

MOSES IBE

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EDUCATION

Bachelor of Science in Business Analytics, Certificate in Business Administration.

January 2021 – December 2024

Brigham Young University – Idaho.

Rexburg, Idaho.

GPA: 3.54.

Relevant Coursework: Advanced Writing and Research, Market Research and Web Analytics, Biostatistics, Intermediate Statistics, Operations Management, Financial Management, Financial Accounting, Managerial Accounting, Programming with Functions, Spreadsheets Analysis (Excel), Data Science Programming, SQL, Business Analytics (MS Power BI).

PROFESSIONAL EXPERIENCE

BYU-Idaho Cellular Department Associate.

January 2024 - Present

BYU-Idaho University Store.

Rexburg, Idaho.

- Strong knowledge of various mobile operating systems (iOS, Android).
- Ability to communicate technical information in a clear and understandable manner.
- Assisted customers with inquiries, purchases, and technical issues related to cellular devices.
- Provided product knowledge and recommendations based on customer needs.
- Responded to service requests of students, faculty and staff by providing assistance in the installation and configuration, of mobile devices on the university network.

Research Specialist (Internship)

April 2023 – July 2023

Research and Business Development Center (RBDC).

Rexburg, Idaho.

- Supported the analytics team in evaluating customer retention, transition among clients, credit offerings, credit card profitability, and customer demographics.
- Provided value-driven research for RBDC clients by gathering pertinent data from primary and/or secondary sources.
- Conducted Data analysis, based on project needs, supervised to provide insights that addresses the client's business question(s).
- Worked with team leads to provide in-depth training and/or to assign experienced mentors to new team members.

Junior Product Supervisor

January 2020 - November 2020

Nigerian Breweries.

Aba, Nigeria.

- Worked with other supervisors to accomplish weekly goals by monitoring manufacturing processes and communicating expectations.
- Completed daily and/or weekly tasks such as preparing schedules, communicating objectives, and assigning responsibilities.
- Counselling and encouraging employees to promote and enforce strict adherence to company rules, policies, and procedures.
- Wrote up reports and followed up with complaints and disputes between employees to maintain a safe working environment.

Manager's Assistant

February 2018 - November 2019

L&A Drinks and Provisions.

Abuja, Nigeria.

- Organized and led weekly tasks such as inventory control and planning, in time to update and implement relevant business strategies.
- Led and oversaw hiring/training schedules; ensuring new and current employees understand and follow company policies.
- Assisted in overseeing seasonal and monthly activities and/or projects to elevate operational excellence.

Full-time Missionary (Volunteer)

September 2015 - September 2017

The Church of Jesus Christ of Latter-Day Saints.

Monrovia, Liberia.

- Led and organized weekly and monthly meetings with other mission leaders prior to important events and activities.
- Shared and taught the restored gospel daily to people with all religious backgrounds such as Muslims, Christians, and Atheists.
- Developed great organizational, book keeping, communication and training skills over a 24-month period.

PROFILE SUMMARY

Self-motivated team player who strives to maintain high levels of professionalism while providing consistent, quality service. Trustworthy in handling duties and special requests with unbeatable attitude, speed and proficiency. Proudly saved significant amount of manager's time and resources to boost productivity to assure better operations. Has a track record of performing in highly stressful situations and/or under pressure. Exposed to diverse cultural norms and ethics. A dependable candidate successful at managing priorities with positive attitudes and a willingness to take on added responsibilities to meet set goals.

SKILLS SUMMARY

- knowledge of Python and SQL.
- Teaching and leadership.
- Teamwork and Collaboration.
- Time Management.
- Active Listening and Communication.
- Attention to Detail.