

26.86 %

Churn Rate

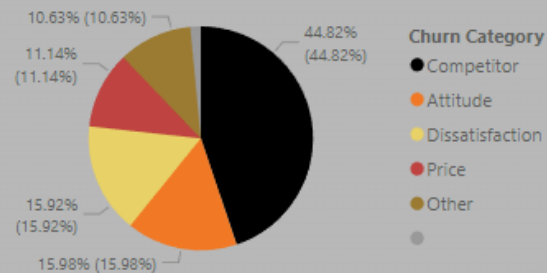
6687

Count of Customer ID

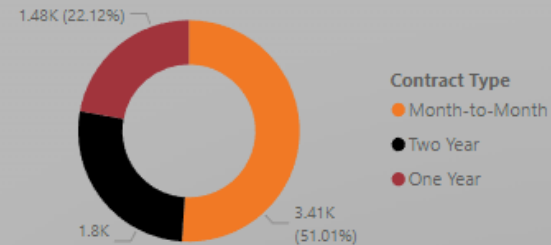
1796

Churned

%GT Count of Churn Label by Churn Category

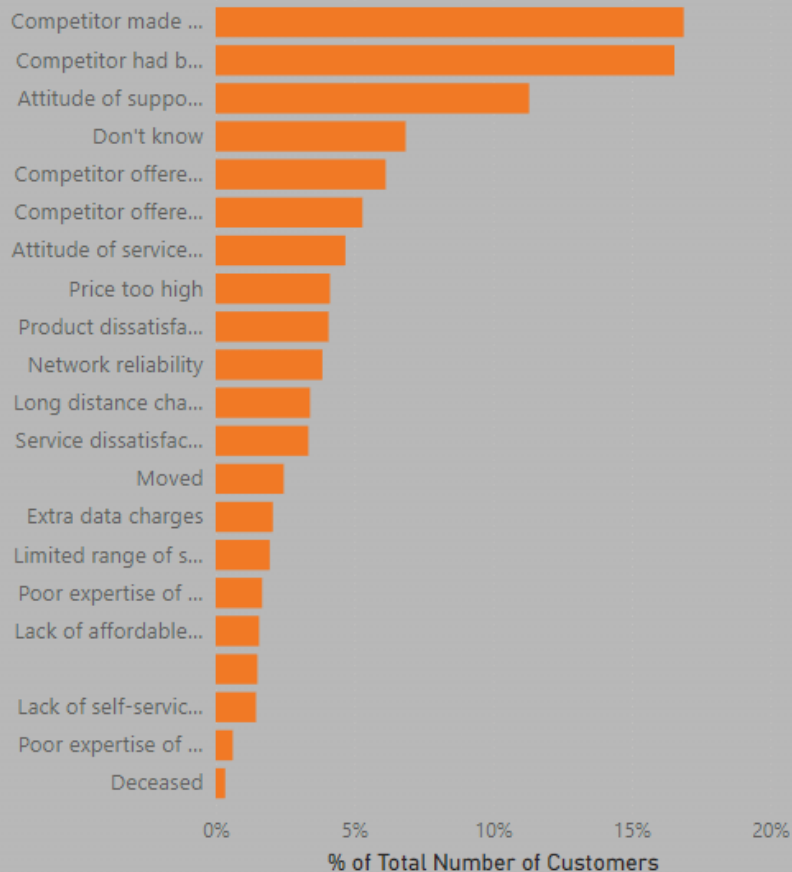


Count of Customer ID by Contract Type

