

# NATIONAL SURVEY OF HEALTH AND DEVELOPMENT

**STRICTLY  
CONFIDENTIAL**

(Employment and Training Study)

INTERVIEW SCHEDULE 1962

Y 1a

FOR THOSE WHOSE HOME ADDRESS HAS CHANGED  
New address:

Ref. No.

---

---

---

Name  
and  
address

## TUCKED INSIDE THIS BOOKLET WILL BE FOUND:

- (i) "Notes for Youth Employment Officers"
- (ii) A letter of invitation to be completed
- (iii) Personal Questionnaire "Y 1b"

## INSTRUCTIONS FOR ADMINISTERING THIS INTERVIEW SCHEDULE

Please read through this schedule before using it, to make yourself familiar with the questions, layout, etc.

Instructions for the interviewing Y.E.O. are written in *italics*. The actual questions to be read out are in **bold type**. Please adhere to the wording and order of the questions given. Many questions are pre-coded. In these questions you are asked to *circle the number* against the appropriate answer. You may have to question a youngster a little further to enable you to classify his answer more easily. **But do not read out the pre-coded answers as suggestions**, except where the instruction "*show*" is given. This is most important, as otherwise uncontrollable bias may be introduced.

Questions 95-106 are for you to answer yourself. Please do not answer them in the youngster's presence.

Please start the interview with the following introduction, together with any other comment you feel appropriate to the particular youngster:

*"As you know, you are one of a group of 5000 young people all over the country who have been followed up since they were born in March 1946 by this National Survey. I expect you remember that when you were at school you occasionally had a form to fill in, or you had to have a special examination by the doctor. Well, now that you have left school the survey people would like to know how you're getting on, and they've asked me to ask you some questions about what you've been doing since last year. It isn't a test, it's just to give us an idea of what's happened to you since you left school."*

*Everything you tell me will be treated as confidential information, none of it will go into the records here, or to your employer, or to anyone else except the survey people. And remember, there are no right or wrong answers to these questions, I just want you to give me the answers that are true for you."*

## ADMINISTRATION OF PERSONAL QUESTIONNAIRE Y 1b

When you have completed question 94 of the schedule, introduce the Personal Questionnaire Y 1b with the following comment:-

*"Now I'd like you to answer some questions for yourself. Some of them you might think are a bit more private than those I've just asked you, so when you've finished put the form in this envelope and stick it down. If you don't understand what a question means I'll try and help. Where a question has got several possible answers, like this, [show example] what you have to do is to put a circle round the number against the answer that is right for you. Try and answer all the questions."*

Please try and arrange for the youngster to fill in the form in a quiet place. Make sure he has something to write with, and give him an ordinary 9" x 4" envelope on which you have written, plainly, "Strictly Confidential", "National Survey", and his name and reference number as on the top of this booklet.

Watch the youngster for a little to see if he needs help, and give it if he asks for it. But please do not suggest answers. If any part of the questionnaire is clearly beyond him, then leave it. When he has completed the questionnaire and sealed it, please thank him profusely for "helping once again with this Survey".

Instructions for the despatch of the forms will be found on the separate sheet "Notes for Youth Employment Officers".

Y1COM62/63

on Y012 Col 73

PRLA62/63

on Y012 Col 10-12

1. Is this your correct name and permanent address?

yes 1

no 0

[If "no" insert corrected name or address in panel at top right of page 1.]

2. Do you live at home with your parents during the week? [If 'NO'] Where do you live?

at home (with parents or guardian) 1

with other relatives 2

WLIVE62/63 in lodgings 3

added by coder (4) other, namely (5)

3. [If not living at home.]

How often do you go home?

more than once a week 1

about once a week 2

about once a fortnight 3

if blank = y about once in 3 weeks 4

about once a month 5

about once in 2 months 6

less often 7

4. How long does it take you to get to work in the morning?

less than 15 minutes 1

15 - 29 minutes 2

30 - 44 minutes 3

45 - 59 minutes 4

1 - 1½ hours 5

1½ - 2 hours 6

over 2 hours 7

not working y

5. How do you get there? [Main means of travel]

walk 1

bicycle 2

public bus or tram 3

train 4

motor car 5

motor bike, scooter,  
moped 6

works transport 7

not working y

6. Have you any brothers or sisters?

SSW62/63

SSOPP162/63

yes 1

SSORM162/63

SSOPP262/63

no 0

SSORM262/63

SSOPP362/63

SSORM362/63

SSOSK62/63

NMWS62/63

MWS62/63

[If "YES" ask details and fill in table]

NAMES

AGES

PRESENT OCCUPATION  
[ask details of type of job]

TYPE OF FIRM  
[or of school or college if student]


## LEAVING SCHOOL

7. What was the last school you went to full-time?

8. When did you leave school? [month, year]

..... 19 .....

at [age]..... years ..... months

[If still at secondary school ask  
What school are you at?

