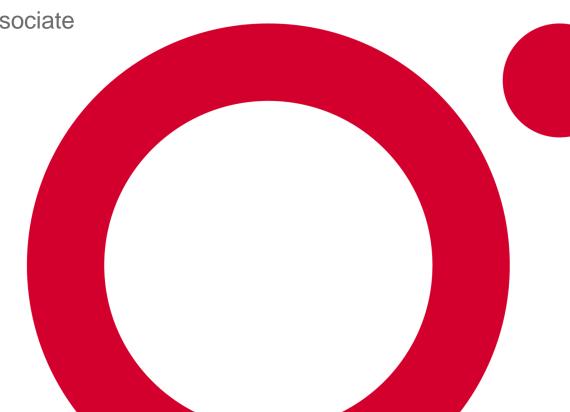
# O'REILLY®

Azure Certified Al Engineer Associate

Crash Course

Reza Salehi



#### Reza Salehi

Cloud Consultant and Trainer











## **Course Overview**

### Al-100 Candidate Profile

- Should have subject matter expertise in:
  - Using Azure Cognitive Service (%40-50)
  - Azure Machine Learning
  - Other related Azure services (storage, security, integration, monitoring, etc.)





### **Azure Security Engineer Role**

Product-based vs. role-based

Use the Azure Machine Learning product family, and

Other Azure services to develop AI solutions.

- Data ingestion, preparation
- Security
- Integration
- Monitoring





### **Skills Measured on Al-100**

- Azure Cognitive Services
- Azure Machine Learning
- Azure Bot Service (framework)
- Azure Cognitive Search
- Data storage options in Azure
- Security (data and Al services)



- Solid general knowledge of Azure services
  - Like an architecture exam (<u>AZ-300</u>, <u>AZ-301</u>)



# AI (Artificial Intelligence)

<u>Al</u> enables machines to do tasks which are normally done by humans:

- Language translation
- Process images and audio
- Mathematic-based predictions
- ...

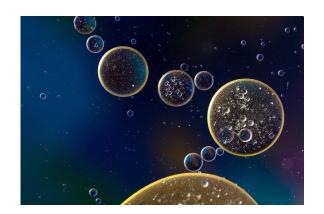


- ML is a subset of Al.
- Enables computers to use data from past to forecast future behaviors or trends.
- Machine learning enables computers to learn without being- explicitly programmed.



- Machine Learning algorithms/models
  - Classification (non-numeric)
  - Regression (numeric)
  - Clustering
  - Deep Learning,
  - ...





























#### Workflow

- Collect data; lots of it!
- Prepare, clean up the data
- Choose the right ML algorithm for your scenario
- Train the algorithm with your data to get a "trained model"
- Deploy and use the "model"



You are not expected to be a "Data Scientist" or have deep Machine Learning expertise to pass AI-100.



You don't need to write code in the AI-100 exam. It is all about recognizing the best service for the AI project in hand and how to configure it!



### The Course Structure

- Crash course, fast paced.
- Demos are scoped to what you see in the exam
- We will cover a lot :
  - Al-100 is like an architecture exam.
  - AI, storage, security, compliance, monitoring
- The topics are based on the exam blueprint.
  - https://docs.microsoft.com/en-us/learn/certifications/exams/ai-100





### **Questions & Resources**

- Post questions in the QnA box
- Resources in the course repository
  - https://github.com/zaalion/oreilly-ai-100
- Reach out:
  - Twitter: @zaalion







### **AI-100**

- Azure Machine Learning
- Azure Cognitive Search
- Azure Data Factory
- Azure SQL Database
- Azure Cosmos DB
- Azure Storage Account Blob
- Azure Storage Account Table
- Azure Storage Account Queue
- Azure Storage Account File
- Azure Functions
- Azure Logic Apps
- Azure Stream Analytics
- Azure Data Explorer

- Azure Virtual Machines
- Azure Virtual Network
- Network Security Groups (NSG)
- Azure Cognitive Services Vision
- Azure Cognitive Services Speech
- Azure Cognitive Services Decision
- Azure Cognitive Services Language
- Azure Cognitive Services Search
- Azure Event Grid
- Azure Kubernetes Services
- Azure Container Services
- Azure Container Registry
- Azure Databricks

- Azure Active Directory
- Azure IoT Hub
- Azure IoT Edge
- Azure Security Center
- Azure Key Vault
- Azure Sentinel
- Azure Web Application Firewall
- Azure App Services
- Azure API Management
- Azure Bot Services/framework
- Azure Service Bus
- Azure Synapse
- Azure HDInsight



Al-100 is a service identification exam!



# **Analyze Solution Requirements**

### Recommend Azure Cognitive Services APIs

- Microsoft offers several Al products
  - Available processing architectures for Al solutions
  - Available data processing technologies
  - Identify automation options



- laaS
  - Manage VM > Create AI Experiments > Use the AI model
- PaaS
  - Create AI Experiments > Use the AI model
- SaaS
  - Use the pre-trained AI model



- laaS
  - Microsoft Machine Learning Server
  - O SQL Server Machine Learning Services

Also available as Azure VMs





#### PaaS

- Azure Machine Learning (v2)
- Azure Machine Learning Studio (v1, classic)
- HDInsight & Azure Databricks
- Hadoop vs. Spark











- SaaS
  - Azure Cognitive Services
  - Azure Cognitive Search





- Harder to use. Data science and ML expertise is required.
- Very flexible, more AI tasks can be solved

- Easier to use, less domain expertise is needed.
- Less flexibility, generalized AI tasks