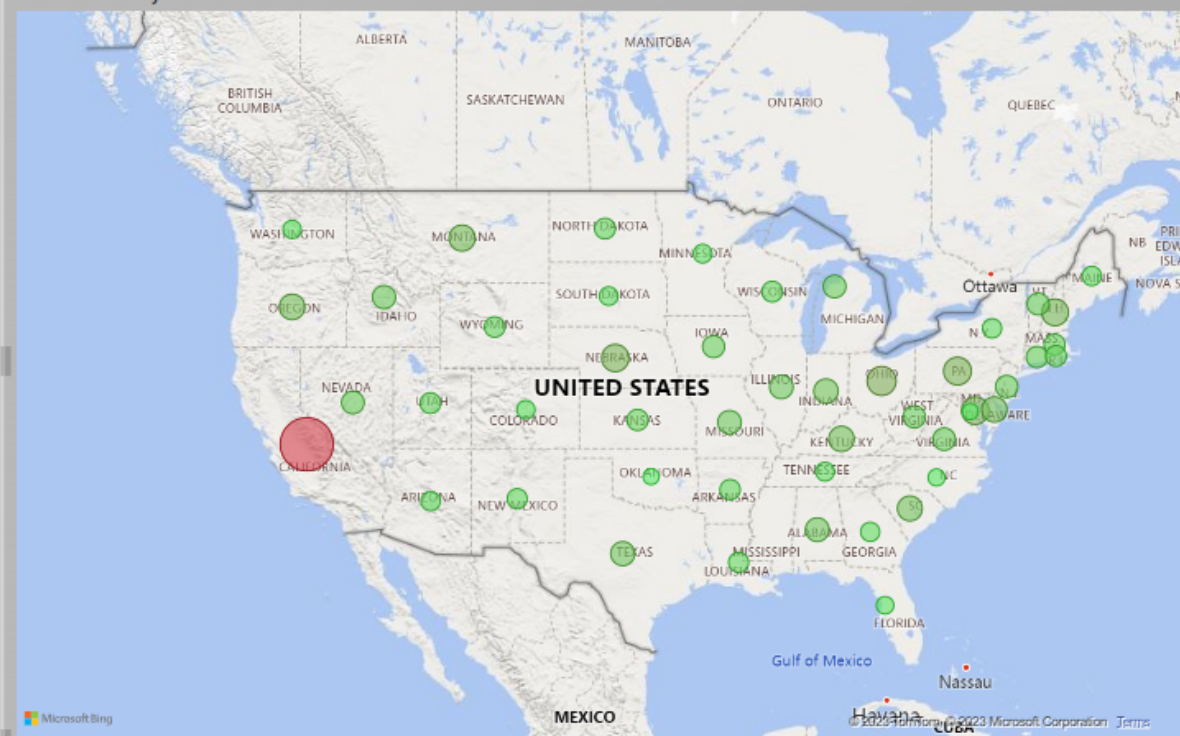


Churn Reasons

Churn Reasons

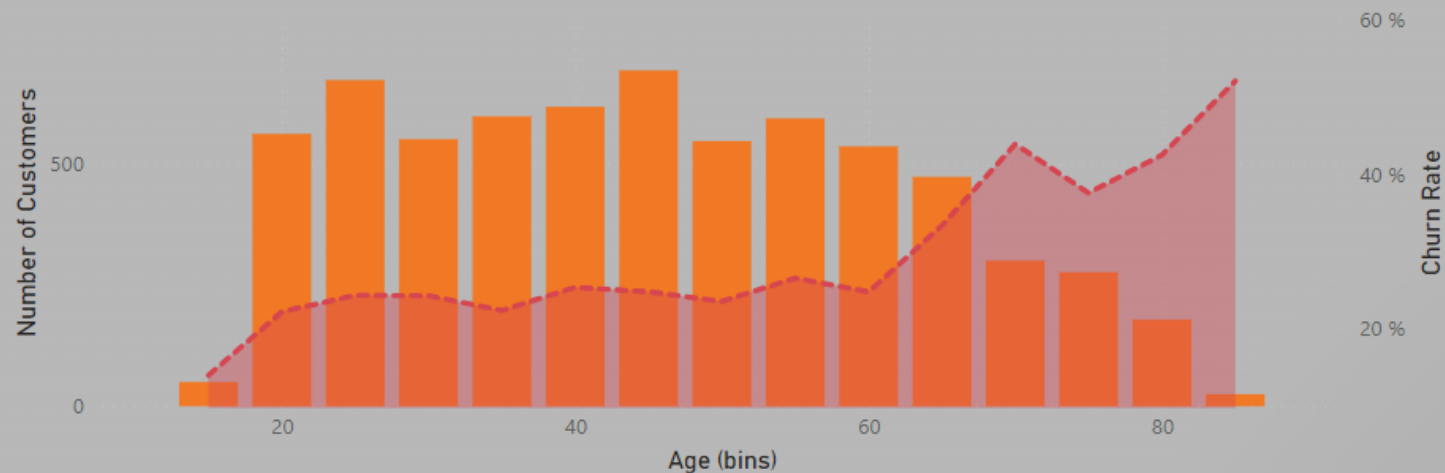


Churn Rate by State



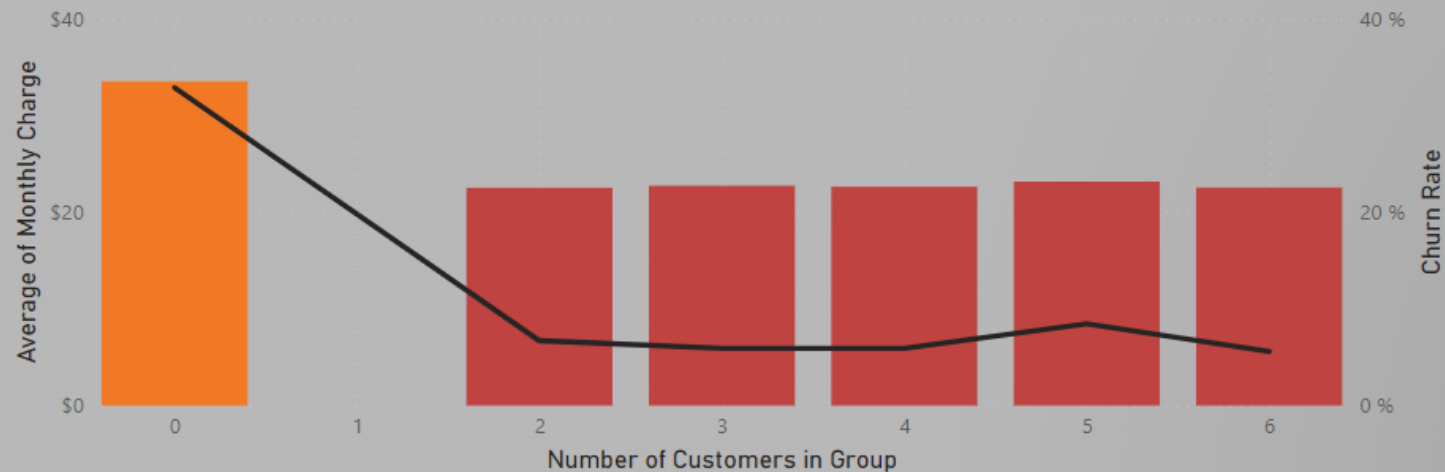
Number of Customers and Churn Rate by Age (bins)

Number of Customers Churn Rate



Average of Monthly Charge and Churn Rate by Number of Customers in Group and Group