(Town).....  
and discontinue interview with apologies. The youngster  
will be approached through the school]

9. What did your parents feel about your leaving school then?

PARAL

wanted me to leave	1
didn't mind	2
wanted me to stay on	3

10. What did your teachers feel about it?

TEAAL

thought I ought to leave	1
didn't mind, or I'm not sure	2
thought I ought to stay on	3

11. Did you consider staying on at school any longer?

yes	1	SCHCS
no	0	

12. [If "YES"] What made you decide to leave when you did?

LEAVSR1  
LEAVSR2  
LEAVSR3

13. Suppose you had your time again, at what age would you leave school?

LEAVTA	15	5
	16	6
	17	7
	18	8
	older	9

14. How did you like school in your last year there?

TLS62	liked it very much	1
[Show	liked	2
youngster	didn't mind it	3
choice of	disliked	4
answers]		
TDS62	disliked very much	5

15. Which stream were you in? How many were there?  
[e.g. 2nd stream of 4 streams]

STREAM OF	STREAMS
my year not streamed by ability	STRLN
STRLS	0

STRLSo

16. How do you think your work at school compared with the others in your class?

WKCP62 / 63	among the best	1
	above average	2
[Show]	about the middle	3
	not as good as most	4
	near the bottom	5

17. Did you take any evening classes or correspondence courses while you were still at school?

ECEX	ECEXT	yes	ECEXP	1
		no		0

[If "YES"]

SUBJECTS .....

COLLEGE .....

DATES from..... to.....

EXAMS TAKEN .....

RESULTS .....

18. Did you have a part-time job in your last year at school?

JOBPT	yes	1
JOBPTH	no	0

[If "YES"]

DETAILS OF JOB .....

HOURS PER WEEK .....

E4 E6 E8 E10  
E5 E7 E9 E11

# JOB HISTORY

E12 E14 E16 E26  
E13 E15 E20 E27

JOBSN62/63

Now I'd like you to tell me something about the job you're doing now, and any jobs you've done before. [Ask the following questions 19-25 for the present job, and record the answers in Column 1. Then ask "What were you doing before that?" and record answers for previous job in Column 2, and so on for any earlier jobs, so that the last column completed is the first job held. If the youngster has had more than six jobs since leaving school, please repeat the questions for each job and record the answers on a separate piece of paper and attach it to this form. If the youngster is unemployed now, circle 'O' in column 1 and record the previous job in column 2. If he has never worked, circle 'y' and go on to question 67]

[PPF on Rubric Card and in Data Dictionary present job Jill]

		2	3	4	5	6
19. What sort of job is it? What does the firm call it?	APSY1A 7PPFY1A SLCY1A BSG/OY1A GRO RMSY1A	unemployed now 0 has never worked y				
20. What does the firm do? what sort of business is it?	SICY1A					
21. When did you begin working there? [month, year]	.....196 .....	.....196 .....	.....196 .....	.....196 .....	.....196 .....	.....196 .....
22. When did you leave this job?	.....196 .....	.....196 .....	.....196 .....	.....196 .....	.....196 .....	.....196 .....
23. [Work out time in job and ask So you were there.....months altogether? to confirm dates]	.....months	.....months	.....months	.....months	.....months	.....months
	<b>E21</b>	parents 1 other family 2 friends 3 advert 4 own inquiry 5 YEO 6 teacher, school 7 other, namely	parents 1 other family 2 friends 3 advert 4 own inquiry 5 YEO 6 teacher, school 7 other, namely	parents 1 other family 2 friends 3 advert 4 own inquiry 5 YEO 6 teacher, school 7 other, namely	parents 1 other family 2 friends 3 advert 4 own inquiry 5 YEO 6 teacher, school 7 other, namely	parents 1 other family 2 friends 3 advert 4 own inquiry 5 YEO 6 teacher, school 7 other, namely
24. How did you hear about the vacancy?	HHY1A	.....	.....	.....	.....	.....
25. (a) Why did you take this particular job?	HHJY1A RTJOY1A	E40		( EMP62/63 ( JOBSN62/63		
25. (b) [If left] Why did you leave this job? Now back to question 19.	RLY1A			( JOBGR62/63 ( JOBRM62/63		
26. [If more than one job held] Which one did you like best of the jobs you've done? [Circle number in appropriate column]	WJLBY1A E37 E41 E38 E42 ..... .....	E43 E44 E45 E46	2	3 Q.19 ( JOBSPP62/63 ( JOBSK62/63 ( JOBTS62/63 ( JOBSG62/63 ( JOBSIC62/63	5 JOBGROI ( JOBRM1 <td>6 Q20 JOBSICI1</td>	6 Q20 JOBSICI1

