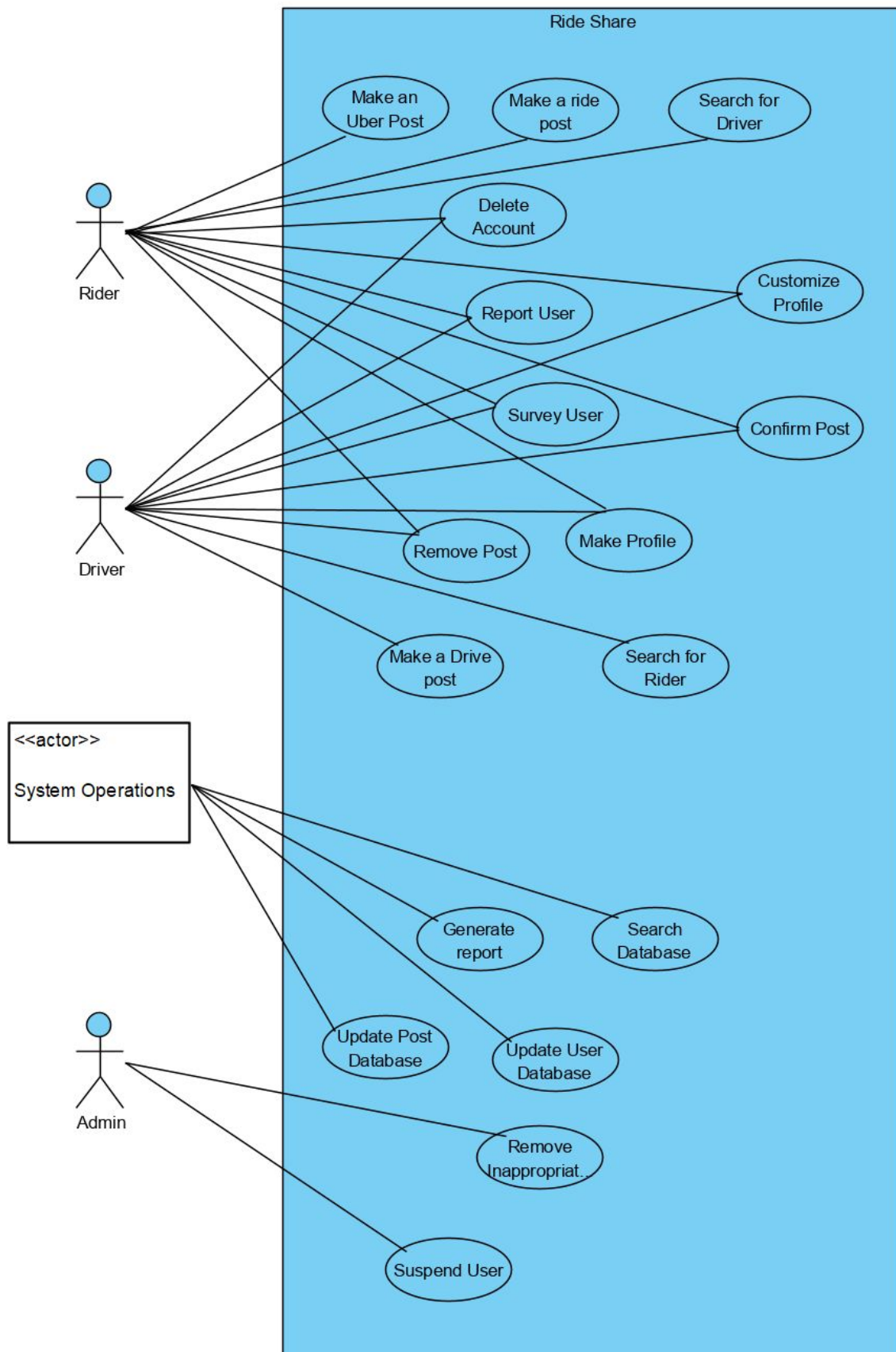
UseCases + System Sequence Diagram:

Black uses cases are for users

Brown use cases are for the admin

Blue use cases are for the system internal operations

1. Make Rider Post - Joseph Y
2. Make Driver Post - Joseph Y
3. Make Uber Post - Joseph Y
4. Report User - Leighton
5. Search for Driver - Josh
6. Search for Riders - Josh
7. Delete Account - Mohsen
8. Remove a Post - Mohsen
9. Making Profile - Leighton
10. Survey User - Joseph P
11. Confirming Post - Joseph P
12. Customize profile - Leighton
13. Suspend User - Mohsen
14. Remove Inappropriate posts - Joseph P
15. Search Database for post - Josh
16. Generate report - Andrew
17. Update Post Database - Andrew
18. Update User Database - Andrew



Use Case: Make Rider Post - Joseph Yu

Scope: Baylor Rideshare getting a ride

Level: user goal

Primary Actor: Rider

Stakeholders and Interests:

- Rider: Wants to find rides available easily.
- Driver: Wants to find riders available easily.
- System Administrators: Wants to record the ride shares and satisfy the needs of the users.

Preconditions: The Rider has registered an account on the Baylor Rideshare app.

Success Guarantee (Postconditions): The ride is recorded by the system.

Main Success Scenario (or Basic Flow):

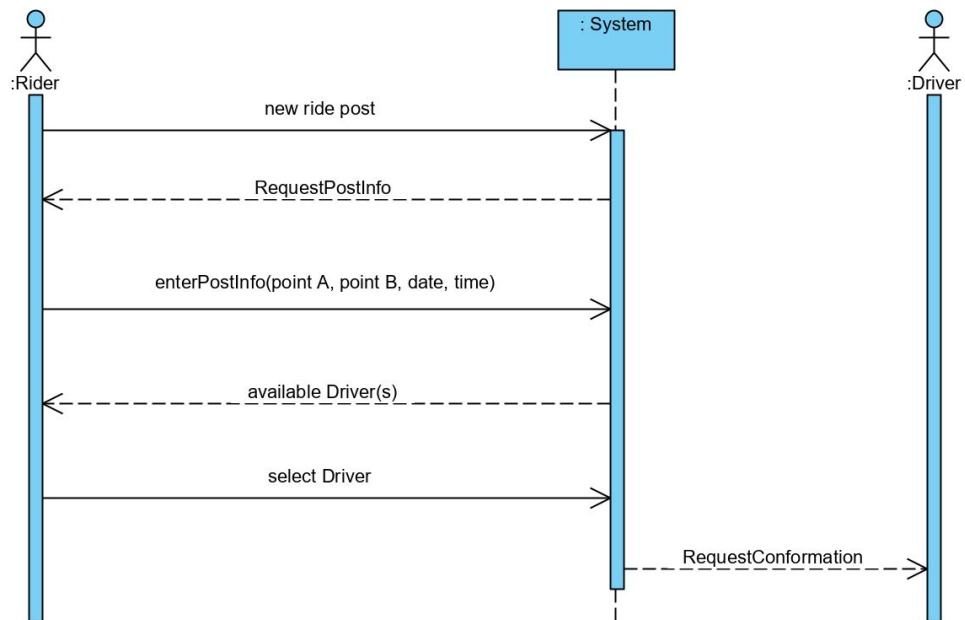
1. The rider requires transportation from point A to point B.
2. The rider opens the application and clicks on "new ride post."
3. The rider enters "point A, point B, date, and time."
4. The application shows the available rides that fits the Rider's requirements.
5. The Rider selects a ride.
6. The application sends a request to the Driver.
7. The Rider closes the application.

Extensions (or Alternative Flows):

- *a. At any time, System fails:
 1. Close the application and restart.
 2. The Rider starts a new request to make a new rider post.
- 3a. The Rider cancels the new ride post:
 1. The System records the cancelled request, the rider request is not posted.
- 3b. The Rider enters invalid information:
 1. The System indicates that there are errors in the input.
 2. The Rider enters the information again.
- 4a. There are no available rides that fit the requirements of the Rider:
 1. The System asks if the Rider would want the System to be on the watch for an available ride later on and notify the Rider if one is found.
 2. The Rider agrees and the ride is posted and recorded by the System.
 - 2a. The Rider abandons the request:

1. The System records the request, the rider post is not posted.
- 5a. The Rider cancels the new Ride Post:
 1. The System records the cancelled request, the rider request is not posted.
- 5b. The Rider is on the current page too long without making a selection:
 1. The System notifies the Rider that the page have been idle for too long and ask for the Rider's confirmation.
 2. The System runs the query again and updates the search results.
- 2a. The Rider fails to confirm after a set amount of time:
 1. The System records the request, and the rider request is cancelled.

sd UseCase_Iteration1



Use Case: Make Driver Post - Joseph Yu

Scope: Baylor Rideshare finding riders

Level: user goal

Primary Actor: Driver

Stakeholders & Interests:

- **Rider:** Wants to find rides available easily.
- **Driver:** Wants to find riders available easily.
- **System Administrators:** Wants to record the ride shares and satisfy the needs of the users.

Preconditions: The Driver has registered an account on the Baylor Rideshare app.

Success Guarantee (Postconditions): The ride is recorded by the system.

Main Success Scenario (or Basic Flow):

1. The driver wants to provide a ride for potential riders.
2. The driver opens the application and clicks on “new driver post.”
3. The driver enters “point A, point B, number of people, date, and time.”
4. The application shows the potential riders that fit the driver’s ride.
5. The driver selects rider(s).
6. The application sends request(s) to the Rider(s).
7. The Rider closes the application.

