

A Mini Project Report

on

HOSTERIA

By

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Department of Information Technology

BVRIT HYDERABAD

College of Engineering for Women

**(Approved by AICTE, New Delhi, NBA Accredited,
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Bachupally, Hyderabad – 500090

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CERTIFICATE

This is to certify that the mini project entitled **“HOSTERIA”** done by **Ms. G. DivyaLatha (16WH1A1215), Ms. N. Sai Charitha (16WH1A1242)** of **Department of Information Technology**, is a record of work carried out by them during IV Year I semester.

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1. ABSTARCT

Hosteria is a hostel management system where in students who are staying in the hostel can register themselves and lodge complaints regarding issues in hostel rooms. The manager of the hostel or the admin can manage the complaints and report the complaints to the respective handyman.

The Student can lodge complaints regarding hostel rooms like replacement of tube lights, fans, chairs, etc., and track the complaints. The student can track the status of the complaint. The student will get a onetime password (OTP) for every compliant. Once the complaint is resolved then, the student can rate the work of the handyman.

The handyman will have a separate login where in which he can view the pending complaints and the time slots in which he can go and resolve the complaint. Once the complaint is resolved then he must enter the OTP which is given to the student.

The hostel manager or the admin of the website has given the special privileges regarding the maintenance of the data. The admin can view the status of the complaints or request of the students and assign a handyman to the respective complaint. The admin will generate the OTP which is given to the student. The admin can also keep a track of the different handyman and students.

This website helps the hostel manager and the students to easily communicate regarding the issues in the hostel room. It also helps the manager to charge the handyman according to the assigned work.