IaaS PaaS SaaS









- Al-100 focus is on:
  - Azure Cognitive Services, and
  - Azure Machine Learning



laaS PaaS SaaS

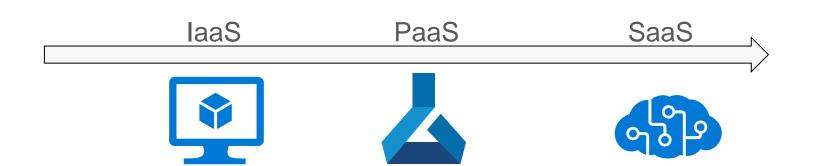








- Start looking in Azure Cognitive Services.
- If no luck, try other Azure machine learning options
  - PaaS first





- Azure Machine Learning
  - Can be used for any kind of machine learning
    - Deep learning, supervised, and unsupervised learning.
  - Provides all the tools developers and data scientists need for their ML workflows





- Azure Machine Learning versions:
  - V2: Azure Machine Learning
  - V1: <u>Azure Machine Learning Studio (classic)</u>







- Connect to Azure Machine Learning models:
  - REST API
- You will need
  - API endpoint & API key or token





#### Azure Cognitive Services

- No ML or data science expertise
- Models are pre-trained by Microsoft
- Simply use the trained models
- Covering general use cases
- There is a level of customization
- Five main categories





- Azure Cognitive Services
  - Vision
  - Speech
  - Language
  - Decision
  - Web Search (formerly Search)



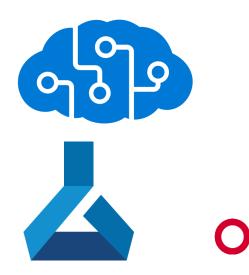


- Use the Azure Cognitive Services
  - REST API
  - SDK (language specific)
- You will need
  - API endpoint & API key or token
  - Azure Active Directory authentication (RBAC)





- Both Azure Cognitive Services & Azure Machine Learning models can be deployed to <u>Docker</u> containers.
  - Deploy to on-premises machines
  - Deploy to <u>Azure AKS</u>
  - Deploy to <u>Azure ACI</u>
  - O Deploy to an <u>loT edge</u> device
    - Why?



Azure Machine Learning gives you a trained model file.

You can download it and deploy it anywhere you desire!





- Relational databases
- Document databases
- Key/Value databases
- Graph databases
- Column family databases

- Object storage
- File share
- Data analytics databases
- Search Engine databases
- Time Series databases













- Store logs / Azure Cognitive Services output
  - Azure Blob Storage
- Low latency document database
  - Azure Cosmos DB Core API
- Database for social media
  - Azure Cosmos DB Graph API
- Migrating from MongoDB
  - Azure Cosmos MongoDB API



- Building search around your existing data
  - Azure Cognitive Search
- Fast cache store
  - Azure Cache for Redis (Azure Redis)
- Highly relational data
  - Azure SQL Database
- Cheap column database
  - Azure Table Storage
- Data Warehouse
  - Azure Synapse Analytics



- Structured data
  - Azure SQL Database, MySQL, PostgreSQL, MariaDB
- Unstructured data
  - Azure Cosmos DB, Azure Table Storage
- Blobs / files
  - Azure Blob Storage, Data Lake Gen 2



### **Automation Options**

- Provisioning and deployment automation
  - You can create an Azure resource:
    - Azure Portal
    - Azure CLI / PowerShell / ARM templates / REST
  - Automate your AI solution deployment
    - Azure Automation Runbooks
    - Azure Blueprints







### **Securing Azure AI Solutions**

- 1. Securing AI APIs and interfaces
- 2. Protecting customer data
  - a. Protecting AI solution data
  - b. Data privacy and regulatory compliance
- 3. Auditing



- Azure Machine Learning
  - REST API
    - API key, or security tokens
      - Keep them safe (in <u>Azure Key Vault</u>)



- Azure Cognitive Services
  - O REST API or SDK
    - API key, or
    - Security token (time sensitive), or
    - Azure Active Directory authentication (RBAC)



- Azure Cognitive Services
  - API key
    - All Services support keys except <u>Text-to-speech</u>.
    - They don't expire but can be rotated.
    - Keep them safe (<u>Azure Key Vault</u>)



- Azure Cognitive Services
  - API security tokens
    - Obtain them on-the-fly using an API key
    - They expire after 10 minutes
    - Keep them safe (in Azure Key Vault)



- Azure Cognitive Services
  - Azure Active Directory
    - Create a service principal or Managed Identity
    - Assign permission over the service to this identity
    - Can apply RBAC



## Not all Azure Cognitive Services support security tokens or Azure Active Directory authentication!



- Azure Cognitive Services
  - Azure Active Directory authentication
    - Computer Vision, Face, Text Analytics, Immersive Reader
  - Security token (time sensitive)
    - Text translation, speech-to-text, text-to-speech
  - API key
    - All services except Text-to-speech



## **Protecting Customer Data**

- Azure helps you protect client data
  - Data storage authentication/authorization
  - Data storage firewall
  - Data storage private endpoint
  - At-rest data protection
  - In-transit data protection



## **Protecting Customer Data**

- Azure helps you protect client data
  - Data segregation
  - Data redundancy
  - Data retention
  - Data destruction



## Data Storage Authentication/Authorization

- Azure SQL Database
- Azure Storage Account
- Azure Cosmos DB
- Azure Cognitive Search
- Azure Cache for Redis
- MariaDB
- etc.



- Database keys
- DB Credentials
- AAD Managed Identity
- RBAC



## **Data Storage Firewall**

- Azure SQL Database
- Azure Storage Account
- Azure Cosmos DB
- Azure Cognitive Search
- Azure Cache for Redis
- MariaDB
- etc.