Extensions (or Alternative Flows):

- *a. At any time, System fails:
 1. Close the application and restart.
 2. The Driver starts a new request to make a new driver post.
- 3a. The Driver cancels the new driver post:
 1. The System records the cancelled request, the Driver offer is not posted.
- 3b. The Driver enters invalid information:
 1. The System indicates that there are errors in the input.
 2. The Driver enters the information again.
- 4a. There are no available rider(s) that fit the requirements of the Ride:
 1. The System records the post and posts the new Driver post.
- 4b. The Driver cancels the driver post:
 1. The System records the driver post offer, and the new driver post is not

posted.

5a. The Driver cancels the driver post:

1. The System records the driver post offer, and the new driver post is not posted.

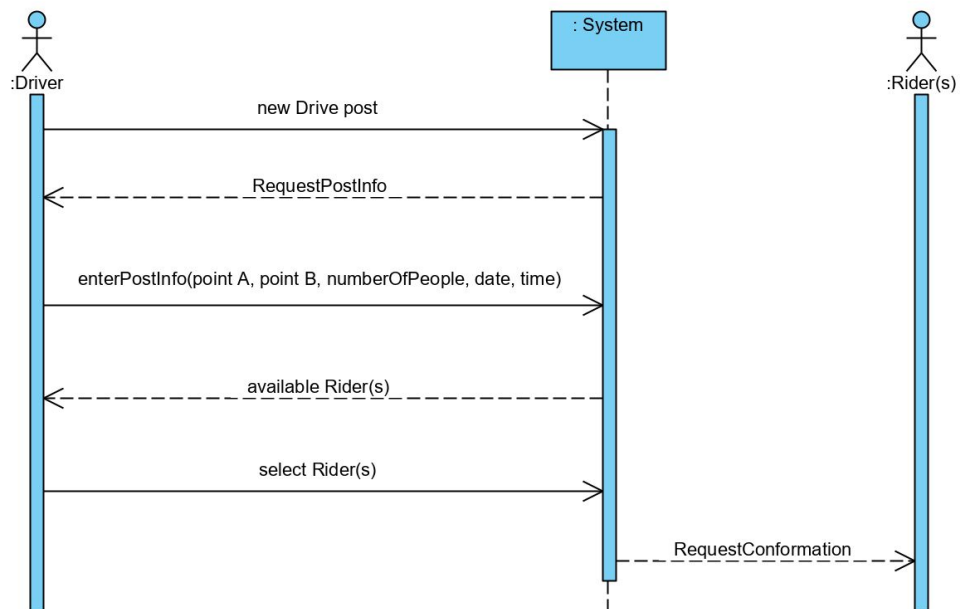
5b. The Driver is on the current page too long without making a selection:

1. The System notifies the Driver that the page have been idle for too long and ask for the Driver's confirmation.
2. The System runs the query again and updates the search results.

2a. The Driver fails to confirm after a set amount of time:

1. The System records the driver post offer, and the new Driver post is cancelled.

sd UseCase_Iteration1



Use Case: Make Uber Post - Joseph Yu

Scope: Baylor Rideshare finding Uber riders

Level: user goal

Primary Actor: Riders

Stakeholders & Interests:

- Rider: Wants to find rides available easily.
- Driver: Wants to find riders available easily.
- System Administrators: Wants to record the ride shares and satisfy the needs of the users.

Preconditions: The Rider has registered an account on the Baylor Rideshare app.

Success Guarantee (Postconditions): The ride is recorded by the system.

Main Success Scenario (or Basic Flow):

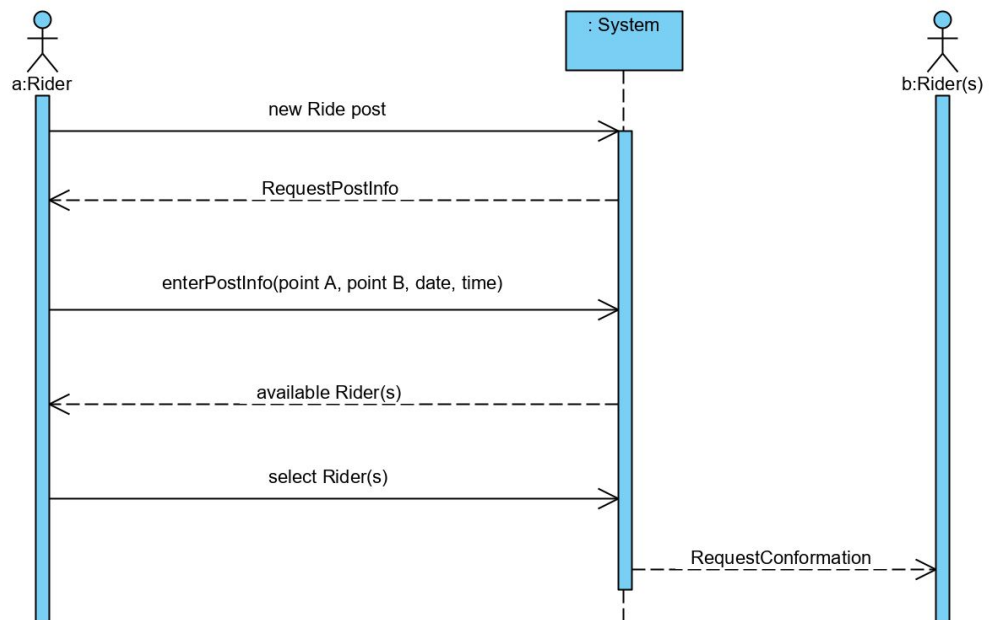
1. The rider requires transportation from point A to point B.
2. The rider opens the application and clicks on "new Uber ride post."
3. The rider enters "point A, point B, date, and time."
4. The application shows the available rides that fits the Rider's requirements.
5. The Rider selects a ride.
6. The application sends a request to the Rider(s).
7. The Rider closes the application.

Extensions (or Alternative Flows):

- *a. At any time, System fails:
 1. Close the application and restart.
 2. The Rider starts a new request to make a new rider post.
- 3a. The Rider cancels the new ride post:
 1. The System records the cancelled request, the rider request is not posted.
- 3b. The Rider enters invalid information:
 1. The System indicates that there are errors in the input.
 2. The Rider enters the information again.
- 4a. There are no available rides that fit the requirements of the Rider:
 1. The System asks if the Rider would want the System to be on the watch for an available ride later on and notify the Rider if one is found.
 2. The Rider agrees and the ride is posted and recorded by the System.

- 2a. The Rider abandons the request:
 - 1. The System records the request, the rider post is not posted.
- 5a. The Rider cancels the new Ride Post:
 - 1. The System records the cancelled request, the rider request is not posted.
- 5b. The Rider is on the current page too long without making a selection:
 - 1. The System notifies the Rider that the page have been idle for too long and ask for the Rider's confirmation.
 - 2. The System runs the query again and updates the search results.
- 2a. The Rider fails to confirm after a set amount of time:
 - 1. The System records the request, and the rider request is cancelled.

sd UseCase_Iteration1



Use Case: Report User - Leighton Glim

Scope: Baylor Rideshare reporting drivers/riders

Level: User goal

Primary Actor: Drivers and Riders

Stakeholders & Interests:

- **Rider:** Wants to report bad experience with driver or other users
- **Driver:** Wants to report bad experience with rider or other users
- **System Administrators:** Wants to maintain safety and experiences of users.

Preconditions: The Driver/Rider has registered an account on the Baylor Rideshare app and has partaken in a ride or views unsafe content on the app.

Success Guarantee (Postconditions): The report is filed in the database and appropriate actions are taken by System Administrator.

Main Success Scenario (or Basic Flow):

1. User (Driver or Rider) partakes in ride
2. The user will open the app and click "Report User."
3. The name of the user they would like to report and reason for reporting are entered.
4. The application then shows a summary of the report after confirming the report.
5. The user closes the application.
6. The System Administrator takes appropriate actions on the reported user.

Extensions (or Alternative Flows):

*a. At any time, System fails:

1. Close the application and restart.
2. User starts a new report of another user.

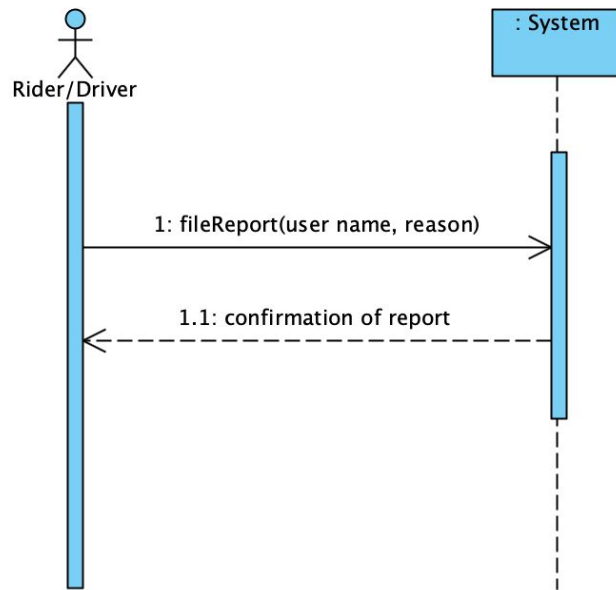
4a. User mistakenly reported other user or post:

1. The user will view "My Reports".
2. Then the user will choose to cancel the report that was a mistake.
3. Actions previously taken on user from that report are reversed by System Administrator

4b. User is on page confirming action to report user for too long:

1. The System notifies the user that the page has timed out.
2. The user must then start a new report.

sd Report User – Use Case



Use Case: Making Profile - Leighton Glim

Scope: Baylor Rideshare creating an account for drivers/riders

Level: User goal

Primary Actor: Drivers and Riders

Stakeholders & Interests:

- **Rider:** Wants to make an account to find future rides
- **Driver:** Wants to make an account to find future rides to offer
- **System Administrators:** Wants to allow account creation for Rider/Driver to offer/find rides and adds account to database.

