



Pallavan Balachandran

Service Manager

Highly skilled and experienced .NET developer with over 12+ years of experience in designing, developing, and implementing software solutions using the .NET framework. Proficient in the full software development lifecycle, from requirements gathering to deployment, ensuring high-quality and efficient solutions. Extensive domain knowledge in Insurance and Banking sectors, enabling the development of tailored software solutions to meet industry-specific needs. Strong team player with excellent communication and interpersonal skills, adept at collaborating with cross-functional teams to deliver successful projects. Committed to continuous learning and staying updated with the latest industry trends and technologies to enhance software development capabilities and deliver cutting-edge solutions.

Email: bvpallavan@gmail.com

Address: Quarry Bay, Hong Kong

Phone: (852) 95744484

Date of birth: Sep 28, 1988

Nationality: Indian

Link: www.linkedin.com/in/pallavan-balachandran-34212b62

Experience

Apr 2016 - Present

Service Manager

Cognizant Technology Solutions Hong Kong

Managed team of technicians, achieving customer satisfaction through prompt and efficient service. Worked closely with stakeholders to gather requirements and deliver innovative solutions efficiently. Mentored junior developers and conducted code reviews to ensure quality. Led cross-functional teams in developing and implementing new software solutions.

Mar 2014 - Apr 2016

Software Engineer Analyst

Accenture Services Pvt Limited Chennai, India

Developed and implemented software solutions to optimize company operations and processes. Conducted thorough testing and debugging to ensure functionality and user satisfaction. Collaborated with cross-functional teams to gather requirements and improve software performance.

Dec 2012 - Mar 2014

Software Engineer

Tech Mahindra Chennai, India

Developed robust web applications using ASP.NET MVC, Entity Framework, and SQL database as backend. Integrated third-party APIs to enhance functionality and streamline processes. Implemented test-driven development practices to ensure code quality and reliability.

Education

Jun 2006 - Apr 2010

B.E - Information Technology

Annamalai University TamilNadu,India

Languages

Tamil

Native

English

Intermediate

Skills

C# Programming

JQuery

HTML

ASP .NET MVC

Javascript

Entity Framework

Web API

Entity Framework

Design Pattern

SQL Database

Design Pattern