E24 Q.21 = JOBL62/63

27) [Check back to question 8 and if there is more than a month gap between date of leaving school and starting first job, ask: What did you do between leaving school and starting work?

full-time college  
other, namely

1

Q21 JOBL62/63  
Q23 JOBL1  
Q24 JOBH1  
Q25 JOBT01

## CHOOSING A FIRST JOB

[If "YES"]

28. When you were leaving school and thinking about jobs, who gave you the most useful help and advice?

parents	1
YEO	2
teachers	3
other, namely	JOBAD1

29. Did anyone in particular suggest you go into the sort of work that you did first?

no	0
parents	1
YEO	2
teachers	3
other, namely	JOBSSU1

30. Did you know anyone doing that sort of work?

no	0
parent	1
brother/sister	2
other family	3
own-age friend	4
parents' friend	5
other, namely	JOBSA1

31. Did you know anyone working in that firm?

no	0
parent	1
brother/sister	2
other family	3
own-age friend	4
parents' friend	5
other, namely	JOBSF1

32. How did you feel when you heard that you'd been offered that particular job?

[show] very pleased	1
choice quite pleased	2
of didn't mind	3
answers] disappointed	4

33. How did your parents feel about it?

very pleased	1
quite pleased	2
[show] they thought it was OK	3
didn't like it	4
strongly against it	5

34. Suppose that a friend of yours, who was rather like you, asked your advice about a first job? Would you tell her/him to try and get the very same job as you got first?

no, definitely not	5
no, on the whole	4
[show] not sure	3
yes, on the whole	2
yes, definitely	1

35. Was there any other type of job you would have liked to get when you first left school?

yes	1
no	0

36. What sort of job was it?

37. Did you try to get that sort of job? [If so] what happened?

no	0
yes, offered job	1
yes, turned down	2

38. (a) [If offered other job]

What was the main thing that made you decide not to take it?

JOBAW1

- (b) [If did not try]

What made you decide not to try for it?

## PRESENT JOB AND TRAINING

[If not now in work, go straight on to question 65]

Now let's talk a bit more about the job you're in now, what you have to do, and how you learnt to do it.

39. When you first started this job, were you told anything about the firm and what it does? [If "YES"] How was it done? **JOBIND62/63**

no	0
yes, a talk	1
yes, a film	2
yes, a booklet	3
other, namely	

40. When you first started this job, did anyone show you round the (firm, factory, works, offices as appropriate)? [If "YES"] Who showed you round?

no	JOBSR62/630
supervisor	1
young worker	2
adult worker	3
other, namely	

[If "YES" to either of above questions]

41. How long did all this (showing round and/or explanation) take?

under 30 minutes	1
30 - 59 minutes	2
1 - 3 hours	3
half a day	4
whole day	5
longer, namely	

JOBINT62/63

42. What are the main things you have to do in your job?  
What do you spend your time doing, mostly?

43. How did you learn the job? Were you taught how to do it?  
[Please question freely here. The aim is to decide whether it is worth your while asking the following detailed questions about the training received. If the job involves no training circle 'O' and pass straight on to question 65. If you are in doubt whether to ask the training questions, ask the first few to help you decide.]

no training received	0
trained at this firm	1
trained in a previous job, namely col.... in Q. 19	2
trained elsewhere, namely	

JOBTR62/63

44. How long will the training take altogether?

.....  
or "indeterminate period" 1

45. How much time in a week does it take up?

full time	1
part-time..... hours	
as needed, no definite time	0

[If changes occurred as training advanced, record details here:]

JOBTRT62/63

46. Where were you taught to do the job?

a special training room	1
a special part of the normal workplace	2
at the workplace ("on the job")	3

[details of changes] .....