Preconditions: The Driver/Rider has downloaded and installed the Baylor Rideshare app.

Success Guarantee (Postconditions): The Driver/Rider has an account created.

Main Success Scenario (or Basic Flow):

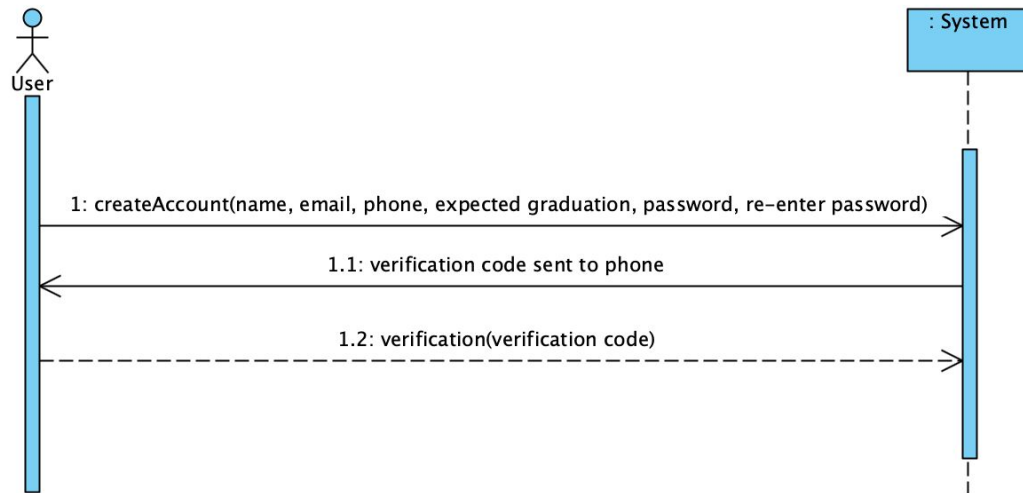
1. User (Driver or Rider) opens the Baylor Rideshare app.
2. The user clicks "Create an Account."
3. The user will enter their name, Baylor email address, phone number, expected graduation date, password (x2).
4. The user receives a verification code texted to their phone number.
5. The verification code will be entered by the user and they can now fully use the app.

Extensions (or Alternative Flows):

- *a. At any time, System fails:
 1. Close the application and restart.
 2. User creates a new profile if failure occurred during account creation.
- 3-4a. User incorrectly enters email address:
 1. Close the application and restart.
 2. The user will click "Create an Account."
 3. A correct Baylor email address is entered by the user
 4. The verification code sent to the user's phone is entered
- 3-4b. Email address entered is not a Baylor email address:
 1. User is notified during profile creation process to enter valid email address
- 3-4c. Baylor email address is already taken:
 1. User selects "Report Issue."
- 4a. Verification code is not received (invalid phone number):

1. The user will click the back button from the verification screen.
 2. The user's phone number is fixed.
 3. Verification code is texted to the entered phone number.
- 4b. Verification code is not received:
1. User selects to "Send new verification code."
 2. A new verification code is texted to their phone number and entered.
- 5b. Verification code entered is invalid:
1. User selects to "Send new verification code."
 2. A new verification code is texted to their phone number.

sd Making Profile – Use Case /



Use Case: Customize Profile - Leighton Glim

Scope: Baylor Rideshare drivers/riders customizing account

Level: User goal

Primary Actor: Drivers and Riders

Stakeholders & Interests:

- **Rider:** Wants to customize their account to more accurately fit their information
- **Driver:** Wants to customize their account to more accurately fit their information
- **System Administrators:** Wants to allow account customization for users and changes account information in database.

Preconditions: The user has a valid account created.

Success Guarantee (Postconditions): The user has customized their account.

Main Success Scenario (or Basic Flow):

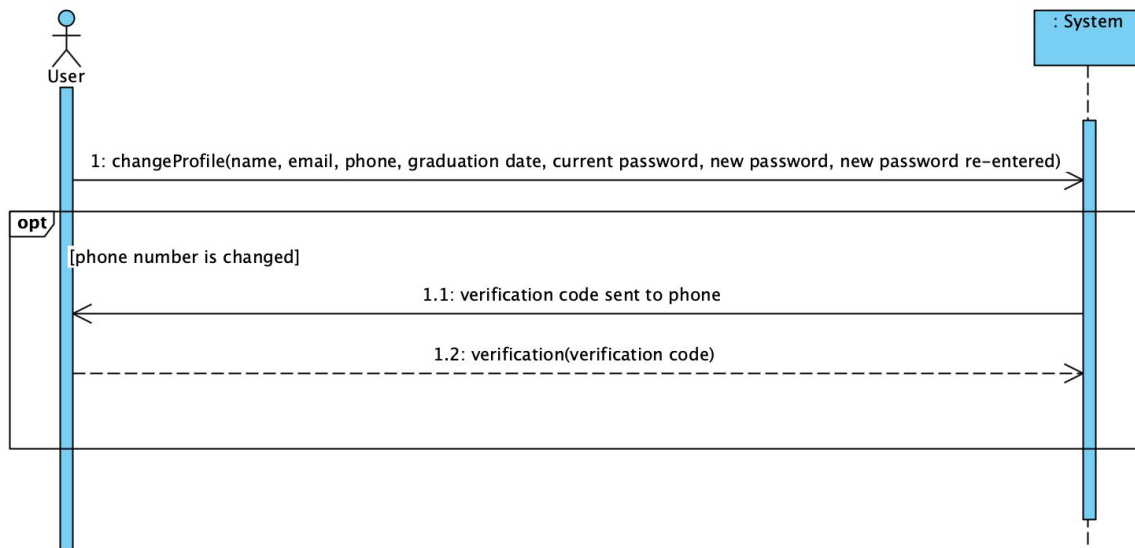
1. User (Driver or Rider) opens the Baylor Rideshare app.
2. The user clicks "Customize Profile."
3. The user will select "Edit."
4. None to all of: name, email, profile picture, phone number, graduation date, or password will be changed by the user.
5. The user then selects "Save Profile".

Extensions (or Alternative Flows):

- *a. At any time, System fails:
 1. Close the application and restart.
 2. The user will click on "Customize Profile".
 3. User changes what they choose to alter on their profile.
- 1. Graduation date is approaching:
 1. The graduation date is changed by the user if it is different from before.
- 4a. Changed email is already in use:
 1. User clicks "Report Issue."
 2. Then the user enters that their Baylor email address is already in use and account was not made by them.
- 4b. Email entered is not a Baylor email address:
 1. The user is notified to enter a Baylor email address:
- 4b. Phone number is changed:
 1. Verification code is sent to the new phone number.
 2. The verification code is entered by the user.

- 4c. Password is to be changed:
1. The current password for the user is entered.
 2. A new password is entered.
 3. The new password is re-entered.

sd Customize Profile – Use Case /



Use Case Generate Report - Andrew Ammentorp

Scope: Baylor Rideshare generating report

Level: Subfunction

Primary Actor: Admin

Stakeholders & Interests:

- System Administrators: Wants to view a record of rides confirmed, cancelled, user accounts created, deleted, suspended/removed in a given timeframe.

Preconditions: The software has been created, and at least 1 day has gone by

Success Guarantee (Postconditions): A report has been given to the admin, listing a record of rides confirmed, rides cancelled, accounts created, and accounts deleted/suspended in the given timeframe.

Main Success Scenario (or Basic Flow):

1. Admin logs on to the website, using their administrator credentials.
2. System validates their login
3. Admin goes into setting, and clicks generate report
4. System prompts admin to enter start date and end date
5. The admin specifies the starting date, and the ending date, and clicks generate report
6. All rides confirmed, rides cancelled, accounts created, and accounts deleted/suspended that occurred within the given timeframe are printed in a new window for the Admin to view at their pleasure.

