MOSES IBE

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EDUCATION

Bachelor of Science in Business Analytics | Data Science Minor ⠀⠀⠀⠀⠀⠀**January 2021 - December 2024**
Brigham Young University – Idaho. ⠀⠀⠀⠀⠀⠀*Rexburg, Idaho.*
GPA: 3.6
Relevant Coursework: Advanced Writing and Research, Market Research and Web Analytics, Biostatistics, Intermediate Statistics, Operations Management, Financial Management, Financial Accounting, Managerial Accounting, Data Science Programming, Database Design and Development, Excel Spreadsheets Analysis, Business Analytics, Data Wrangling & Visualization, Machine Learning.

PROFESSIONAL EXPERIENCE

BYU-Idaho Cellular Department Associate ⠀⠀⠀⠀⠀⠀**January 2024 - Present**
BYU–Idaho University Store. ⠀⠀⠀⠀⠀⠀*Rexburg, Idaho.*
· Responded to service requests from students, faculty and staff, by communicating technical information clearly and effectively.
· Achieved "Best Performing Team" recognition for two consecutive semesters in collaboration with other colleagues.
· Assisted customers with inquiries, purchases, and technical issues, providing product knowledge and tailored recommendations, also assisting with mobile device installation and configuration.
· Completed Customer Service Certification Training as part of the onboarding process and completed Process Analysis as part of an intermediate project.

Research Specialist / Junior Analyst Intern ⠀⠀⠀⠀⠀⠀**April 2023 – July 2023**
Research and Business Development Center (RBDC). ⠀⠀⠀⠀⠀⠀*Rexburg, Idaho.*
· Supported the Analytics team in evaluating large datasets using statistical tools such as R to identify key trends, patterns, and insights that helped drive client decisions.
· Utilized Excel for Data Analysis and PowerPoint to create comprehensive presentations of research findings.
· Prepared detailed reports and presentations summarizing research results and analysis for client meetings.
· Collaborated with senior analysts to develop data–driven recommendations tailored to client needs and business goals.
· Delivered actionable insights to clients, helping them make informed business decisions.

COVID-19 Screener and Assistant (Volunteer) ⠀⠀⠀⠀⠀⠀**September 2021 - December 2021**
Nomi Health. ⠀⠀⠀⠀⠀⠀*Orem, Utah.*
· Screened individuals for COVID–19 symptoms and exposure risk, ensuring a safe and efficient flow at vaccination sites.
· Assisted nurses with test and vaccine administration by preparing supplies, managing patient flow, and providing post-vaccination care instructions where applicable.
· Collected and recorded patient information accurately, maintaining confidentiality and compliance with health regulations.
· Supported site operations by coordinating with medical staff and volunteers to ensure smooth and organized testing and vaccination processes.

Junior Product Supervisor ⠀⠀⠀⠀⠀⠀**January 2020 - November 2020**
Nigerian Breweries. ⠀⠀⠀⠀⠀⠀*Aba, Nigeria.*
· Supervised a team of production workers to ensure daily targets were met and safety standards were maintained
· Monitored product quality throughout the production process to ensure compliance with standards.
· Trained team members on safety, machinery operation, and best practices to enhance overall performance.
· Worked closely with logistics, maintenance, and quality control teams to resolve production issues quickly in order to maintain smooth operations.

Full-Time Missionary (Volunteer) ⠀⠀⠀⠀⠀⠀**September 2015 - September 2017**
The Church of Jesus Christ of Latter–Day Saints. ⠀⠀⠀⠀⠀⠀*Monrovia, Liberia.*
· Led and organized weekly and monthly meetings with mission leaders to prepare for important events and activities.
· Taught and shared the restored gospel daily with individuals of diverse religious backgrounds.
· Developed strong organizational, bookkeeping, communication, and training skills over the 24-month period.

PROFILE SUMMARY

Highly analytical and detail–oriented professional with a strong foundation in Business Analytics and interest in Data Science. Proficient in Excel, R and Visualization tools such as Power Bi & Tableau. Proven ability to conduct in–depth research and analysis, providing actionable insights to drive strategic decision–making. Eager to leverage Academic knowledge and Practical Skills to contribute effectively to Business Objectives. Also, very people loving with an extensive track record of effective communication and great customer/client service relationships.

SKILLS SUMMARY

· **Data Analysis:** Proficient in using Microsoft Excel and Tableau to analyze and interpret data to derive actionable insights.
· **Data Visualization:** Experienced in creating dynamic and visually engaging presentations of data analysis findings.
· **Statistics (R):** Skilled in applying statistical models and techniques to enhance analysis and inform data–driven decisions.
· **Programming (Python):** Proficient in Python programming, with ongoing training towards certification (PCAP).
· **SQL, Machine Learning:** Familiar with fundamental database and machine learning concepts and techniques.