JOBPT62/63

47. Who teaches you how to do the work?

[see note below]	instructor	1
	supervisor	2
	craftsman or experienced worker	3

JOBSH62/63

INSTRUCTOR would do other jobs only if there were no learners to take charge of SUPERVISOR of a production dept who also instructs learners in his dept.

CRAFTSMAN &c, primarily production worker, but also teaches learners if required

[details of changes] .....

- Does  
48. Did your training at work [i.e. not at college] include any lectures, lessons, talks, or films in a classroom?

yes	1
no	0

- Are  
49. Were you learning the job on your own, or were there other trainees learning the same job together with you?

alone	1
with others	2

50. Are  
Were you taught to do just one job, or more than one?

one job	1
more than one	2

JOBTA62/63

51. Did  
Do you learn the job by doing exercises or by practising the actual job as a whole?

exercises	1
whole job	2
both	.3

52. Were  
Are you being trained according to a plan or syllabus of training [written down]?

yes	1
no	0
don't know	2

53. [If "YES"] Were you shown it?

yes	1
no	0

JOBPLS62/63

54. Is the training completed?

yes	1
no	0

JOBT62/63

55. How was it decided that the training is over?

training time elapsed	1
age	2
vacancy occurred	3
practical test	4
written exam	5
considered competent	6
earnings at good level	7
other, namely	

JOBCRI62/63

56 [If training COMPLETED]

After the training was over, how well did you find you could do the job you had learnt?

[If training NOT COMPLETED]

As you finish each stage of the training, how well do you find you can do the work you've learnt in that stage?

very easily, very confident, very competent	1
fairly easily, fairly confident, fairly competent	2
a little difficult, rather nervous, not very skilled	3
decidedly difficult, no confidence, incompetent	4

57. What was the title of your job when your training was over?

58. When you were being selected for this training, which of these did you have to do?

[Ask each and circle number if "YES"]

JOBTRS62/63

Maths test?	1
English test?	2
Paper-and-pencil intelligence test?	3
Manual or practical test?	4
Interview?	5
Anything else?	

59. During your training, were you required to take part-time classes at a technical or other college, or to take a correspondence course? [If "YES" when do you have to go?]

JOBTRC62/63	no	0
	day-release	1
[Ring more than one if necessary]	evenings	2
	block-release	3
	sandwich course	4
	correspondence	5

60. Are you serving a recognised form of apprenticeship, learnership or improvership? [as recognised by the appropriate industry]

JOBAP62/63	yes	1
	no	0

61. [If "NO", skip to question 65]  
To what trade are you apprenticed?

[If "YES"]

62. How long will it take altogether?

.....YEARS JOBAPT62/63

63. When did you start your apprenticeship? [month, year]

JOBAPS62/63

.....196.....

also E34

64. Have you signed indentures, or completed a formal written agreement with the firm?

indentures	1
other formal agreement	2
no	0

JOBIN62/63

## UNEMPLOYMENT

65. Have you ever been out of work for more than a week? [N.B. i.e. actually looking for work; don't include school holiday deliberately taken before first job]

yes	1
no	0

66. [If "YES"] How long was it for? Why was this?  
TIME CIRCUMSTANCES

(a)	....weeks	
(b)	....weeks	
(c)	....weeks	
(d)	....weeks	

[Check this against job-history, questions 19-23, for unexplained gaps]

67. Since leaving school have you attended any classes at a technical or other college, or taken any correspondence courses? (Including non-vocational courses and classes)

E28	no	0
	yes, college	1
	yes, correspondence course	2

## TECHNICAL AND FURTHER EDUCATION

[If the youngster has taken any classes or courses since leaving school, please ask the following questions about each college session. Two columns are provided for each year to allow for (i) complete changes of course during the year, e.g. Mechanical Engineering to Accountancy and (ii) in cases where the youngster has taken two different courses at the same time, e.g. day-release in Mechanical Engineering at the Technical College, and two evenings a week at the Evening Institute doing 'O' Level French. If no such complications arise, use only the first column for each year. Take one course at a time and ask all questions 68-86 for that course before tackling the next one.]