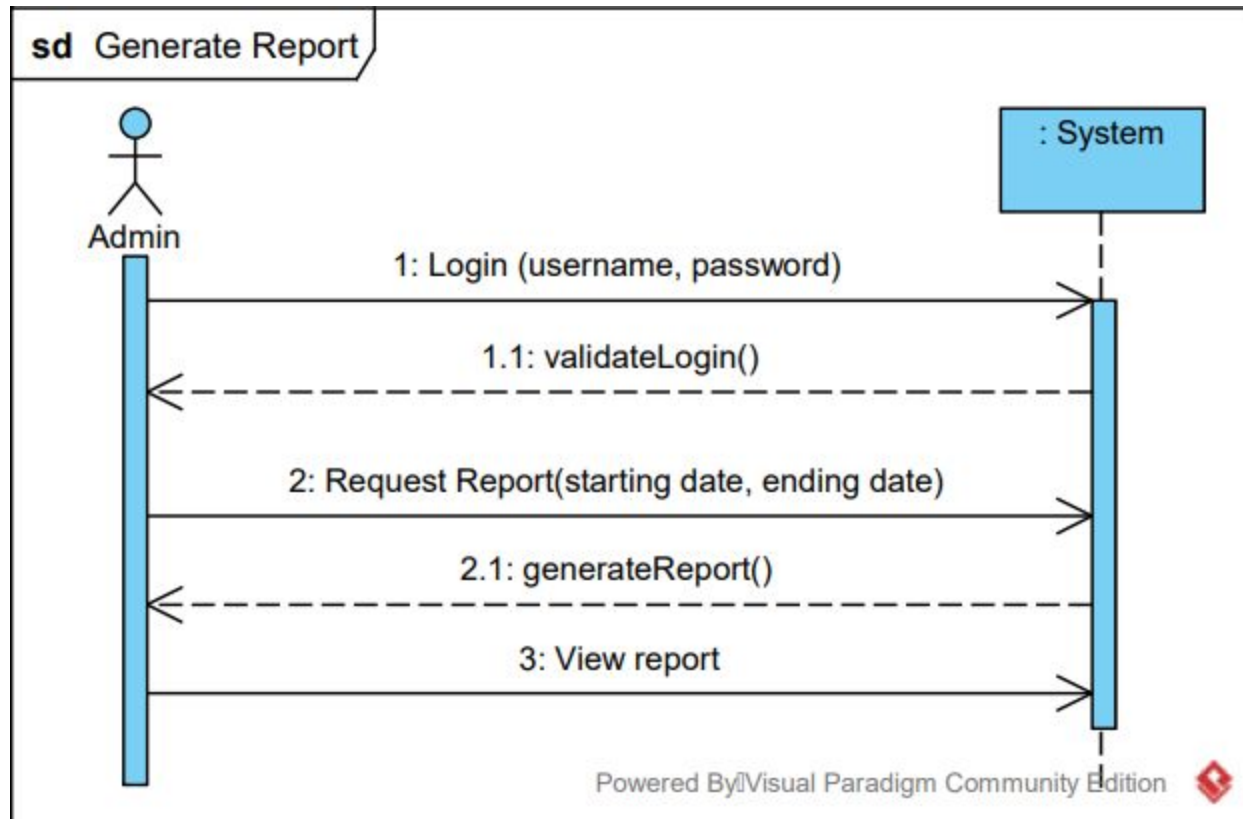
Extensions (or Alternative Flows):

1a. The login is unsuccessful.

· 1. The admin reenters their credentials correctly, and are able to log on

3a. The date ending date occurred before the starting date

- 1. System prints an error, and Admin is prompted to enter date range
- 3b. The admin clicks cancel report
 - 1. System clears page and goes back to main settings page



Use Case Update Post Database – Andrew Ammentorp

Scope: Baylor Rideshare post database

Level: Subfunction

Primary Actor: System Operations

Stakeholders & Interests:

- System Operations: Wants to be able to update the posts on the app under certain conditions.

Preconditions: The software has been created, with a number of posts created by users.

Success Guarantee (Postconditions): Rides that have been 100% confirmed, or expired past the date listed are removed from the database.

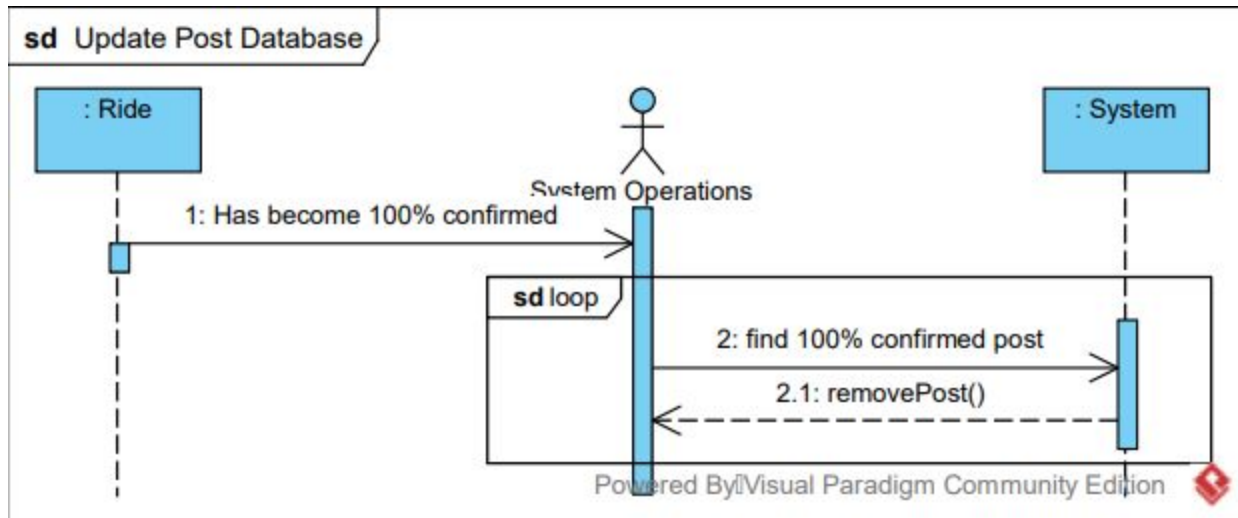
Main Success Scenario (or Basic Flow):

1. A ride has become 100% confirmed by all the users involved in a singular ride.
2. The system scans for posts that are 100% confirmed.
3. The system removes the data of the post from the database

Extensions (or Alternative Flows):

1a. The current date has past the ride date of a post.

- - 1.The system scans for all posts that are behind the current date
 - 2.The system removes the data of the post from the database



Use Case Update User Database – Andrew Ammentorp

Scope: Baylor Rideshare user database

Level: Subfunction

Primary Actor: System Operations

Stakeholders & Interests:

- System Operations: Wants to be able to update the users under certain conditions.

Preconditions: The software has been created, with a number of profiles created by users.

Success Guarantee (Postconditions): A user's profile has been removed or suspended under a certain circumstance.

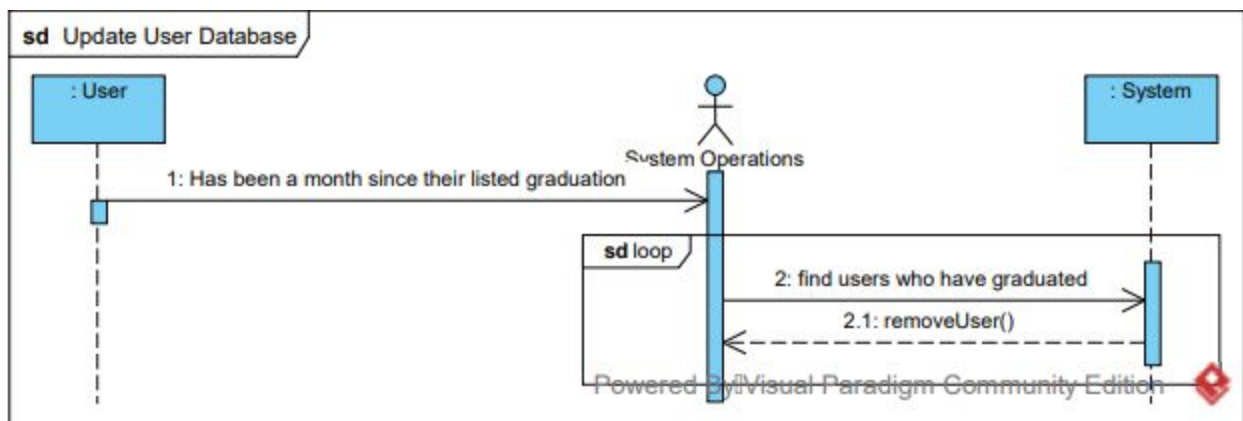
Main Success Scenario (or Basic Flow):

1. A month has passed from a user's listed graduation month and year
2. The system scans the user profiles for accounts whose listed graduation dates are past the current date
3. All accounts that fit this criteria are removed, and the user database is updated.

Extensions (or Alternative Flows):

- 1a. A user has been reported for their driving.

- 1. The system receives the report and automatically suspends the account.
 - 2. The user then has the option to appeal the suspension to be reinstated.
- 1b. A user has used inappropriate language in some capacity on the software
- 1. The system automatically removes accounts who have used severe language, threats, or derogatory language towards another person or group of people
- 1c. A user has selected to delete their account.
- 1. The system process the request, and prompts the user for a confirmation of deletion
 - 2. The user confirms their request
 - 3. The system removes the profile and its data from the database
- 1cb. The user cancels their confirmation to delete an account
- 1. The systems removes the request, and does not remove the profile



Use Case: Search for Driver - Joshua Huertas

Scope: Baylor Rideshare finding a driver

Level: user goal

Primary Actor: Riders

Stakeholders & Interests:

- Rider: Wants to find an available driver easily.
- Driver: Wants to find available riders easily.
- System Administrators: Wants to record the ride shares and satisfy the needs of the users.