- VNET integration
- Incoming IP addresses
- Allow Azure services



## **Data storage Private Endpoint**

- Azure SQL Database
- Azure Storage Account
- Azure Cosmos DB
- Azure Cognitive Search
- Azure Cache for Redis
- MariaDB
- etc.



Only private access



#### **At-rest Data Protection**

- Azure Storage Account SSE
- Azure SQL Database TDE
- Azure Disk Encryption
- Managed Disk Encryption
  - (+CMK)
- Azure Cosmos DB encryption



- Key management:
  - System managed
  - Customer managed



#### **In-transit Data Protection**

- All communications are encrypted using SSL/TLS
- TLS 1.2
- TLS version is configurable



## **Data Segregation**

- Azure is a multi-tenant service
  - Multiple customer data is stored on the same hardware.
- Azure uses logical isolation to segregate customers' data



## **Data Redundancy**

- In-country / in-region storage for compliance or latency considerations.
- Out-of-country/out-of-region storage for security or disaster recovery purposes.



## **Data Redundancy**

- Azure Storage Account
- Azure SQL Database
- Azure VM Backups
- Azure Cosmos DB



#### **Data Retention**

- How long to keep the data?
  - Azure Storage Accounts
  - Azure SQL Database backups
  - Logs
  - ...



#### **Data Destruction**

- When customers delete data or leave Azure, Microsoft follows strict standards for overwriting storage resources before their reuse,
- As well as the physical destruction of decommissioned hardware



## **Data Ownership**

- Microsoft does not inspect, approve, or monitor applications that customers deploy to Azure
- Microsoft does not know what kind of data customers choose to store in Azure
- Microsoft does not claim data ownership over the customer information that's entered Azure.



## **Regulatory Compliance and Governance**

- Regulatory compliance refers to the discipline and process of ensuring that a company follows the laws enforced by governing bodies in their geography.
  - The company follows government laws concerning customer data.
  - Changes by region
- Use Azure Policy to enforce compliance



## **Regulatory Compliance and Governance**

- Regulatory compliance
  - HIPAA
  - PCI
  - Personal data, PPI
  - GDPR
- Azure Data classification



## **Azure Policy to Enforce Compliance**

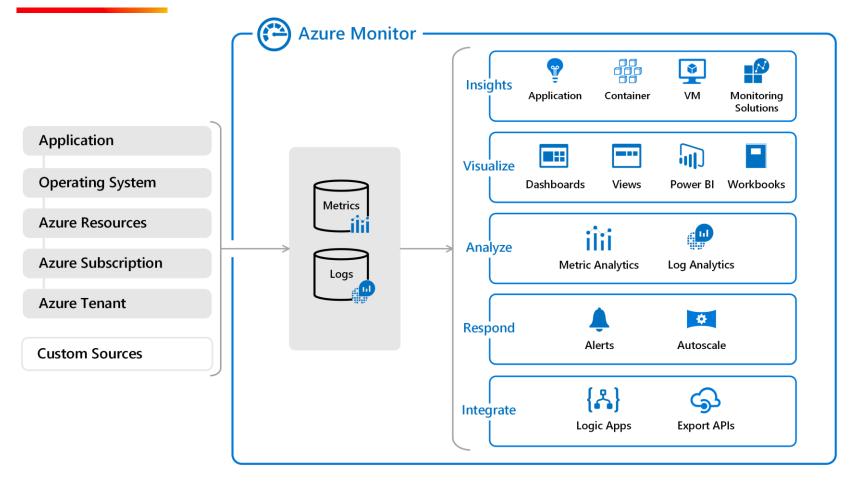
- Azure Policy can help you comply!
  - All resources should have taxonomy tags
  - No resource should be created outside USA
  - Only small VM sizes should be created for DEV
- Easy integration with Azure Blueprints



## **Logs and Security Tools in Azure**

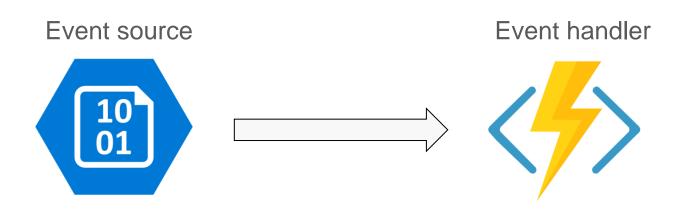
- Azure Log Analytics Workspace
- App Insights
- Azure Monitor
- Azure Security Center
- Azure Sentinel







Connect, chain multiple pipeline elements



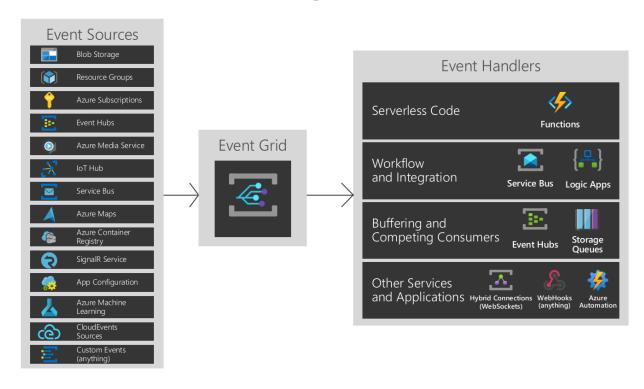


- Connect, chain multiple pipeline elements
- Event source
  - Azure Event Hubs
  - Azure IoT Hub
  - Azure Storage Account
  - Azure Service Bus (queues, topics)
  - Azure Container Registry