	C O L L E G E	S E S S I O N S		
	1960/61	1961/62	1962/63	
68. When did you first start taking any classes or courses? [record subsequent answers in appropriate column]		(a)	(b)	
69. What college did you go to then? (or whose correspondence course did you take?)				
70. Did you attend full-time or part-time, day or evenings? [Ring more than one if necessary]	full-time 1 part-time day 2 evenings 3 block release 4 sandwich course 5 correspondence 6	full-time 1 part-time day 2 evenings 3 block release 4 sandwich course 5 correspondence 6	full-time 1 part-time day 2 evenings 3 block release 4 sandwich course 5 correspondence 6	
71. [If evenings] How many evenings per week?				
72. What course <sup>are</sup> were you taking? [College's name for course]				
73. What stage, or year, <sup>are</sup> were you in?				
74. What subjects <sup>do</sup> did you study?				
75. Were you taking this course to help you in your job or Are was it purely for your own interest? EA\V1 DSTD1 DSTD2	vocational 1 interest 2	vocational 1 interest 2	vocational 1 interest 2	vocational 1 interest 2
76. When did you start this course? [month, year]	.....196.....	.....196.....	.....196.....	
77. When <sup>did</sup> will it finish?	.....196.....	.....196.....	.....196.....	
78. Did you complete the course or did you leave early?	completed course 1 left early 2 not yet completed 3	completed course 1 left early 2 not yet completed 3	completed course 1 left early 2 not yet completed 3	completed course 1 left early 2 not yet completed 3
79. [If left early] Why did you give up the course?	YLFT	YLFT2		

80. Did you sit any examination in that year? What exam?					
81. What subjects did you take in the examination? Which did you pass in? [underline passes]					
82. Is any homework set? Is it compulsory or voluntary?	compulsory voluntary none set	1 2 0	compulsory voluntary none set	1 2 0	compulsory voluntary none set
83. [If any set] How many hours a week do you spend on it usually? <b>HHW2</b> <b>HHW</b>	.....hours		.....hours		.....hours
84. Who pays the tuition and exam fees for your classes or courses? <b>SSPAY2</b> <b>SSPAY</b>	employer pays all employer pays part I pay parents pay classes free	1 2 3 4 5	employer pays all employer pays part I pay parents pay classes free	1 2 3 4 5	employer pays all employer pays part I pay parents pay classes free
85. During this course, does your employer help you in any other way, such as paying for fares, meals, books and so on? [circle more than one if necessary] <b>EA/V12</b> <b>EA/V1</b>	not employed no fares books meals out other, namely	y 0 1 2 3	not employed no fares books meals out other, namely	y 0 1 2 3	not employed no fares books meals out other, namely
86. Does your supervisor or other responsible person at work talk over your college work with you? What do they discuss? [ask each alternative and circle if "YES"] <b>SSPAY2</b> <b>SSPAY</b>	no general progress? college reports? exam results? practical work? not employed	0 1 2 3 4 y	no general progress? college reports? exam results? practical work? not employed	0 1 2 3 4 y	no general progress? college reports? exam results? practical work? not employed

[Now ask Did you take any other courses during that year? If, so, record in second column. If not, ask What courses did you take in the next session? and repeat questions 68 - 86 for the new session.]

87. What qualification are you finally aiming for at college? (or through correspondence courses?)  
**FASP**      **FASP2**

88. [For those not on day-release, i.e. evenings-only students)      **FTDR**      **FTDR2**  
Why did you not attend day-release classes?

I prefer not to  
no courses available  
employer unwilling  
other reason, namely

89. [For those who have never taken classes or courses Do you think you will take any classes or courses later on?

yes	1
probably	2
possibly	3
unlikely	4
no	0

## GENERAL HEALTH

[A continuous record has been kept of the health of the youngsters in the survey since their birth. The following questions are put in to keep our records up to date.]

90. (a) The last hospital admission recorded for you

was ..... have you been in hospital  
(in-patient) since then?

yes 1  
no 0

[If "YES"]

- (b) What hospital was it? .....  
(c) When did you go in? .....  
(d) What were you in hospital for?  
.....  
(e) How long were you in hospital? .....  
(f) What was the doctor's name who looked after  
you? .....