Preconditions: The Rider has registered an account on the Baylor Rideshare app and the Driver has created a driver post.

Success Guarantee (Postconditions): The ride is recorded by the system.

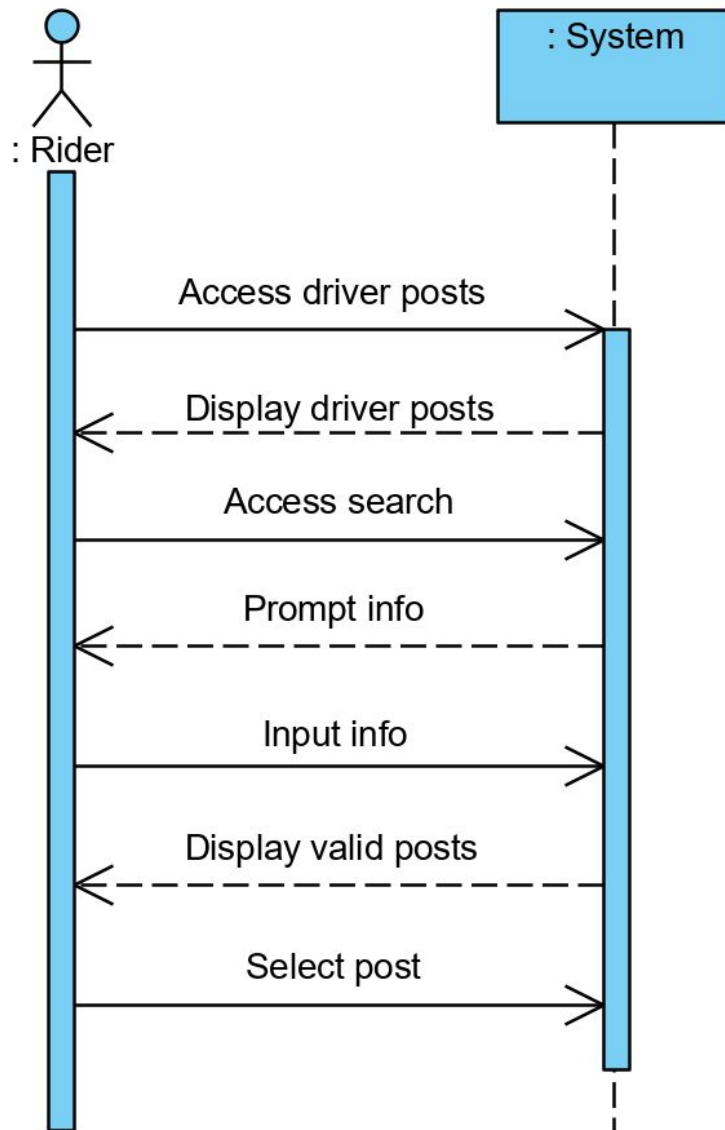
Main Success Scenario (or Basic Flow):

1. Rider accesses driver posts
2. System displays all active driver posts
3. Rider accesses the search bar
4. System prompts rider for information, "point A, point B, and date"
5. Rider inputs requested info
6. System displays posts with matching information
7. Rider selects a post

Extensions (or Alternative Flows):

- *a. At any time, System fails:
 1. Close the application.
- 5a. User has not filled all prompted fields:
 1. System sorts based on given fields.
- 5b. User has left all prompted fields empty:
 1. Application grays out and disables search button.
- 6a. No matching posts exist:
 1. Display error message to screen
 2. Prompt for another search
- 7a. User does not wish to select a driver:
 1. User clicks the "X" button to go back to the main feed.

sd SSD Search for Driver



Use Case: Search for Rider - Joshua Huertas

Scope: Baylor Rideshare finding a driver

Level: user goal

Primary Actor: Drivers

Stakeholders & Interests:

- Driver: Wants to find available riders easily.
- Rider: Wants to find an available driver easily.
- System Administrators: Wants to record the ride shares and satisfy the needs of the users.

Preconditions: The Driver has registered an account on the Baylor Rideshare app and the Riders have created Rider Posts.

Success Guarantee (Postconditions): The ride is recorded by the system.

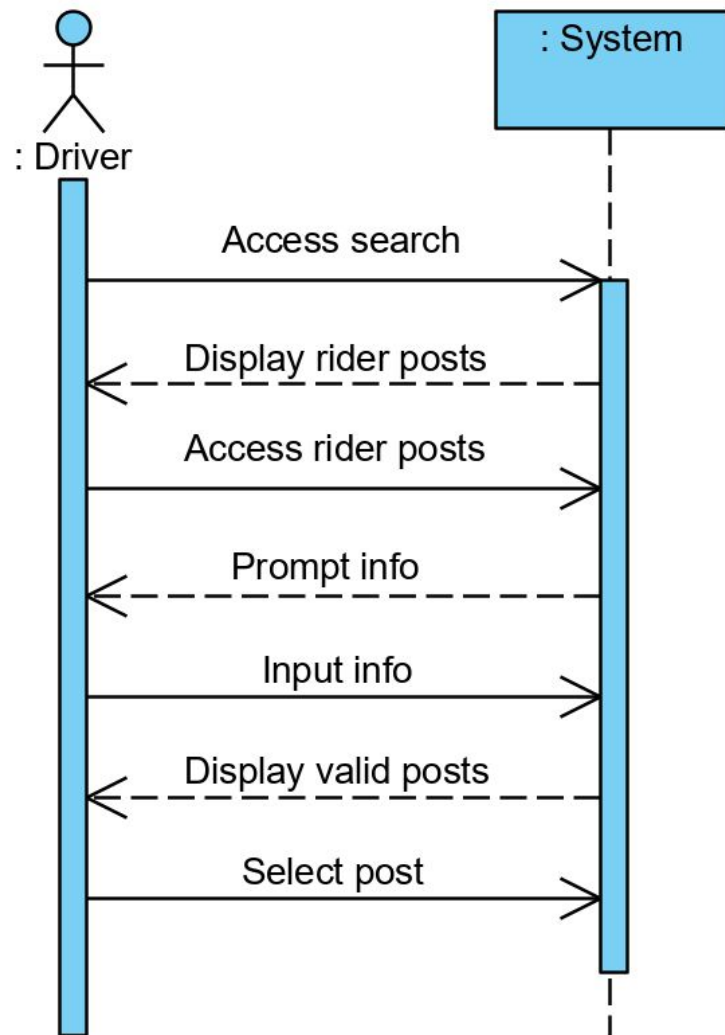
Main Success Scenario (or Basic Flow):

1. Driver accesses rider posts
2. System displays all active rider posts
3. Driver accesses the search bar
4. System prompts driver for information, "point A, point B, and date"
5. Driver inputs requested info
6. System displays posts with matching information
7. Driver selects a post

Extensions (or Alternative Flows):

- *a. At any time, System fails:
 1. Close the application.
- 5a. User has not filled all prompted fields:
 1. System sorts based on given fields.
- 5b. User has left all prompted fields empty:
 1. Application grays out and disables search button.
- 6a. No matching posts exist:
 1. Display error message to screen
 2. Prompt for another search
- 7a. User does not wish to select a rider:
 1. User clicks the "X" button to go back to the main feed.

sd SSD Search for Rider



Use Case: Search database for post - Joshua Huertas

Scope: Baylor Rideshare finding a post

Level: Subfunction

Primary Actor: Application

Stakeholders & Interests:

- User: Wants to find specific posts easily.
- Application: Wants to search database to find relevant posts to satisfy user needs.

Preconditions: The Database has been populated with posts and the user wants to search for posts with specific attributes.

Success Guarantee (Postconditions): The Database is unchanged and the desired posts are displayed to the user.

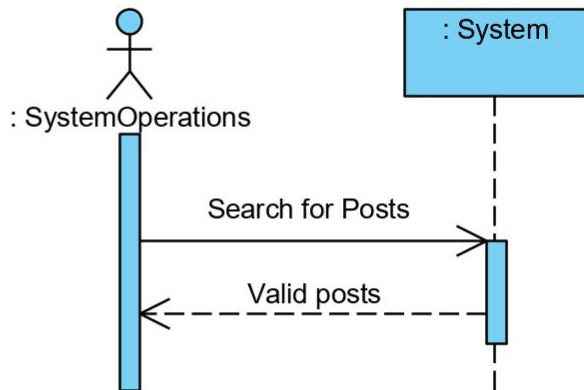
Main Success Scenario (or Basic Flow):

1. System wants to access all active posts in the database
2. Database returns list of all active posts to the System

Extensions (or Alternative Flows):

- *a. At any time, System fails:
 1. Close the application.
- 2a. No matching posts exist:
 1. Set returns empty

sd SSD Search database for post



Use case: Survey User - Joseph Perez

Scope: Survey

Level: Subfunction

Primary Actor: User

Stakeholders & Interests:

- User: wants to make sure their opinion is heard
- Admins: will use data to improve quality of user experience

Preconditions: The user has just arrived at their destination successfully.

Success Guarantee (Postconditions):

Admins will use data to improve overall quality of life experience. Criticism will be used to flesh out problems.