- Connect, chain multiple pipeline elements
- Event handler
  - Azure Logic Apps
  - Azure Functions
  - Azure Stream Analytics
  - Azure Data Factory
  - Event Hubs
  - Azure Automation







# **Questions**



# **Break (5 minutes)**



# **Design Al Solutions**

## Agenda: Design Al Solutions

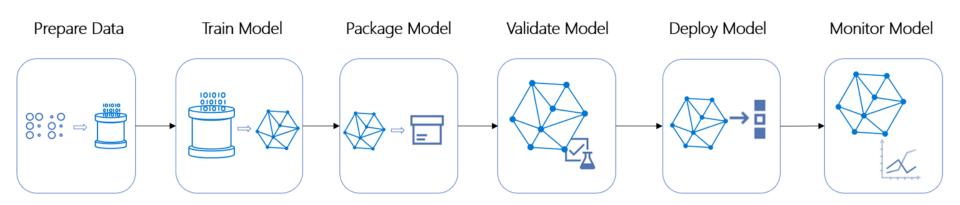
- Define Al Workflows
- Design Cognitive Services solutions
- Design solutions using the Microsoft Bot Framework
- Design the compute infrastructure



- Azure pipeline technologies
  - Azure Machine Learning Pipelines
    - Model orchestration (Train the model)
  - Azure Data Factory pipelines
    - Data orchestration (Data prep)
  - Azure DevOps Pipelines
    - Code & app orchestration (CI/CD)



- Using Azure Machine Learning pipelines
  - Designer or Python/R SDK





- Using Azure Machine Learning pipelines
  - Designer or Python/R SDK
    - Run in the context of an Azure ML Experiment
    - Prepare data, train and validate a model and deploy it

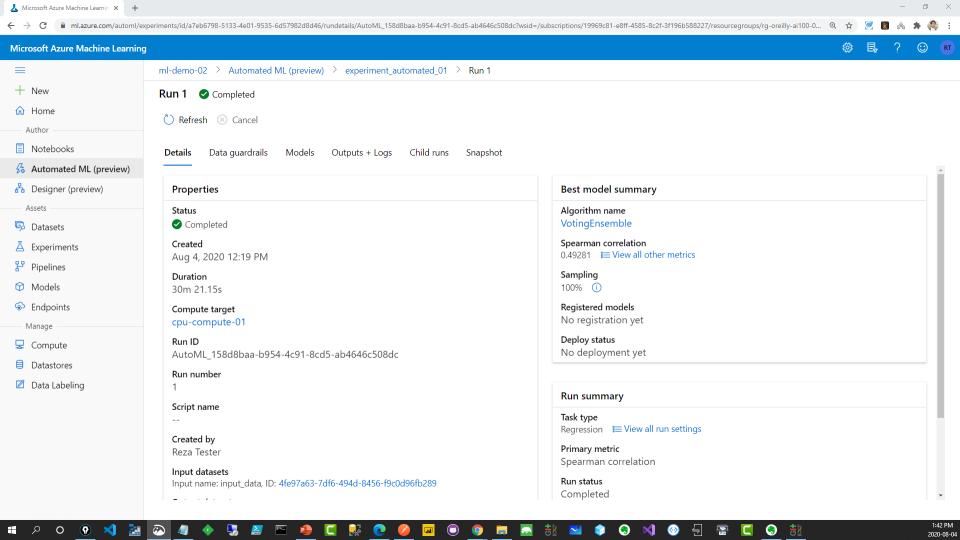


- Building a pipeline in Azure Machine Learning workspace
  - Using Python / R SDKs
  - Using the Designer



- Automated Machine Learning (preview)
  - How do you choose the best ML algorithm?





#### Azure Cognitive Services

- Is an Azure SaaS AI offering
- Many general Al tasks can be addressed
- Customizable to some level (will see later)
- No AI or data science expertise is needed
- Use REST APIs or SDKs (if applicable) to call the services



- Provisioning
  - Azure Portal
  - Azure CLI
  - Azure PowerShell
  - $\circ$  ARM
  - SDK (management)
  - REST API



- Authentication / Authorization
  - API Key, or
  - Bearer token, or
  - Azure Active Directory and RBAC
    - Only Computer Vision, Face, Text Analytics, Immersive Reader, Form Recognizer, Anomaly Detector, and all Bing services except Bing Custom Search



- Azure Cognitive Services Categories
  - Vision
  - Speech
  - Language
  - Decision
  - Web Search (formerly Search)



- Azure Cognitive Services Vision
  - Computer Vision
  - Custom Vision
  - Face
  - Video Indexer
  - Form Recognizer
  - Ink Recognizer PREVIEW



- Azure Cognitive Services Speech
  - Speech to Text
  - Text to Speech
  - Speech Translation
  - Speaker Recognition PREVIEW



- Azure Cognitive Services Language
  - Translator
    - Custom Translator
  - Text Analytics
  - QnA <u>Maker</u>
  - Language Understanding (LUIS)
  - Immersive Reader



- Azure Cognitive Services Decision
  - Content Moderator
  - Personalizer
  - Anomaly Detector



- Anomaly Detector
  - Azure SQL Database Advanced Data Security
  - Azure Stream Analytics Anomaly Detection
  - Azure Data Explorer Anomaly Detection
  - ...



