

**BEFORE THE DISTRICT CONSUMER DISPUTE REDRESSAL FORUM,  
DISTRICT \_\_\_\_\_**

**CONSUMER**

**COMPLAINT NO.**

**\_\_\_\_\_ OF \_\_\_\_\_**

**IN THE MATTER OF:**

LML, Son of \_\_\_\_\_, of \_\_\_\_\_ years,

Indian Inhabitant, Residing at \_\_\_\_\_

Carrying on \_\_\_\_\_ business.

**...COMPLAINANT**

**Vs**

PQR Ltd. having its registered office

at \_\_\_\_\_

**...OPPOSITE PARTY**

**IN THE MATTER OF:            COMPLAINT UNDER SECTION 12 OF THE  
CONSUMER PROTECTION ACT, 1986**

**MOST RESPECTFULLY SHOWETH:**

1. That the complainant purchased a fax machine bearing model No. \_\_\_\_\_ from \_\_\_\_\_ Company Lt. on \_\_\_\_ of 2002 for a sum of Rs. \_\_\_\_\_.
2. That on \_\_\_\_\_ date the fax machine was delivered to the complainant and a receipt bearing No \_\_\_\_\_ for the payment was given by \_\_\_\_\_.
3. That the fax machine thereafter developed certain fault for which repeated complaints were made to the opposite party. However, the opposite party made no effort to rectify the said faults.
4. That on \_\_\_\_\_ date a written complaint was delivered at the office of the opposite party, in spite of which, the opposite party did not send any service engineer to rectify the faults. A true copy of the said complaint is annexed hereto as Annexure-"A"
5. That due to the negligent acts of the opposite party the complainant has suffered loss and injury due to deprivation, harassment, mental agony and loss of professional practice, for which he is entitled to compensation.
6. That the fax machine has a warranty for a period of \_\_\_\_\_ years.
7. That the opposite party is liable for breach of contract as it has not complied with the terms of the guarantee and have acted extremely negligently in attending to the complaint of the complainant and is therefore liable to compensate the complainant for the loss and injury caused to him.
8. That the cause of action arose on \_\_\_\_\_ date when the fax machine developed certain faults as mentioned above. The cause of action further

arose on \_\_\_\_\_ date, when a written complaint was filed by the complainant.

9. That for the purposes of section 11 of the Act, compensation claimed by the complainant is below Rs. \_\_\_\_\_/- so this forum has jurisdiction to determine and adjudicate this dispute.

10. That the complainant is a consumer as defined under the act.

**PRAYER:**

In the above mentioned facts and circumstances it is most respectfully prayed that the Hon"ble Forum may be pleased to:

- a. Order the opposite party to pay Rs. \_\_\_\_\_ as compensation and Rs. \_\_\_\_\_ as costs;
- b. Pass any other such order, as this Hon"ble Forum may deem fit and proper in the interests of justice.

LML

**Complainant**

**Place:**

**Dated:**

**VERIFICATION:**

I \_\_\_\_\_ Son of \_\_\_\_\_ Residing at \_\_\_\_\_ do hereby solemnly affirm and state that the contents and particulars of the complaint

stated above are true and correct to the best of my knowledge and belief and no part of it is false and nothing material has been concealed therein.

Verified at \_\_\_\_\_ on \_\_\_\_ day of \_\_\_\_\_ 2002.

**Complainant**