Main Success Scenario (or Basic Flow):

1. The System asks the user if they would like to answer a survey.
2. User agrees to take the survey.
3. System displays the GUI for the survey.
4. User answers the survey and sends responses.
5. System delivers answers to the database
6. The System sends a success message and the survey is closed.

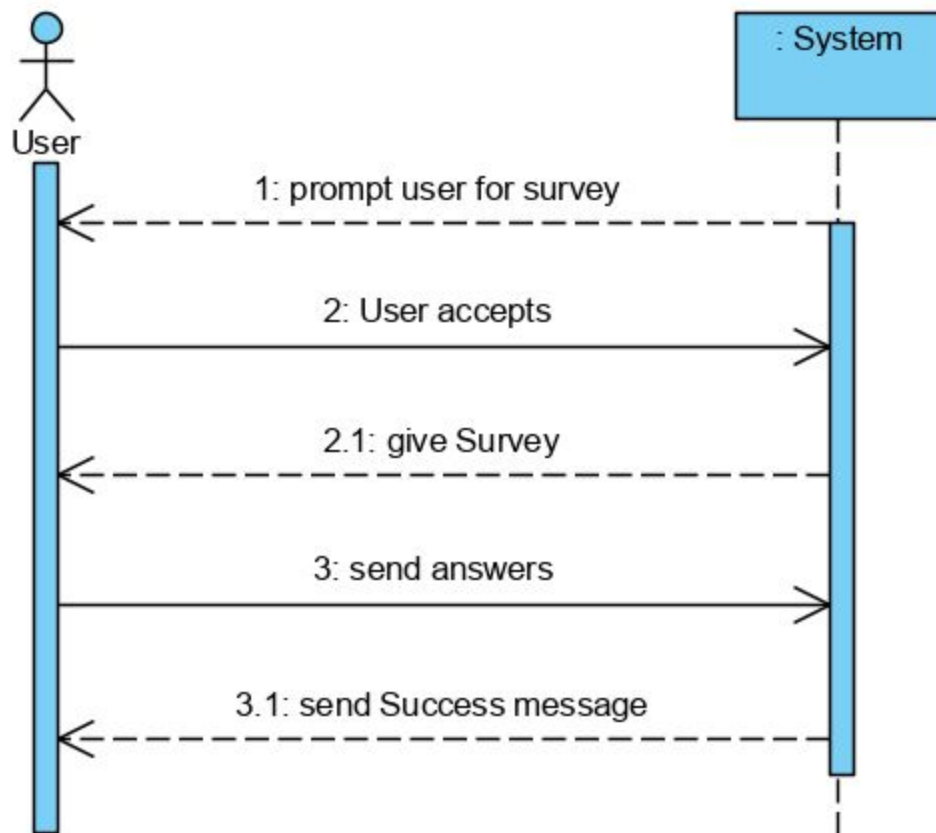
Extensions (or Alternative Flows):

a* The user declines the survey

1. The GUI closes

4a The user submits an incomplete survey

1. Let the user know that not all fields have been filled
2. Keep the information inputted and redisplay survey



Use case: Confirming Post - Joseph Perez

Scope: Posting

Level: User goal

Primary Actor: User

Stakeholders & Interests:

- Users want to share contact information only with other users they will be riding with.

Preconditions:

There must be an open post.

Success Guarantee (Postconditions):

Rider and driver exchange contact information.

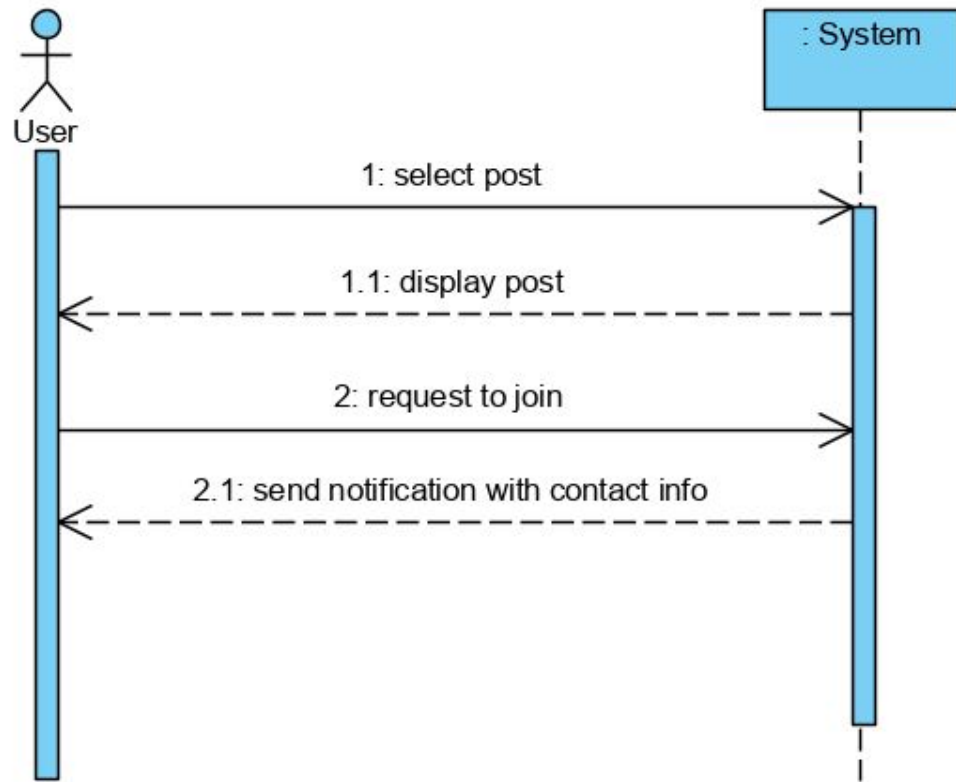
Main Success Scenario (or Basic Flow):

1. User selects a post.
2. The system displays the post
3. User clicks request to join
4. System sends notification to poster
5. User is notified when their request is accepted, and information is exchanged

Extensions (or Alternative Flows):

4a Poster views notification and declines

1. User is notified that their request post was declined



Use case: Remove Inappropriate posts - Joseph Perez

Scope: Inappropriate Behavior

Level: Admin goal

Primary Actor: Admin

Stakeholders & Interests:

- Users do not want to exhibit inappropriate behavior
- Admins want to make sure posts do not contain inappropriate content

Preconditions:

User has posted something that is potentially not in accordance with the application's posting guidelines.

Success Guarantee (Postconditions):

The post is removed and action is taken on the user at fault, the severity of action will be dictated by the admin.

Main Success Scenario (or Basic Flow):

1. System notifies admin about a questionable post.
2. Admin determines the post is not in compliance with the guidelines.
3. Admin takes action depending on severity.
4. System notifies user that their post was removed due to inappropriate content.
5. User has the option to apply for reinstatement.

Extensions (or Alternative Flows):

1a. If a post is not flagged by the system

1. Users may report the post

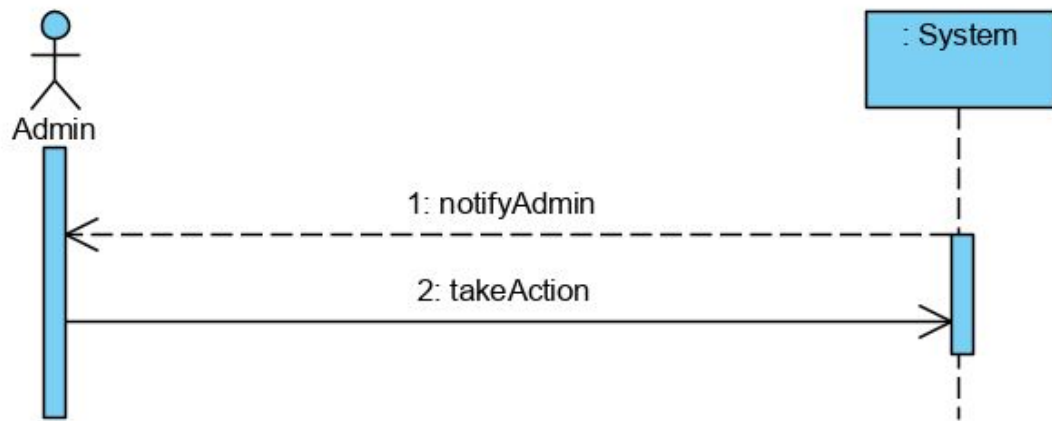
2. Admins will then be notified

2a. The post is in compliance with the guidelines

1. The flagged post is ignored

5a. If user's post is too severe

1. User is denied reinstatement



Use Case: Delete Account - Mohsen Soltani

Scope: Managing User Account

Level: User Goal

Primary Actor: User

Stakeholders & Interests:

- User: Wants to remove information from application easily and thoroughly
- Admin: Wants accurate record of current users

Preconditions: User has an existing account

Success Guarantee (Postconditions): User account is removed from database

Main Success Scenario (or Basic Flow):

1. User selects "Delete Account" on own profile
2. System requests additional confirmation
3. User enters password
4. System removes user account from database
5. System gives receipt of account removal