- Azure Cognitive Services Web Search (Bing Search, formerly Search)
  - Bing [\*] Search
    - \* Web, Visual, Video, News, Image, Entity
  - Bing Custom Search
  - Bing Autosuggest
  - Bing Spell Check



- Authentication options:
  - Authenticate with a single-service subscription key
  - Authenticate with a multi-service subscription key
  - Authenticate with a token (Bearer)
  - Authenticate with Azure Active Directory (AAD)



- Authenticate with a **single-service** subscription key:
  - Create a specific Cognitive Service
    - Portal, PowerShell, CLI, ARM, REST
  - Use the endpoint and API key to authenticate
  - Header: Ocp-Apim-Subscription-Key



- Authenticate with a multi-service subscription key:
  - Create a multi-purpose Cognitive Service
    - Portal, PowerShell, CLI, ARM, REST
  - Use the endpoint and API key to authenticate
  - The subscription key is not tied to a specific service
  - Header: Ocp-Apim-Subscription-Key



- Specifying region in the API call:
  - For most services:
    - <REGION>.api.cognitive.microsoft.com
    - westus.api.cognitive.microsoft.com
  - For the *Translator* service:
    - -H 'Ocp-Apim-Subscription-Region: eastus'



- Authenticate with a security token (Bearer):
  - Supported services:
    - Text Translation API
    - Speech Services: Speech-to-text REST API
    - Speech Services: Text-to-speech REST API
  - First, get a token with your subscription key
  - Then, -H 'Authorization: Bearer YOUR\_AUTH\_TOKEN'



- Currently, only the following support AAD authentication:
  - Computer Vision API, Face API, Text Analytics API, Immersive Reader, Form Recognizer, Anomaly Detector
  - All Bing services except Bing Custom Search
- Can be configured in the Azure Portal or programmatically
  - PowerShell, CLI, etc.



# **Questions**



- Bots provide an experience that feels less like using a computer and more like dealing with a person.
- "Azure Bot Service and Bot Framework offer an integrated set of tools and services to facilitate this process"



Steps to build a bot





- Build your bots
  - Azure portal, or
  - C#, JavaScript and Python templates





- Test your bot before deployment
  - Test your bot locally with the "Bot Framework Emulator".
  - Test your bot on the web using "Web App Bot"
  - Unit Test your bot with the July update of Bot Framework SDK.





- Publish your bot
  - To Azure
  - Your own website





- Connect your bot to channels
  - Facebook, Messenger, Kik, Slack, Microsoft Teams, Telegram, text/SMS, Twilio,
     Cortana, etc.





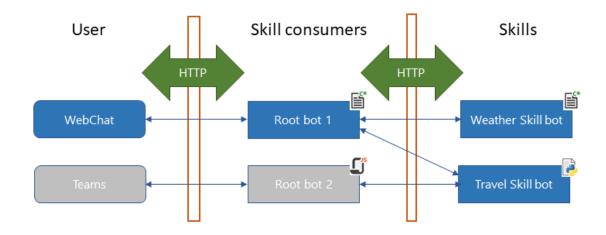
#### Channels

- A channel is a connection between the bot and communication apps.
  - Cortana
  - Alexa
  - Email
  - Facebook
  - Skype
  - Telegram
  - Slack
  - Twilio
  - ...



#### Bot Framework Skills

- A skill is a bot that can perform a set of tasks for another bot.
- A skill consumer is a bot that can call one or more skills





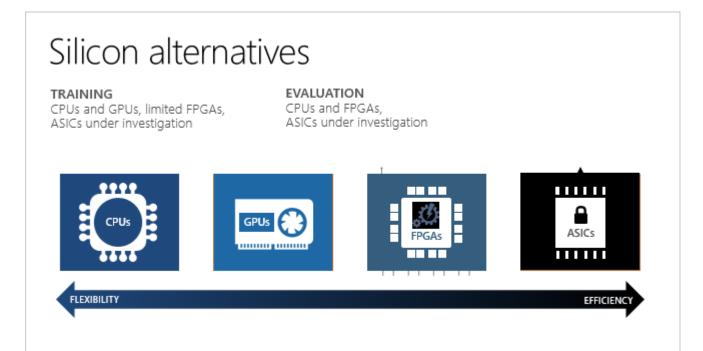
- Use a Bot to add a conversational layer on top of your Al models
  - Azure Cognitive Services integration
    - QnA Maker (<u>Knowledge</u>)
    - Language Understanding (LUIS)
  - Azure Cognitive Search integration



## **Design the Compute Infrastructure**

- Azure Machine Learning compute instance
  - FPGA based
  - GPU based
  - CPU based







- FPGAs
  - Contain an array of programmable logic blocks, and
  - A hierarchy of reconfigurable interconnects
  - The interconnects allow these blocks to be configured in various ways after manufacturing
  - Provide a combination of programmability and performance.



- FPGAs
  - FPGAs on Azure are based on Intel's FPGA devices
  - Used to accelerate real-time AI calculations
  - FPGA-enabled architecture offers performance, flexibility, and scale
  - Make it possible to achieve low latency for real-time requests



- Use FPGA-based compute for:
  - Image classification and recognition scenarios
  - TensorFlow deployment (requires Tensorflow 1.x)



- FPGAs
  - FPGAs are available in these Azure regions:
    - East US
    - Southeast Asia
    - West Europe
    - West US 2



- Deploy models on FPGAs
  - Deploy a model as a web service on FPGAs with <u>Azure Machine Learning</u>
     <u>Hardware Accelerated Models</u>.
  - Quickstart



- GPU-based compute:
  - Offer parallel processing capabilities,
  - Making it faster at image rendering than CPUs.
    - Makes it a good choice for image and video processing



- CPU-based compute:
  - General-purpose processors
  - Their performance isn't ideal for graphics and video processing.



#### **Decide on Compute Infrastructure**

- Which compute infrastructure should I choose if:
  - I need real-time AI and I am in eastus?
  - I am using <u>TensorFlow</u>.
  - I am processing security video footage in "canada central"?
  - I am looking for the cheapest option and I don't need real-time processing.



