



# Pallavan Balachandran

## Service Manager

Highly skilled and experienced .NET developer with over 12+ years of experience in designing, developing, and implementing software solutions using the .NET framework. Proficient in the full software development lifecycle, from requirements gathering to deployment, ensuring high-quality and efficient solutions. Extensive domain knowledge in Insurance and Banking sectors, enabling the development of tailored software solutions to meet industry-specific needs. Strong team player with excellent communication and interpersonal skills, adept at collaborating with cross-functional teams to deliver successful projects. Committed to continuous learning and staying updated with the latest industry trends and technologies to enhance software development capabilities and deliver cutting-edge solutions.

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## Experience

Apr 2016 - Present	<b>Service Manager</b> <b>Cognizant Technology Solutions</b> Hong Kong Managed team of technicians, achieving customer satisfaction through prompt and efficient service. Worked closely with stakeholders to gather requirements and deliver innovative solutions efficiently. Mentored junior developers and conducted code reviews to ensure quality. Led cross-functional teams in developing and implementing new software solutions.
Mar 2014 - Apr 2016	<b>Software Engineer Analyst</b> <b>Accenture Services Pvt Limited</b> Chennai, India Developed and implemented software solutions to optimize company operations and processes. Conducted thorough testing and debugging to ensure functionality and user satisfaction. Collaborated with cross-functional teams to gather requirements and improve software performance.
Dec 2012 - Mar 2014	<b>Software Engineer</b> <b>Tech Mahindra</b> Chennai, India Developed robust web applications using ASP.NET MVC, Entity Framework, and SQL database as backend. Integrated third-party APIs to enhance functionality and streamline processes. Implemented test-driven development practices to ensure code quality and reliability.

## Education

Jun 2006 - Apr 2010	<b>B.E - Information Technology</b> <b>Annamalai University</b> TamilNadu,India
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## Languages

**Tamil**  
Native  
  
**English**  
Intermediate

## Skills

C# Programming	ASP .NET MVC	Web API	SQL Database
JQuery	Javascript	Entity Framework	Design Pattern
HTML			