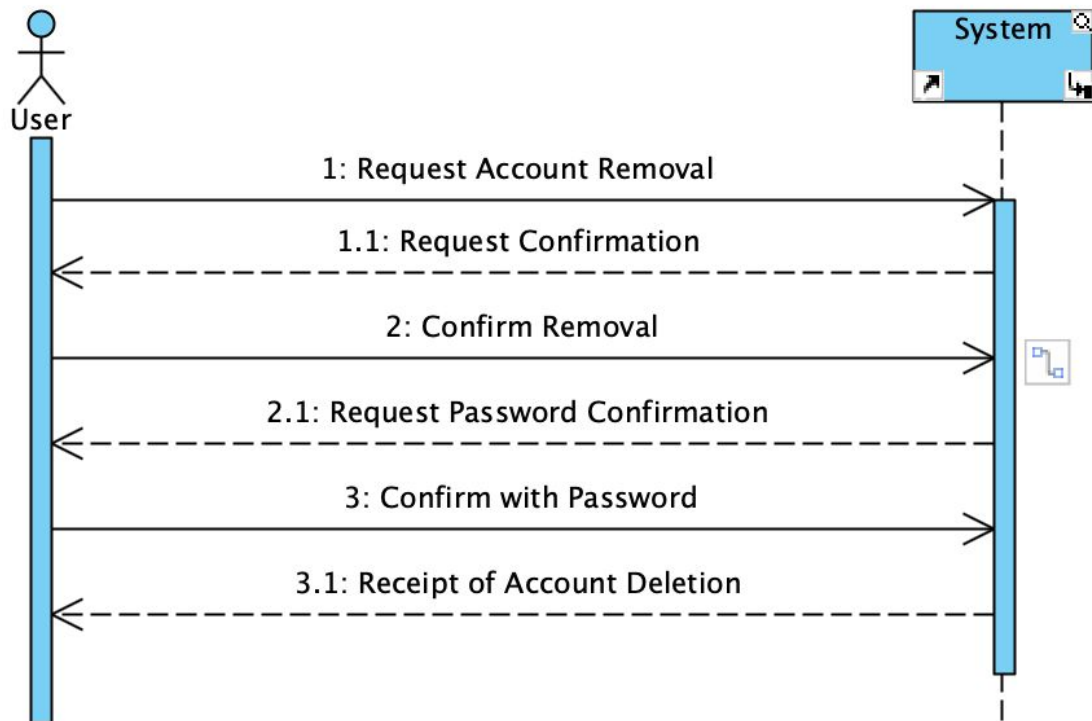
Extensions (or Alternative Flows):

1.a: User doesn't select "Yes"

1. System aborts operation, user is returned to account tab

3.a: User enters incorrect password

1. System aborts operation, user is returned to account tab



Use Case: Remove Post - Mohsen Soltani

Scope: Managing User Account

Level: User Goal

Primary Actor: User

Stakeholders & Interests:

- User: Wants to remove post easily
- System: Wants accurate record of posts, must notify users affected by removal

Preconditions: User post exists in database

Success Guarantee (Postconditions): User post is removed from database, users are notified of post removal

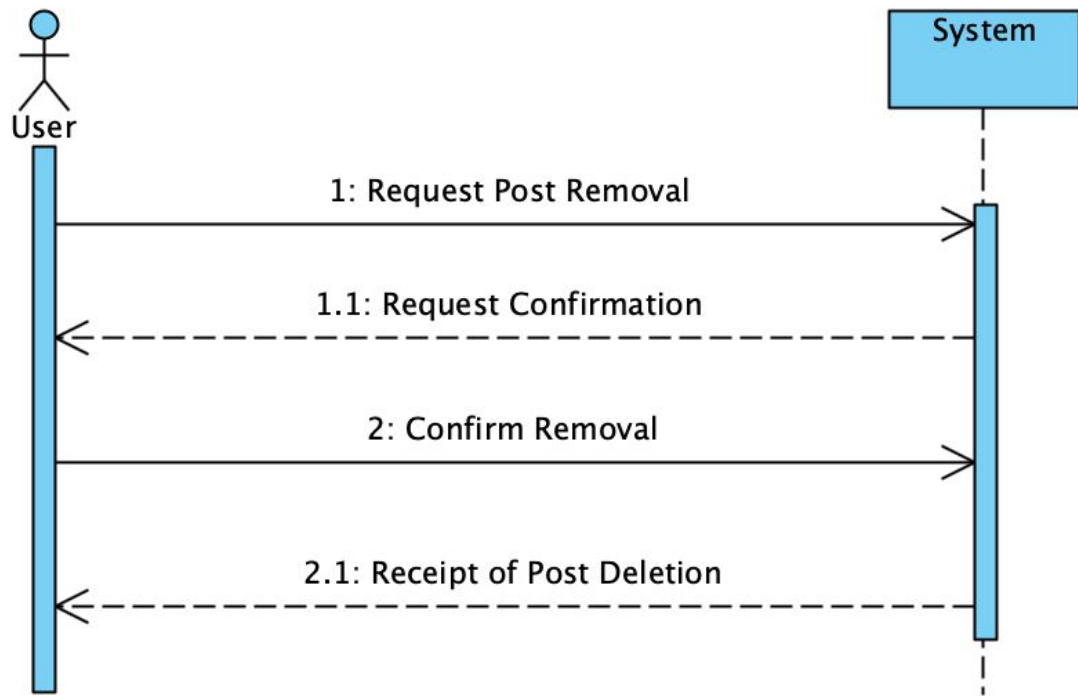
Main Success Scenario (or Basic Flow):

1. User selects "Delete Post" on own post
2. System requests confirmation
3. User confirms post removal
4. System removes post from database
5. System gives receipt of removal

Extensions (or Alternative Flows):

3.a: User doesn't confirm

1. System aborts operation, returns user to post feed



Use Case: Suspend User - Mohsen Soltani

Scope: Admin Management

Level: Admin Goal

Primary Actor: Admin

Stakeholders & Interests:

- Admin: Wants to suspend users and manage them easily
- System: Wants accurate record of suspended user

Preconditions: User is not suspended

Success Guarantee (Postconditions): User has had permissions temporarily revoked

Main Success Scenario (or Basic Flow):

1. Admin chooses user to suspend
2. System returns account
3. Admin reports reason for suspension
4. Admin confirms user suspension
5. System alerts user
6. System gives suspension receipt

Extensions (or Alternative Flows):