#### Cloud-based, On-premises, or Hybrid

- Cloud-based vs. on-premises vs. hybrid cloud
- Choose SaaS over PaaS anywhere possible
- Choose PaaS over laaS anywhere possible
- Choose cloud-based over on-premises if possible
- Main reasons for choosing on-premises or hybrid solutions:
  - Security
  - Latency
  - Legacy solutions
  - Data or code migration challenges



## **Questions**



## **Break (5 minutes)**



# Implement and Monitor Al solutions

## Implement and Monitor Al solutions

- Integration with Azure Cognitive Services
- Custom Al services
- Develop Streaming Solutions
- Implement Azure Cognitive Search
- Implement data logging processes



### Integration with Azure Cognitive Services

- Integrate Cognitive Services REST API with:
  - Azure Logic Apps
  - Azure Function Apps, App Services
  - Azure Data <u>Factory</u>
  - Microsoft Flow
- More integrations via event handlers
  - Azure Storage accounts, <u>Azure Service Bus</u>, <u>Event Hubs</u>, <u>Event Grid</u>.



- Azure Cognitive Service
  - Custom Translator
  - Custom Vision
  - Custom text-to-speech
  - Custom speech-to-text
  - Content Moderator Human Review Tool
  - Bing Custom Search
- Azure Machine Learning
  - Sky's the limit!



- Custom Translator
  - Can be used to customize the Cognitive Services Language
  - Tailor the translation to your industry
    - Technology
    - Health
    - Physics
  - There is a custom portal



- Custom Vision
  - Use it when standard Computer Vision is not sufficient
  - Use it for classification scenarios
    - Sugar maple vs. Japanese maple, etc.
  - There is a custom portal



- Custom text-to-speech
  - Create a custom Voice
- Custom speech-to-text
  - Create voice profiles for different accents and environments



- Content Moderator Human Review Tool
  - Used in conjunction with the machine-assisted moderation APIs
  - Review the already-applied moderation tags



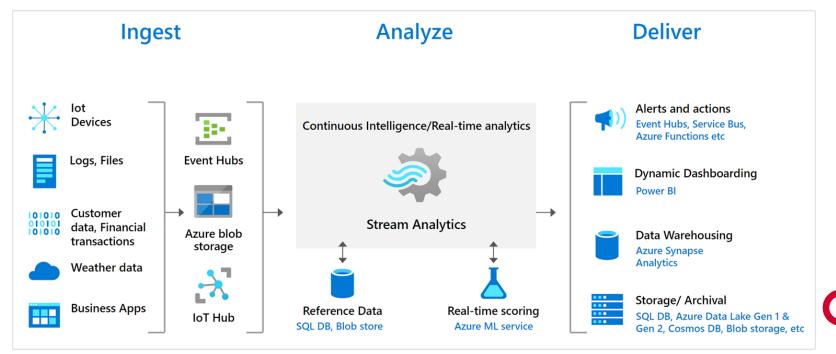
- Bing Custom Search
  - Use it when standard Cognitive Web Search services are not enough
  - Custom ranking and filtering
  - •
  - https://azure.microsoft.com/en-us/services/cognitive-services/bing-custom-search/



- Azure Stream Analytics
  - Ingest and process real-time data
    - Ingest from IoT Hub, Event Hubs and Blob Storage
    - Process using a SQL-like language
    - Output to several services such as Event Hubs, Power BI, Logic Apps, etc.
  - Does support Al-backed anomaly detection
    - Alternative to Anomaly Detector (preview)



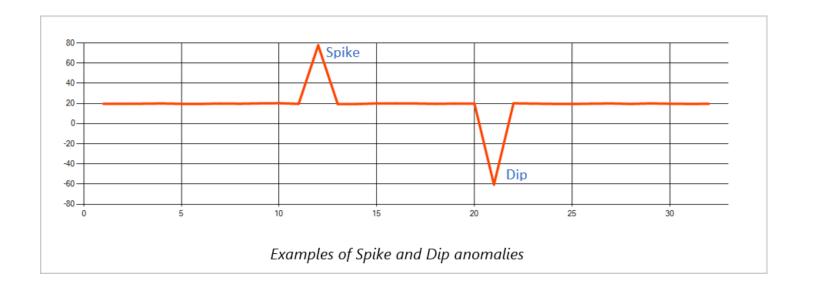
Azure Stream Analytics



- Azure Stream Analytics
  - Integrate with Machine Learning
    - Stream Analytics functions
      - Azure Machine Learning
      - Azure Machine Learning Studio (classic)
    - Anomaly Detection

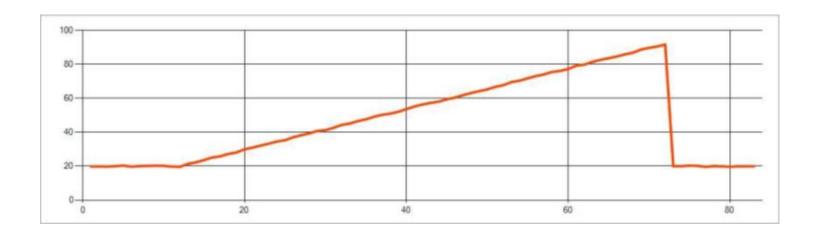


- Azure Stream Analytics: Anomaly Detection
  - Stream Analytics functions: AnomalyDetection\_SpikeAndDip