93. The last accident we have recorded for you was ..... when you were ..... years old.

Since this accident or since January 1961 have you had an accident when you were BURNT or SCALDED,  
BROKE A BONE, were BADLY CUT or BRUISED, or INJURED by a CHEMICAL?

yes 1  
no 0

JOBACC

[If "YES"]

[Please ask for the following details about each accident, starting with the earliest]

	Type of injury [enter as BURN, SCALD, BROKEN BONE, CUT, etc]	Part or Parts injured	Age when injured [in years and months]	Treatment, Hosp. I.P. Hosp. O.P., 'Nursing Home' Own Home	If treated in own home, who gave treatment,[Doctor, Nurse, other]	Details of remaining scarring, disability or deformity
First Accident 1						
Second 2						
Number of accident as given above	DETAILS of how each ACCIDENT OCCURRED [if burnt-by fire, say whether electric, gas, open fire or oilstove]					
First Accident 1	Where it occurred [own home, school, street, etc.]					
Second 2						

94. Since you started working, have you ever had to stay away from work for a week or more because of an accident or illness?

yes 1  
no 0

JOBTO

[If "YES", please ask for the following details for each occasion]

### illness via extraction sheet

Approximate date	Nature of illness, accident	How long away from work
1		days
2		days
3		days
4		days

[Now give the youngster the Personal Questionnaire Y 1b to complete. Instruction for administering this will be found on the front cover of this booklet]

## BACKGROUND INFORMATION

[These questions are to be completed by the interviewing YEO. Please do not show them to the youngster, nor complete them in his presence.]

### FOR YOUNGSTERS WHO HAVE RECEIVED IN-FIRM TRAINING

95. Size of firm providing the training detailed in questions 42 onwards [i.e. this establishment]

JOBFS62/63	1 – 10 employees	1
	11 – 24	2
	25 – 99	3
	100 – 499	4
	500 – 999	5
	1000 – 1999	6
	2000 – 4999	7
	5000+	8

96. M.L.H. Number of this firm

E22

E23

97. Is the firm providing the training . . . .

an independent concern? 1

or part of a larger organization? 2

98. From his own knowledge of the firm, would the YEO rate the quality and effectiveness of the training given at work in relation to other firms of this size giving this type of training.

JODYER	top 10%	1
	next 20%	2
	middle 40%	3
	next 20%	4
	bottom 10%	5
	no knowledge	y

### FOR ALL YOUNGSTERS

99. Does the Y.E.O give talks and interviews at the school this youngster last attended?

yes, regularly	JODYEY	1
yes, on request		2
no, although in this area		3
not in this area,		4
in the area of ..... Y.E.B.		

[If "YES"]

100. Was he/she interviewed at school by a Y.E.O.?

yes	YEORM62/63	1	E35
no	YEOSPP62/63	0	

[If "YES"] Occupation recommended?

YEOSK62/63

..... YEOTS62/63

Recommendation agreed?	yes	1
	no	0

..... YEOAR62/63

[If "No"]

Desired occupation?

101. Has he/she been to the bureau for vocational guidance since leaving school?

E39

yes	1
no	0

..... YEBVG

dates	Occupation Recommended	agreed?

102. M.L.H. number of present employer

103. Please supply the National Insurance number of this youngster, if available:

104. In your opinion, using the normal school report supplied to the bureau (if available) is this youngster's present job

YEOJS62/63

well below his potential?	1
rather below what he could do?	2
about in line with his capacities?	3
rather above his ability?	4
well over his head?	5
no report available	y

105. Has the Y.E.O. conducting this interview dealt with this youngster before?

no	0
yes, school conference	1
yes, vocational guidance at Y.E.B.	2
yes, placing interview	3

[Ring more than one if necessary]

Y1COM162/63

106. Please record your comments on this youngster's career to date, as brought out by this interview. Outline any outstanding factors in the local employment situation which should be taken into account in looking at this youngster's job history etc. If this youngster has never had a paid job, please note the circumstances here.

INTER62/63

Y1COM62/63

E30

.....  
signature of YEO

YEB

date ..... DATY162/63 .....  
COMPY1A

DATY162  
WH 14.10.88

**THANK YOU VERY MUCH FOR YOUR HELP**