1.a: User cannot be found

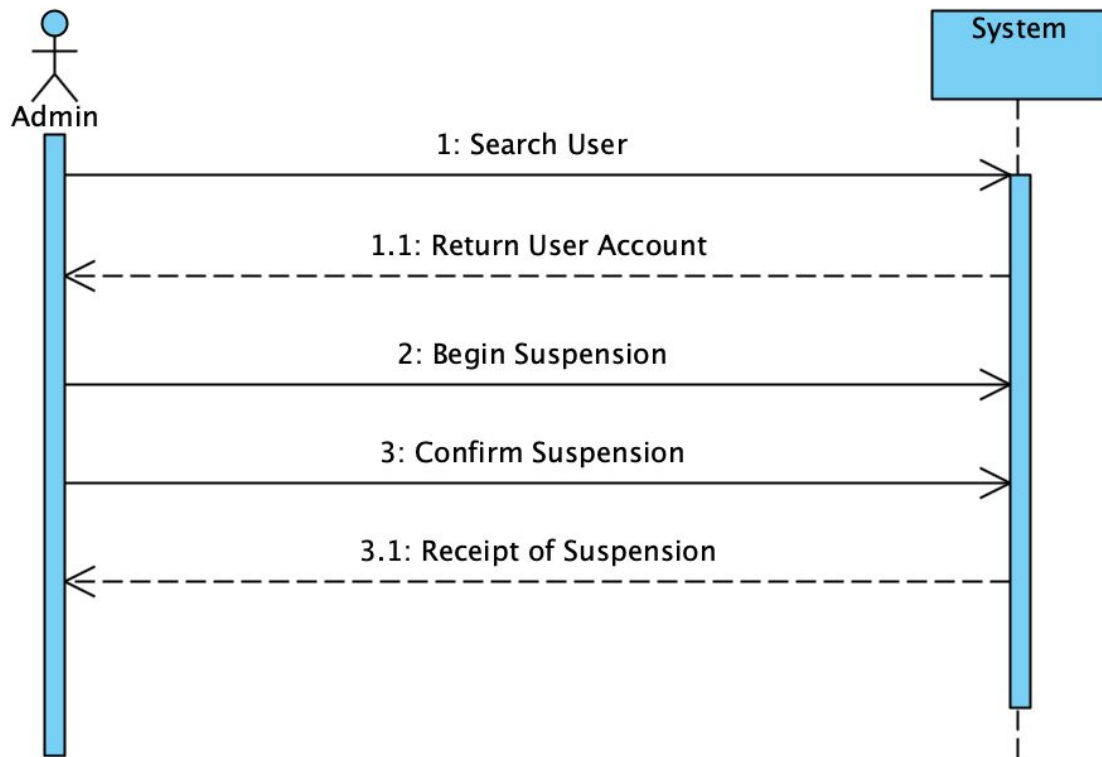
1. System alerts admin

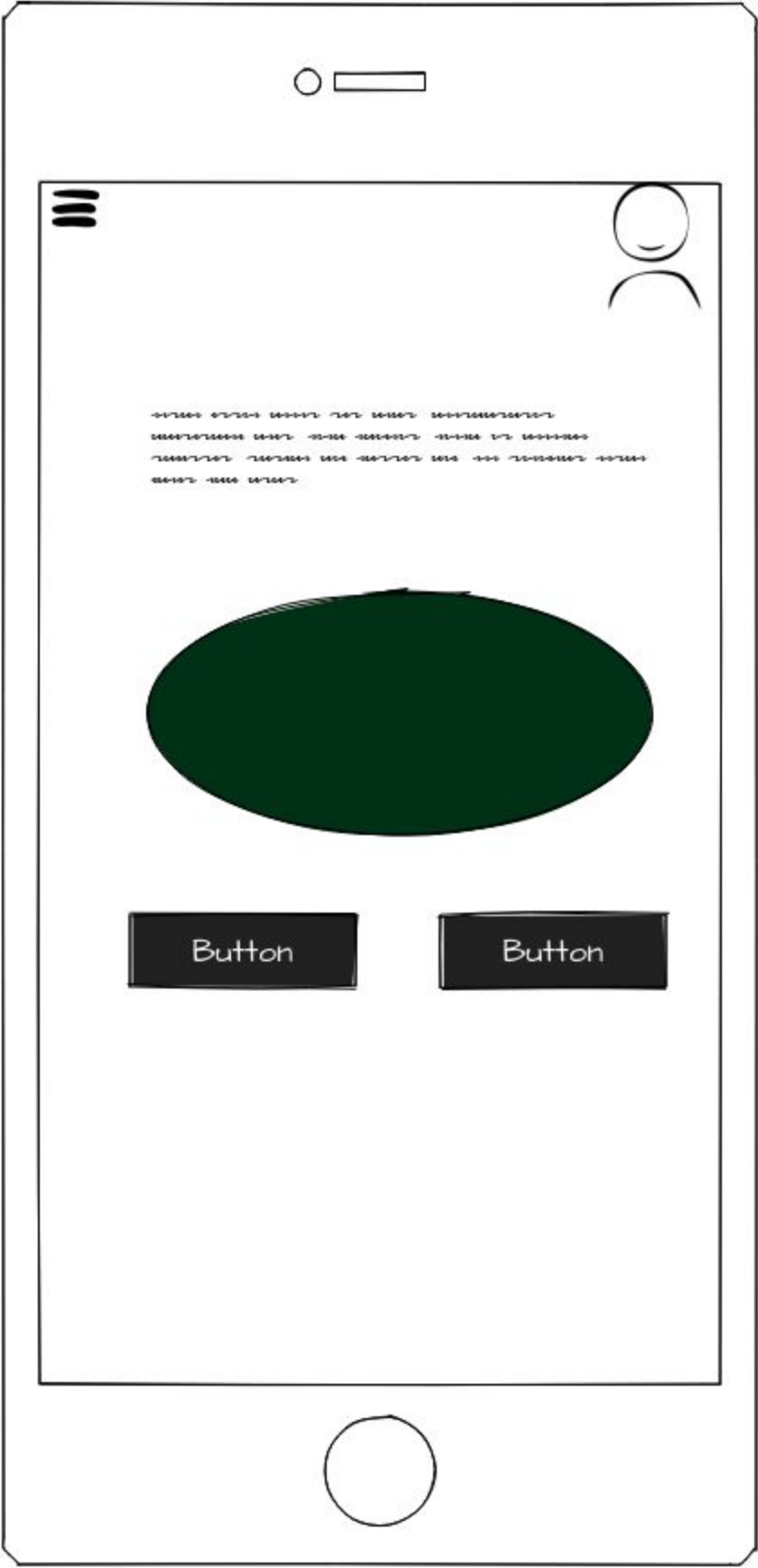
3.a: Reason left empty

1. System prompts admin to provide reason for suspension

4.a: Admin does not confirm

1. System aborts operation, admin returns to user search







Select



→1234 56789 →1234 56789 →1234 56789 →1234 56789
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Button

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Button

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Button

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→1234 56789 →1234 56789

Button



1

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3

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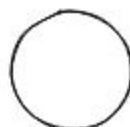
5

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<https://squirmymforcerny.github.io/CSI3471-Ride-Share/> - website

<https://github.com/squirmymforcerny/CSI3471-Ride-Share> - git repository

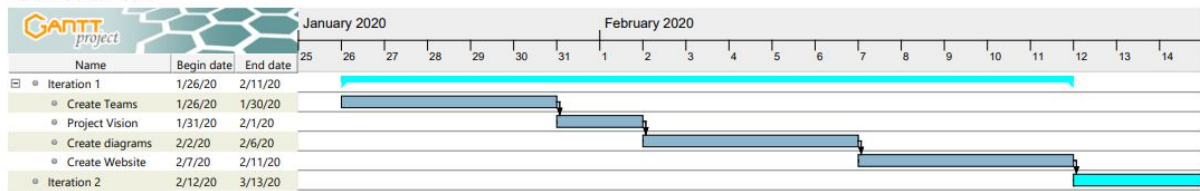
Gantt

Bu Ride Share

Feb 11, 2020

Gantt Chart

4

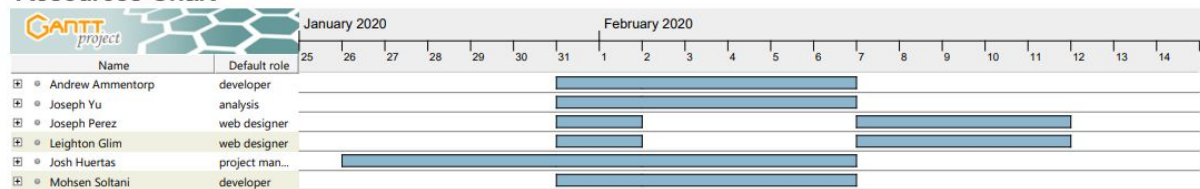


Bu Ride Share

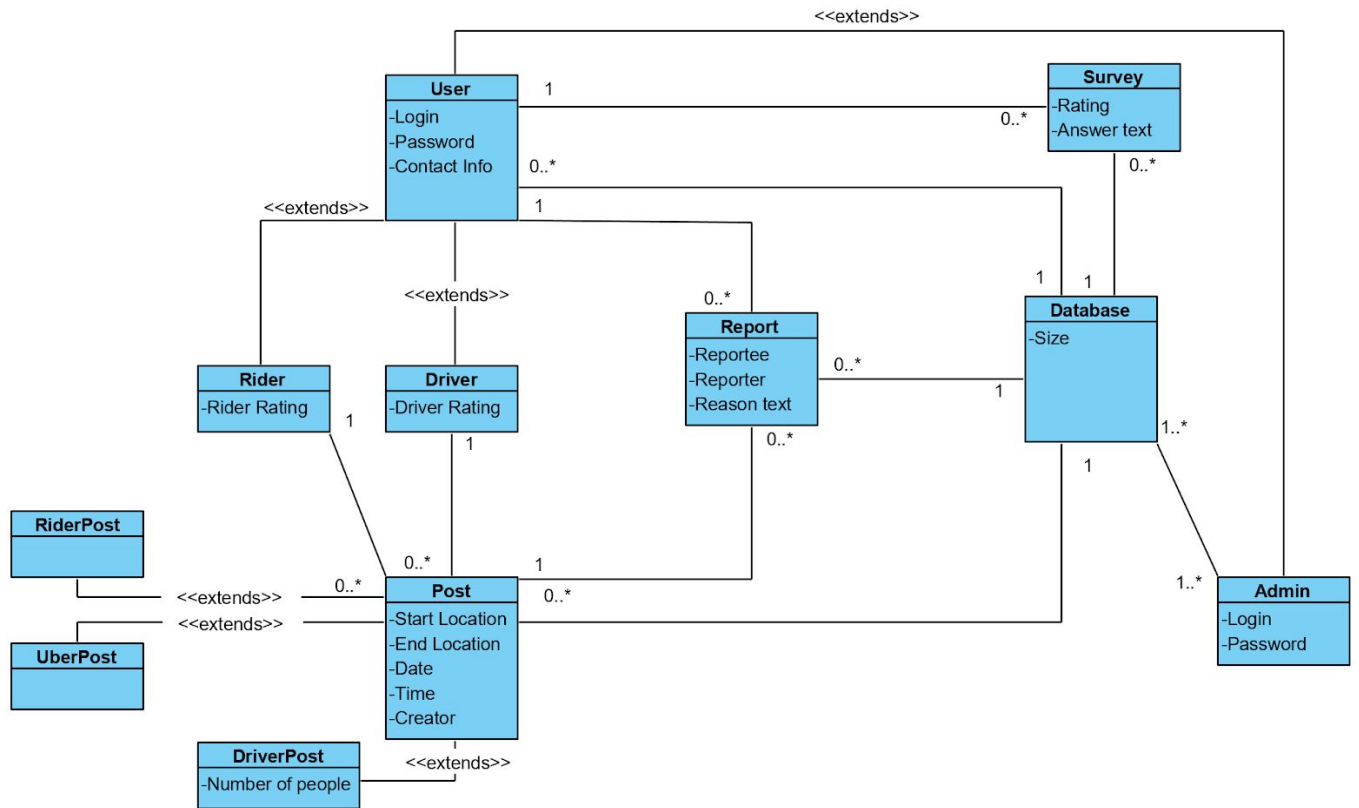
Feb 11, 2020

Resources Chart

5



Domain Model



Traceability Matrix

[illegible]