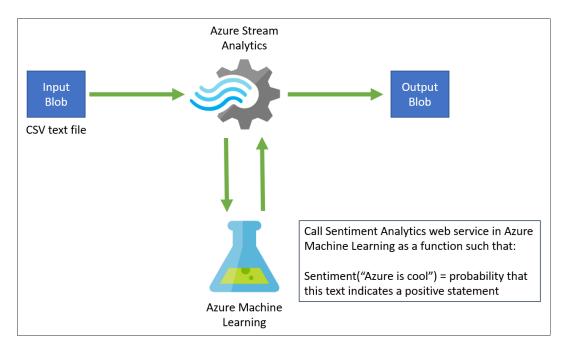


- Azure Stream Analytics: Anomaly Detection
  - Stream Analytics functions: AnomalyDetection\_ChangePoint



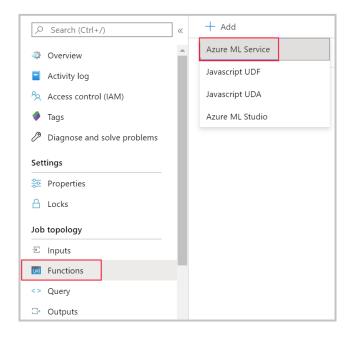


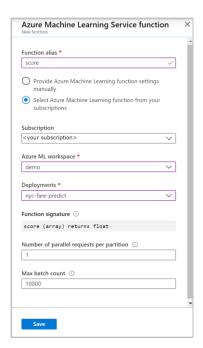
Azure Stream Analytics: Integrate with Machine Learning





Azure Stream Analytics: Integrate with Machine Learning







## What is Azure Cognitive Search?

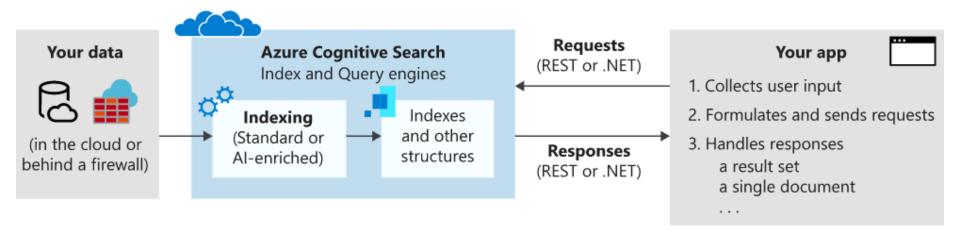
06/30/2020 • 13 minutes to read • 📦 🌑 🕀 🚯 +1

Azure Cognitive Search (formerly known as "Azure Search") is a search-as-a-service cloud solution that gives developers APIs and tools for adding a rich search experience over private, heterogeneous content in web, mobile, and enterprise applications.



- Sits on top of your existing data
  - Azure SQL Database, Cosmos DB, etc.
- Ingests and indexes the data
- A client can query the data via REST APIs







- All enrichment extracts and enriches data
  - To make it searchable in <u>Azure Cognitive Search</u>.
    - Skills and skill sets



