

1. Core Social Work Knowledge

• Human Behavior and Social Environment

- Developmental psychology
- Sociocultural influences on behavior
- Family dynamics

• Social Work Theories and Practices

- Systems theory
- Strengths-based approach
- o Cognitive-behavioral therapy (CBT)

Social Policy and Advocacy

- o Policy analysis
- Advocacy techniques
- Welfare systems and services

• Ethics and Professionalism

- Code of ethics
- Professional boundaries
- o Ethical decision-making

2. Assessment and Intervention Skills

• Client Assessment

- Needs assessment
- Risk assessment

o Strengths and resources identification

• Intervention Techniques

- Crisis intervention
- o Case management
- Counseling techniques

• Group Work

- o Group dynamics
- o Facilitating support groups
- Conflict resolution

3. Communication Skills

• Effective Communication

- o Active listening
- o Empathy and rapport-building
- Nonverbal communication

• Documentation and Reporting

- Case notes
- o Report writing
- Confidentiality and data protection

4. Cultural Competence

• Cultural Awareness

- Understanding diversity
- o Cultural humility
- Anti-oppressive practice

• Working with Specific Populations

- o Ethnic and racial minorities
- LGBTQ+ communities
- o Immigrants and refugees

5. Research and Evaluation

• Research Methods

- Qualitative and quantitative research
- Data collection and analysis
- Program evaluation

• Evidence-Based Practice

- Critical appraisal of research
- Integrating research into practice
- Staying current with social work literature

6. Personal and Professional Development

• Self-Care

- Stress management
- Work-life balance
- Burnout prevention

• Professional Development

- Continuing education
- Networking
- Supervision and mentorship

7. Community Practice

• Community Assessment

- Needs and resource assessment
- o Community mapping
- Stakeholder analysis

Community Organization

- Coalition building
- Community development
- o Grassroots organizing

8. Policy and Legal Knowledge

• Social Welfare Policies

- o History of social welfare
- o Contemporary social policies
- o Policy reform

Legal Issues in Social Work

- o Child protection laws
- o Mental health legislation
- Client rights and advocacy

9. Technology in Social Work

Digital Literacy

- o Use of technology in practice
- Online resources and databases
- o Telehealth and digital communication

• Data Management

- Case management software
- o Data privacy and security
- o Digital documentation

10. Leadership and Management

• Leadership Skills

- Leading teams
- Decision-making

o Strategic planning

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