Group No Yes Churn Rate



Account Length (in months)



6123

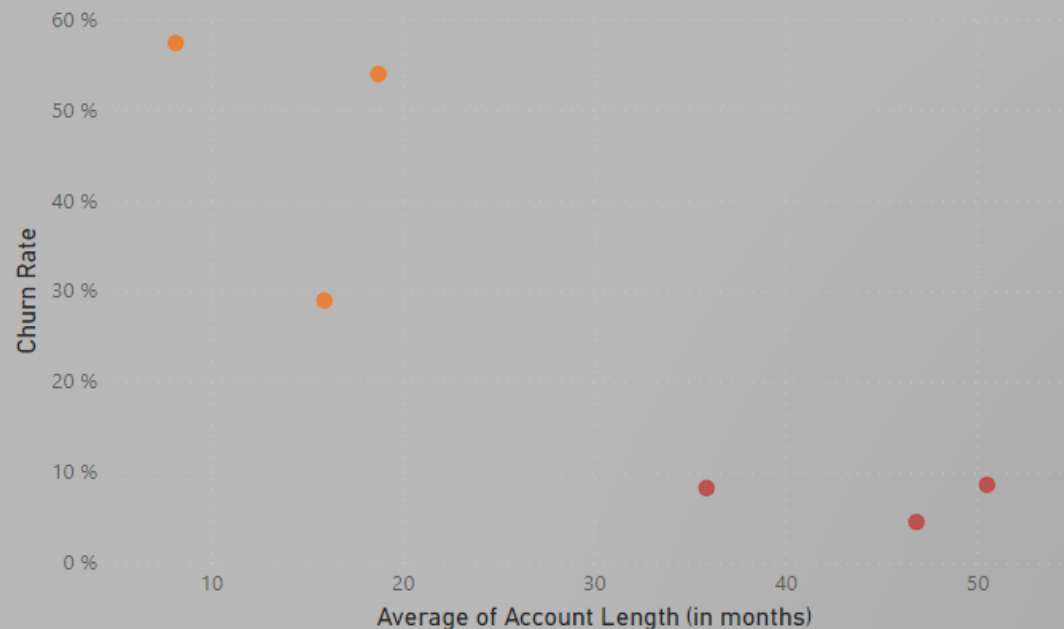
Customer Service Calls

0.92

Avg Customer Service Calls

Average of Account Length (in months) and Churn Rate by Payment Method and Contract Category