## **Questions**

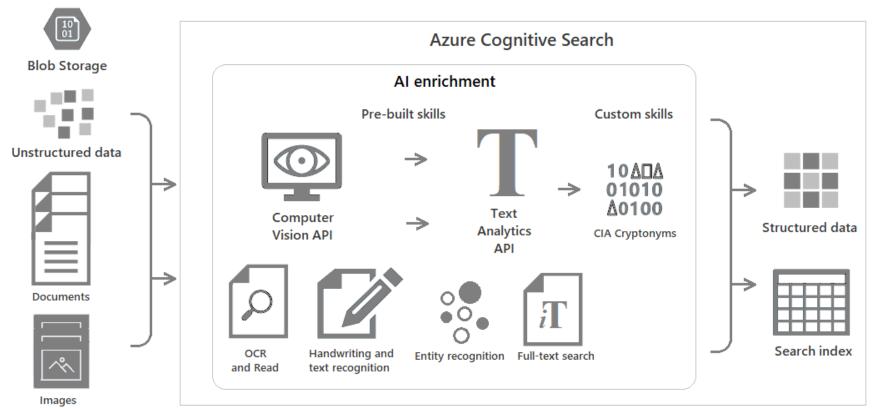


## **Break (5 minutes)**

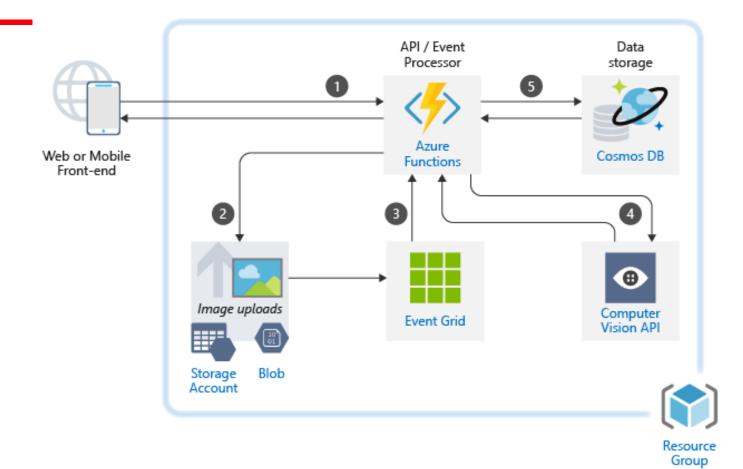


https://docs.microsoft.com/en-us/azure/architecture/browse/



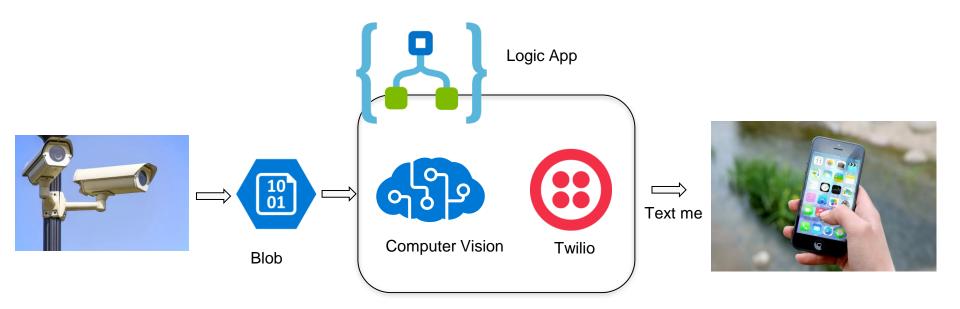






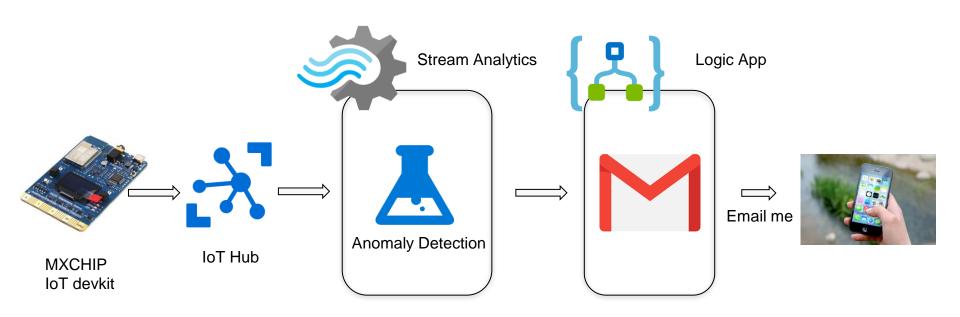


#### Text Me When a Person is in the Building

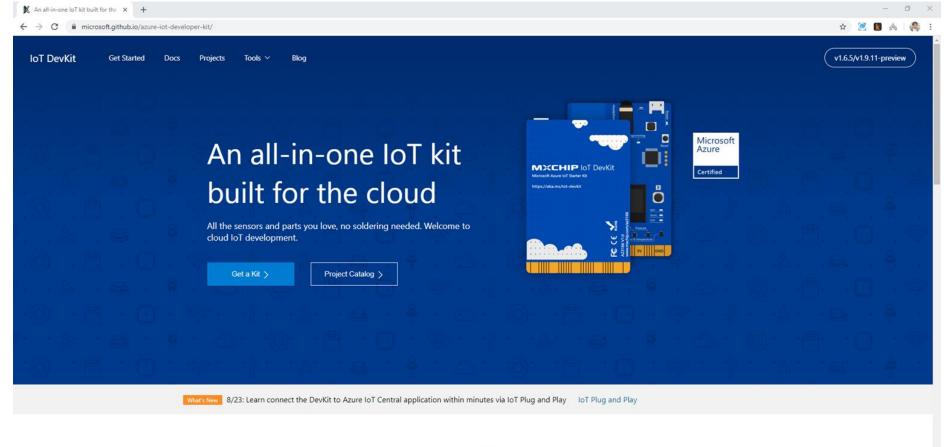




## Send an Email When Humidity is Too High







#### **Benefits**







# **Questions**



# The Exam

## **Questions in Al-100**

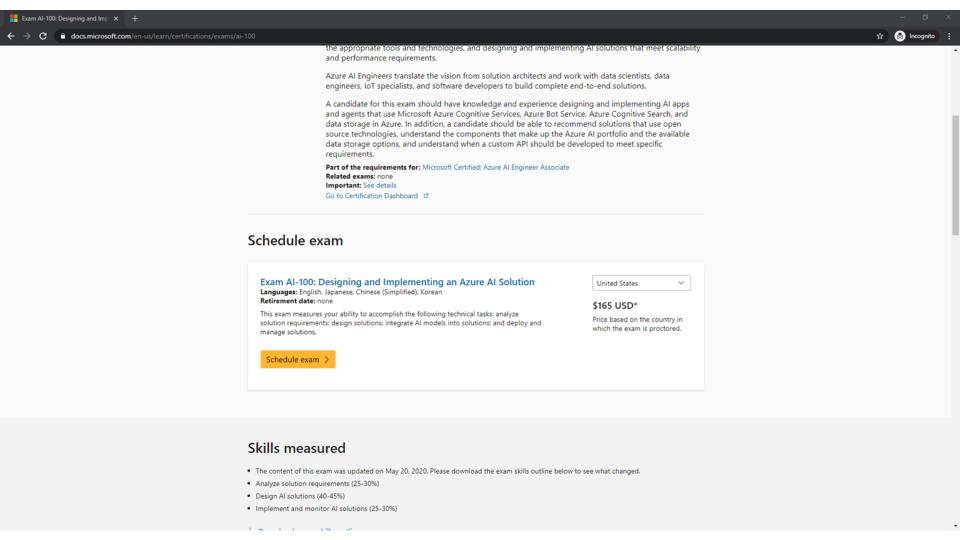
- Multiple choice
- Drag and drop
- Scenario based
- There will be hands-on labs



#### **AI-100**

- Exam Al-100 :
- https://docs.microsoft.com/en-us/learn/certifications/exams/ai-100
- Skills measured : <a href="https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE3VC6C">https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE3VC6C</a>
- Question types: <a href="https://www.youtube.com/watch?v=7X5ZMqQvwIA">https://www.youtube.com/watch?v=7X5ZMqQvwIA</a>







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# **Course Repository**

https://github.com/zaalion/oreilly-ai-100



# Q&A



# O'REILLY® Thank you!

Reza Salehi