Contract Category ● Monthly ● Yearly



Contract Category, Payment Method

^ ☐ Monthly

☐ Credit Card

☐ Direct Debit

☐ Paper Check

^ ☐ Yearly

☐ Credit Card

☐ Direct Debit

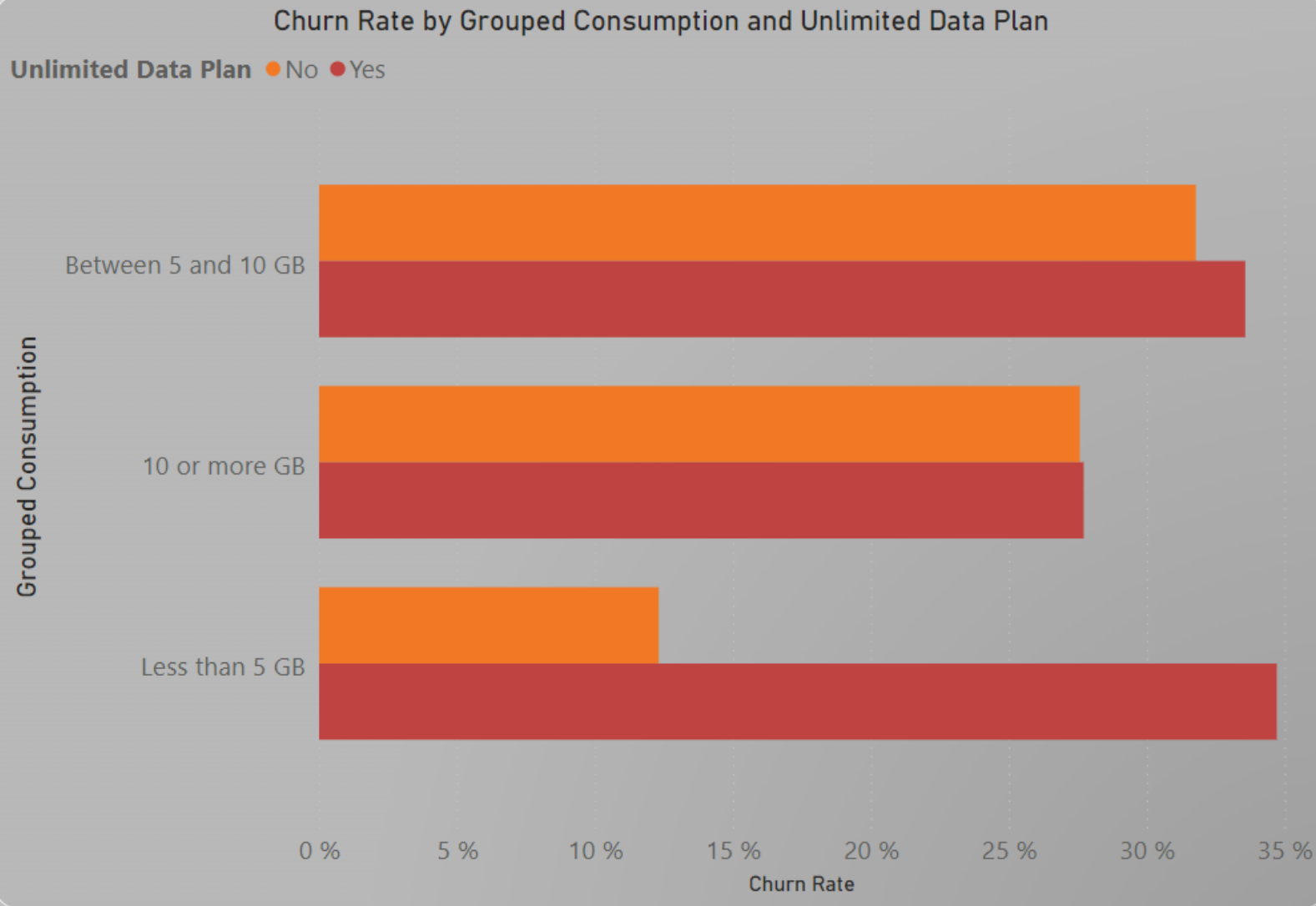
☐ Paper Check

33.64

Avg Extra International Charges

3.37

Avg Extra Data Charges



6123

Customer Service Calls

33.64

Avg Extra International...

0.92

Avg Customer Service ...

3.37

Avg Extra Data Charges

Churn Rate by State



Avg Customer Service Calls by State and Churn Label

Churn Label ● No ● Yes

